

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings October 2015
Communications Portfolio
Australian Communications and Media Authority

Question No: 30

Australian Communications and Media Authority

Hansard Ref: Page 12, 20/10/2015

Topic: TV Reception Hunter

Senator Urquhart, Anne asked:

Senator URQUHART: I want to talk about the TV reception in the Hunter. How many complaints has the ACMA received about TV reception in Port Stephens, Newcastle and the Hunter Valley?

Mr Tanner: Unfortunately I do not have those statistics—that is, complaints to the ACMA—to hand. I will have to take that on notice. Obviously the Hunter is a region where there have been issues and there are ongoing developments. But I do not have those figures with me.

Senator URQUHART: So you can take the figures on notice, but you are aware that there has been complaints about the reception in Port Stephens, Newcastle and the Hunter Valley?

Mr Tanner: Yes.

Answer:

From 27 November 2012, the date of digital television switchover in the Hunter Digital Television Switchover Area, until 20 September 2015, the ACMA has received a total of 97 television reception complaints from Port Stephens, Newcastle and the Hunter Valley areas.

Of these complaints, 11 were received in 2013, 63 were received in 2014 and 23 were received in 2015.