

Senate Committee: Education and Employment

QUESTION ON NOTICE Budget Estimates 2017 - 2018

Outcome: Skills and Training

Department of Education and Training Question No. SQ17-000995

Senator Cameron, Doug provided in writing.

Skills for Education and Employment Program (KPIs)

Question

- Please provide annual reports outlining the achievement of KPIs by each provider - including KPIs for participation; accurate assessment; attainment and quality.
- Please outline the measures associated with each of the KPIs used for reporting, monitoring and evaluation.

Answer

The achievement of KPIs by each provider for the completed financial years 2013–14 to 2015–16 are outlined as follows:

- **Attachment A** – KPI 1 Participation
- **Attachment B** – KPI 2 Attainment
- **Attachment C** – KPI 3 Accurate Assessment
- **Attachment D** – KPI 4 Quality Training

The measures associated with each of the KPIs is outlined in the table below.

KPI	Description
KPI 1 - Participation	The KPI 1 Report measures the extent to which offered places (PTA = Training Recommended) result in clients commencing in training to determine whether the Provider is compliant with KPI 1: 90% of clients recommended commence in training. The report also provides a breakdown of total referrals and commencements at the Provider, State and Site level.
KPI 2 - Attainment¹	The KPI 2 Report measures the extent to which training delivered results in client improvement against the ACSF to determine whether the Provider is compliant with KPI 2: 80% of clients attain one Australian Core Skills Framework (ACSF) indicator per full 100 hours of training.
KPI 3 - Accurate Assessment	Measures achievement against KPI 3: 80% of client assessment outcomes are appropriate and accurate against the ACSF based on Independent Verifier assessment of client Pre-Training Assessment, Interval Progress Assessment (IPA), and/or Learning Outcome Assessment (LOA).
KPI 4 - Quality Training	Measures achievement against KPI 4: 80% of client outcomes are appropriate and accurate against the ACSF based on Independent Verifier assessment of client IPA, Work Experience and/or LOAs.

1 – KPI 2 has changed in the new contract period from 1 July 2017. Students in the initial stream must attain one ACSF indicator per full 200 hours of training. This change was supported by the 2015 ACIL Allen evaluation of the SEE program.