

**Supplementary Budget Estimates 2015-16  
Communications Portfolio – Tuesday, 20 October 2015**

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
1	Program 1.1	Urquhart, Anne	Electorate Briefs	<p><b>Senator URQUHART:</b> What information is contained in these briefs? Do they cover the planned roll-out for fibre to the node, HFC, fixed wireless and satellite until late 2018? Is that correct?</p> <p><b>Ms O'Loughlin:</b> They do not cover the satellite roll-out. It is not possible for nbn to map the satellite roll-out at this stage. Satellite services will be coming online mid-2016. The roll-out plan does not include the satellite but it does include the multi-technology mix. It is a mixture of different technologies in different areas. They are identified in the roll-out plan. For the first time also the roll-out plan includes HFC, which has not been seen before. So it really is a very comprehensive roll-out plan, identifying both where things will be going, the date they going and also what technology people will be receiving.</p> <p><b>Senator URQUHART:</b> So they do contain the HFC, as you have said, fibre to the node and fixed wireless?</p> <p><b>Ms O'Loughlin:</b> That is correct.</p> <p><b>Senator URQUHART:</b> That is the gamut, and satellite will be mid-2016?</p> <p><b>Ms O'Loughlin:</b> They will be able to give a bit more shape to the satellite roll out once the satellites are actually up and running. It just isn't possible at this stage for them to map that roll-out. But that will be coming.</p> <p><b>Senator URQUHART:</b> Do you know when that is possible?</p> <p><b>Mr Robinson:</b> Can I just mention, I understand that the roll-out plan does not include fixed wireless or satellite. Just to clarify that. It is all the fixed line network.</p> <p><b>Senator URQUHART:</b> What is the timeframe, then? The information that is contained in the briefs is fibre to the node and HFC but not fixed wireless or satellite. So what is the timeframe for the release of the information?</p> <p><b>Mr Robinson:</b> That is probably a question best directed to nbn co. But I think the satellite roll out information will essentially be as services are taken up. Services will commence in the first part of next year. The first satellite, of course, has just been launched. Similarly, I think they will report on fixed wireless as it is rolled out. I might say, currently as areas are available for fixed wireless they are mapped and made available on the website.</p>	Page 4 20/10/2015

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2	Program 1.1	Urquhart, Anne	Federal Electorate Briefs	<p><b>Senator URQUHART:</b> Have the briefs been done for every federal electorate in Australia?</p> <p><b>Mr Robinson:</b> Yes, they have.</p> <p><b>Ms O'Loughlin:</b> Are you able to table the electorate briefs for us?</p> <p><b>Mr Robinson:</b> I would have to take that on notice.</p> <p><b>Senator URQUHART:</b> Why?</p> <p><b>Mr Robinson:</b> The briefing has been provided to the government.</p> <p><b>Senator URQUHART:</b> But they are on every area around Australia, so why are they not available?</p> <p><b>Senator Fifield:</b> We will take that on notice. We will have a look at the particular documents and then we will respond to it.</p> <p><b>Senator URQUHART:</b> If they are available for every electorate around Australia, why are they then not available for every person who represents those electorates?</p> <p><b>Senator Fifield:</b> We can take a look at that, Senator Urquhart.</p> <p><b>Senator URQUHART:</b> I understand that you are going to have a look at it, Minister, but I want to know why you cannot, given that—</p> <p><b>Senator Fifield:</b> I am not saying that we can't. I'm just saying that we will take it on notice.</p> <p><b>Senator URQUHART:</b> Let's be clear here. They have been developed by the department for every federal electorate in Australia and you are saying that you are not sure whether or not you can actually table that here for the use of every person in Australia.</p> <p><b>Senator Fifield:</b> There is information about the three-year roll-out plan for everyone in the nation on nbn's websites. Obviously this sort of information is divided up in different ways—by state or by electorate. I will have a look. I will take it on notice and we will respond to the committee.</p> <p><b>Senator URQUHART:</b> When are you able to do that?</p> <p><b>Senator Fifield:</b> The laws of physics mean that I cannot occupy two spaces at the same time. So at the first opportunity.</p> <p><b>Senator URQUHART:</b> I am sure that you have people in your office who could diligently be going through them and providing them during the course of today.</p> <p><b>Senator Fifield:</b> I have said we will take it on notice.</p>	Page 4 20/10/2015

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				<p><b>Senator URQUHART:</b> Can you come back and give me a response today as to when we are likely to be able to receive them?</p> <p><b>Senator Fifield:</b> We will come back to you later today.</p>	
3	Program 1.1	Urquhart, Anne	Electorate Briefs – Commercial-in- Confidence	<p><b>Senator URQUHART:</b> The information in these briefs is already public in the form of a three-year plan, as you have outlined. That is correct, isn't it?</p> <p><b>Senator Fifield:</b> Correct. Last Friday.</p> <p><b>Senator URQUHART:</b> There is nothing commercial in confidence, is there, if they are out there in the form of a three-year plan?</p> <p><b>Senator Fifield:</b> I would doubt that there is anything of a commercial-in-confidence nature in those briefs. As I say, we will take it on notice and take a look.</p> <p><b>Senator URQUHART:</b> If there is nothing commercial in confidence, you would have looked at them, Minister, being the minister responsible. I think that they were rolled out last Friday, from memory. You have obviously had a chance to look at them. You would be fully aware of whether or not there is commercial-in-confidence information.</p> <p><b>Senator Fifield:</b> Material comes to me aggregated in many different forms. I can tell you that on Friday, and in the days and weeks before, I was looking at things at a national level and at a state level. Now that you have asked me to look at things particularly on an electorate level, I will do that.</p> <p><b>Senator URQUHART:</b> Are you not sure if there is anything commercial in confidence in them?</p> <p><b>Senator Fifield:</b> As I say, I would doubt that there was. I have agreed to take a look at it and I will do so.</p> <p><b>Senator URQUHART:</b> Okay. You will have a look at it and you will come back during the course of today.</p> <p><b>Senator Fifield:</b> Sure.</p>	Page 4-5 20/10/2015
4	Program 1.1 (Minister)	Urquhart, Anne	Electorate Briefs - Received in Minister's Office	<p><b>Senator URQUHART:</b> They certainly are. You have obviously received those electorate briefs, Minister?</p> <p><b>Senator Fifield:</b> I am sure that my office has them. I do not have them in my briefcase, on my desk or here with me. But I am sure that they are there.</p> <p><b>Senator URQUHART:</b> Do you know when you received them?</p> <p><b>Senator Fifield:</b> I could not tell you.</p> <p><b>Senator URQUHART:</b> Can you take that on notice?</p>	Page 5-6 20/10/2015

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				<p><b>Senator Fifield:</b> Certainly.</p> <p><b>Senator URQUHART:</b> Again, are you able to come back to us today?</p> <p><b>Senator Fifield:</b> I will come back to you as soon as I can.</p> <p>...</p>	
5	Program 1.1	Dastyari, Sam	Briefings - Members of Parliament	<p><b>Senator DASTYARI:</b> Mr Robinson, have any MPs been provided briefs? Has anyone, apart from the minister, been given a copy of an individual seat brief, that you are aware of or been briefed on their own seat?</p> <p><b>Mr Robinson:</b> We prepared factual information based on the NBN plan. We have provided it to the minister's office. I do not believe that the department has done any briefing.</p> <p><b>Senator DASTYARI:</b> Okay. The answer is 'no' then. You provided it to the minister's office and you did not go beyond that point. You have not been involved with any briefings of any individual MPs.</p> <p><b>Mr Robinson:</b> That is right.</p> <p><b>Senator DASTYARI:</b> Obviously the question comes to the minister. Minister, have you been involved in any briefings of any members of parliament or has your office been involved with any briefings of members of parliament about their individual seats, using this information?</p> <p><b>Senator Fifield:</b> I will check. I am sure there have been, but let me take that on notice so I can give you a full and accurate answer.</p> <p><b>Ms O'Loughlin:</b> What the department has done is just take the plan that the nbn has developed and done various cuts of the data. As has been mentioned at this committee previously, it is always open for members of parliament to approach the nbn for briefings about their roll-out schedule in various areas across Australia.</p> <p><b>Senator DASTYARI:</b> Minister, to be clear, the question is: Using this information that was produced by the department, have you provided briefings to individual members of parliament? It sounds like you are saying that there are some that you are aware of and there may be others you are not aware of.</p> <p><b>Senator Fifield:</b> I am sure the answer would be 'yes', but I am happy to take that on notice.</p>	Page 6-7 20/10/2015
6	Program 1.1	Urquhart, Anne	Briefings – Non- Government MPs	<p><b>Senator DASTYARI:</b> Are you aware of any of those briefings being with non-government members of parliament?</p>	Page 6-7 20/10/2015

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				<p><b>Senator Fifield:</b> I will check. I would not necessarily be aware if there had been.</p> <p><b>Senator DASTYARI:</b> But you are not aware of any that are.</p> <p><b>Senator Fifield:</b> As I said, my staff talk to MPs' offices across the board.</p> <p><b>Senator DASTYARI:</b> I understand there are unknown unknowns. I am saying you personally. It sounds like, from what you have been saying to me, that you have personally been involved or know of briefings of coalition MPs. You are not aware personally of any briefing of non-coalition MPs. That is not to say that it has not happened.</p> <p><b>Senator Fifield:</b> Correct. I am very happy, obviously, for colleagues across the parliament who would like to seek briefings and additional information.</p>	
7	Program 1.1	Dastyari, Sam	Briefs – NSW Electoralates	<p><b>Senator DASTYARI:</b> Senator Fifield, are you aware—and you might have to take on notice if someone else has—of any of these documents being handed out or given out to an MP about a seat?</p> <p><b>Senator Fifield:</b> Yes, I am aware that some would be.</p> <p><b>Senator DASTYARI:</b> If I were to ask you, as a representative of New South Wales if I were to get—although the boundaries will change—</p> <p><b>Senator Fifield:</b> The boundaries of New South Wales have not changed.</p> <p><b>Senator DASTYARI:</b> I have a bit of an eye on some in Queensland.</p> <p><b>Senator Fifield:</b> You mean the house boundaries.</p> <p><b>Senator DASTYARI:</b> If I went to the 49 or so individual ones of these, is there any reason why, if I were to ask your office for them, you would not be able to give them to me?</p> <p><b>Senator Fifield:</b> Look, make the request and we will take a look.</p> <p><b>Senator DASTYARI:</b> But you have given them to other people.</p> <p><b>Senator Fifield:</b> You are talking about new boundaries?</p> <p><b>Senator DASTYARI:</b> No. I am saying on the old boundaries and what has been produced. You have been prepared to give these to coalition MPs. My question is, can we have them as well?</p> <p><b>Senator Fifield:</b> Let me check what has been briefed. As I have indicated, I am happy to take it on notice. Any request from any MP in relation to information and briefings for that electoralates I am obviously very happy to look at and facilitate.</p> <p><b>Senator DASTYARI:</b> I will send you a letter now requesting the 49 different briefs</p>	Page 7 20/10/2015

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				<p>for the New South Wales federal electorates that I represent. I would anticipate that because you are prepared to give it to coalition MPs, you are prepared to give me those 49 as well, as I represent those areas just as they do.</p> <p><b>Senator Fifield:</b> I am happy to receive your request and we will examine it as courteously as we do all requests. We also, as you would appreciate, liaise with the shadow minister and the shadow minister no doubt will seek briefings as well.</p>	
8	Program 1.1	Urquhart, Anne	Updated Department outcomes	<p><b>Senator URQUHART:</b> I asked this yesterday in environment. Are you able to provide us with updated outcomes and where each of the outcomes are linked to?</p> <p><b>Ms O'Loughlin:</b> We did provide an updated outcome. But what might not have been obvious from that is that we had moved the digital productivity element of that outcome. That has come out of the outcome.</p> <p><b>Senator URQUHART:</b> If you can give us that sort of drilled down information, that would be useful.</p> <p><b>Ms O'Loughlin:</b> Yes.</p>	Page 10 20/10/2015
9	Program 1.1	McAllister, Jenny	BCR Work plan	<p><b>Senator McALLISTER:</b> There are quite a few projects that are running behind time. Some of those you could credibly argue are to do with the change of machinery of government. Are there any other projects that are running behind time that we should be aware of in terms of that work plan?</p> <p><b>Dr Paterson:</b> I am not aware that there are. The key work that we are doing on data science and analytics of providing that capability to the whole of the department, with four elements to that work, is running to time. In fact the scope of that work has been expanded to meet demand within the department.</p> <p><b>Senator McALLISTER:</b> I have identified the ones that are behind time.</p> <p><b>Dr Paterson:</b> Yes. I am working from memory here, but that is my understanding of it.</p> <p><b>Senator McALLISTER:</b> Perhaps one of the things you could do on notice is to do a quick evaluation of that work plan and let us know how many of those things are going to meet the targets established in the work plan and how many are running behind time. How long has your unit been in place, Dr Paterson? Is it around a year or a bit longer?</p>	Page 60 20/10/2015
10	Program 1.1	McAllister, Jenny	BCR Staff Turnover	<p><b>Senator McALLISTER:</b> So you will retain the same staffing levels. How are you going with turnover? Is it the same staff that were there a year ago?</p> <p><b>Dr Paterson:</b> No. There have been what can only be described as significant staff turnover,</p>	Page 60 20/10/2015

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				<p>not surprisingly, given the circumstances. The bureau was established by essentially assigning 20 staff to the bureau. I was brought in from the private sector to head the bureau. A number of those staff, it turned out, were not suitable for a research environment.</p> <p><b>Senator McALLISTER:</b> How many have gone from the original 20?</p> <p><b>Dr Paterson:</b> I would have to take that on notice. In round terms, about half of that staff have moved on in that period.</p>	
11	Program 1.1	McAllister, Jenny	BCR - Restructures	<p><b>Senator McALLISTER:</b> I have a follow-up question. The general results APS-wide in <i>State of the service</i> make quite a bit of comment about the experience of major change in the workplace and the negative impact that has on employee engagement. How many restructures have taken place within your unit, Dr Paterson, in the 12-month period?</p> <p><b>Dr Paterson:</b> I would need to take that on notice. Not surprisingly, from my perspective at least, as we have felt our way into the work program, with the staff resources we have and the best way to structure ourselves, there have been a number of changes over time.</p> <p><b>Senator McALLISTER:</b> Over 12 months, not over time; in a 12-month period.</p> <p><b>Dr Paterson:</b> Over 12 months?</p> <p><b>Senator McALLISTER:</b> Yes.</p> <p><b>Dr Paterson:</b> I will take that on notice and get back to you.</p>	Page 61 20/10/2015
12	Program 1.1	McAllister, Jenny	BCR – Workers Compensation	<p><b>Senator McALLISTER:</b> I think I understand. How are we tracking in terms of stress, sick leave and injury in your unit, Dr Paterson? Because that of course also connects strongly to morale. How many of your staff have been on workers compensation in the last 12-month period?</p> <p><b>Dr Paterson:</b> I would need to take that on notice.</p> <p><b>Senator McALLISTER:</b> How many staff have asked to transfer from your unit on the basis of stress?</p> <p><b>Dr Paterson:</b> Again I would need to take on notice how many staff have transferred. As to whether they have done that on the basis of stress, I will not necessarily know that, of course.</p> <p><b>Senator McALLISTER:</b> When you do that and prepare your material for us, it would be useful if you could examine both staff and contractors and whether there are contractors who have terminated their contracts or resigned. Has the department's</p>	Page 62 20/10/2015

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				<p>human resource branch been involved in discussions around stress and workload with the team in your area, Dr Paterson?</p> <p><b>Ms O'Loughlin:</b> Across the department, our people area is very supportive of management in dealing with issues such as where people are feeling that they are overly stressed. So we do have a strong engagement with our people branch in those areas.</p> <p><b>Senator McALLISTER:</b> That is good to hear. But I wonder how it is going in the Bureau of Communications Research.</p> <p><b>Ms O'Loughlin:</b> Again, we can take that on notice, but generally we did have a number of particular staff who had concerns about, specifically, their placements post-restructure. My people branch worked very hard on a one-to-one basis with those people to resolve those issues. We can take on notice the statistics as part of that for the bureau.</p>	
13	Program 1.1	Conroy, Stephen	NBN Cost-benefit analysis - Costs	<p><b>Senator CONROY:</b> The NBN cost-benefit analysis was paid for by the department; is that correct?</p> <p><b>Mr Robinson:</b> Yes.</p> <p><b>Senator CONROY:</b> Remind me of what the exercise cost.</p> <p><b>Mr Robinson:</b> I would have to take that on notice.</p> <p><b>Senator CONROY:</b> I think it was between \$1.5 million and \$2 million, but perhaps you could give us the exact figure on notice. Page 17 of the CBA states that the starting point for the analysis of the cost of each option was a series of cost models provided by nbn co. Those cost models were developed for nbn co's strategic review; do you remember that?</p> <p><b>Mr Robinson:</b> Yes.</p>	Page 65 20/10/2015
14	Program 1.1	Urquhart, Anne	Mobile Black Spots Programme – Successful sites	<p>Referring to the selection process for successful sites under the Mobile Black Spot Program:</p> <ol style="list-style-type: none"> <li>a) How were the successful locations chosen?</li> <li>b) What Federal electorates received funding?</li> <li>c) What is the percentage of eligible Federal electorates that received funding which are held by Liberal Party, National Party, Independent, other minor parties and Australian Labor Party Members of Parliament respectively?</li> <li>d) What weighting was given to recommendations for site selections submitted by</li> </ol>	Written 22/10/2015



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				Federal Members of Parliament? e) Is the points system (used to determine which site received funding) publically available? If not, please provide.	
15	Program 1.1	Urquhart, Anne	Mobile Black Spots Programme - effectiveness	Is a process in place to measure the effectiveness of the Mobile Black Spot Program? If so, what are the criteria that will apply?	Written 22/10/2015
16	Program 1.1	Urquhart, Anne	Mobile Black Spot Programme - announcement	Referring to the 25 June 2015 announcement by the Government on the Mobile Black Spot Program: a) Had the Commonwealth finalised all its contractual arrangements with the successful mobile network operator bidders (Telstra and Vodafone) at the time of the Government announcement on 25 June 2015? b) Were there any negotiations for funding arrangements under the Program outstanding on 25 June 2015? c) On what date were all funding arrangements between the Commonwealth and the successful mobile network operators concluded? d) Are the contractual funding arrangements public documents?	Written 22/10/2015
17	Program 1.1	Urquhart, Anne	Fixed wireless and satellite networks – Turnbull blog post	On 12 December 2014, Malcolm Turnbull published a blog post where he said QUOTE: “The Government estimates that over the 30 years to 2040, the fixed wireless and satellite networks (covering the 7% outside the fixed line footprint) will cost about \$13.16 billion in capital expenditure and \$9.45 billion in operating expenses for a total cost of \$22.6 billion. Against that will be revenue of only \$5.36 billion resulting in a total loss of \$16.8 billion, more than half a billion dollars a year. That massive loss is cross subsidised by city broadband users and amounts to about \$6.70 per user per month for every city customer.” a) What is the source for this estimate? b) Is this estimate nominal or NPV? If the latter, what discount rate was used to arrive at the estimate?	Written 22/10/2015
18	Program 1.1	Urquhart, Anne	AAO - National policy issues relating to the digital economy staff transfers	Recent amendments to the Administrative Arrangements Order indicate that a matter dealt with by the Department of Communications and the Arts—“national policy issues relating to the digital economy”—has been transferred to the Department of Industry, Innovation and Science. a) As of 14 September 2015, how many staff did the then Department of	Written 22/10/2015

