

## Senate Standing Committee on Education and Employment - Education

### QUESTIONS ON NOTICE Budget Estimates 2014-2015

#### Outcome 2 - Schools and Youth

Department of Education Question No. ED0337\_15

Senator Wright asked on 4 June 2014, Hansard page 131

#### Question

#### Complaints of the chaplains program

Senator WRIGHT: Breaches of the chaplains program. Could you table that for us?  
Mr Cook: Complaints, do you mean? Senator WRIGHT: Yes, I think we gave you forewarning of that. Mr Cook: I have the information, but it is on a green piece of paper, Senator. Senator WRIGHT: Yes; I wonder if we could get that collected and copied, perhaps, and then we could have it—I am conscious of how late it is. CHAIR: Thanks for that, Mr Cook.

#### Answer

A breakdown of complaints received by type and state for 2011, 2012 and 2103 is provided in the following tables.

#### Complaints in 2011

Complaint Category	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Chaplain is counselling	0	0	0	0	0	0	1 (0)	1 (0)	2 (0)
Chaplain proselytising	0	3 (1)	0	3 (1)	0	1 (0)	2 (0)	4 (0)	13 (2)
Chaplain performance related issues	2 (2)	1 (0)	0	10 (8)	6 (4)	2 (2)	4 (3)	9 (4)	34 (23)
Child safety	0	1 (1)	0	5 (3)	1 (0)	1 (0)	1 (0)	1 (1)	10 (5)
Lack of community consultation	1 (1)	0	0	1 (0)	0	0	0	0	2 (1)
Program implementation issues	0	3 (2)	0	1 (1)	2 (1)	2 (0)	0	1 (1)	9 (5)
Chaplain specific	0	2 (1)	0	3 (2)	1 (0)	1 (1)	0	1 (0)	8 (4)
Did not opt in	0	0	0	1 (1)	1 (1)	0	0	0	2 (2)
Breach of confidentiality	0	1 (1)	0	0	0	0	0	1 (1)	2 (2)
Oppose the existence of the program	0	1 (0)	0	1 (1)	0	0	0	0	2 (1)
Other	1 (1)	2 (0)	1 (0)	2 (1)	0	2 (1)	1 (1)	0	9 (4)
<b>Total</b>	<b>4 (4)</b>	<b>14 (6)</b>	<b>1 (0)</b>	<b>27 (18)</b>	<b>11 (6)</b>	<b>9 (4)</b>	<b>9 (4)</b>	<b>18 (7)</b>	<b>93 (49)</b>

*Number in (brackets) relates to substantiated complaints*

## Complaints in 2012

Complaint Category	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Breach of confidentiality				2 (1)		1 (1)			3 (2)
Breach of the code of conduct		1 (1)							1 (1)
Chaplain/SWW is counselling					1 (0)		1 (0)		2 (0)
Chaplain/SWW is proselytising				2 (0)			3 (1)		5 (1)
Child safety		3 (1)		1 (1)		2 (0)	0	1 (0)	7 (2)
Performance related issues	1 (1)	2 (2)		3 (1)			3 (2)	8 (6)	17 (12)
Program implementation		1 (1)						1 (0)	2 (1)
Did not opt in								2 (1)	2 (1)
Lack of community consultation				1 (0)					1 (0)
Chaplain/SWW specific									0
Oppose the existence of the program	2 (0)	1 (0)		1 (0)	1 (0)		2 (0)		7 (0)
Other		1 (0)					3 (0)		
<b>Total</b>	<b>3 (1)</b>	<b>9 (5)</b>	<b>0</b>	<b>10 (3)</b>	<b>2 (0)</b>	<b>3 (1)</b>	<b>12 (3)</b>	<b>12 (7)</b>	<b>51 (20)</b>

Number in (brackets) relates to substantiated complaints

## Complaints in 2013

Complaint Category	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Breach of confidentiality									0
Breach of the code of conduct				2 (1)					2 (1)
Chaplain/SWW is counselling		1 (0)		1 (0)					2 (0)
Chaplain/SWW is proselytising							1 (0)		1 (0)
Child safety				1 (0)					1 (0)
Performance related issues		1 (1)	1 (0)	9 (5)	5 (2)	1 (0)	4 (3)	1 (0)	22 (11)
Program implementation	1 (0)	1 (1)					1 (0)		3 (1)
Did not opt in								1 (1)	1 (1)
Lack of community consultation									0
Chaplain/SWW specific									0
Oppose the existence of the program				1 (0)					1 (0)
Other		1 (0)							1 (0)
<b>Total</b>	<b>1 (0)</b>	<b>4 (2)</b>	<b>1 (0)</b>	<b>14 (7)</b>	<b>5 (2)</b>	<b>1 (0)</b>	<b>6 (3)</b>	<b>2 (1)</b>	<b>34 (14)</b>

Number in (brackets) relates to substantiated complaints