

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Additional Estimates 2016 - 2017**

Outcome: Agency: ASQA

Department of Education and Training Question No. SQ17-000017

Senator Cameron, Doug asked on 01 March 2017, Proof Hansard page 14

ASQA - Number of audits undertaken

Question

Senator CAMERON: So if the minister asks you how many RTOs you are investigating for bad behaviour, you cannot tell. Surely, you can tell. Surely, you can tell me.

Mr Paterson: No. I can say that we have received 1,044 complaints. We will assess the nature of the complaint. Some of those complaints are not even within our jurisdiction. Some of them are matters over which we have no legislative control. Some of them are fees issues or consumer protection issues and are properly dealt with by fair trading agencies at a state level or by the ACCC.

Senator CAMERON: How many audits are you doing that fall within your jurisdiction?

Mr Paterson: I will give you an answer to that on notice, Senator, in relation to how many audits we are undertaking.

Senator CAMERON: Okay; and audits arising from complaints. So you have a general number of audits that you do. You do that as part of your environmental oversight, as I understand it. You would then be doing audits in the context of specific complaints about bad behaviour. You have raised some of the issues of bad behaviour

Answer

The Australian Skills Quality Authority (ASQA) has provided the following response

As at 16 March 2017 ASQA had 1356 active audits recorded (i.e. audits with a status of "Finalising", "In Progress", "Pending" and "Rectification in Progress")

Audit Category	No.
Post Initial	597
Application - Initial	201
Application - Change	160
Compliance Monitoring	156
Sanction Evidence Review	83
Complaint Evidence Review	82
Application - Renewal	45
Reconsideration Evidence Review	12
Compliance Monitoring – Complaint	9
Compliance Monitoring – Commissioner Directed	6
AAT Evidence Review	5
Grand Total	1356