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				<p>Communications have engaged on matters related to “national policy issues relating to the digital economy.”</p> <p>b) How many staff engaged on matters related to “national policy issues relating to the digital economy” have been transferred from the Department of Communications and the Arts to the Department of Industry, Innovation and Science?</p> <p>c) How many staff engaged on matters related to “national policy issues relating to the digital economy” have been reengaged within the Department of Communications and the Arts?</p>	
19	Program 1.1	Urquhart, Anne	Briefs for Federal Electorates- planned rollout of the multi- technology mix (MTM)	<p>During the Supplementary Budget Estimates hearing of 20 October 2015, the Department of Communications and the Arts indicated that it had prepared individual briefs for every federal electorate in Australia on the planned rollout of the multi-technology mix (MTM) over the next three years, on the basis of information from NBN Co’s three year construction plan provided by NBN Co. The Department indicated also that state and territory briefs and a national brief had been prepared. For the electorates at Attachment D, please provide the electorate brief prepared by the Department. If for some reason this is not possible, please advise:</p> <p>a) The number of premises ready for service for each access technology in each electorate at the time of finalising the corresponding electorate brief;</p> <p>b) The number of premises active for each access technology in each electorate at the time of finalising the corresponding electorate brief;</p> <p>c) For each electorate, please provide each region in this electorate where NBN construction is scheduled to commence before end Sep 2018, and for each region, please advise the localities in that region where construction is scheduled to commence before end Sep 2018, the estimated number of premises within these localities for which construction will commence before end Sep 2018, the anticipated access technology to be used, and the expected time to commence construction (month, quarter or half year, as appropriate).</p>	Written 22/10/2015
20	Program 1.1	Urquhart, Anne	State and Territory Briefs – planned rollout of the multi-	<p>During the Supplementary Budget Estimates hearing of 20 October 2015, the Department of Communications and the Arts indicated that it had prepared individual briefs for every federal electorate in Australia on the planned rollout of the multi-technology mix (MTM) over the next three years, on the basis of information from</p>	Written 22/10/2015

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			technology mix (MTM)	<p>NBN Co's three year construction plan provided by NBN Co. The Department indicated also that state and territory briefs and a national brief had been prepared for the following states and territories:</p> <p>Australian Capital Territory New South Wales Northern Territory Queensland South Australia Tasmania Victoria Western Australia</p> <p>please provide the state brief prepared by the Department. If for some reason this is not possible, please advise:</p> <ol style="list-style-type: none"> <li>a) The number of premises ready for service for each access technology in each state at the time of finalising the corresponding state brief;</li> <li>b) The number of premises active for each access technology in each state at the time of finalising the corresponding state brief;</li> <li>c) For each state, please provide each region in this state where NBN construction is scheduled to commence before end Sep 2018, and for each region, please advise the localities in that region where construction is scheduled to commence before end Sep 2018, the estimated number of premises within these localities for which construction will commence before end Sep 2018, the anticipated access technology to be used, and the expected time to commence construction (month, quarter or half year, as appropriate).</li> </ol>	
21	Program 1.1	Urquhart, Anne	National Brief – planned rollout of the multi-technology mix (MTM)	<p>During the Supplementary Budget Estimates hearing of 20 October 2015, the Department of Communications and the Arts indicated that it had prepared individual briefs for every federal electorate in Australia on the planned rollout of the multi-technology mix (MTM) over the next three years, on the basis of information from NBN Co's three year construction plan provided by NBN Co. The Department indicated also that state and territory briefs and a national brief had been prepared. Please provide the national brief prepared by the Department. If for some reason this is not possible, please advise:</p>	Written 22/10/2015

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				<ul style="list-style-type: none"> <li>a) The number of premises ready for service for each access technology nationally at the time of finalising the national brief;</li> <li>b) The number of premises active for each access technology nationally at the time of finalising the national brief.</li> </ul>	
22	Program 1.1	Ludwig, Joe	Ministerial Fridge	<p>1. Does the department provide beverages, food or snacks to the Minister's office for any purpose? If yes:</p> <ul style="list-style-type: none"> <li>a) Under what circumstances does the department supply these goods?</li> <li>b) Is there a general stock of such goods in the Minister's office?</li> <li>c) Can they be requested by the Minister's office?</li> <li>d) During the week of the change in leadership (13 September - 20 September, 2015) did Mr Turnbull or his office make any requests for beverages, food or snacks? If yes, please detail.</li> <li>e) During the week of the change in leadership (13 September - 20 September, 2015) was Mr Turnbull or his office supplied with any beverages, food or snacks? If yes, please detail. Please include the amount spent and break the cost down.</li> </ul>	Written 30/10/2015
23	Program 1.1	Ludwig, Joe	Change in Prime Minister	<p>After the change in Prime Minister in September 2015, it was widely reported that it took the former Prime Minister (Mr Abbott) and his staff quite some time to vacate the Prime Ministerial office. It was also reported that during this time, the New Prime Minister (Mr Turnbull) operated out of his old office (Communication Minister's office). One such article is available here:  <a href="http://www.smh.com.au/federal-politics/political-news/office-politics-tony-abbotts-staff-slow-to-leave-their-old-digs-20150917-gjpada.html">http://www.smh.com.au/federal-politics/political-news/office-politics-tony-abbotts-staff-slow-to-leave-their-old-digs-20150917-gjpada.html</a></p> <p>The following questions relate to these reports:</p> <p>1. Did the department provide any additional furniture, equipment, IT, etc to Prime Minister Turnbull or his office to use in the Communication Minister's office between his election to the leadership and his move into the Prime Minister's office? If yes, please provide a list of items and include:</p> <ul style="list-style-type: none"> <li>a) Was the item in stock or purchased for this purpose?</li> <li>b) Value of item.</li> <li>c) What was the need for the item?</li> <li>d) Was it requested by the Prime Minister's office? If no, then who requested</li> </ul>	Written 30/10/2015

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				<p>it?</p> <ol style="list-style-type: none"> <li>2. Did the department provide any stationery to Prime Minister Turnbull or his office to use in the Communication Minister's office between his election to the leadership and his move into the Prime Minister's office? If yes, please provide a list of items and include:               <ol style="list-style-type: none"> <li>a) Was the item in stock or purchased for this purpose?</li> <li>b) Value of item.</li> <li>c) When the item was requested.</li> <li>d) Who requested the item.</li> </ol> </li> <li>3. What support was provided by the department to Mr Turnbull and his office to make the Communication Minister's office viable for Prime Ministerial duties during this period?</li> <li>4. What IT arrangements were in place during this time to allow Mr Turnbull's office access to the Prime Ministerial IT system?               <ol style="list-style-type: none"> <li>a) Please provide a detailed cost break down of these arrangements.</li> <li>b) Were there any limitations that prohibited Mr Turnbull accessing certain IT systems during this time? If yes, please detail.</li> </ol> </li> <li>5. Did Mr Turnbull or his office continue to use the Communications IT system during this period? If yes, please detail what was used.</li> <li>6. How many department of Communications staff were available to Mr Turnbull during this period?</li> </ol>	
24	Program 1.1	Ludwig, Joe	Ministerial Personalised Stationery	<p>Since the leadership change in September, 2015, how much has been spent by the Ministerial office on personalised stationery for the Minister and the Minister's staff? Please provide a cost breakdown by type of stationery purchased and the quantity of each and whether it was for the Minister or for staff.</p>	Written 02/11/2015
25	Program 1.1	Bilyk, Catryna	Ministerial Functions	<p>In relation to any functions or official receptions hosted by Ministers in the portfolio in 2015, can the following please be provided:</p> <ul style="list-style-type: none"> <li>• List of functions;</li> <li>• List of attendees including departmental officials and members of the Minister's family or personal staff;</li> <li>• Function venue;</li> </ul>	Written 02/11/2015

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				<ul style="list-style-type: none"> <li>• Itemised list of costs;</li> <li>• Details of any food served;</li> <li>• Details of any wines or champagnes served including brand and vintage; and</li> <li>• Details of any entertainment provided.</li> </ul>	
26	Program 1.1	Bilyk, Catryna	Ministerial International Travel	<p>In relation to any international travel undertaken in 2015 by Ministers in the portfolio, can the following please be provided to the Senate:</p> <ul style="list-style-type: none"> <li>• A copy of the itinerary for each overseas trip;</li> <li>• An itemised list of the costs of each trip including the class of travel for any flights;</li> <li>• Copies of receipts for any food or beverages that the Minister consumed at taxpayer expense during each trip;</li> <li>• Copies of receipts for any self-drive hire cars or chauffeured services utilised by the Minister during each trip;</li> <li>• Copies of receipts for any other ground transport;</li> <li>• Copies of receipts for any hotel accommodation; and</li> <li>• Details of any spouse travel.</li> </ul>	Written 02/11/2015
27	Program 1.1	Bilyk, Catryna	Secretary's Speeches to Staff	Can a copy of any speeches delivered by the Secretary of the Department at any staff meetings in 2015 please be provided?	Written 02/11/2015
28	Program 1.1	Bilyk, Catryna	Secretary's Office Upgrades	Have the furniture, fixtures or fittings of the Secretary's office been upgraded in 2015? If so, can an itemised list of costs please be provided?	Written 02/11/2015
29	ACMA	Urquhart, Anne	ACMA – Annual Report	<p><b>Senator URQUHART:</b> Good morning. Has the ACMA, given its annual report for 2015 to the minister yet?</p> <p><b>Ms Cahill:</b> The ACMA has provided it to the minister's office. We are expecting it to be tabled in the next two weeks.</p> <p><b>Senator URQUHART:</b> When was it given to the minister?</p> <p><b>Ms Cahill:</b> I would have to take the exact date on notice. I will try to do that before we finish our appearance.</p>	Page 10 20/10/2015
30	ACMA	Urquhart, Anne	TV Reception - Hunter	<b>Senator URQUHART:</b> I want to talk about the TV reception in the Hunter. How many complaints has the ACMA received about TV reception in Port Stephens, Newcastle and the Hunter Valley?	Page 12 20/10/2015

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				<p><b>Mr Tanner:</b> Unfortunately I do not have those statistics—that is, complaints to the ACMA—to hand. I will have to take that on notice. Obviously the Hunter is a region where there have been issues and there are ongoing developments. But I do not have those figures with me.</p> <p><b>Senator URQUHART:</b> So you can take the figures on notice, but you are aware that there has been complaints about the reception in Port Stephens, Newcastle and the Hunter Valley?</p> <p><b>Mr Tanner:</b> Yes.</p>	
31	ACMA	Urquhart, Anne	GRIS – Additional Cost to Industry	<p><b>Senator URQUHART:</b> Has the Attorney-General advised the ACMA as to the basis for this additional obligation?</p> <p><b>Ms McNeill:</b> Sorry, I do not understand your question.</p> <p><b>Senator URQUHART:</b> The obligation on the additional cost to industry for the government regulatory impact statement that is in addition to the cost to industry. You just said that it is too early to give us the cost of that.</p> <p><b>Ms McNeill:</b> The actual cost.</p> <p><b>Senator URQUHART:</b> Yes. Has the Attorney-General advised you as to the basis for the additional obligation?</p> <p><b>Ms McNeill:</b> I am not conscious of any advice to that effect. My expectation is that those matters would have been dealt with in the explanatory memorandum for the legislation that introduced the bill. I am not aware of any direct discussions on that subject between the ACMA and the department. But I can double check.</p> <p><b>Senator URQUHART:</b> If you could take that on notice, that would be great. Thank you.</p>	Page 13 20/10/2015
32	ACMA	Ronaldson, Michael	Complaint Investigations	<p><b>Senator RONALDSON:</b> That is very impressive. I would like to ask you about complaint investigations. Are they done on a calendar of financial year basis?</p> <p><b>Ms Cahill:</b> Perhaps a little more clarity on the nature of complaints.</p> <p><b>Senator RONALDSON:</b> I was just going to ask you how many complaints you investigated and whether you report it on a calendar basis of a financial year basis. Whatever it is, how many have you investigated in the last calendar year or the last financial year and has that varied from the year before?</p> <p><b>Ms Cahill:</b> The majority of our complaints are in our annual report on a financial year</p>	Page 14 20/10/2015

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				<p>basis. We would cover the details, and I do not have them to hand. But we will take the details on notice and provide them back to you. We would cover complaints to do with radio communications interference, complaints made in relation to broadcasting content, complaints made—</p> <p><b>Senator RONALDSON:</b> Yes. I understand the sorts of complaints. I am interested in the data about it and the comparison between the last financial year and perhaps the year before. If you want to take that on notice, that is fine. I think you now have greater discretionary powers as well, haven't you? I am interested in how you assess that and how you determine what to investigate and what not to investigate.</p>	
33	ACMA	Xenophon, Nick	Online Gambling Complaints	<p><b>Senator XENOPHON:</b> On notice, can you provide me with details of the number of complaints in relation to online gambling? It seems to me that when constituents contact me for assistance, they have lost a lot of money, particularly with the illegal online casinos based in Gibraltar or somewhere in the Caribbean. There doesn't seem to be an understanding of the ACMA's role in relation to this. The level of liaison there has been between the ACMA and the Australian Federal Police in relation to those complaints. If I could get some information in respect to that, it would be useful.</p> <p><b>Ms McNeill:</b> Certainly.</p>	Page 16 20/10/2015
34	ACMA	Xenophon, Nick	CB Radio	<ol style="list-style-type: none"> <li>1. Can you please outline the process involved in, say a truck driver, making a complaint about trolling or offensive behaviour on CBRS that is restricting his ability to use the Channel 40 to communicate with other truck drivers on road safety matters?</li> <li>2. How many informal complaints were made to the ACMA in the last 5 years regarding trolling or harassment on the CBRS.</li> <li>3. How many formal written complaints were made to the ACMA in the last 5 years regarding trolling or harassment on the CBRS.</li> <li>4. How many CBRS operators have been prosecuted for harassment in the past 5 years?</li> <li>5. How many CBRS operators have been prosecuted for other reasons in the past 5 years? What were these reasons?</li> </ol>	Written 30/10/2015
35	ACMA	Urquhart, Anne	Enterprise Bargaining	<ol style="list-style-type: none"> <li>1. In the recent hearing you mentioned that you have had more than 10 enterprise bargaining meetings since negotiations began in March this year. Could you please provide a list of dates and attendees for these meetings?</li> </ol>	Written 03/11/2015



Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>2. What meetings or negotiating activities occurred before March this year?</p> <p>3. Were there any significant periods (more than 3 months) where no negotiation meetings were held? If so, what was the cause?</p>	
36	SBS	Dastyari, Sam	New Channel Staffing	<p><b>Senator DASTYARI:</b> I accept that. You are essentially saying that it is commercial in confidence, which I do not think is an unreasonable claim. How many staff have been dedicated to the channel internally?</p> <p><b>Mr Ebeid:</b> It just has a couple—maybe three. I think it has about three staff, but I can confirm that for you. It is not many at all.</p>	Page 19 20/10/2015
37	SBS	Dastyari, Sam	Security Agency Meetings	<p><b>Senator DASTYARI:</b> At some point a year ago, in a different environment, was the last time the security agencies met with you. You talked about putting the proposals to government. Were they specific proposals for how SBS can better engage? And in those proposals were you also seeking funding?</p> <p><b>Mr Ebeid:</b> Yes to both of those questions.</p> <p><b>Senator DASTYARI:</b> I assume then that those proposals were not taken up by government.</p> <p><b>Mr Ebeid:</b> That is correct.</p> <p><b>Senator DASTYARI:</b> How many proposals were there?</p> <p><b>Mr Ebeid:</b> I would have to check but off the top of my head we had about two or three various ideas for programs that we could initiate in this space.</p>	Page 21 20/10/2015
38	SBS	Dastyari, Sam	Programming Proposals	<p><b>Senator DASTYARI:</b> These proposals, are they made to the relevant minister or the Prime Minister? Or to the department?</p> <p><b>Mr Ebeid:</b> They went to several different avenues. Obviously to our own minister, but also to the various ministers responsible for some of these programs and initiatives across the government. Can I say, for a lot of these programs, timing is everything. We may have been ahead of ourselves in terms of timing. Some of these initiatives might now have more resonance and be more accepted by some of the agencies, given what has happened in the last 12 months, than maybe they would have been 18 months ago. I look forward to exploring all of those in some of the meetings we have got coming up in the near future.</p> <p><b>Senator DASTYARI:</b> Obviously the government chose not to adopt them, but you were consulted at the time, there were discussions and you got polite letters back.</p> <p><b>Mr Ebeid:</b> Yes.</p>	Page 22 20/10/2015

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				<p><b>Senator DASTYARI:</b> I am not going to ask you about whether they fit under FOI or not, because that it is not a question for you, but can you take on notice releasing those letters and proposals?</p> <p><b>Mr Ebeid:</b> Sure. I will take that on notice.</p>	
39	SBS	Canavan, Matthew	Traditional Marriage Advertisement - Clarification	<p><b>Senator CANAVAN:</b> Mr Ebeid, I just want to follow up from the last estimates. There was an issue around an ad in favour of traditional marriage that the SBS refused to air during the gay Mardi Gras. Since that time, I believe you have corrected—at the time, you mentioned to this committee that channels 7 and 9 had pulled the ad. I believe those were the words that were used.</p> <p><b>Mr Ebeid:</b> I think we said at the time that we thought that they had rejected the ad.</p> <p><b>Senator CANAVAN:</b> No, I just reread the transcript here, Mr Ebeid. Just give me a second so we do not get things incorrect again. We had a discussion about it. I mentioned: You ... may not be aware that Channel 7 and Channel 9 ran the ad ... Then Ms Kellie said: And subsequently banned it. I said: So, they did run it and choose to run it? Ms Kellie said: They subsequently pulled it. They were the words that she used.</p> <p><b>Mr Ebeid:</b> And we have since corrected that.</p> <p><b>Senator CANAVAN:</b> Yes, I believe you have, and I am just trying to bring that up.</p> <p><b>Mr Ebeid:</b> I cannot remember which one did. One pulled it and one did not. I do not remember who.</p> <p><b>Senator CANAVAN:</b> In your answer you said your information was incorrect, and Channel 7 did air the advertisement. You said that Channel 9 decided not to air the ad. I actually do not believe that is true either. I do not want to go into great detail here, but could I ask you to look at that again.</p> <p><b>Mr Ebeid:</b> I am happy to. I think we did actually make contact with Channel 9 to come back with that—</p> <p><b>Senator CANAVAN:</b> I think the language there is very important. I believe that perhaps there might have been an issue with the booking on Channel 9. The language</p>	Page 25 20/10/2015

