

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Budget Estimates 2017 - 2018**

Outcome: Skills and Training

Department of Education and Training Question No. SQ17-000930

Senator Cameron, Doug provided in writing

Australian Apprenticeship Support Network (Staff)

Question

- 1) Are providers required to demonstrate that they have staff that are qualified, skilled and equipped to provide in-training support to at-risk apprentices and trainees? – Such as skills and qualifications in mental health, suicide prevention, youth counselling? How is that demonstrated by providers to the Department?
- 2) Are services required to demonstrate ratios of support staff to apprentices receiving support? If so what are they?
- 3) Are there any benchmarks that the Department refers to or relies on in regard to the ratio of support staff to apprentices/trainees receiving support? If so, what are they?

Answer

1. Australian Apprenticeship Support Network providers were required to demonstrate their capability, including experience and expertise, capacity and strategies for delivering support services as part of the tender process. As part of this process, tenderers were required to identify:
 - Strategies for identifying apprentices at-risk of non-completion that will have In-training support made available to them and how the service will be tailored to at-risk apprentices
 - The range of In-training support types the tenderer will deliver
 - Strategies demonstrating how the tenderer will ensure In-training support will be available to identified apprentices across all geographical zones in the region
2. Australian Apprenticeship Support Network providers are not required to demonstrate the ratios of support staff to apprentices receiving support.
3. Refer above to question 2 response.