

**Senate Standing Committee on Education Employment and Workplace  
Relations**

**QUESTIONS ON NOTICE  
Budget Estimates 2013-2014**

**Outcome 3 - Employment**

**DEEWR Question No.** EW0137\_14

**Senator Siewert asked on 4 June 2013, Hansard page 47**

**Question**

**JSAs providing ESS services**

Senator SIEWERT: Is that the total number of JSAs that now provide ESS services, or is it the number that took them on as new services? Mr Parsons: It is the former. I have got a figure for the composition of the market at the present stage. There are 43 JSA providers also delivering DES—either ESS or DMS. But what I cannot tell you right now is what that figure was before the tender. Ms Buffinton: And I cannot either, but I can tell you that either three or four JSAs came in for the first time in— Senator SIEWERT: So there was not that much change. Ms Buffinton: No. A range of them expand their market share—that is a different issue—but only about three or four came in new to DES. Senator SIEWERT: I see your point. How many expanded their market share? You can take that on notice.

**Answer**

Following the Disability Employment Services-Employment Support Service (DES-ESS) tender, market share was expanded for 17 DES-ESS providers that also deliver Job Services Australia. It is important to note that while a provider's overall business may have increased, its business in a specific Employment Services Areas (ESAs) may have increased, decreased or remained the same.