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				<p>you have used there is 'decided not to air'. I do not know if that is fully correct, so, if you could look at that again, that would be appreciated.</p> <p><b>Mr Ebeid:</b> I am happy to.</p>	
40	Program 2.1	Bilyk, Catryna	Assessor Remuneration – Total Allocation	<p><b>Senator BILYK:</b> So if you are successful and you get your name on the register, then how does it work? As people put in a submission for funding, then it is look at through all these other people. Is that how it works?</p> <p><b>Ms Bassar:</b> Applications come in for funding. They would be looked at. We would then seek to match those applications with a range of external assessors who have the relevant expertise for that application, obviously ensuring that there is no conflict of interest for that person in the assessment. What we would be looking at is that that may be a number of perspectives. So it could be, as I said, a philanthropic perspective, an art form perspective, it could be a venue perspective. So the idea was that on any application you would have a number of different perspectives to examine that application and to provide an independent assessment.</p> <p><b>Senator BILYK:</b> I cannot remember whether I read it or I was told it by someone—a rate of \$384 a day for assessors. Is that correct?</p> <p><b>Ms Bassar:</b> I think that was correct. It was based on remuneration tribunal—</p> <p><b>Senator BILYK:</b> Am I able to find out how much money has been allocated by the ministry to cover these payments?</p> <p><b>Ms Bassar:</b> I would need to take that on notice.</p>	Page 32 20/10/2015
41	Program 2.1 (Minister)	Ludlum, Scott	Minister Meetings	<p><b>Senator LUDLAM:</b> I will do that, Senator Fifield; thank you. Who have you had time to meet with thus far since the portfolio changeover?</p> <p><b>Senator Fifield:</b> I will take that on notice. There are many who I have caught up with, but rather than give an incomplete account I will take that on notice.</p> <p><b>Senator LUDLAM:</b> I appreciate that. Rather than taking it from me, have you met anybody yet within the sector who has provided you with evidence, more directly than anecdotes that I might provide you with, that there are companies that are laying people off at the moment in the small to medium end as a result of these changes? Have you come across any evidence of that?</p> <p><b>Senator Fifield:</b> I will take that on notice. It may well be the case that there has been correspondence to me to that effect, but in terms of face-to-face conversations I guess the way that it has been presented is that it is something that is in contemplation for</p>	Page 35 20/10/2015

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				some organisations.	
42	Program 2.1	Bilyk, Catryna	Indigenous Art Code	<p><b>Senator BILYK:</b> That is what I thought. I will rush through these because we have a short time frame. In regard to the Indigenous art code, where are we at? Has the minister had any advice yet from the ministry about that?</p> <p><b>Senator Fifield:</b> I will ask Ms Bassar to talk to that.</p> <p><b>Ms Bassar:</b> With the Indigenous art code, I think there was a settled decision that it would continue to operate on a voluntary basis. The intention is to continue to administer it as a voluntary code, with a focus on educating consumers about ethical purchasing and educating artists about their rights.</p> <p><b>Senator BILYK:</b> Has the minister had any briefing on that yet?</p> <p><b>Senator Fifield:</b> Specifically on the art code, no.</p> <p><b>Senator BILYK:</b> The only reason I ask is that I saw in one of your interviews that you said you had not had time to get to it yet. I accept that, as a new minister, you cannot do everything at once. I just wanted to know whether there had been any movement since that interview. The minister announced on 1 October increased annual funding for the Australian Ballet School of \$200,000 a year to give performances at the Sydney Opera House. Can you tell me which area that money came from? The media statement said that it came from the cultural development program; is that correct?</p> <p><b>Ms Bassar:</b> That is correct.</p> <p><b>Senator BILYK:</b> How much money was in that program?</p> <p><b>Ms Bassar:</b> That is a program that contains all of the administered funding for different programs.</p> <p><b>Senator BILYK:</b> What is the total for the cultural development program?</p> <p><b>Ms Bassar:</b> I would need to take that on notice.</p>	Page 41 20/10/2015
43	Program 2.1	Bilyk, Catryna	Ballet School Proposal	<p><b>Senator BILYK:</b> Okay. Did you receive any advice from the minister about this decision? Was there a business case or any other justification?</p> <p><b>Ms Bassar:</b> Yes. Certainly, there was a proposal from the Ballet School.</p> <p><b>Senator BILYK:</b> Are we able to get a copy of that? It might be a question on notice.</p> <p><b>Ms Bassar:</b> Yes, we could take that on notice.</p>	Page 41 20/10/2015
44	Program 2.1	Bilyk, Catryna	Shared Services Savings	<p><b>Senator BILYK:</b> I might come back to some of those questions. I am trying to work out which ones I can put on notice as we go. How much money do you think is going to be saved in that regard?</p>	Page 42 20/10/2015

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				<p><b>Ms O'Loughlin:</b> In regard to the shared services arrangement for the cultural institutions?</p> <p><b>Senator BILYK:</b> Yes.</p> <p><b>Ms Bassar:</b> There was an amount of money, as I recall, that was in the 2014-15 budget. I think it was \$2.4 million, off the top of my head, but I will need to check that. The ongoing discussions, as Ms O'Loughlin has said, are part of the traditional arrangements and discussions between the two departments.</p> <p><b>Senator BILYK:</b> Was that \$2.4 million annually?</p> <p><b>Ms Bassar:</b> No. That was—</p> <p><b>Senator BILYK:</b> Over the four years?</p> <p><b>Ms O'Loughlin:</b> We might check that for you.</p> <p><b>Senator BILYK:</b> If you could; thank you. Do you think it is still the case that that is how much money can be saved?</p>	
45	Program 2.1	Bilyk, Catryna	Arts in Creative Communities and Arts-in-Residences - Status	<p><b>Senator BILYK:</b> What is the status of arts in creative communities and artists-in-residence, which were flagged to be abolished?</p> <p><b>Mr Grybowski:</b> Those programs were mentioned in one of the budget measure savings in the May budget. They have been either concluded or significantly reduced in their activity.</p> <p><b>Senator BILYK:</b> Can you take on notice a bit of a breakdown on that for me?</p> <p><b>Mr Grybowski:</b> Yes.</p>	Page 45 20/10/2015
46	Program 2.1	Bilyk, Catryna	Lease Arrangements List	<p><b>Senator BILYK:</b> What are you going to do with the ones where there are changes?</p> <p><b>Mr Grybowski:</b> The ones that we terminated were other arrangements—</p> <p><b>Senator BILYK:</b> They were leased, were they?</p> <p><b>Mr Grybowski:</b> Lease arrangements, exactly. We are going through the process of changing that.</p> <p><b>Senator BILYK:</b> On notice, can you give me a list of those, where they—</p> <p><b>Mr Grybowski:</b> The residencies? Sure.</p>	Page 45 20/10/2015
47	Program 2.1	Urquhart, Anne	Assessors	<ol style="list-style-type: none"> <li>1. The Ministry website has invited applications as Independent Assessors. <ol style="list-style-type: none"> <li>a) How many applications have been received?</li> <li>b) How many have been appointed?</li> <li>c) When was the first application received?</li> </ol> </li> <li>2. Applicants are to be notified within 25 business days whether they have been</li> </ol>	Written 30/10/2015

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				<p>appointed. Has anyone yet been notified?</p> <p>3. The list of names of current assessors will appear on the Ministry website – when will that list be published?</p> <p>4. As well as people involved professionally in the arts, other people will be considered as assessors.</p> <p>a) How will those people be selected?</p> <p>b) What criteria will be used?</p>	
48	Program 2.1	Urquhart, Anne	Ministerial Fund	<p>1. Has the Ministry, or the Minister, received proposals for funding under the Ministerial Fund? From whom? Please itemise them, with a description of the proposal, and the funds requested.</p> <p>2. What has been the process for consideration of any proposals and requests?</p>	Written 30/10/2015
49	Program 2.1	Urquhart, Anne	Indigenous Art Code	The Minister said in his ABC Books and Arts interview that the Indigenous Art Code was not something that he had had a chance to have a look at, but that he would do that. Has the Minister requested any advice from the Ministry about the Indigenous Art Code? Written? Oral briefing? What was the outcome?	Written 30/10/2015
50	Program 2.1	Urquhart, Anne	Review of Resale Royalty Scheme	The answer to BE15/082 told us that the Minister for the Arts is considering the Review's findings. Now that there is a new Minister, is this still the case? When can we expect a response from the Minister?	Written 30/10/2015
51	Program 2.1	Urquhart, Anne	Ballet School	<p>1. The Minister announced on 1 October 2015 increased annual funding for the Australian Ballet School of \$200 000 per year, to give performances at the Sydney Opera House.</p> <p>a) Where did this money come from? The media statement says it came from the Cultural Development Program.</p> <p>b) How much money is in this program?</p> <p>2. What advice did the Ministry provide to the Minister for this decision?</p> <p>3. Was a business case or other justification for this initiative prepared by the Ballet School, the Ministry, the Minister's Office, or anyone else? Please provide it.</p>	Written 30/10/2015
52	Program 2.1	Urquhart, Anne	Australian World Orchestra	<p>1. How much money has been paid to the AWO?</p> <p>2. From what fund or program was that money paid?</p> <p>3. What business case or other advice did the Ministry provide to the Minister or Minister's office to justify the payment?</p>	Written 30/10/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
53	Program 2.1	Urquhart, Anne	Shared Services	<ol style="list-style-type: none"> <li>1. Consolidation of the back office functions of the National Cultural Institutions in the Attorney-General's Department. Now that responsibility for the arts has been moved to the Minister for Communications, has this not been conclusively proved to be a totally bad idea? <ol style="list-style-type: none"> <li>a) Is the project still proceeding?</li> <li>b) What is the progress on the project?</li> </ol> </li> <li>2. If the back office functions of the national cultural institutions are now the responsibility of the A-G's Department, as appears to be the case from the Department of Communications and the Arts answers at the Estimates hearings, what is the oversight role of the Ministry for the Arts in relation to the National Cultural Insitutions? <ol style="list-style-type: none"> <li>a) How can the Ministry know how efficient and effective their operations are, when they only refer all questions to A-G's?</li> </ol> </li> </ol>	Written 30/10/2015
54	Program 2.1	Urquhart, Anne	Shared Services – QON BE15/085	<p>Note the answers to QON BE15/085.</p> <ol style="list-style-type: none"> <li>1. To start at the first question – what have been the set up costs so far? The question was not answered. We are told that funding of \$1m was provided. That was not the answer to the question – what have been the costs? We are told additional expenditure has been absorbed by the Department – how much was that?</li> <li>2. The answer states that the service centre is providing services to five agencies – what are those services?</li> <li>3. The answer states that the projected savings (\$2.4m over 4 years) are expected to be achieved. Is that still the case?</li> <li>4. Questions relating to how this figure was arrived at were not answered – to say simply that the savings were agreed by the Government insults the intelligence of the committee.</li> <li>5. The answer states that the agencies have provided positive feedback on the progress of the service centre. Please provide that feedback. What negative feedback has been provided?</li> <li>6. How many tenderers were there? If there was no tender process, how many firms were invited to submit proposals? Who were they, in each case?</li> <li>7. Who made the decision to engage Fyusion? Was there a selection panel? Who was on it? What were their qualifications to evaluate tenders for a shared services</li> </ol>	Written 30/10/2015

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				<p>centre?</p> <p>8. Please provide a list of Fyusion staff engaged on the project with their skills and experience listed, particularly in relation to the setting up of shared services centres.</p> <p>9. What previous experience has Fyusion had in advising on the establishment of a shared services centre? The case study on Fyusion’s website headed “Corporate and shared services reform” was not about setting up a shared services centre, but rather was about “Fyusion was engaged to develop an onboarding program to enable the agency to consistently induct a significant number of new staff to their roles and to the agency without loss of business continuity or performance.” What is an “onboarding program”? <a href="http://fyusion.com.au/case-studies/">http://fyusion.com.au/case-studies/</a></p> <p>10. It is stated that the contractors have produced many reports and documents, a number of which are Commercial in Confidence. Please provide a list of the titles of the commercial in confidence documents. Please provide the other documents, that is, that are not commercial in confidence.</p> <p>11. The answer states that payroll, accounts, records management and common goods and services purchasing are being consolidated. Is this a comprehensive and complete list?</p> <p>12. A later answer states that only payroll, accounting and records systems will be hosted and managed by the services centre – what has happened to purchasing? Which list is correct?</p> <p>13. We can take it that no other services are being consolidated? Why are property and maintenance services excluded? Legal and contracting services? Workplace health and safety? HR advising? Security?</p> <p>14. What is the meaning of “common goods and services purchasing”? Does this mean, for example, that the library will retain control of the purchase of books, journals, online services? The Gallery for artworks? Does this mean that they will need to retain a procurement function, staffing, and expertise? How will duplication with the services centre be avoided?</p>	
55	Australia Council	Bilyk, Catryna	Australia Council positions	<b>Senator BILYK:</b> Can you give me a breakdown of staffing pre-budget? To make it easier, how long do you think it will take you to determine what the staffing processes will be?	Page 46 20/10/2015



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				<p><b>Mr Grybowski:</b> We are working through that. There are a number of factors involved. We will meet the budget EFT level and, indeed, the budget figure within this financial year.</p> <p><b>Senator BILYK:</b> Can you give me on notice a breakdown of how many staff are employed and at what levels currently?</p> <p><b>Mr Grybowski:</b> We do not have, as a government agency, fixed levels known by the Public Service. But I can give a breakdown of the general indicative levels of staff.</p>	
56	Australia Council	Ludlum, Scott	Australia Council - Funding Support	<p><b>Senator LUDLAM:</b> Do you have a sense of the additional money that those companies are then able to generate throughout that investment? For every dollar of taxpayers' funding that goes to the small and medium sector, how much—</p> <p><b>Mr Grybowski:</b> I will take that question on notice. We obviously gather that data in terms of their other leveraged funding and the income of the government funding et cetera. I will get back to you with the specific figure.</p> <p><b>Senator LUDLAM:</b> Tell me if I am off beam here rather than sending you off down a rabbit hole, but my reading of your 2013 annual report was that it was \$133 million. I do not know if we are now comparing like with like in terms of financial years. But that would be a ratio of about six to one. Does that sound roughly within the order of magnitude?</p> <p><b>Mr Grybowski:</b> It sounds like it includes the major performing arts companies. I can easily provide you with a breakdown of—</p> <p><b>Senator LUDLAM:</b> I would appreciate that. I am trying to net the major companies out, obviously.</p> <p><b>Mr Grybowski:</b> Right.</p> <p><b>Senator LUDLAM:</b> And have them disaggregated. How much was the council planning to invest in its new six-year funding program before the cuts were announced in May?</p>	Page 47 20/10/2015
57	Australia Council	Ludlum, Scott	Operational Funding Program Investment	<p><b>Senator LUDLAM:</b> We still net them out? Thank you. That was then, this is now. You have had to revise everything back to a four-year operational funding program. How much are you now looking to invest?</p> <p><b>Mr Grybowski:</b> Again, the round figure is \$27 million less in that funding envelope.</p> <p><b>Senator LUDLAM:</b> So from \$50 million, we are down to \$23 million, roughly?</p> <p><b>Mr Grybowski:</b> The difference is there is a transition year as we move then, because</p>	Page 48 20/10/2015

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				<p>we honour the agreements of the current key organisations. It will level out. But overall it is down to—just one second; I will confer to save taking the question on notice—a \$17 million decrease.</p> <p><b>Senator LUDLAM:</b> You said \$27 million before.</p> <p><b>Mr Grybowski:</b> Yes. Sorry.</p> <p><b>Senator LUDLAM:</b> If you like, so as not to tie us up because the clock is running down, if you are able to table the figures that we have traversed, if you want to be exact, and break them out for me so that I can see where the different pieces are coming from.</p> <p><b>Mr Grybowski:</b> Certainly.</p> <p><b>Senator LUDLAM:</b> That would clarify that.</p>	
58	Australia Council	Urquhart, Anne	Artist in residence properties	<ol style="list-style-type: none"> <li>1. Are the Council's properties overseas, used for Artists in Residence, presently occupied? Which ones? By whom?</li> <li>2. Who actually owns those properties? What plans are there for their future? Are they to be sold?</li> <li>3. How were those properties acquired? By purchase? When? For what price? Or by gift or bequest? From whom?</li> <li>4. What other properties are held by the Council, by lease or other arrangements? Are those arrangements being continued? If not, what are the savings being realised?</li> </ol>	Written 30/10/2015
59	Screen Australia	Bilyk, Catryna	Staffing	<p><b>Senator BILYK:</b> Can you tell me how many full-time equivalent positions there are in Screen Australia?</p> <p><b>Mr Mason:</b> As of 30 June it was 100.</p> <p><b>Senator BILYK:</b> One hundred today?</p> <p><b>Mr Mason:</b> Yes.</p> <p><b>Senator BILYK:</b> How many were there on 30 June 2014?</p> <p><b>Mr Mason:</b> I think it was 114—118, I am sorry.</p> <p><b>Senator BILYK:</b> Can you remember back to 7 September 2013?</p> <p><b>Mr Mason:</b> No. I would have to take that on notice.</p>	Page 49 20/10/2015
60	Screen Australia	Bilyk, Catryna	Consultant Spending	<p><b>Senator BILYK:</b> How have you managed to make those savings?</p> <p><b>Mr Mason:</b> As I just said, overhead came down 40 per cent and staffing by 45 per cent.</p> <p><b>Senator BILYK:</b> Can you explain to me what you mean by 'overhead' in regard to</p>	Page 49 20/10/2015

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				<p>this?</p> <p><b>Mr Mason:</b> We moved offices. Obviously there was a big staff reduction. Consultants—everything you could look at within the spectrum of savings.</p> <p><b>Senator BILYK:</b> You do not use consultants anymore; is that what you are saying?</p> <p><b>Mr Mason:</b> Very rarely.</p> <p><b>Senator BILYK:</b> How much were you spending on consultants before?</p> <p><b>Mr Mason:</b> I would have to take that on notice.</p> <p><b>Senator BILYK:</b> If you could, that would be good.</p>	
61	Screen Australia	Ludlum, Scott	Australian Interactive Games – Funding Metrics	<p><b>Senator LUDLAM:</b> What do you think the industry needs to recover from that funding loss? I will go to Senator Fifield when he comes back to the table. From your point of view, was it a successful scheme? Whether it is reborn is not up to you guys, but was it a successful scheme from the perspective of the people who were administering it?</p> <p><b>Mr Mason:</b> Yes, we would suggest that it was successful in its outcomes and its development.</p> <p><b>Senator LUDLAM:</b> Do you have any metrics? I know it is only 12 months, so maybe that is not possible, but do you have any metrics for how much private sector or other source funds were mobilised by the funding that you were able to provide?</p> <p><b>Mr Mason:</b> No, I would have to take that on notice. We can provide you with that.</p>	Page 51 20/10/2015
62	National Library of Australia	Xenophon, Nick	Governance	What Act of Parliament governs access to materials stored with the NLA?	Written 30/10/2015
63	National Library of Australia	Xenophon, Nick	Former Defence Minister and Australian Ambassador to Indonesia, Bill Morrison	<p>The NLA holds the Papers of former Defence Minister and Australian Ambassador to Indonesia, Bill Morrison. Some of this material is unavailable to the public pending an access clearance process:</p> <ol style="list-style-type: none"> <li>Can you advise whether you've had any access requests to view these papers?</li> <li>What steps did you take, and when, in response to these access requests?</li> <li>Which Government Departments are involved in the access clearance process?</li> <li>When do you envisage the access clearance process will be completed?</li> <li>What appeal rights do applicants who have been refused part or all of their access requests have?</li> </ol>	Written 30/10/2015

