

Senate Economics Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Additional Estimates

2016 - 2017

Division/Agency: Australian Small Business and Family Enterprise Ombudsman

Question No: 12

Topic: Consultancies

Reference: Written

Senator: Bilyk, Catryna

Question:

Please provide an itemised list of costs (GST inclusive) for spending in calendar year 2016 on

external consultants/service providers in the following categories please be provided:

- (i) social media;
- (ii) photography;
- (iii) graphic design;
- (iv) web design
- (v) electronic communications
- (vi) acting or public speaking training;
- (vii) ergonomics.

Answer:

The ASBFEO website's design (graphics, photos etc.) predates the office's formation on 11 March 2016 and no amounts have subsequently been spent on social media and acting or public speaking. We continue to maintain the website (including creating specific pages on the website to cover our inquiries etc.).

In respect of "electronic communications" and to satisfy the requirement in section 46 of the *Australian Small Business and Family Enterprise Ombudsman Act 2015* to hold hearings in public, we engaged a private firm to provide live streaming at the cost of \$5,390. We also subscribed to communications software made available through Treasury at the cost of \$17,500 to support our ongoing consultations with small business on issues impacting their business.

Any expenditure on "ergonomics" (taken to mean furniture set-up) is organised and paid by Treasury and relates to the setting up of new workstations (as needed).