

**Economics Legislation Committee**  
ANSWERS TO QUESTIONS ON NOTICE  
Industry Portfolio  
Supplementary Budget Estimates Hearing 2014-15  
23 October 2013

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**AGENCY/DEPARTMENT:** Australian Skills Quality Authority (ASQA)

**TOPIC:** Non-Compliance RTOs

**REFERENCE:** Question on Notice (Hansard, 23 October 2014, page 62)

**QUESTION No.:** SI-30

**Senator KIM CARR:** Having said all of that, there have still been quite serious non-compliance issues. It really does boil down to the level of supervision. You said there were 14 industries that you have noticed that there are problems in; is that correct?

**Mr Robinson:** No, I said there were 14 investigations going on at the moment that might involve criminal matters.

**Senator KIM CARR:** Okay, can you tell me what the industries are that you have identified?

**Mr Robinson:** They relate to RTOs and RTOs often have multiple registrations across multiple industries. It does not really work on an industry basis. Often they can be providers in many areas.

**Senator KIM CARR:** Yes, but what sort of courses do they offer? Can you tell me that?

**Mr Robinson:** I have not got that information with me. I might have to come back to you on that.

**Senator KIM CARR:** Could you take that on notice please?

**ANSWER**

Of the 14 cases under investigation:

- 6 relate to non-RTOs, that is the person of interest is not an RTO
- The primary allegations under investigation are:
  - a. Issuing VET qualifications when not an RTO
  - b. Issuing Vet qualifications without providing adequate assessment
  - c. Providing false and misleading information
  - d. Providing false or misleading documents
  - e. Using a bogus VET qualification
- Making false or misleading representation in advertisement. The courses linked to the cases are in the following areas:
  - a. Accounting
  - b. Automotive
  - c. Business Management
  - d. Children's Services
  - e. English Language
  - f. First Aid
  - g. Hairdressing
  - h. Human Resources Management
  - i. Mechanical Engineering

- j. Project Management
- k. Security Operations
- l. Training and Assessment
- m. Truck driving.

See Attachment A for more detail on each case.

<b>Case No.</b>	<b>RTO status</b>	<b>Primary allegation</b>	<b>Course (where relevant)</b>
1	non-RTO	Issuing VET qualifications when not an RTO	First Aid
2	RTO	Issuing VET qualifications when not an RTO	Children's Services, First Aid
3	RTO / CRICOS provider	Providing false and misleading information	Automotive, Accounting, Security Operations, Business Management
4	RTO / CRICOS provider	Issuing Vet qualifications without providing adequate assessment; Providing false or misleading documents	Mechanical Engineering, Automotive, English Language
5	CRICOS provider	Providing false or misleading information	English Language
6	RTO Cancelled	Providing false or misleading documents	NA
7	non-RTO	Issuing Vet qualifications without providing adequate assessment	Security Operations
8	RTO / CRICOS Provider	Providing false or misleading information, students not required to attend	Business, Human Resources Management, Project Management
9	Non-RTO	Issuing VET qualifications when not an RTO	First Aid
10	Non-RTO	Using a bogus VET qualification	Certificate IV in Training and Assessment, Business Management
11	Non-RTO	False or misleading representation in advertisement	First Aid, Truck driving
12	Non-RTO	Using a bogus VET qualification	Security Operations
13	RTO / CRICOS Provider	Issuing Vet qualifications without providing adequate assessment	Hairdressing
14	RTO	Issuing Vet qualifications without providing adequate assessment	Security Operations