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64	National Library of Australia	Xenophon, Nick	Brian Manning	The NLA holds the Papers and some audio interviews with the late Brian Manning. What access restrictions govern them?	Written 30/10/2015
65	National Library of Australia	Urquhart, Anne	Library Council	<ol style="list-style-type: none"> <li>1. How many meetings of the Library Council has the Senate's representative attended since appointment to the Council on 11<sup>th</sup> December 2013?</li> <li>2. How many meetings of the Library Council have been held since that date?</li> </ol>	Written 03/11/2015
66	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/071	<p><u>Follow up on Questions on Notice from Budget Estimates</u></p> <ol style="list-style-type: none"> <li>1. 1. What financial savings resulted from the reduction of 38 staff between September 2013 and June 2015?</li> <li>2. 3a. When will the Acton Exhibition Gallery reopen to the public?</li> <li>3. 3b. Why was the Screening Loans section singled out for business model redevelopment? Was weren't the Big Screen, School Screen, the NFSA Library, The NFSA Shop, the Arc Cinema program and the Scholars and Artists in Residence program allowed the same redevelopment opportunity?</li> <li>4. 5. A separate set of questions will be put forward in regarding the NFSA Business Review as Attachment A.</li> </ol>	Written 30/10/2015
67	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/072	<ol style="list-style-type: none"> <li>1. 1. What development has been done to date of the new curated programs, and when will we see them rolled out to the public?</li> <li>2. 2. The first part of this question was not answered. Could this 'escalating deficit' (noting that the Big Screen program and the number of students visiting the Acton HQ increased during the 2011-12, 2012-13 and 2013-14 financial years, according to your Annual reports) have been better addressed with improved senior management and performance management practices. In short, why was it decided that replacing programs that were delivering strategic outcomes be replaced with new and untested programs, rather than addressing the issue with better management practices?</li> <li>3. 3.a) On page 10 of the NFSA Business Review document, it clearly states: "Commitment to actively pursue opportunities to reduce the NFSA's property footprint, including exiting current accommodation arrangements in Sydney and Melbourne, commercialising part of the Acton property, and <b>exiting the current HQ in 2016-17.</b>" Does this infer that the NFSA plans to move within Canberra? Where does it plan</li> </ol>	Written 30/10/2015

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				to move to, and for what reason? Will this require the relocation of positions interstate and out of the ACT? b) What is the current cost per annum of renting the Sydney and Melbourne offices?	
68	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/073	<ol style="list-style-type: none"> <li>1. We note that the attendance decreased as per the figures published in the 2011-12, 2012-13 and 2013-14 Annual Reports. Why was this not addressed during the 2012-13 financial year with performance management and business model adjustments, as has since been afforded to the Screening Loans section given that the Arc Cinema program had the higher potential for revenue and partnerships than the film lending program?</li> <li>2. 6. To clarify, a “full service cinema” is one that can screen print and archival formats, in addition to newer digital formats. We note that Arc Cinema is now the only professional cinema in Canberra with these capabilities. We note that other film archives, such as the British Film Institute, have a commitment to screening classic and archival titles in the original format as part of their outreach and preservation programs. Again, what does the NFSA see as the role of a full service cinema in a film archive, in the promulgation of Australia’s film culture?</li> <li>3. 7. When will this tender process be finalised, and when will we see the beginnings of operation of a less ad-hoc cinema program at Arc cinema, noting that it is a government asset valued in the millions?</li> </ol>	Written 30/10/2015
69	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/074	Please clarify what “no travel allowance has been paid to the CEO” means. Is this simply for travel between the Canberra and Sydney, or does it also include to the Melbourne office and other national and international business travel? Were airfares and accommodation paid for? What was the cost?	Written 30/10/2015
70	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/077	<ol style="list-style-type: none"> <li>2. Approximately how long until these papers are available to the Australian public, given that the most recent congress papers available online on the FIAF website are from the 2012 congress?</li> </ol>	Written 30/10/2015
71	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/078	<ol style="list-style-type: none"> <li>Does the event cost of \$24,275 include staffing costs to run and present the event? What amount did Albert Music contribute towards the event? <ol style="list-style-type: none"> <li>Is this how the NFSA starts all partnership arrangements? If not why is this arrangement unique?</li> </ol> </li> </ol>	Written 30/10/2015

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				<ul style="list-style-type: none"> <li>b) When is delivery and cataloguing slated to occur given the cost to the NFSA and the Australian tax payer to date? Is there a deadline for delivery of materials?</li> <li>c) Why was there expenditure on an event given no contractual arrangements were in place?</li> <li>d) How is the risk being managed and mitigated to ensure that Albert Music will fulfil expectations given there has already been NFSA expenditure with no contract in place?</li> </ul>	
72	National Film and Sound Archive	Urquhart, Anne	Further Questions: BE15/079	<ul style="list-style-type: none"> <li>1. 1b. How was the decision arrived at that it was financially responsible and appropriate to use funds and resources on this event, given the recent cuts to NFSA staff and programs, and the limited broader interest to the Australian public? Was this expenditure budgeted for in the 2014-15 budget?</li> <li>2. 1g. Were the current resources at the NFSA not qualified to undertake these tasks? Was this factored into the decision that holding this event was appropriate given the climate at the time at the NFSA?</li> <li>3. 1h. Do these costs include staffing? Were NFSA staff assisting at FIAF events paid appropriate overtime for out of hours and off-site work?</li> </ul>	Written 30/10/2015
73	National Film and Sound Archive	Urquhart, Anne	Attachment A – Questions relating to the NFSA Business Review Report	<p><b>Attachment A – Questions relating to the NFSA Business Review Report to NFSA Board March 2014 (will be referred to as ‘the Review’)</b></p> <p>2. <i>The Business Review: Budgetary factors (p3)</i></p> <p>Q: Instead of drastic cuts to staffing, could savings have been made from more effective performance management in the years and months leading up to the Review?</p> <p>Q: Could savings have also been made via more considered use of consultants in the months and years leading up to the Review, when the issue of over spending was first identified? We note that expenditure for consultants in 2012 was \$701,000, 2013 was \$450,000 and 2014 was \$432,000 according to NFSA Annual Reports.</p> <p>2.1 <i>Savings required (p5)</i></p> <p>Q: How many more positions will need to be cut to reach the target of \$3 million in savings? Will this be operational staff or will the NFSA’s Senior Executive</p>	Written 30/10/2015

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				<p>team also be streamlined to achieve this?</p> <p>3.2 <i>Audience development and NFSA's competitive advantage (p5)</i>  Q: The programs noted on page 6 of the report aligned with the published strategic objectives at the time prior to the review. Had the NFSA Executive written a replacement strategy and/or business plan that can be cross-checked against the objectives of the programs when they existed, or were these strategic outcomes written after the Review was handed down?</p> <p>Q: Was there a requirement of NFSA Executive and Board to source non-government funds for NFSA programs prior to the Review taking place? If so, how much was expected to be raised? How much of this target was reached prior to the Review being handed down?</p> <p>3.3 <i>Deregulation agenda and federalism (p6)</i>  Q: In querying the quote "the program in its current form appears to lack a consolidated and articulated programming direction": why wasn't this issue addressed with more effective management and direction from NFSA Executive and Senior Staff? Was there an ongoing internal management or staff performance issues that led to this result? Could these issues have been addressed through redevelopment of business models, as afforded to the Screening Loans section?</p> <p>3.4 <i>Fiscal environment and revenue generation (p7)</i>  Q: You quote an expectation of decreased funds from the government. What figure was your assumption, and how did you arrive at this figure?  Q: Again, in relation to the declining revenue from such sources at the NFSA Shop, why wasn't this handled through improved management and business model practices?  Q: Overall, what measures did the NFSA take to improve the performance and revenue of targeted programs prior to the Review? Were any other measures put in place to improve performance, and what were those measures? If measures were not put in place, why not, and why was the drastic decision made to make cuts to staff and programs before implementing better management practices?</p> <p>4. <i>The Business Review: objectives and terms of reference (p7)</i>  Q: What has been achieved since the date of the Review on each of these proposed</p>	

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				<p>dot points listed in this section of the review? Have any been achieved and to what degree? How do you intend to measure these outcomes, in particular:</p> <ul style="list-style-type: none"> <li>• Re-alignment of strategic resources;</li> <li>• Strengthen external engagement (eg: will this be measured against previous number of events and partnerships before the Review);</li> <li>• Prioritisation of raising non-appropriation revenue (please give us an amount raised to date); and</li> <li>• Champion a safe a healthy workplace culture, and ensure strategic focus on workforce development (eg: do you plan to conduct an independent staff satisfaction survey, inclusive of mental health factors?)</li> </ul> <p>5. <i>The Business review: Methodology (p8)</i>  Q: Was staff consultation recorded in any way for audit purposes?  Q: Given that the NFSA employee base is made up of technical and operational specialists, how much weight was given to staff feedback against the need for cost cuts?  Q: Who did the Business Review Team consist of, and what are their qualifications, particularly with regards to experience in cultural institutions, film and sound archives, and the Arts in general? If any staff on this team were recruited from outside the NFSA, how was this deemed appropriate given the need to cut costs?</p> <p>6. <i>Executive summary: key recommendations (p10)</i>  Q: Was this “radical change” required? How was this decision reached, and by whom? What factors were considered, or was the Review simply a panic reaction to the NFSA’s financial climate? Who in the Executive, Department and Board have been held to account for allowing the organisation to get into this situation?  Q: Was it considered that the “second stage restructure” of the NFSA long term would be detrimental to the organisation, it’s brand and it’s connections in the short term? What risk management strategies are in place to ensure that the NFSA does not become vulnerable to losing its independent status during this period of redevelopment?  Q: The NFSA answered in BE15/072 that there have been “no discussions about</p>	



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				<p>the possibility of moving the NFSA HQ out of Canberra in the mid to long term”. What does “exiting the current HQ” in the Review document refer to? Does this mean the NFSA plans to relocate within Canberra, or not have a Canberra administrative office and/or public programs at all?</p> <p><i>7.1 The purpose of the five key principles of engagement (p11)</i></p> <p>Q: In querying the dot point “Abundant: resources need to be sufficient to meet the core requirements set out by our strategic objectives” – given recent cuts, is there currently enough staff in the NFSA to undertake the strategic objectives, or are the remaining staff being subject to increased workloads?</p> <p>Q: In querying the dot point “Predictable: program development and delivery needs to be rigorously benchmarked to allow for realistic projections of expenditure and revenue streams” – how does an ad-hoc cinema program, and the temporary closure of school programs and the exhibition gallery assist towards predictability, both for the public expectation of outreach activities and the financial management of these programs as they stop and start throughout the year?</p> <p><i>7.2 When successfully implemented the NFSA will (p11)</i></p> <p>Q: How was it ascertained that the NFSA had not previously demonstrated “its unique place and value with Government, the cultural sector, and the Australian creative industries”? As the NFSA became a Statutory Authority on 1 July 2008, it could be stated that this unique place had already been determined and appreciated by the Australian Commonwealth Government.</p> <p>Q: Was this perceived failure identified as being due to previous or current organisational environments?</p> <p><i>Principle 3 – The Creator’ Archive (p13)</i></p> <p>Q: Given the delicate and potentially litigious environment of copyright in Australia, what measures have you or do you plan to put in place in order to mitigate legal risk?</p> <p><i>Principle 5 – Sustainable Partnerships (p14)</i></p> <p>Q: In paragraph one of this section, you argue for demonstration of currency and relevance to the community. Weren’t the popular programs of Big Screen and Arc cinema already achieving this with national outreach and ongoing high</p>	

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>level partnerships?</p> <p>Q: Can it be assumed that most if not all of the partnerships undertaken by ceased programs – such as the aforementioned Big Screen and Arc cinema programs – were terminated along with the programs? How do you propose to regain the trust of those previous and potential future partners?</p> <p><i>Changes to Existing Programs (p15)</i></p> <p>Q: You state with regard to Arc cinema that “attempts to strategically reposition the program to generate more mainstream appeal have been unsuccessful” – please state precisely who you consulted on action taken, what was attempted, and for what duration?</p> <p>Q: With regard to Big Screen and School Screen’s “increase in cost of delivery”, why was this not managed more efficiently in order to deal with the financial cost?</p> <p>Q: Did you attempt sponsorship to raise the “significant capital funding” for a Gallery upgrade, as other cultural institutions – including NMA and ACMI – have done in the past. Which companies did you approach?</p> <p>Q: Regarding the NFSA Shop – again, why wasn’t this managed more efficiently, and measures put in place (such as an updated business model) in the years and months leading up to the Review? What was attempted to update products and promotional platforms?</p> <p><i>Access to Collections Programs (p17)</i></p> <p>Q: How do you intend to promote the access services of the NFSA without programs such as Big Screen, Arc cinema, the exhibition to cross promote other NFSA services to a wider audience?</p> <p><i>Recommendations (p18)</i></p> <p>Q: Why was the decision to close down Screening Loans and the NTLC reversed since this Review was written?</p> <p><i>Collection Development Programs (p21)</i></p> <p>Q: NFSA noted a focus on Indigenous activities – why then was it decided to absorb the Indigenous collections activities into the main acquisition fold?</p> <p>Q: What case studies support “strategic withdrawal from photo-chemical film preservation”?</p>	

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				<p>Q: Why wasn't "random curatorial engagement with targeted approach to public program delivery" already being achieved? Were there management issues across teams, and could measures have been put in place to avoid such a Review?</p> <p><i>Strategic focus 2014-15 (p22)</i></p> <p>Q: For each of the eight items on the list of dot-points of recommendations, to date what has been achieved and how have these achievements been measured?</p> <p>Q: Why are "a number of managers reporting directly to the CEO"? Is there not an acceptable Executive structure in place to allow for the CEO not to be required to take direct management a number of areas?</p> <p><i>Resourcing (Staff resources and structure) (p22)</i></p> <p>Q: Has this proposed structure been successful to date and have there been staffing changes in the Senior Manager positions since the Review took effect? For example, the Senior Manager, Strategy &amp; Communication Engagement as mentioned in BE15/072 is not part of the originally proposed structure in the Review. What other changes have been made and why?</p> <p>Q: Of the list of positions surplus to requirements on pages 24 and 25, how many of these staff have been replaced with same <i>or similar</i> tasks?</p> <p>Q: Of the list of positions surplus to requirements on page 30, there seems to be little to no decrease of staff against the Organisational Chart supplied, or position names changed only, particularly in PATS and Curatorial areas. How many staff were given Voluntary Redundancies from these areas, or were they simply rolled into new positions?</p> <p><b>General questions</b></p> <p>Q: What has been the turnover percentage of staff at the NFSA after the Review was handed down?</p> <p>Q: Were there any performance issues of the staff in the positions identified as "excess to requirements" in this Review?</p>	
74	NBN Co Ltd	Conroy, Stephen	New Copper Spend	<p><b>Senator CONROY:</b> I think they will be surprised by your answer, that is all. I am not but I think they will be. What volumes of new copper have you ordered from Prysmian?</p> <p><b>Mr Morrow:</b> I do not know. If we have it would be small at this point in time.</p>	Page 71 20/10/2015

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				<p><b>Senator CONROY:</b> How much have you spent so far on new copper for the FTTN build?</p> <p><b>Mr Morrow:</b> I do not have that with me.</p> <p><b>Senator CONROY:</b> Can you take it on notice?</p> <p><b>Mr Morrow:</b> I can certainly take it on notice.</p> <p><b>Senator CONROY:</b> It could not be a state secret, could it?</p> <p><b>Mr Morrow:</b> I will take that on notice.</p> <p><b>Senator CONROY:</b> Would it be commercial-in-confidence?</p> <p><b>Mr Morrow:</b> Let me take that on notice.</p> <p><b>Senator CONROY:</b> What? You need to take on notice whether or not how much you spent on new copper is commercial-in-confidence?</p> <p><b>Mr Morrow:</b> I will take your question on notice as to how much we have spent on the copper to date.</p> <p><b>Senator CONROY:</b> Do you believe it will be commercial-in-confidence? With other ones you have upfront said, 'No, sorry, can't. Commercial-in-confidence.' I wait three months and get an answer that says, 'Sorry, it's commercial-in-confidence.' I am seeking to clarify whether that will be the answer upfront or not.</p> <p><b>Mr Morrow:</b> As I said, I will take your question on notice.</p>	
75	NBN Co Ltd	Conroy, Stephen	Adequate Copper Supply	<p><b>Senator CONROY:</b> Either there is a shortage at the moment or there is not. I accept the point you are making that they are scaling up to meet your future demand but I am not asking you about the future—I am asking you about today. I think you both acknowledge—though you are doing your best to disguise it—that there is not sufficient copper at the moment to serve your needs. You are saying it has not impacted the rollout; I accept what you are saying. But whether or not there is sufficient copper is a fact. It is not a debating point. Either they can supply you what you need at the moment or they cannot. They are your sole supplier.</p> <p><b>Mr Morrow:</b> That is my understanding. Again, it is a bit of a vague recollection of a meeting that we have had in the past where there was work being done with Prysmian and others to ensure that we have an adequate amount of copper in the right locations to deal with those few applications—</p> <p><b>Senator CONROY:</b> It does not shock me, because people have stopped producing</p>	Page 72 20/10/2015

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				<p>copper to the quantities that you are going to need. It does not shock me that is the case. Prysmian are a good company; I am sure they will build up to meet your needs. But today, right now, my understanding is that they are not able to supply you—</p> <p><b>Mr Morrow:</b> I will confirm shortly exactly what the situation is so that you have the answer to your question.</p>	
76	NBN Co Ltd	Conroy, Stephen	FTTN Build – Copper Assumptions	<p><b>Senator CONROY:</b> That is two for Mr Rue. How many metres of copper do you assume you will need to buy for the entire FTTN build?</p> <p><b>Mr Rue:</b> Senator, that—</p> <p><b>Senator CONROY:</b> You must have a forecast. You have just produced a three-year plan.</p> <p><b>Mr Rue:</b> Again, I do not have the answer to that with me.</p> <p><b>Senator CONROY:</b> Mr Morrow, you tell me you know everything about this company. You do not need anyone other than the two of you to appear before us.</p> <p>...</p> <p><b>Senator CONROY:</b> So you are unable to find out in the next five hours that we are here, possibly longer, how much copper you have assumed you are going to need?</p> <p><b>Mr Morrow:</b> We can certainly try to get you the answer before 10 o'clock tonight.</p>	Page 79-80 20/10/2015
77	NBN Co Ltd	Conroy, Stephen	Pair Gains	<p><b>Senator CONROY:</b> What percentage of copper lines have pair gains? Telstra in previous testimony to this and other committees have talked about an extensive deployment of both pair gains and rims. As you know—apologies, you would not have been in the country when this debate was taking place but what is your working assumption on the number of pair gains you need to remove in terms of the network?</p> <p><b>Mr Morrow:</b> I am sure that is modelled within. We have a certain budget that has been set aside for all forms of remediation, and we would have to take it on notice to find out the number of pair gains that you are interested in.</p> <p><b>Senator CONROY:</b> Mr Rue, you must have made a calculation of cost based on a pair gain figure. You must know what your working assumption was to be able to do your financials.</p> <p><b>Mr Rue:</b> There were some assumptions made. I do not recall what they were, though.</p> <p><b>Senator CONROY:</b> Are you able to in the next five hours see if you can track them down? I am just talking about pair gains. I will come to how many lines do you assume</p>	Page 81 20/10/2015

