

Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Budget Estimates 2015 - 2016

Outcome 1 - Employment

Department of Employment Question No. EMSQ15-000088

Senator Cameron asked on 01 June 2015 on proof Hansard page 60

Question

Star ratings

Mr Parsons: If you are talking at the organisation level, I would have to check. If you are talking at the regional level, almost certainly for the reason I just stated, if no other reason—that is, ensuring that there was not inordinate additional business going to small, high performing providers.

Continued further down page...

Senator CAMERON: Can you give us detail of how many employment areas where five-star operators did not get—

Mr Hehir: So people had been five star in that region previously?

Senator CAMERON: Yes. And did not get access. Do you have any idea how many that was? Do you want to take that on notice?

Ms Leon: I just do not think that we have it. As Mr Hehir said, we did not rank everyone by stars and then tick some and cross some others. I am happy to take it on notice and see what we can give you. I just do not know that we will have the data in that form.

Senator CAMERON: But you can easily find out who were the five-star operators in the region. You know that?

Mr Parsons: Again, there are examples where providers morphed from their current form to a partnership consortia or subcontractor. That is where it becomes a bit difficult.

Page 70...

Ms Leon: For example, I think we have mentioned to you before that Mission Australia used to be one of our providers. If you ask how much business Mission Australia has, we would say they do not have any. That is because they have combined with another provider and it is now Mission Providence. And even comparing by regions is not easy to do because the regions are not the same as they were before. I am happy to take it on notice and see what we could provide.

Senator CAMERON: Take it on notice.

Answer

The jobactive tender responses were assessed against five published criteria. Demonstrated Performance (criterion 2), contributed 30 per cent towards an overall assessment score.

One existing Job Services Australia provider which was rated five stars at the Employment Services Area level (in three Employment Services Areas) was not awarded jobactive business.