

**Senate Standing Committee on Economics**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Budget Estimates

4 – 6 June 2013

**Question:**           **BET 712**

**Topic:**               **Internet**

**Written:**           **17 July 2013**

**Senator BUSHBY asked:**

712. Has the department experienced any internet problems, such as but not limited to slow internet, or internet blackouts?

- a. If yes, what was the reason for this?
- b. Did it impact the Minister's office?

**Answer:**

712. In the last 12 months, the Australian Prudential Regulation Authority (APRA) has experienced Internet service disruptions on three occasions.

- a. One incident was a result of a configuration error from APRA's Internet Service Provider and two other incidents were caused by failures of the internal network equipment. In total APRA suffered a service disruption for 1 hour and 56 minutes over all three incidents.
- b. APRA does not provide internet services to the Minister's Office.