

**Senate Standing Committee on Education Employment and Workplace Relations**

**QUESTIONS ON NOTICE  
Budget Estimates 2013-2014**

**Outcome 3 - Employment**

**DEEWR Question No. EW0125\_14**

**Senator Xenophon asked on 4 June 2013, Hansard page 30**

**Robert Butterworth Inquiry**

**Question**

Senator XENOPHON: My understanding is that the department planned to recover \$5.6 million in provider-brokered outcome fees. Was that recovered? Mr Parsons: That is true. Butterworth was in for the first look at whether the assertion that the claims were wrong was correct. That was the first provider-brokered outcome audit, with that small sample group I talked about. The department then, because the error rate was high, looked across the entire provider population: profit, not-for-profit, large, small, regional and city—every provider. Senator XENOPHON: On notice, can you provide details of that? Can you provide details of who you approached? How thorough was the Butterworth inquiry in respect of this?

**Answer**

Following the first stage of the Job Services Australia (JSA) Provider Brokered Outcomes review, the independent adviser Mr Robert Butterworth recommended a similar approach be adopted for all Job Services Australia providers.

The methodology and results for both stages of the review are available at [www.deewr.gov.au/job-services-australia-review-and-evaluation](http://www.deewr.gov.au/job-services-australia-review-and-evaluation).