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				<p>as a percentage will require some form of remediation. Again, you must know that number, Mr Rue, to have been able to do your finances.</p> <p><b>Mr Rue:</b> There were assumptions made but obviously as we get into the field those assumptions will be tested.</p> <p><b>Senator CONROY:</b> Yes, but I am asking what your assumptions were. I know you will have to test them.</p> <p><b>Mr Rue:</b> Can I also point out they are also part of contractual arrangements we will have with our delivery partners.</p> <p><b>Senator CONROY:</b> You are not seriously going to pretend that the number of pair gains you have got to the change is somehow commercial-in-confidence?</p> <p><b>Mr Rue:</b> The relevant costs associated with it is, yes.</p> <p><b>Senator CONROY:</b> The relevant costs? So we are not allowed to know any costs of remediation at all?</p> <p><b>Mr Rue:</b> The costs are included in the corporate plan.</p> <p><b>Senator CONROY:</b> But if we ask you what it is, what is a dollar figure, you are not going to tell us right now?</p> <p><b>Mr Rue:</b> Because it is part of the contractual arrangements for delivery partners. It is involved in when people quote to do the work.</p> <p><b>Senator CONROY:</b> Yes, but you have only got one supplier.</p> <p><b>Mr Rue:</b> No, I am talking about the delivery partners who do the work.</p> <p><b>Senator CONROY:</b> So we are not allowed to know anything at all about what it is costing, and if there is a blow-out or a saving, it does not matter; we are not allowed to ask you?</p> <p><b>Mr Rue:</b> Any variances from the corporate plan will, of course, come to light.</p>	
78	NBN Co Ltd	Conroy, Stephen	Remediation – Trial Areas	<p><b>Senator CONROY:</b> I will ignore the bait you have just set out for me, Mr Rue, and I will move on to my next question. What has been nbn co's experience to date in the trial areas being constructed by Telstra and under the MIMA contract? How many lines have required remediation as a percentage? I appreciate that you have Mr Brown's blog saying 'no substantial remediation', but I am now asking: how many lines have required any remediation, as a percentage?</p> <p><b>Mr Morrow:</b> Do you mean within what we have launched thus far?</p> <p><b>Senator CONROY:</b> Yes. I said 'being constructed by Telstra and under the MIMA</p>	Page 81-82 20/10/2015

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				<p>contract'. So what is your experience to date in the trial areas?</p> <p><b>Mr Morrow:</b> It is very little remediation. In fact I would venture to say it was a borderline zero. It has pleasantly surprised us that it was far less than what we had anticipated.</p> <p><b>Senator CONROY:</b> I am asking you: what is it? If you know what you did forecast and you know what it is, you can tell us. Simply saying, 'It's less than we forecast,' is genuinely being deliberately unhelpful.</p> <p><b>Mr Morrow:</b> It was next to nothing, but we will find out exactly how much it is. When it is next to nothing, I do not ask them how many dollars it actually was. We move on. We have a lot of other things that we do.</p>	
79	NBN Co Ltd	Conroy, Stephen	Remediation Tree	<p><b>Senator CONROY:</b> I assume this remediation tree is contained in a field guide of some kind so that the contractors know what to do?</p> <p><b>Mr Morrow:</b> I do not know whether it is in a field guide. I am certain it is something that the engineers look at when they do the high-level designs.</p> <p><b>Senator CONROY:</b> But on the ground, they have to know how to treat it—open the pit, there is a bit of copper, look at it. They have to know—</p> <p><b>Mr Morrow:</b> There might be some provisions in there. Again, if, for example, the trouble rate for this particular neighbourhood is above this per cent then we know that we need to do probably some joint replacements or some repair and remediation work in that area; hence the reason why it has some special application.</p> <p><b>Senator CONROY:</b> Could you talk us through the remediation tree?</p> <p><b>Mr Morrow:</b> Again, if you look at it in the sense of how many copper pairs are available to offer the service, that could drive some remediation work—how many pair gain systems, or if there are pair gain systems on there, that would necessitate remediation work. If you want to look at whether or not the line conditioning is going to be affected by bridge taps and coils that may need to be removed, that could be remediation. With the trouble rate component of this, if it is above a certain percentage then there will have to be remediation work to go out and replace the joints. If the trouble rate is beyond a threshold—it may be a minimum to change the joint—if it is above another level, it is a matter of wiping the whole program and looking for an alternative technology.</p> <p><b>Senator CONROY:</b> Is there a schematic that we can get a copy of? The <i>Hansard</i></p>	Page 83 20/10/2015

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				cannot pick up your hands as they were moving around to describe it. I am hoping there is a schematic that is reasonably easily available to us. <b>Mr Morrow:</b> I do not know of a schematic. I am just going by the discussions I have had with the engineers about what we look at. But I will certainly look to see if there is something available.	
80	NBN Co Ltd	O'Neill, Deborah	Gorokan Testing - Report	<b>Senator O'NEILL:</b> Gorokan is where you have been doing your testing on the Central Coast? <b>Mr Morrow:</b> Yes. <b>Senator O'NEILL:</b> Can you give me a report on that? <b>Mr Morrow:</b> I do not have those details available to me now. <b>Senator O'NEILL:</b> Do you have anybody with you who has those details who can give them to me today? The community are starved of information and are requesting facts. <b>Mr Morrow:</b> We would be happy to provide that before 10 o'clock tonight. <b>Senator O'NEILL:</b> There is no way that you can assist me now? It looks like you have somebody there. <b>Mr Morrow:</b> They do not have the information in their minds but they are talking to people that may.	Page 92 20/10/2015
81	NBN Co Ltd	O'Neill, Deborah	Central Coast – Southern End Service	<b>Senator O'NEILL:</b> Thank you very much. I would appreciate that as promptly as you can. The other part of the Central Coast, down the southern end of the Central Coast: have you got any available for service there? <b>Mr Morrow:</b> We will check on that as well. <b>Senator O'NEILL:</b> Is that a yes or no? <b>Mr Morrow:</b> We do not have it available at the moment but we will see if we can get it quickly. <b>Senator O'NEILL:</b> The first comments that I made to you about 14 per cent failure were in that Gorokan region? Could you check that for me? <b>Mr Morrow:</b> Yes. <b>Senator O'NEILL:</b> And reports that it was higher down at the southern end, could you check that for me as well, seeing that you do not have the detail? <b>Mr Morrow:</b> It is an area that we have already started to deploy in. We can. If we have not got it, it would be information with Telstra that we may not have. We will	Page 92 20/10/2015



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				certainly check.	
82	NBN Co Ltd	O'Neill, Deborah	Central Coast Complaints	<p><b>Senator O'NEILL:</b> I think I have made it pretty clear that there is a high degree of concern, and that will continue. I would like to go to the fibre-to-the-premises rollout in the areas that have it, and go to the level of complaints that you are receiving from the people of the Central Coast region about a failure to give them access to the real NBN. Do you have complaints reports for the region?</p> <p><b>Mr Morrow:</b> Not that I am aware of.</p> <p><b>Senator O'NEILL:</b> Would you undertake to get those for me and give me details of all the reports and complaints that you have received from the Central Coast about nbn's failure to connect people to the real NBN?</p> <p><b>Mr Morrow:</b> We will take that on notice and provide that.</p> <p><b>Senator O'NEILL:</b> There are many of them. They have already been in touch with my office. I expect you will have even more.</p> <p><b>Mr Morrow:</b> Right.</p>	Page 92 20/10/2015
83	NBN Co Ltd	Ludlam, Scott	Copper Network – Annual Maintenance Costs	<p><b>Senator LUDLAM:</b> Yes, that seems reasonable to me. What are your estimated maintenance costs of the copper—not remediation in terms of cleaning it up as you go, but your annual maintenance cost of the copper network?</p> <p><b>Mr Rue:</b> Obviously that will become more apparent as the rollout goes forward. We made some estimates in the corporate plan, the details of which are still subject to negotiations we would be having on those operating and maintenance contracts.</p> <p><b>Senator LUDLAM:</b> How is that possible? How is it possible that you still cannot tell us a Senate committee in late 2015—two years after you got started—how much it is going to cost annually? You cannot even tell us what your estimates were—or am I misunderstanding?</p> <p><b>Mr Rue:</b> Because we are currently working through contracts to do that.</p> <p><b>Senator LUDLAM:</b> So you cannot even tell me to within an order of magnitude what your annual maintenance bill is going to be for the network once you have cleaned it up?</p> <p><b>Mr Rue:</b> To do that will compromise current negotiations.</p> <p><b>Senator LUDLAM:</b> That is remarkable. Not even to within an order of magnitude?</p> <p><b>Mr Rue:</b> I would hate to compromise discussions, Senator—sorry.</p> <p><b>Senator LUDLAM:</b> When do you think that information might be able to be put into</p>	Page 96 20/10/2015

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				<p>the public domain? I, and others, have been asking for that particular piece of information for more than two years.</p> <p><b>Mr Rue:</b> Let me take that on notice, Senator. I will come back to you.</p>	
84	NBN Co Ltd	Conroy, Stephen	FTTN - AVC Profile	<p><b>Senator CONROY:</b> 500 in the queue. On the FTTN premises activated so far, what is the AVC profile?</p> <p><b>Mr Morrow:</b> For FTTN?</p> <p><b>Senator CONROY:</b> Yes, for FTTN for the 50 customers.</p> <p><b>Mr Morrow:</b> We will have to come back to you on that. I was not provided with that, but we will come back to you.</p>	Page 99 20/10/2015
85	NBN Co Ltd	Reynolds, Linda	RFS Dates – Document Verification	<p><b>CHAIR:</b> Can I clarify, Mr Morrow or Minister, you are not saying you will not agree to table this yourselves; you want to go away and verify the document, this three- of four-point document, and then look to see whether you can table it with any commercial or other confidential information you would not want to see released publicly?</p> <p><b>Mr Morrow:</b> I would think for practical purposes and simplicity, it would be better for us to take our document that we know we produced the numbers on, redact the sensitive information and table that to the committee here rather than trying to validate every one of those numbers—and it looks like thousands of cells within that spreadsheet.</p> <p><b>CHAIR:</b> If you would be happy to take that course of action on notice, I think, the committee would be happy with that.</p> <p><b>Senator CONROY:</b> I have taken the document back. I move to table it.</p> <p><b>CHAIR:</b> Just to finish this, Mr Morrow, you have agreed to take on notice a request from the committee to review those documents that you can verify have come from nbn co and possibly redact anything that might be commercially sensitive or inappropriate to release and then you will table and submit those to the committee?</p> <p><b>Mr Morrow:</b> Yes.</p> <p>...</p> <p><b>CHAIR:</b> Okay. We have two things before the chair. One is to confirm that you have taken this issue on notice and you will come back to the committee about this further and any of the implications?</p> <p><b>Mr Morrow:</b> That is correct.</p>	Pages 108-109 20/10/2015

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86	NBN Co Ltd	Conroy, Stephen	Battery Back-up Service - HFC	<p><b>Senator CONROY:</b> That may lead to an explanation for the next question. On page 70 of the operations manual it says, 'reminder: the battery backup service is not available for the NEBS supplied by means of the NBN Co FTTB Network.' Is that correct? No battery backup on the basement network?</p> <p><b>Mr Morrow:</b> That is correct.</p> <p><b>Senator CONROY:</b> And I take it there is no battery backup for the FTTN network either?</p> <p><b>Mr Morrow:</b> That is correct.</p> <p><b>Senator CONROY:</b> The HFC?</p> <p><b>Mr Morrow:</b> I do not believe so, but I would have to confirm.</p>	Page 112 20/10/2015
87	NBN Co Ltd	Bilyk, Catryna	Howden – Construction Plan	<p><b>Senator BILYK:</b> That information was not very helpful because Howden was not even listed on the three-year construction plan released last Friday.</p> <p><b>Mr Morrow:</b> Then it would be scheduled for the time frame after that.</p> <p><b>Senator BILYK:</b> Which is?</p> <p><b>Mr Morrow:</b> Within a year we should be able to identify when construction is going to start for every home and business within the country. But if they are not on the list today I think that means it would be something post-2018.</p> <p><b>Senator BILYK:</b> They had been on the list, and now they are off the list. According to <i>The Mercury</i> today an nbn co spokesman, I do not know who, said that there was an oversight on the plan and the Howden build was set to start in December next year. Can we get some clarification on that.</p> <p><b>Mr Morrow:</b> We can certainly take that on notice, yes.</p> <p><b>Senator BILYK:</b> The quote is: "Howden is part of the rollout plan and will be included in the next update. Construction in Howden is due to start in the second half of 2016," the spokesman said.' I do not know who that was. There was no name attributed. When can residents of Howden expect to receive an active service?</p>	Page 114 20/10/2015
88	NBN Co Ltd	Bilyk, Catryna	Broadband Availablility – Categories A to E	<p><b>Senator BILYK:</b> Howden is in category E for fixed broadband availability—the lowest of five categories. Given the government's promise to prioritise the worst-served areas, why was the NBN not delivered to Howden sooner?</p> <p><b>Mr Morrow:</b> Again, I think that notion of prioritised service was to do more in the underserved areas than we are doing in the served areas. That is something that we track at a national level and, in fact, are delivering on. It is very much a part of the plan</p>	Pages 114-115 20/10/2015

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				<p>as we go forward.</p> <p><b>Senator BILYK:</b> Are you able to give me a breakdown of the premises passed by broadband availability categories A to E for the last two years, by quarter? You might need to take that on notice.</p> <p><b>Mr Morrow:</b> Yes, we would have to take that on notice.</p> <p><b>Senator BILYK:</b> So the remainder of the rollout plan by quarter, and any premises not yet covered by the rollout plan.</p> <p><b>Mr Morrow:</b> We will take that on notice.</p>	
89	NBN Co Ltd	Bilyk, Catryna	Howden – RFS date	<p><b>Senator BILYK:</b> Okay. Can I just ask you to take on notice when Howden will be ready for service? Is that possible?</p> <p><b>Mr Morrow:</b> Yes, but I am sure that if we came back straight away we would say that we would not know because it is not yet available in terms of when the construction starts. I think that within a matter of weeks, though, we will have that information and we will commit to—</p> <p><b>Senator BILYK:</b> It will probably take a while to get the answer anyway! So—</p> <p><b>Mr Morrow:</b> All right. As soon as we have it available we will provide it. We will consider it to be a QON.</p> <p><b>Senator BILYK:</b> All right, thank you. So it is not particularly cheery news for the 600 residents of Howden for another few years. Is that—</p>	Page 115 20/10/2015
90	NBN Co Ltd	Conroy, Stephen	FTTN – Towns in Non-Fixed Line Footprint	<p><b>Senator CONROY:</b> Can you please provide, either on notice or later in the hearing, the towns in the non-fixed line footprint that will be receiving FTTN? There was confusion about 1,000 homes and 500 people, or 1,000 people and 500 homes—it was a very rough delineation. I was just wondering if you could tell us the towns that have been added. People are roughly aware of what they were getting. Is it possible to get a list of the towns that will now be receiving FTTN that previously were not receiving FTTN?</p> <p><b>Mr Morrow:</b> You mean that were scheduled to receive satellite? If I was satellite, I might now either be fixed wireless or FTTN—it would be moving from satellite?</p> <p><b>Senator CONROY:</b> They might have been fibre. There could have been some towns that were going to be fibre that are now going to be FTTN. I do not think so, because that is not the fixed line footprint.</p> <p><b>Mr Morrow:</b> I do not think so either.</p>	Pages 117-118 20/10/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>...</p> <p><b>Senator CONROY:</b> You have grown the fixed wireless and satellite footprint in total from seven to eight, but you have changed the mix within it. So I am trying to work out what the change is. It actually may not be possible. I can see you are sort of shaking your head as I am asking you the question. It may be too hard to work it out.</p> <p><b>Mr Morrow:</b> Let us take that on notice. But I would point out that one of the reasons why I am shaking my head is that what is very difficult for us on the aggregate—and, again, for anybody that would be doing this—is the database of integrity of how many homes and where the homes are is not good. We think that there are close to 11 million homes and businesses today. In fact, when we go out and deploy into certain areas we think, from the database, that we are able to have this many homes out there, and we actually find something entirely different.</p> <p><b>Senator CONROY:</b> I promise you that I am very familiar with the poor quality of the database that you have to work with.</p> <p><b>Mr Morrow:</b> I presumed that you were.</p> <p><b>Senator CONROY:</b> Which we got from another place.</p> <p><b>Mr Morrow:</b> Yes. So we calibrate this, and sometimes those percentages change.</p> <p><b>Senator CONROY:</b> Just so you are aware: they get very sensitive when you tell them that their database is not that good—though we probably know more about where homes in Australia are than they do nowadays. I appreciate that it may be impossible to actually do that, but if it is possible to identify, as I said, the homes that have moved out of satellite and fixed wireless into FTTN, that would be appreciated.</p> <p><b>Mr Morrow:</b> We will take that on notice.</p>	
91	NBN Co Ltd	Urquhart, Anne	Towns – Planned Satellite	<p><b>Senator URQUHART:</b> I am happy for you to take this on notice: can you provide a list of every town in Australia that is planned to be served with satellite.</p> <p><b>Mr Morrow:</b> We will take that on notice.</p> <p><b>Senator URQUHART:</b> I am happy for you to take that on notice.</p>	Page 122 20/10/2015
92	NBN Co Ltd	Conroy, Stephen	BCR report – NBN Revenue	<p><b>Senator CONROY:</b> The Bureau of Communications Research has recently belled the cat on the revenue NBN will lose to the fixed-line competition this government has permitted. The bureau estimates that in FY 2018 four per cent, or 400,000 premises, in the fixed line market will be non-NBN—400,000 sounds like a lot more than not material—and by 2022 it will be six per cent, or about 550,000 premises. Are you</p>	Pages 123-124 20/10/2015

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				<p>familiar with this paper? It was only released last week. These are some fairly frightening numbers.</p> <p><b>Mr Rue:</b> I am familiar with the BCR paper; I am not familiar with what that half a million relates to. It may also include, for example, CBD fibre that has already been built out. I am not sure where that 500,000 comes from.</p> <p><b>Senator CONROY:</b> It is Henry Ergas and his associates writing the sort of stuff—so I know you will give it a lot of credibility!—but it is actually a departmental—</p> <p><b>Mr Rue:</b> What we are saying is that the assumptions of take-up across the whole country, in the fixed line area, are that we would hope to be north of 70 per cent, some of which would be vacant premises, as you know, some of which is the substitution that we talked about, and a very small amount are lost to competition.</p> <p><b>Senator CONROY:</b> So you do not believe the 400,000 by 2018 and 550,000 by 2022?</p> <p><b>Mr Rue:</b> I would have to look at what they are referring to and if it is the same, but it does not relate to premises that we would lose to competition.</p> <p>...</p> <p><b>Senator CONROY:</b> So if you are 400,000 premises down in 2018, that will be \$17.6 million a month or \$211.2 million for the year that you will not get—that is just working on the basis of that number. The rest is just maths.</p> <p><b>Mr Rue:</b> I think I have answered it, that it is not—</p> <p><b>Senator CONROY:</b> I appreciate that this is a bit on the fly. If you would like to give us a considered response, that would be helpful.</p> <p><b>Mr Rue:</b> You are right in that A times B equals C, but I do not think you are talking apples with apples. There is not a loss of that revenue assumed in our plan to competition.</p> <p><b>Senator CONROY:</b> Just so we are clear, based on the same maths, in 2022, assuming the same ARPU, which would be silly but let us just do it for the purposes of the conversation, you are down \$24.2 million a month and \$290.4 million for the year.</p> <p><b>Mr Rue:</b> Let us, as you say, take that away and give you a considered response.</p>	
93	NBN Co Ltd	Conroy, Stephen	FTTN & FTTP – Construction Process	<p><b>Senator CONROY:</b> I don't blame them. I want to talk about the FTTN design and construction process and compare it to the FTTP design and construction process that I am familiar with, so I can understand what you are doing. First, your corporate plan totals for FTTN and FTTB have been consolidated. How many of the total 4.5 million</p>	Page 125 20/10/2015

