

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Budget Estimates 2017 - 2018**

Outcome: Early Childhood and Child Care

Department of Education and Training Question No. SQ17-000902

Senator Collins, Jacinta provided in writing

Auditing of MyChild details

Question

Are the details provided by services for inclusion on the MyChild website checked or audited by the Department? How often does this occur? In how many cases have the details provided been found inaccurate?

Answer

- Child care services submit information into the Child Care Management System (CCMS) and this information is subsequently extracted and displayed on MyChild.
- The Department of Education and Training has historically received up to 20 complaints per year about the inaccuracy of vacancy and fee information displayed on MyChild. Where specific cases are cited, the department issues reminders to those services to update their information.
- The department also periodically issues reminders to all services to ensure that their information is kept up to date.