Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE
Budget Estimates 2017 - 2018

Cross Portfolio

Department of Employment Question No. EMSQ17-004031

Senator Cameron asked on 29 May 2017 on proof Hansard page 18

Question

Direct Information Technology employees

Senator CAMERON: How many IT direct employees does the department have?
Ms Drayton: I can go in part to that answer.
CHAIR: While we are waiting for that information, we have had a request from the media to film. There being no objections it is so allowed.
Ms Drayton: There are two groups in the department that employ the majority of the ICT staff. We can give you the number of staff in those groups, but although they will be mostly IT staff there will be some people in that group who are project managers for procurement people, and we would have to take on notice to provide how many of them are actual IT specialists. The majority of them will be. For TSG, the Technology Services Group, the total staff number is 317, but there will be a proportion, perhaps as many as one-third, who although they are in a predominantly IT group they themselves are not IT workers. We will have to take on notice to provide you with the exact number. Then, in the Employment Systems Group, which provides the IT for the department's employment services, the staff number is 296, but again some of those will not actually be IT staff but instead will be administrative support, project management, procurement or some support function to IT. So it is about 500 all up who are IT employees of the department.
...
Senator CAMERON: Why don't you put that into a comprehensible document so that we can understand how much effort is going into full-time staff and how much is going into contract staff?

Answer

The Department has 503 employees who work in IT.

There are two IT specific groups within the department where the majority of ICT staff are employed. The two groups are Technology Services Group (TSG); and Employment Systems Group (ESG). The staff who work in the groups perform various IT specific roles that include, application and software development; network, gateway, infrastructure, database, desktop development, monitoring, maintenance and support.

The two groups also include the Department's Chief Information Officer, Chief Technology Officer, and generalist support staff who perform functions that include project management, procurement services, records management and property operations. A breakdown of the categories of staff within TSG and ESG is provided in the table below. The information is a count of the number of staff who work in the two groups, it includes a mix of full-time and part-time staff.

Staff Breakdown - as at 31 March 2017		
	TSG	**ESG**
IT Staff	220	283
Non-IT Staff	97	13
Total	**317**	**296**
Contractor Breakdown – as at 26 May 2017		
IT Contractors	10	68
Non IT Contractors	19	0
Total	**29**	**68**