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				<p>FTTN premises are FTTP—sorry, FTTB—or FTTPD? I am trying to break out what assumptions you are making.</p> <p><b>Mr Morrow:</b> We have not broken that down; we will take that on notice.</p> <p><b>Senator CONROY:</b> Mr Rue, you must know.</p> <p><b>Mr Rue:</b> I do not have it here.</p>	
94	NBN Co Ltd	Conroy, Stephen	FTTN Design Process	<p><b>Senator CONROY:</b> Previously, the process nbn co went through—there were variations, but just simplify—is they did a desktop design that was issued to contractors, at which point a contract was issued for physical design. The contractors completed this physical design with a DDD, a detailed design document, at which point a commencement notice was issued to Telstra who did the pit remediation. Finally, once Telstra remediation was complete, nbn co issued a contract for build and so forth. I am sure you saw the tail end of that process.</p> <p>I want to understand how this process has changed, both under the revised definitive agreements and the new MIMA contracts for FTTN. To start with: the design phase. I understand Telstra and Kordia have the design contracts. Is that correct?</p> <p><b>Mr Morrow:</b> Telstra, Kordia and Tata.</p> <p><b>Senator CONROY:</b> Tata—that is the Indian company that does not exist.</p> <p><b>Mr Morrow:</b> It is the Indian based company that has people, here, employing Australians.</p> <p><b>Senator CONROY:</b> They have imported how many?</p> <p><b>Mr Morrow:</b> I do not know how many have come in.</p> <p><b>Senator CONROY:</b> You did not know that six months ago, either, when we asked.</p> <p><b>Mr Morrow:</b> I am consistent.</p> <p><b>Senator CONROY:</b> Take me through it. How does the design process work now for FTTN?</p> <p><b>Mr Morrow:</b> It is a different process. I know you like to know the detail. I would propose that we take that on notice and explain how HFC and FTTN—</p> <p><b>Senator CONROY:</b> This is just FTTN, at the moment.</p> <p><b>Mr Morrow:</b> I know.</p> <p><b>Senator CONROY:</b> I won't get to HFC, because you are nowhere near it.</p> <p><b>Mr Morrow:</b> There is not, any longer, going to be the NDDs released, the construction commencement notices, issued. That is all changing with the new</p>	Pages 125-126 20/10/2015

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				<p>technology. In fact, we are simplifying. There are a lot of over-cumbersome and burdensome steps within that process. This is all being refined. Because you like to track that level of detail, my proposal would be for us to give you something, on notice, that explains this, for you to ask your questions.</p> <p><b>Senator CONROY:</b> I will just list off the questions, then. At what point in the FTTN design process is a contract issued for design?</p> <p><b>Mr Morrow:</b> We will take that on notice.</p> <p><b>Senator CONROY:</b> I am sure you never thought you would say this, but I bet you are wishing Mr Adcock were here with you now, to take us through it.</p> <p><b>Mr Morrow:</b> We will take that on notice.</p> <p><b>Senator CONROY:</b> How many premises has nbn co issued contracts for FTTN design to date?</p> <p><b>Mr Morrow:</b> We will take that on notice.</p> <p><b>Senator CONROY:</b> What is the cost per premise for FTTN design in the MIMA contracts? You must have an assumption in your corporate plan. You should not need to take that one on notice.</p> <p><b>Mr Morrow:</b> We will take that on notice.</p>	
95	NBN Co Ltd	Conroy, Stephen	Contracts for Design - Issued	<p><b>Senator CONROY:</b> For example, by the end of June 2016 how many premises do you expect nbn co would have issued contracts for design?</p> <p><b>Mr Morrow:</b> We have not revealed that information. We will take that on notice.</p> <p><b>Senator CONROY:</b> I think I might have.</p> <p><b>Mr Morrow:</b> Have you? We will be happy to take that on notice. We cannot validate that document that you have.</p> <p><b>Senator CONROY:</b> You are thinking it is actually sensible to sit there and stare at a document that you know is yours—it has not been changed—and say, 'I can't validate that document'?</p> <p><b>Mr Morrow:</b> I cannot validate all those numbers in there. I know you well enough that I would get quizzed on page 35 column number 74—</p>	Page 126 20/10/2015
96	NBN Co Ltd	Conroy, Stephen	Concept to RFS	<p><b>Senator CONROY:</b> I am reading them out. He is really just taking them on notice. How long does the process take from concept to ready for service?</p> <p><b>Mr Morrow:</b> We will take that on notice.</p>	Page 127 20/10/2015



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97	NBN Co Ltd	Conroy, Stephen	Concept to RFS – Step by Step Process	<p><b>Senator CONROY:</b> What assumption is nbn co using for the length of time? Can you set the process out with time frames for each step?</p> <p><b>Mr Morrow:</b> We will take that on notice.</p>	Page 127 20/10/2015
98	NBN Co Ltd	Conroy, Stephen	Contract for Design to RFS - Timeframe	<p><b>Senator CONROY:</b> From the moment you issue a contract for the design to Telstra or Kordia how long on average, or how long the assumption, until those premises are RFS?</p> <p><b>Mr Morrow:</b> I will take that on notice.</p>	Page 127 20/10/2015
99	NBN Co Ltd	Conroy, Stephen	MIMA Contracts	<p><b>Senator CONROY:</b> MIMA contracts—to what extent are those contracts technology agnostic? To what extent will they need to be renegotiated if the technology mix in the MTN changes?</p> <p><b>Mr Morrow:</b> We offer those that we developed. We accounted for all the technologies but, again, we have options within those agreements to look at—</p> <p><b>Senator CONROY:</b> So if nbn decides to do more FTTP then the MIMA contracts accommodate this? There are no volume restrictions?</p> <p><b>Mr Morrow:</b> I will take that on notice.</p> <p><b>Senator CONROY:</b> I thought you just indicated that was the case? You said that you had options.</p> <p><b>Mr Morrow:</b> No, with the exception of HFC. Can I also update you on a comment you made earlier about the Belmont trial? You commented on how there were four visits required with FTTN to do the installation. That was more than what I had said—it should not require anybody to enter their premises. We did get an update on that. That was actually Telstra, working with the end user to go back to test different modelling of their inside wiring. That is not the rule for how it would work. In fact, we do not have anybody who would go inside the house. In most cases, the RSPs are going send the set-top box or the modem to the end user, and the end user will plug it into the wall power point themselves, thereby eliminating anybody from going to the premises. We just wanted to correct that perception that you had.</p>	Page 127 20/10/2015
100	NBN Co Ltd	Urquhart, Anne	NBN Co's Targets – 2014-17 Corporate Plan	<p>The table at Attachment A, lists NBN Co's targets in the 2014-17 Corporate Plan. Please provide actuals against all these targets.</p>	Written 22/10/2015
101	NBN Co Ltd	Urquhart, Anne	Senate Select Committee -	<p>The slide at Attachment B was presented to NBN Co executives at the 14 September 2015 public hearing of the Senate Select Committee on the National Broadband</p>	Written 22/10/2015

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			<b>National Broadband Network</b>	Network. Please provide NBN Co's deployment assumptions for December 2016 for each of the access technologies nominated in the slide.	
102	NBN Co Ltd	Urquhart, Anne	<b>Spend on Communications and Public Information</b>	NBN Co's Annual Report 2015 indicates that its spend on "communications and public information" doubled last financial year, from \$14 million to \$28 million. a) Please set out each line item, with description and amount, for NBN's "communications and public information" spend for FY2015. b) How many staff are in NBN's Corporate Relations section? c) How much has this number increased since 30 June 2014? d) How much of the communications spend is attributable to the rebranding exercise? e) What communications campaigns/exercises did NBN run in FY2015? f) What communications campaigns/exercises is NBN currently running?	<b>Written 22/10/2015</b>
103	NBN Co Ltd	Urquhart, Anne	<b>NBN Co's advisory services spend</b>	NBN Co's Annual Report 2015 indicates that NBN Co's advisory services spend rose from \$87 million in FY14 to \$112 million in FY2015. a) Please set out each line item, with description, firm and amount, for NBN's advisory services spend for FY2015. b) Please indicate the total cost of preparing the Corporate Plan 2016, including all payments to Bain & Company.	<b>Written 22/10/2015</b>
104	NBN Co Ltd	Urquhart, Anne	<b>NBN Co's Rollout Policy – TPG/iinet existing fixed line ownership</b>	What is NBN Co's policy for rolling out the NBN in areas where TPG/iinet owns existing fixed line networks (e.g. HFC in Geelong, Mildura and Ballarat, VDSL in Canberra)? a) Is NBN Co currently negotiating with iinet/TPG to acquire these networks? b) When will NBN start construction in Geelong, and what access technology is planned? c) When will NBN start construction in Mildura, and what access technology is planned? d) Do areas to get FTTN in Canberra in NBN's 18 month plan overlap iinet/TPG's existing network? If so, will this network be overbuilt in these cases?	<b>Written 22/10/2015</b>
105	NBN Co Ltd	Urquhart, Anne	<b>FSAMs</b>	For the 138 FSAMs listed in the table at Attachment 3: a) How many premises are in these FSAMs in total?	<b>Written 22/10/2015</b>

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				<ul style="list-style-type: none"> <li>b) How many premises have an active service, in total? (please indicate whether any of these active services are FTTB rather than FTTP, and if so, how many)</li> <li>c) How many premises that do not have an active service have an order placed to get a service, in total?</li> <li>d) What is the AVC profile (i.e. how many premises have taken up each available speed tier, in total)?</li> <li>e) Please provide the information sought in (a) through (d) above for each of these 138 FSAMs.</li> </ul>	
106	NBN Co Ltd	Urquhart, Anne	Copper Remediation	<p>At the Senate Select Committee on the NBN public hearing on 14 September 2015, Mr Adcock indicated (transcript, page 52) in the context of copper remediation, that “there is then a remediation tree that we go through.”</p> <ul style="list-style-type: none"> <li>a) Please provide this “remediation tree.”</li> <li>b) Is this “remediation tree” a tool that provides guidance on NBN Co’s preferred method of remediation in the circumstances?</li> <li>c) Please set out the options available to NBN Co for remediation.</li> <li>d) Please set out the number of times, to date, NBN Co has used each of these options.</li> <li>e) Is one of these options “retrofitting” copper? If so, in what circumstances will this be the preferred remediation option?</li> <li>f) For how many lines have copper lengths been retrofitted, to date?</li> </ul>	Written 22/10/2015
107	NBN Co Ltd	Urquhart, Anne	Gleneagles Estate Community Forum website – Technology Choice Policy	<p>The Gleneagles Estate Community Forum website indicates that it has approached NBN about the technology choice policy.</p> <ul style="list-style-type: none"> <li>a) Has the Gleneagles Estate Community Forum requested a quote from NBN Co for an “Area Switch”?</li> <li>b) If so, has NBN provided the quote and what was the quoted amount?</li> </ul>	Written 22/10/2015
108	NBN Co Ltd	Urquhart, Anne	Local Councils – requested switch under Technology Choice Policy	<p>How many local councils have requested an area switch from NBN Co under the “Technology Choice” policy to get FTTP rather than FTTN?</p> <ul style="list-style-type: none"> <li>a) Please list the councils that have applied.</li> <li>b) Please list which councils have been provided quotes.</li> <li>c) Please list the amount of each quote.</li> </ul>	Written 22/10/2015

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109	NBN Co Ltd	Urquhart, Anne	Data Consumption Trends	NBN Co periodically releases data consumption trends (e.g. 2015 Financial Results Presentation). What is NBN Co's latest estimate of total data consumption on the NBN fibre-to-the-premises network compared to the latest Australian average for fixed broadband (per Australian Bureau of Statistics data)?	Written 22/10/2015
110	NBN Co Ltd	Urquhart, Anne	Satellite Launch - French Guiana	For the NBN Co satellite launch in French Guiana: a) how many Australian journalists attended the launch in French Guiana? b) Did NBN Co pay to fly and accommodate any of these journalists? c) If so, which journalists, and what was the total cost incurred by NBN Co to bring these journalists to the launch? d) How many NBN Co staff attended the launch? e) What was the total hospitality cost incurred by NBN Co for the satellite launch, including all flights, accommodation, meals, transport and other costs incurred?	Written 22/10/2015
111	NBN Co Ltd	Urquhart, Anne	Nodes Deployment – Umina Trial	NBN Co has indicated that the nodes deployed in the Umina trial can serve 384 premises. a) How many premises, on average, does NBN Co assume will be served by each node under the volume rollout? b) How many nodes will be deployed by the end of the rollout across the entire FTTN footprint? (If NBN Co is still not certain about how many nodes will be deployed by the end of the rollout across the entire FTTN footprint, please provide a range). c) Does NBN Co expect to serve each pillar with a node within the FTTN footprint? d) How many nodes have been deployed in the FTTN footprint to date? To clarify, this question pertains to the total number of nodes that have been stood up around the country, not just nodes commissioned and connected to the network. e) How many nodes have been commissioned, connected to the network and are operational in the FTTN footprint to date?	Written 22/10/2015
112	NBN Co Ltd	Urquhart, Anne	Long Term Satellite	Please list the towns in Australia that are intended by NBN Co to be solely served by the long term satellite solution. a) Please provide NBN Co's estimate of the number of premises in each of these towns.	

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113	NBN Co Ltd	Urquhart, Anne	Coromandel East – NBN Co’s three year construction plan	Coromandel East (South Australia) is not in NBN Co’s three year construction plan. What access technology or combination of access technologies will be used to serve Coromandel East, and when will it/they be delivered?	Written 22/10/2015
114	NBN Co Ltd	Urquhart, Anne	Corporate Plan 2016 – FTTN and FTTB totals	The Corporate Plan 2016 totals for FTTN and FTTB (and potentially FTTdp) have been consolidated. How many of the total 4.5 million FTTN premises are FTTB or FTTdp?	Written 22/10/2015
115	NBN Co Ltd	Urquhart, Anne	FTTN – Design and Construction Process	<p>Please describe the design and construction process for FTTN from end to end, including the name and description of each stage in the process, whether a contract is issued for that stage, and the assumed timing of each stage.</p> <ul style="list-style-type: none"> <li>b) At what point(s) in the FTTN design and construction process are contracts issued to delivery partners, and for what purpose?</li> <li>c) Does the issue of these contracts correspond to activity on NBN Co’s rollout map (e.g. does the issue of a contract for design for a SAM(s) coincide with that area(s) going into build preparation on the website)?</li> <li>d) For how many premises has NBN Co issued contracts for FTTN design, to date?</li> <li>e) What’s the summed cost per premises for FTTN design in the Corporate Plan 2016?</li> <li>f) At what rate is NBN Co issuing contracts for design? For example, by end-June 2016, for how many premises do you expect NBN Co would have issued contracts for design?</li> <li>g) Are contracts issued for remediation?</li> <li>h) How long does is remediation assumed to take?</li> <li>i) At what point in the FTTN construction process are contracts issued for build? <ul style="list-style-type: none"> <li>(i) Is there a “physical design” phase?</li> </ul> </li> <li>j) is completion of the design phase accompanied with a Detailed Design Document?</li> <li>k) does Telstra have a role in the creation/verification of Detailed Design Document?</li> <li>l) How long is the design and construction process assumed to take, from concept to ready for service?</li> <li>m) How long has the design and construction process taken for each FTTN SAM that</li> </ul>	Written 22/10/2015

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				has reached RFS, to date? n) to what extent are is master agreement “technology agnostic”? (i.e. to what extent will they need to be renegotiated if the technology mix in the MTM changes?)	
116	NBN Co Ltd	Urquhart, Anne	New Copper	At the Senate estimates hearing of 20 October 2015, NBN Co indicated that it had procured 1.8 million metres of new copper at a cost of \$14 million. It also indicated that the average amount of copper needed for each node to connect to a pillar was 350 metres. a) What is NBN Co’s working assumption of the average amount of copper needed for each node to connect to a pillar for the life of the FTTN build? b) What is NBN Co’s current estimate of the amount of new copper (in metres) it will need to roll out FTTN/B to 4.5 million premises? c) What is NBN Co’s current estimate of the amount it will spend on new copper to roll out FTTN/B to 4.5 million premises?	Written 22/10/2015
117	NBN Co Ltd	Urquhart, Anne	Howden Exclusion	What caused the ‘oversight’ reported by The Mercury on 20 October 2015 that led to Howden being excluded from NBN’s three-year rollout plan?	Written 26/10/2015
118	NBN Co Ltd	Urquhart, Anne	Commercial and Operational constraints - Howden	The Government’s Statement of Expectations states that ‘NBN Co will prioritise areas identified as poorly served by the ‘Broadband Availability and Quality Report’ published by the Department of Communications in February 2014 (including any subsequent refinements from additional data) to the extent commercially and operationally feasible.’ What commercial and operational considerations would constrain NBN from constructing the network in Howden sooner than scheduled?	Written 26/10/2015
119	NBN Co Ltd	Urquhart, Anne	Howden Cooper Connencions - Remediation	If Howden’s current copper connections are a pair-gain system, how much additional time would the remediation work add to the construction timeframe compared to if no or minimal remediation was required?	Written 26/10/2015
120	NBN Co Ltd	McKim, Nick	NBN Service – Tasmania’s West Coast	NBN Service on Tasmania’s West Coast 1. Can you confirm that towns on the West Coast of Tasmania will be receiving a satellite service rather than fibre or fixed wireless? 2. Under the previous government the West Coast was scheduled for fibre rollout, why has the position on rolling out fibre changed? 3. Given NBN Co’s own admission that “NBN satellite broadband may be prone	Written 29/10/2015

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				<p>to rain fade and service disruption in heavy rain conditions”, why has the decision been made to install a satellite service in an area with some of the highest rainfall in Australia.</p> <p>4. Will NBN Co review this decision?</p>	
121	NBN Co Ltd	Urquhart, Anne	NBN Co’s Corporate Plan - end of the build in CY2020	<p>NBN Co indicates in its three year construction plan that the “data in this plan is at 01 September 2015. At that time, there were approximately 1.3 million premises ready for service, and 700,000 premises in build. Added to the 7.5 million premises in this plan, this brings the total number of premises to be either ready for service or scheduled to be in build by September 2018 to almost 9.5 million.” NBN Co also notes that the plan does not include satellite or greenfields.</p> <p>NBN Co’s Corporate 2016 states that as of the scheduled end of the build in CY2020, 11.5 million premises (excluding satellite) will be able to access the NBN.</p> <p>(a) Of the approximately two million premises (excluding satellite) not included in the three year construction plan, how many are brownfields?</p> <p>(b) Of the approximately two million premises (excluding satellite) not included in the three year construction plan, how many are greenfields?</p> <p>(c) NBN Co’s three year construction plan covers 2,994,800 HFC premises. NBN Co’s Corporate Plan states that the HFC footprint will cover approximately 4 million premises. Is it correct that approximately 1 million HFC premises are not covered by the three year construction plan?</p> <p>(d) Please list the Fixed Line serving Areas not in the three year construction plan which are forecast to get HFC.</p> <p>(e) How many FTTN premises are not in the three year construction plan?</p> <p>(f) Please list the Fixed Line serving Areas not in the three year construction plan which are forecast to get FTTN.</p> <p>(g) What is NBN Co’s estimate of the total number of greenfields premises that it will serve by the end of the rollout?</p> <p>(h) Please break down NBN Co’s greenfields assumptions until the end of the build, per financial year, on the basis of access technology.</p>	Written 30/10/2015
122	NBN Co Ltd	Urquhart, Anne	Construction Plan – Fixed Wireless	<p>NBN Co’s three year construction plan states that 283,595 fixed wireless premises are complete, 59,700 fixed wireless premises are in build, and 198,430 fixed wireless premises are in plan, bringing the total fixed wireless premises covered by the three</p>	Written 30/10/2015

