

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Budget Estimates 2017 - 2018**

Outcome: Skills and Training

Department of Education and Training Question No. SQ17-000967

Senator Cameron, Doug provided in writing.

Australian Apprenticeship Support Network (AAMS)

Question

- Please provide details of the organisations that designed, developed and administer the Australian Apprenticeship Management System.
- Please provide details of the payments that have been made to those organisations since the inception of their contracts and all payments that are set out in the contract.
- Please provide details of any feedback that has been received from providers relating to the AAMS.

Answer

- NEC was awarded the contract to design, build and administer AAMS.
- To date, the Department of Education and Training has paid four of fourteen milestones at a cost of \$4.25 million (GST Inc).
- The total value of the contract is \$11.5 million (inc GST).
- AASN Providers participate in governance meetings organised by the department and have provided regular feedback over the life of the AAMS project. The department has supported and funded a number of changes proposed by AASN Providers including:
 - additional functionality to allow bulk processing of claims and bulk sign-ups
 - new processes to allow customisable emails and SMS templates
 - new workflow processes that can be customised to suit AASN Providers' organisational structures.
- AASN Providers have requested that the scope of AAMS should be broader to include state/territory processing requirements and functionality currently provided by AASN Providers' third party systems.
- The department has communicated to AASN Providers that AAMS is a replacement for the Training and Youth Internet Management System (TYIMS) and intended to satisfy Commonwealth requirements around eligibility for and payment of apprenticeship incentives, administration of trade support loans, and reduce the need for paper forms.