# **Senate Standing Committee on Economics**

## ANSWERS TO QUESTIONS ON NOTICE

## **Treasury Portfolio**

Supplementary Budget Estimates 20-21 November 2013

**Question: SBT 860-862** 

**Topic:** Social Media

Written: 28 November 2013

## Senator WONG asked:

- 860. Have there been any changes to department/agency social media protocols relating to staff access and usage of YouTube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since the February 2013 Additional Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.
- 861. Does the department/agency monitor usage of social media?
  - a. If yes, provide details of the usage (for example details could include average hours per employee hours when usage peaks).
  - b. Has there been a change to the department/agency protocols due to staff usage?
  - c. If no, why not? Will the department/agency monitor usage in the future?
- 862. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

### **Answer:**

860. No.

861-862. The Commission does not produce regular reports on individual usage, but has the capacity to monitor usage should an individual's work performance suggest closer scrutiny is warranted.