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				<p>year construction plan to 541,725. NBN Co's Corporate Plan states that 535,000 fixed wireless premises will be covered by FY18, and as of the scheduled end of the build in CY2020, 0.6 million fixed wireless premises will be able to access the NBN.</p> <ul style="list-style-type: none"> <li>a) Does this mean that NBN Co intends to complete the fixed wireless brownfields build as of FY18?</li> <li>b) Of the fixed wireless premises not included in the three year construction plan, how many are brownfields and how many greenfields?</li> <li>c) What is NBN Co's estimate of the number fixed wireless premises will be able to access the NBN by the end of the rollout (i.e. rounded to nearest 10,000 rather than the nearest 100,000)?</li> </ul>	
123	NBN Co Ltd	Urquhart, Anne	NBN Co's Operating Plan	<p>NBN Co's Operating Plan includes data until FY2022. What are NBN Co's assumptions of:</p> <ul style="list-style-type: none"> <li>a) The number of greenfields premises NBN Co assumes will be built in the 18 months between CY2020 and FY2022; and</li> <li>b) The number of greenfields premises NBN Co will serve between CY2020 and FY2022</li> </ul>	Written 30/10/2015
124	NBN Co Ltd	Urquhart, Anne	NBN Co's Corporate Plan – HFC and FTTN	<p>NBN Co's Corporate Plan 2016 on page 67 states that the cost per premises for FTTN is \$1,600 and for HFC it is \$1,100 (not including infrastructure lease). During the press conference announcing the Corporate Plan, Mr Bill Morrow noted that the difference between the Strategic Review capex estimates and the Corporate Plan forecasts for these technologies was QUOTE "there's about 4 billion on capex that this relates to, and this is an increase predominantly in the CPP [cost per premises] component of these other technologies, because now we've gone into field trials to be able to see exactly how we're going to deploy this and what those costs are."</p> <ul style="list-style-type: none"> <li>a) How much of this \$4 billion increase in CPP for HFC and FTTN is attributable to HFC and how much to FTTN?</li> <li>b) What was the increase for FTTN and HFC between the Strategic Review and the Corporate Plan 2016 on a per premises basis (i.e. how should the \$4 billion capex increase be apportioned appropriately for CPP)?</li> <li>c) What was the CPP assumed for FTTN and HFC in the Strategic Review?</li> </ul>	Written 30/10/2015
125	NBN Co Ltd	Urquhart, Anne	Strategic Review – HFC and FTTN	During the press conference announcing the Corporate Plan, Mr Bill Morrow noted that the difference between the Strategic Review HFC and FTTN opex estimates and the	Written 30/10/2015



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				<p>Corporate Plan was QUOTE “If you look at some of the operating expenses there's about \$3 billion of increased operating expense with all of this, because we have a better handle now that we have these deals down as to how much we need for activation, how much we need for maintenance of these different networks.”</p> <ul style="list-style-type: none"> <li>a) How much of this \$3 billion increase in opex for HFC and FTTN is attributable to HFC and how much to FTTN?</li> <li>b) What was the opex increase specifically for FTTN and HFC, on a per premises per year basis, between the Strategic Review and the Corporate Plan 2016?</li> <li>c) What was the opex per premises per year assumed for FTTN and HFC in the Strategic Review?</li> </ul>	
126	NBN Co Ltd	Urquhart, Anne	NBN rollout schedule – West Coast	<p>I refer to the NBN rollout schedule from December 2014, which lists key West Coast towns as getting fixed line NBN, with construction due to start before June 2016.</p> <ul style="list-style-type: none"> <li>a) Was this plan budgeted when you published the 2014 rollout schedule?</li> <li>b) When did the plan change to connect the West Coast towns of Queenstown, Rosebery and Zeehan to a satellite connection?</li> <li>c) You mentioned in the most recent hearing that the reason for the West Coast satellite connection was the cost of a fibre link. Was NBN aware of this cost when the December 2014 rollout plan was devised?</li> <li>d) Where have the funds dedicated to the West Coast rollout been reallocated since the decision to use satellite connections?</li> <li>e) I have been advised that some infrastructure upgrades were made to West Coast exchanges in anticipation of the fixed line rollouts. Is this accurate? If so, what was the cost of these upgrades?</li> </ul>	Written 03/11/2015
127	NBN Co Ltd	Urquhart, Anne	NBN multi- technology deployment – Principles Document	<ul style="list-style-type: none"> <li>1. I refer to the NBN multi-technology deployment principles document from 13 November 2014, which states that underserved areas will be prioritised. <ul style="list-style-type: none"> <li>a) Does the West Coast qualify as being underserved? On what basis is this decision made?</li> <li>b) Does the decision to categorise areas as ‘underserved’ take into account the availability of ports at exchanges?</li> <li>c) If not, why not?</li> <li>d) If so, could you provide the most recent data on port availability in</li> </ul> </li> </ul>	Written 03/11/2015

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				<p>Queenstown, Rosebery and Zeehan? I have had significant correspondence from West Coast constituents saying that they are unable to secure access because all ports are full.</p> <ol style="list-style-type: none"> <li>2. What is the population of the largest town scheduled to be connected to satellite NBN nationally?</li> <li>3. You also mentioned in the recent hearing that NBN would meet with West Coast stakeholders within 4 weeks of the October hearing. Could you please advise on the status / progress toward this meeting?</li> <li>4. In the 28 May estimates hearing, you advised that construction in Devonport would begin within 5 months of designs being issued (page 104 Hansard). You then advised on QoN response 106 that the designs were issued on 10 April 2015. <ol style="list-style-type: none"> <li>a) Did construction start in September as per the advised timeframe?</li> <li>b) If not, what was the cause of the delay?</li> <li>c) Could you please advise what stage the build is at?</li> <li>d) How long is the build expected to take?</li> <li>e) When will residents of Devonport be able to access the NBN?</li> <li>f) In the recent estimates hearing, you revealed the NBN has purchased 1800 km of copper. How many kilometres of this copper has been budgeted for the Devonport rollout?</li> <li>g) How much extra would it cost to deliver the full-fibre NBN that was originally planned?</li> </ol> </li> </ol>	
128	Australia Post	Xenophon, Nick	LPOs - Businesses and Passport Banking Services – Rural Sector	<p><b>Senator XENOPHON:</b> What has been put to me is that the PiP review showed that LPOs have to fund these businesses and passport banking services out of their own pockets to continue to offer bank customers these services in the rural sector. So you may want to take it on notice.</p> <p><b>Mr Fahour:</b> I would be very happy to.</p>	Page 129 20/10/2015
129	Australia Post	Xenophon, Nick	Australia Post Transaction Payments – LPO Income Loss	<p><b>Senator XENOPHON:</b> The information I have is that the LPOs that previously had the agencies, are now looking at doing the same level of work but receiving a fraction of the income under the Australia Post transaction payments. Is that your understanding? I am happy for you to take that on notice, but it is a live concern.</p> <p><b>Mr Fahour:</b> I would like to take it on notice, but I do want to say one thing that is</p>	Page 130 20/10/2015

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				very clear: Australia Post are desperate in these regional and rural communities to win service delivery opportunities to keep our post offices open—getting government service delivery but also, very importantly, major corporates like banks who may not be able to have a store anymore. This is the lifeblood of Australia Post. We provide 700 organisations with an opportunity to offer their services through a post office. In regional and rural communities, if we cannot get that, those post offices are in deep trouble. So winning the Westpac contract when they made their corporate decision was a wonderful opportunity. We are very grateful to be given that.	
130	Australia Post	Xenophon, Nick	LPOs – Westpac Arrangements	<p><b>Senator XENOPHON:</b> It is not so wonderful for the LPOs, Mr Fahour. That is what they are telling me.</p> <p><b>Mr Fahour:</b> I can assure you that the LPOs as a whole are very grateful to win business like that. There is no question that, in the financial services payments area, there are some subcategories, which you have correctly called out, that are less profitable than some others. What they are saying is, 'Let me hold onto the others, but I don't want to do these,' or 'I want to be paid more for these,' and we are saying that it does not work like that.</p> <p><b>Senator XENOPHON:</b> Mr Fahour, do you accept that those LPOs that have had a retainer with Westpac per month plus a transaction fee are, from my understanding, going to be worse off because of the deal that has been done, because they are already providing business banking and it is going to be a substantial cost to them? Westpac are not exactly down to their last billion dollars; they are still a profitable bank, which is a good thing. Will you look into that and report back to us?</p> <p><b>Mr Fahour:</b> I am very happy to look into it, but I do want to be clear that I am not aware of what Westpac's arrangements were with third-party organisations. I do not know what those are, but I am very happy to look into ours and take that on notice.</p>	Page 130 20/10/2015
131	Australia Post	Xenophon, Nick	Redundancies – Breakdown of Expenditure	<p><b>Senator URQUHART:</b> Why was that money then put into last year's budget rather than in the years where it is going to be expended?</p> <p><b>Mr Fahour:</b> Because the accounting rules force us to take a provision once you have certainty that you are going to enact an action, and there are certain things that you need to do to meet that criteria. We followed that rule. Therefore, we are required to, by accounting standards, to take a provision—</p> <p><b>Senator URQUHART:</b> You are positive that there are going to be 1,900—less</p>	Page 131 20/10/2015

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				<p>rollouts; that is four—therefore, under the accounting practices, you needed to do that in the budget.</p> <p><b>Mr Fahour:</b> Correct.</p> <p><b>Senator URQUHART:</b> Can you provide a more specific breakdown of the expectations, as to where this money will be expended, by location and business area?</p> <p><b>Mr Fahour:</b> Would you like us to take that on notice?</p> <p><b>Senator URQUHART:</b> If you could, that would be good.</p> <p><b>Mr Fahour:</b> Thank you, very much.</p> <p><b>Senator URQUHART:</b> How quickly can you have that to hand?</p> <p><b>Mr Fahour:</b> We can get to it pretty quickly. We have some views, again, as to areas and so forth. We would be delighted to take that onboard.</p>	
132	Australia Post	Urquhart, Anne	CEPU Agreement	<p><b>Senator URQUHART:</b> In relation to that agreement, on the reforms, I understand you have recently signed an agreement of that with the CEPU. Is that correct?</p> <p><b>Mr Fahour:</b> That is correct; last week.</p> <p><b>Senator URQUHART:</b> Are you able to provide a copy of that agreement to the committee?</p> <p><b>Mr Fahour:</b> That was made public to every Australian, so yes.</p> <p><b>Senator URQUHART:</b> Where would we find that? You will provide one?</p> <p><b>Mr Fahour:</b> More than happy to.</p>	Page 132 20/10/2015
133	Australia Post	Urquhart, Anne	Redundancies Program	<p><b>Senator URQUHART:</b> I just want to follow on from one of the areas that I talked about earlier—the redundancies in the annual report. We know that you have allowed for 1,900. Has any of that program started yet?</p> <p><b>Mr Fahour:</b> Yes, it has.</p> <p><b>Senator URQUHART:</b> It has, right.</p> <p><b>Mr Fahour:</b> It is in a very small way, though.</p> <p><b>Senator URQUHART:</b> How many have been taken?</p> <p><b>Mr Fahour:</b> I would say in the vicinity—this is give or take—of less than \$10 million of that \$190 million. Let me just confirm that quickly.</p> <p><b>Senator URQUHART:</b> Mr Fahour, I have a heap of others that are associated with that and the bell is ringing, which means that we have to go. But we have more than four minutes—</p> <p><b>Mr Fahour:</b> Would you like me to take it on notice?</p>	Page 135 20/10/2015

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				<p><b>Senator URQUHART:</b> I will put that on notice with a whole heap of others that I have.</p> <p><b>Mr Fahour:</b> Great.</p> <p><b>Senator URQUHART:</b> If you could come back to me through that process, that would be great.</p> <p><b>Mr Fahour:</b> No problem.</p>	
134	Australia Post	Urquhart, Anne	Annual Report	<ol style="list-style-type: none"> <li>1. On page 14 of the Annual Report, it is stated that the financial performance of the group has been affected by the asset write-offs and impairments. Why was the review of assets undertaken and can you explain the impact on the financial performance in greater detail?</li> <li>2. Why have you changed the reporting of executive pay in the 2015 Annual Report?</li> <li>3. Did you receive a performance bonus in the last financial year? Did other executive members? If yes, can you provide the committee with a detailed summary of the amounts?</li> <li>4. The Annual Report states that 35 per cent of parcels are now delivered by posties. Does Australia Post's cost allocation model take that into account when attributing costs across its business centres? How has this impacted on the parcel revenue?</li> <li>5. Can you provide the committee with more detail of the remeasurement of the defined benefit superannuation net asset? Who undertook the reassessment? Why was this undertaken? What was the impact on the profit or loss this last financial year?</li> </ol>	Written 29/10/2015
135	Australia Post	Urquhart, Anne	Reforms	<ol style="list-style-type: none"> <li>1. Can you give me an expected timetable for the reforms?</li> <li>2. What elements of the reforms are contingent on approval from the ACCC?</li> <li>3. Has Australia Post determined the price of stamps for the premium service if the ACCC approves the new price for the slower service?</li> <li>4. Recently, The Australian Electoral Commissioner Tom Rogers said that <a href="#">postal services remain critical to Australian elections as they are currently run</a>. How will the two-speed service impact on postal voting? Will the timeframes need to be amended? Will the public cost of running elections increase? If yes, by how much?</li> </ol>	Written 29/10/2015
136	Australia Post	Urquhart, Anne	Industry Forum	Have you been asked by any member of the Government/ department to exclude these unions?	Written 29/10/2015

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137	Australia Post	Urquhart, Anne	LPOs	<ol style="list-style-type: none"> <li>1. Australia Post has previously linked increased payments to LPOs to the reforms progressing. What payment increases to LPOs will not proceed if the ACCC rejects Australia Post's proposed changes?</li> <li>2. What parcel payment increases are planned for LPOs? Have these gone through yet? If not, why has this been delayed?</li> <li>3. Will all LPOs receive any increases?</li> <li>4. What other measures are planned to improve the sustainability of LPO operations?</li> <li>5. Can you give me an update on the work of the LPO Forum?</li> </ol>	Written 29/10/2015
138	Australia Post	Urquhart, Anne	Contractors	<ol style="list-style-type: none"> <li>1. Some have claimed that the price paid for contracts by Australia Post makes it nearly impossible to pay staff properly. When negotiating these contracts, what steps does Australia Post take to ensure that the price paid allows for staff to be paid appropriately?</li> <li>2. What investigations is Australia Post undertaking into cases of underpayment that have been reported recently?</li> <li>3. Ms Walsh also stated that the alleged impropriety by contractors was an exception. But Australia Post has now cancelled the contracts with AusLanka, Harmony Xova and KLMK – all based in Victoria. Can you provide the committee with an indication of what these contracts covered – for example, only parcel delivery or both letters and parcels? What was the customer base of these contracts? Were any of these contractors covering regional areas? Is so where? Who has taken over these contracts?</li> <li>4. Could you provide the committee with the length of time these companies have been AP contractors?</li> <li>5. Do you know what has happened to the workers who are at the centre of this scandal? Are they still working for the Australia Post contractors?</li> <li>6. Have you made any changes to the way you award contracts or manage your contractors as a result of the revelations?</li> </ol>	Written 29/10/2015
139	Australia Post	Urquhart, Anne	Employment	<ol style="list-style-type: none"> <li>1. It has been reported that Australia post is seeking 1900 voluntary redundancies. Is this accurate? Has the program started yet? If so, how many redundancies have been taken? Can you provide a breakdown by location and business area? If not, which areas are being targeted for redundancies? What is the process? How will Post ensure that these redundancies won't adversely affect the workload of</li> </ol>	Written 29/10/2015

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				<p>remaining staff?</p> <ol style="list-style-type: none"> <li>Can you tell me what measures Australia Post is putting in place to ensure there will be no forced redundancies in regional areas?</li> <li>Will Australia Post ensure that regional employees won't have to move to retain their jobs?</li> <li>Could you provide your staff turnover rates for the different areas of your business?</li> <li>Could you also provide a year on year comparison of these figures for the past five years?</li> <li>It has been reported that you have committed to promoting more women into the leadership team. Can you elaborate on the changes you will make to ensure this happens?</li> </ol>	
140	Australia Post	Urquhart, Anne	Closures	<ol style="list-style-type: none"> <li>Have any corporate outlets or LPOs closed this year? Can you provide more detailed information?</li> <li>Are there any plans for upcoming closures of any corporate outlets or LPOs? Can you provide specific information if there are?</li> </ol>	Written 29/10/2015
141	Australia Post	Urquhart, Anne	Complaints	Can you also give a comparison of the number of complaints year on year for each business area for the past five years?	Written 29/10/2015
142	Australia Post	Urquhart, Anne	Digital Mailbox	<ol style="list-style-type: none"> <li>AP now has two million registered customers across the MyPost platform which consists of the MyPost concession, MyPost Deliveries and Digital Mailbox. How does Australia Post gain revenue from these items?</li> <li>Can you tell me whether the incentive bonuses for Australia Post staff are reliant on them signing up for the Digital Mailbox?</li> <li>How many complaints have been received about the digital mailbox? Can you give me a breakdown of the major issues?</li> </ol>	Written 29/10/2015
143	Australia Post	Urquhart, Anne	ECommerce	<ol style="list-style-type: none"> <li>On page 21 of the Annual Report, it is stated that AP is expanding beyond Australia. Can you provide some more detail about these plans in relation to eCommerce marketplaces, partnerships with international postal organisations and global businesses?</li> <li>Where does Australia Post see as the main growth area for it in overseas operations?</li> <li>How is this expansion being funded? Is it from retained earnings and /or additional</li> </ol>	Written 29/10/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>equity? How is this affecting financial performance?</p> <p>4. During the recent inquiry into the performance of Australia Post, the Department of Communications indicated that the terms of the Act was a constraint on diversification. Australia Post's principal function is to supply postal services and it can also undertake functions that are ancillary and incidental to its principal function.</p> <p>5. How do the expanded services describe in the Annual Report fit within Australia Post's principle and ancillary functions as set out in the Act?</p> <p>6. Will Australia Post be seeking an amendment to its Act?</p> <p>7. Have you sought any advice in this regard?</p>	
144	Australia Post	Urquhart, Anne	Startrack Purchase	<p>1. The Annual Report states that there are 36,743 employees (p.1). Do these include StarTrack employees? If so, how many of these are there?</p> <p>2. How much was spent in rebranding Startrack as Blue Post? Is this figure outlined anywhere in the Annual Report?</p>	Written 29/10/2015
145	Australia Post	Xenophon, Nick	Parcel delivery service in Melbourne and Sydney – Parcel Sorting Machines	<p>According to some Australia Post employees, Australia Post bought two very complex parcel sorting machines for Sydney and Melbourne and they have never worked properly.</p> <p>I have heard that they consistently sent parcels all around the country but not to their desired destination. I heard some parcels were sent around the country multiple times before returning to sorting centres in Melbourne, or to their senders and that the machines were been purchased in the past year at a cost thought to be in the hundreds of millions of dollars. I have also been told that casual workers have been brought in to do the sorting while the machines are out of action.</p> <p>I have been told that Australia Post never admitted the true cost of this problem, although the latest financial report showed the performance of the parcel business was not great.</p> <p>I understand the machines had never been used before to sort parcels – they were designed to sort baggage in airports and that the problem is thought to be the laser scanners, which have been unable to read the bar codes.</p>	Written 30/10/2015



