

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Additional Estimates 2015 - 2016**

Outcome: Skills and Training

Department of Education and Training Question No. SQ16-000582

Senator Carr, Kim provided in writing.

Handling complaints

Question

Has the Department provided any information to the offices of Members and Senators about how to handle complaints that they might receive about breaches of the new guidelines?

Answer

Apart from assisting in the provision of responses to specific representations, no.