Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Supplementary Budget Estimates 20-21 November 2013

Question: SBT 836-838

Topic: Social Media Policy

Written: 28 November 2013

Senator WONG asked:

- 836. Have there been any changes to department/agency social media protocols relating to staff access and usage of YouTube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since the February 2013 Additional Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.
- 837. Does the department/agency monitor usage of social media?
 - a. If yes, provide details of the usage (for example details could include average hours per employee hours when usage peaks).
 - b. Has there been a change to the department/agency protocols due to staff usage?
 - c. If no, why not? Will the department/agency monitor usage in the future?
- 838. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

Answer:

- 836. No.
- 837. Individual managers are responsible for ensuring internet and social media usage by ABS staff is appropriate and not excessive.
 - (a) To provide such details would be an unreasonable diversion of departmental resources.
 - (b) No.
 - (c) N/A
- 838. The ABS does not believe that social media has an adverse impact on employee productivity.