### **Senate Standing Committee on Economics**

### ANSWERS TO QUESTIONS ON NOTICE

#### **Treasury Portfolio**

Supplementary Budget Estimates 20-21 November 2013

**Question: SBE 623-627** 

**Topic:** Executive Coaching and Leadership Training (ATO)

Written: 29 November 2013

#### Senator LUDWIG asked:

In relation to executive coaching and/or other leadership training services purchased by each department/agency, please provide the following information from 7 September 2013 to date:

- 623. Total spending on these services
- 624. The number of employees offered these services and their employment classification
- 625. The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification)
- 626. The names of all service providers engaged, and please list from each:
  - a) The name and nature of the service purchased
  - b) Whether the service is one-on-one or group based
  - c) The number of employees who received the service and their employment classification
  - d) The total number of hours involved for all employees (provide a breakdown for each employment classification)
  - e) The total amount spent on the service
  - f) A description of the fees charged (i.e. per hour, complete package)
- 627. Where a service was provided at any location other than the department or agency's own premises please provide:
  - a) The location used
  - b) The number of employees who took part on each occasion (provide a breakdown for each employment classification)
  - c) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification)
  - d) Any costs the department or agency's incurred to use the location

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#### **Answer:**

In relation to executive coaching and other leadership training, from 7 September to 30 November 2013:

- 623. The ATO spent \$260,530.79 (GST exclusive).
- 624. The ATO made executive coaching available to 2,296 employees at the EL2 and SES level and other leadership training was made available to any ATO employee.
- 625. Executive coaching or other leadership training was utilised by 261 agency employees.

  No study leave was granted for these services as they were conducted during work hours.
- \* NA = Not Assigned which refers to employees that have since left the ATO

Number of employees who utilised executive coaching or other leadership training									
* NA = Not Assigned which refers to employees that have since left the ATO									
Service	APS 3	APS 4	APS 5	APS 6	EL1	EL2	NA	SES	Total
Total	8	16	11	62	89	51	1	23	261

626. All executive coaching and other leadership training are charged on a complete package basis.

One-on-one executive coaching was provided to two ATO employees. The ATO engaged services from the following providers for executive coaching:

- Exceptional Talent Pty Ltd
- Possibility To Reality Pty Ltd
- 627. Group sessions for Leadership training were provided to 259 agency employees at a cost of \$249,912.61 (GST exclusive).

The agency engaged services from the following providers for leadership training:

- Attorney-General's Department
- Australia and New Zealand School of Government (ANZSOG)
- Australian Human Resources Institute (AHRI)
- Australian Public Service Commission (APSC)
- Comcare Australia
- Emotional Intelligence Pty Ltd
- International Quality and Productivity Centre (IQPC)
- Intrepid Minds Pty Ltd
- Jeff Whalan Learning Group
- Leadership Management Australia Farley Group
- LEADR Association of Dispute Resolvers
- Liquid Learning Group Pty Ltd
- Marcus Evans Conferences
- Melcrum Ltd (Melcrum Publishing Pty Ltd)
- MGSM Limited
- Odyssey Training
- Ovum Pty Ltd
- Proteus Enterprises Pty Ltd
- Results Consulting
- University of Melbourne
- Wood Family Trust

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- Workplace Training and Advisory Aust. Pty Ltd
- Effective People
- Yellow Edge
- People and Strategy

Number of employees who received the service and total amount spent  * NA = Not Assigned which refers to employees that have since left the ATO											
Service	APS3	APS4	APS5	APS6	EL1	EL2	SES	NA	Total	Total spend (\$ GST Exclusive)	
Executive coaching						1	1		2	10,618.18	
Leadership	8	16	11	62	89	50	23	1	259	249,912.61	

Hours involved in the service											
Service	APS3	APS4	APS5	APS6	EL1	EL2	SES	NA	Total		
Executive coaching						6	9		15		
Leadership training	48	93.5	68	469.5	982	496	431	6	2594		

- 628. Venue hire costs were included as part of the service provided and not an additional expense incurred by the agency. Suppliers provided services in the following locations:
  - Brisbane CBD
  - Brisbane Convention and Exhibition Centre, Grey St, South Brisbane QLD
  - etc

Number of employees who attended at a venue other than the agency's premises											
Service	APS3	APS4	APS5	APS6	EL1	EL2	SES	Total employees	Total spend (\$ GST Exclusive)		
Executive coaching						1		1	0		
Leadership training		1	7	13	21	25	21	259	0		

Hours involved in the service at a venue other than the agency's premises											
Service	APS3	APS4	APS5	APS6	EL1	EL2	SES	Total hours			
Executive coaching						6		6			
Leadership training		6	44	135	229	264	427.5	1105.5			