

## Senate Committee: Education and Employment

### QUESTION ON NOTICE Budget Estimates 2017 - 2018

#### Outcome: Skills and Training

#### Department of Education and Training Question No. SQ17-000998

Senator Cameron, Doug provided in writing.

#### *Skills for Education and Employment Program (Verification)*

##### Question

- How many verification visits have been conducted each year and in each region since the program commencement?
- How many verification visits are planned for each year in in each region of the current contract?
- Please report the number of instances false outcomes claims were made and identified during verification visits, for each financial year and each region since the program commenced.

##### Answer

The Department of Education and Training contracts an external independent verifier to validate the quality of training by providers of the SEE program. The independent verifier reviews approximately 3,000 individual client files a year. The number of offsite and onsite file verifications changes each year depending upon the risk rating of the provider. The results of the independent file verification inform two key performance indicators: accurate assessment and quality training. The number of verification visits for the completed 2013–14 to 2015–16 financial years are shown in the table below. We do not have data for the number of visits per region.

The number of verification visits planned for the next contract has not been finalised. Verifications are planned annually and depend upon the risk ratings of providers.

Refer to SQ17-000995 for details of provider's KPI outcomes in relation to provider verification.

SEE Program - Number of verification visits and files verified 2013-14 - 2015-2016						
State	2013–14		2014–15		2015–16	
	Onsite visits	All files verified	Onsite visits	All files verified	Onsite visits	All files verified
Queensland	30	708	13	595	17	646
Victoria	27	784	14	672	13	629
New South Wales/ACT	40	1,428	25	964	21	938
South Australia	9	350	8	335	9	350
Tasmania	3	72	2	74	2	56
Western Australia	14	249	12	398	10	312
Northern Territory	4	65	8	177	5	93
<b>Total</b>	<b>127</b>	<b>3,656</b>	<b>82</b>	<b>3,215</b>	<b>77</b>	<b>3,024</b>