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				<ol style="list-style-type: none"> <li>1. Can you comment on these claims? Can you please advise when Australia Post decided to buy these two parcel sorting machines?</li> <li>2. What was the start-up cost of bringing these two machines into service?</li> <li>3. From where were the machines purchased?</li> <li>4. When did the machines commence sorting parcels?</li> <li>5. Had these particular suite or combination of machines, or combination of machines, ever been used before to sort post parcels in any other country?</li> <li>6. What is the current status of these machines – are they being used? If not, why not?</li> <li>7. Since being introduced, for how many days have they operated at a satisfactory level of performance?</li> <li>8. How many parcels have been misdirected by these machines, to date?</li> <li>9. Is it the case that casual workers have been brought in to sort parcels because these machines have failed to work properly?</li> <li>10. To date, what has been the cost to Australia post of the problems encountered with these machines, in terms of down time, repairs, alternative labour to get the job done, and specialist work to diagnose and address the problems with them?</li> <li>11. Is a fix expected to these machines or is that yet to be determined?</li> <li>12. What is the predicted cost to Australia Post of fixing them and bringing them back into service, if that's the plan?</li> <li>13. Is Australia Post examining other options in terms of sorting its parcels, for the short and long terms?</li> <li>14. The latest financial statements for Australia Post quoted the parcel business “continued to be challenged, despite revenue growing year-on-year” – can you please advise the committee what impact the issues with the parcel sorting machines had on the performance of the parcel business, in dollar terms?</li> </ol>	
146	ABC	Canavan, Matthew	Regional and Local Radio	<p>The following questions relate to the recent announcement by the ABC that it would be changing its Mornings regional radio programs and cutting some local radio news bulletins.</p> <ol style="list-style-type: none"> <li>1. When was the decision made?</li> <li>2. Which of the ABC's regional locations will change programming as a result of this decision? If this information is not available, please advise when it will become available.</li> </ol>	Written 30/10/2015

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				3. The ABC has announced that there will be no job losses stemming from the announced changes. What will happen to the Morning presenters whose programs have been cut or merged with other programs?	
<b>147</b> (a) Program 1.1 (b) ABC (c) SBS (d) Aust Post (e) ACMA (f) NBN Co (g) Program 2.1 Arts (h) AC (i) AFTRS (j) ANMM (k) Bundanon Trust (l) CPA (m) NAOA (n) NFASA (o) NGA (p) NLA (q) NMA (r) NPG (s) Screen Australia (t) TMOAD	Department/ Agencies	Ludwig, Joe	Departmental Rebranding	1. Has the department/Agency undergone a name change or any other form of rebranding since the leadership change in September, 2015? If so: a) Please detail why this name change / rebrand were considered necessary and a justified use of departmental funds? i. Please provide a copy of any reports that were commissioned to study the benefits and costs associated with the rebranding. b) Please provide the total cost associated with this rebrand and then break down by amount spent replacing: i. Signage. ii. Stationery (please include details of existing stationery and how it was disposed of). iii. Logos iv. Consultancy v. Any relevant IT changes. vi. Office reconfiguration. c) How was the decision reached to rename and/or rebrand the department? i. Who was involved in reaching this decision? ii. Please provide a copy of any communication (including but not limited to emails, letters, memos, notes etc) from within the department, or between the department and the government regarding the rename/rebranding.	Written 02/11/2015
<b>148</b> (a) Program 1.1 (b) ABC (c) SBS (d) Aust Post (e) ACMA (f) NBN Co (g) Program 2.1 Arts	Department/ Agencies	Ludwig, Joe	Shared Resources	1. Following the changes does the department share any goods/services/accommodation with other departments? 2. What resources/services does the department share with other departments; are there plans to cease sharing the sharing of these resources/services? 3. What were the costs to the department prior to the Machinery of Government changes for these shared resources? What are the estimated costs after the ceasing of shared resource arrangements?	Written 02/11/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
(h)AC (i)AFTRS (j) ANMM (k) Bundanon Trust (l) CPA (m) NAOA (n) NFA SA (o) NGA (p) NLA (q) NMA (r) NPG (s) Screen Australia (t)TMOAD					
149 (a) Program 1.1 (b) ABC (c) SBS (d) Aust Post (e) ACMA (f) NBN Co (g)Program 2.1 Arts (h)AC (i)AFTRS (j) ANMM (k) Bundanon Trust (l) CPA (m) NAOA (n) NFA SA (o) NGA (p) NLA (q) NMA (r) NPG (s) Screen	Department/ Agencies	Ludwig, Joe	Staffing - employment of non-Australian citizens	I refer you to section 22 (8) of the Public Service Act 1999 which says: "An Agency Head must not engage, as an APS employee, a person who is not an Australian citizen, unless the Agency Head considers it appropriate to do so." 1. Does the department have guidelines or similar to assist Agency Heads to assess when it is appropriate to hire non-Australian citizens? If no, do individual agencies have their own guidelines? If yes to either: a) Please provide a copy. b) When did they come into effect? c) Can Agency Heads decide to go against the advice? If yes, under what circumstances? 2. Are Agency Heads required to provide a reason to anyone for hiring non-Australian citizens? If yes: a) Who are they required to report the reason to? b) Does this reporting happen before or after the hire has been made? c) Is this reason provided in writing? If no, how is it provided? d) Can you please provide a list of reasons that have been used since the Federal election in September, 2013. 3. Are there any provisions to over-rule a Head of Agency's decision to hire a non- Australian citizen? If yes:	Written 02/11/2015

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Australia (t)TMOAD				<p>a) Who can over-rule this decision?  b) Under what circumstances can it be over-ruled?  c) How many times has this occurred since the Federal election in September, 2013.</p>	
150	ABC	Xenophon, Nick	Classic FM efficiencies – Travel Costs	<p><b>Senator XENOPHON:</b> Can we go to the issue of efficiencies. With Classic FM I understand that current staffing in Perth and Hobart include one engineer each, and that they are doing fewer local presentations, and when they do, the ABC flies in crews from Sydney and Melbourne.  <b>Mr Scott:</b> Yes. We have looked at that. This is often about live concert recordings. We did the economics of this. Rather than having live recording teams based in every capital city around the country it is cheaper to fly people in when we are doing concerns. We are doing fewer recordings this year but we are still doing, I think, 300 a year. It is still a very significant number of concerts, but it is cheaper to do that.  <b>Senator XENOPHON:</b> Even with all the travel costs and—  <b>Mr Scott:</b> Yes. We would not have done it, otherwise.  <b>Senator XENOPHON:</b> How much is the difference?  <b>Mr Scott:</b> I would have to take that on notice.  <b>Senator XENOPHON:</b> Yes, put it on notice. I understand you would not have that figure available now.  <b>Mr Scott:</b> This is not being driven by ideology.  <b>Senator XENOPHON:</b> I did not mention ideology, at all.  <b>Mr Scott:</b> I know. If we did not think it was an economically efficient thing to do, or in the interests of the service broadly, we would not have done it.  <b>Senator XENOPHON:</b> I think the best thing to do is to put some questions on notice about what you say the savings are.  <b>Mr Scott:</b> Yes, I am happy to.</p>	Page 7-8 30/11/2015
151	ABC	Xenophon, Nick	Availability of Engineers - Adelaide	<p><b>Senator XENOPHON:</b> I am told that as a result of the retirement of Julie Howe, the presenter in Adelaide, the position was transferred to Melbourne, and there was only just one engineer in Adelaide. If that engineer is not available, what happens? Do you fly them in from other states?  <b>Mr Scott:</b> I would have to take that on notice.</p>	Page 8 30/11/2015

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				<p><b>Senator XENOPHON:</b> I think that raises an issue that there is no spare capacity.</p> <p><b>Mr Scott:</b> Let me take that on notice, and I will explain to you how we do that.</p>	
152	ABC	Xenophon, Nick	Consultant spend	<p><b>Senator XENOPHON:</b> The annual report reveals that the ABC spent \$4.7 million on consultants last year. Can you give us a breakdown on what that was spent on?</p> <p><b>Mr Scott:</b> Yes, we can. We can take that on notice. Broadly, we did engage consultants around a number of matters, and partly it was to help us define the \$250 million that was identified in cuts. The other area that is a significant consultancy spend for us is that we are in the process now of renegotiating our major television transmission contracts, contracts that are worth billions of dollars over a 20-year-plus period, and we had significant support around that.</p> <p><b>Senator XENOPHON:</b> Can I just put this in context? This is an issue that I raised in respect of defence, about the money they spend on consultants. I am not equating the ABC to defence—far be it from me to say that.</p> <p><b>Mr Scott:</b> I appreciate that. We will give you a breakdown on notice.</p>	Page 8 30/11/2015
153	ABC	Abetz, Eric	Media Watch - Statement	<p><b>Senator ABETZ:</b> I was wondering, Mr Scott or anybody from the ABC, whether you can confirm the correctness of ABC's Media Watch statement of 17 August 2015: Amazingly, the ABC has not interviewed Sophie York from the Marriage Alliance even once—despite 16 interviews with Forster and Croome—both of whom are well-known for advocating a change in the definition of 'marriage'.</p> <p><b>Mr Scott:</b> I recall the Media Watch episode, which was critical of the ABC's coverage, but I do not have a subsequent tally from August, I am afraid. I would have to take that on notice.</p>	Page 9 30/11/2015
154	ABC	Abetz, Eric	Broadcast data – definition of marriage	<p><b>Senator ABETZ:</b> Seeing that you are so sure about the plurality of these views, could you take on notice: from August until the end of November of this year, what were the number of interviews that were broadcast that mentioned or included voice grabs from those who support the definition of marriage and those who seek to change the definition of marriage?</p> <p><b>Mr Scott:</b> What I am not able to do is provide you with a breakdown over a period of time, because we do not keep radio logs and the like from that. But what I can attempt to provide for you on notice are examples of where this matter was debated, from the records that we do have, and I can identify who was on those programs and the</p>	Page 9-11 30/11/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>perspectives that they were bringing to bear.</p> <p>...</p> <p><b>Senator RONALDSON:</b> The point that Senator Abetz is making, surely, is that you are not retaining data. You give a bland statement about plurality but then say that 99 per cent to one per cent would not meet your definition of plurality—but you are not keeping data. It is a very bland statement to say, 'We are doing X' when there is no evidence, which is the case if you are not keeping that data. I think that was the point Senator Abetz was making.</p> <p><b>Senator ABETZ:</b> I think we have agreed that the data is available—</p> <p><b>Mr Scott:</b> That is not right. We are required to keep data for a certain period of time—</p> <p><b>Senator ABETZ:</b> For how long?</p> <p><b>Mr Scott:</b> I think it is about 60 days.</p> <p><b>Senator ABETZ:</b> In that case, can you provide it for the months of October and November?</p> <p><b>Mr Scott:</b> You have put the question on notice and we will do our best to answer it.</p> <p><b>Senator ABETZ:</b> I just have.</p> <p>...</p> <p><b>Mr Scott:</b> There are a few safeguards. The first one is that we have a panel internally who are totally separate from any of the content divisions. Their decisions can be reviewed by the ACMA. Around some of these contentious issues, the ABC board has now, for a number of years, commissioned independent audits of coverage. For example, this is what currently Ray Martin and Shaun Brown are doing around Q&amp;A, where we scoop up for them a sample of our broadcasts, and they take a look at our editorial policies and they make a judgement on our performance—a subjective judgement, but with the guidelines and programs in place they come to a view. Colleen Ryan, a former editor of The Australian Financial Review, did one of those around our budget coverage last year, which was valuable for us.</p> <p>The board is commissioning about four of those reviews a year, and the board gets quite detailed reports around editorial performance as well. Finally, it is the board's responsibility to sign off that we are meeting and passing these editorial standards. There are a number of different tests and safeguards. There is no precise science around it. I am not sure that a stopwatch and a clipboard would really answer it well, but we do</p>	

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>have some robust processes in place and they are spelt out in our editorial policies. I am happy to give you more detail on that.</p> <p><b>Senator ABETZ:</b> These robust processes, if you can tell us on notice what they were after the Media Watch segment in August, that would be helpful.</p>	
155	ABC	Reynolds, Linda	Political Bias complaints - Statistics	<p><b>CHAIR:</b> But isn't editorial quality quite a different thing from political bias? For the quality of your editorial content it seems to me that you are talking apples and oranges. You are talking about measuring editorial standards, but isn't that different from perceptions of political bias?</p> <p><b>Mr Scott:</b> I do not think so, because I think good journalism in this context is journalism that is fair, balanced and impartial. We have quite clear guidelines around contentious matters, that a range of perspectives be viewed, if not in that program then over time we can come back and review that. That is good journalism. If, in fact, we are failing tests of political bias—and I must say I have received allegations of political bias at the ABC from the right and from the left from time to time—then they are failures of tests of good journalism.</p> <p><b>CHAIR:</b> When I was having a look at this, the figures I got was that in 2012-13 there were 2,139 complaints of political bias. Have you got any later figures on the last financial year?</p> <p><b>Mr Scott:</b> I will take that on notice.</p> <p><b>CHAIR:</b> If you could take that on notice and also do an analysis for me on whether it is up or down. From what you have just said you can clearly work out whether it is bias—that it is too left or too right.</p> <p><b>Mr Scott:</b> I must say I have been amazed. I sometimes tell the story that when I started at the ABC Kerry O'Brien did a robust interview of John Howard. I asked the day after and I was told there were a lot of complaints. I said, 'How many complaints?' There were about 200 complaints. How did the complaints breakdown? Well, about 100 people were asking why Kerry O'Brien was so tough on John Howard, and about 100 people were asking why Kerry O'Brien went easy on John Howard.</p> <p><b>CHAIR:</b> Mr Scott, I appreciate that, but that does not quite go to my questions. First of all, you have taken my questions on notice. If you can break them down, because you have indicated before that you get ones that are complaining about different perceived biases, so if you could provide us with—</p>	Page 11-12 30/11/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p><b>Mr Scott:</b> I will see what break down we have on the data.</p> <p><b>CHAIR:</b> And how it compares with previous years.</p> <p><b>Mr Scott:</b> Yes.</p> <p><b>CHAIR:</b> Thank you.</p>	
156	ABC	Abetz, Eric	Ms McNeill - Reporter	<p><b>Senator ABETZ:</b> Why was she an 'alleged' attacker? Why don't we take that at face value when the Israeli defence forces tell Ms McNeill that that is exactly what she had done?</p> <p><b>Mr Scott:</b> As I recall, in that very episode there was a strong defence of the actions undertaken by the Israeli military made by an official spokesman. You can pick a word out of a story if you like, but fundamentally I think Ms McNeill is doing a good job in a difficult story under extraordinary scrutiny. This reporter is, based on my experience at the ABC, under more scrutiny than any other foreign correspondent reporting from any part of the world has ever been. I think she deserves a fair go and I think she deserves to be judged on the quality of her reporting. Some of her reporting on the refugee crisis I think has been absolutely outstanding. She has brought to bear insights into the horror and the complexity of what is happening in parts of the Middle East at the moment. I know that there are some observers who provide daily or weekly commentary, and possibly reports, to you, Senator, on her reporting, but I do believe that she is entitled to a fair go.</p> <p><b>CHAIR:</b> Can I just clarify, Mr Scott: through your response there, are you implying that Senator Abetz does not have the right to ask you these questions?</p> <p><b>Mr Scott:</b> Not at all. I have never said that Senator Abetz is not entitled to ask these questions. All I am saying is that, before this reporter set foot in the Middle East, there was a campaign against her personally taking up that role. I am saying that she is highly recognised and acclaimed for her reporting, she has significant experience in the Middle East and she deserved that appointment—and she should be judged on her work. Senator Abetz is asking legitimate questions about her work, and I am saying that that program needs to be looked at fairly in its own right and also fairly in the context of the other reporting that she is doing.</p> <p><b>Senator ABETZ:</b> Can you tell us by whom this personal campaign is being run against her and why. Take that on notice for us.</p> <p><b>Mr Scott:</b> Sure.</p>	Page 13 30/11/2015



Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
157	ABC	Abetz, Eric		<p><b>Senator ABETZ:</b> In the case I will ask one last question—I will put the others on notice. Can the ABC explain or advise whether or not they reported in any way, shape or form on the US House of Representatives Committee on Foreign Affairs talking about how the escalation of violence against Israelis is praised, encouraged and even fuelled by Palestinian Authority officials. This was a fairly significant unanimous motion carried by the US House of Representatives foreign affairs committee. I would just be interested in hearing whether or not that has been broadcast anywhere by the ABC. While you are at it, can you advise whether the recent Polish election results have been broadcast at all by the ABC? If so, how often and on what basis?</p> <p><b>Mr Scott:</b> I will take those on notice.</p>	Page 13-14 30/11/2015
158	ABC	Ludlam, Scott	Cadetships	<p><b>Senator LUDLAM:</b> How are the cadetships changing? Your expectations and your demands from your journalists are changing—technology is driving a part of that and audience expectations are driving a part of that—and your platforms are changing. How is the cadetship program changing to reflect those different demands you are placing on your people?</p> <p><b>Mr Scott:</b> We do try to give our journalists experience and opportunities to develop their skills across the range of storytelling that is a part of journalism now. So they will get some experience in television and radio, online, filing for mobile, across a range of short breaking news and longer stories as well. We attempt to give people the experience in the plurality that is now part of the journalistic requirement and which all of our new recruits have. It is interesting that in particular those that have come out of journalism school often arrive with a lot of these cross-platform skills. In a way, most of our reporters now are developing the capacity to tell their stories across a range of platforms.</p> <p><b>Senator LUDLAM:</b> Let me park that for a second and I will change tack briefly. What was the cost of implementation of your HD iview streaming, in rough numbers?</p> <p><b>Mr Scott:</b> I will have to take that on notice. It has not been implemented yet.</p>	Page 15 30/11/2015
159	ABC	McKenzie, Bridget	Consultation Process – Station visits to regions	<p><b>Senator McKENZIE:</b> When were staff first informed?</p> <p><b>Mr Scott:</b> The decision was made by the executive team.</p> <p><b>Senator McKENZIE:</b> When were staff first informed?</p> <p><b>Mr Scott:</b> I think staff were informed in late October that these are the changes that were going to be made.</p>	Page 19-20 30/11/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p><b>Senator McKENZIE:</b> We had been mulling on this for many months prior to that.</p> <p><b>Mr Scott:</b> This is what management teams do. It is not a collective, contrary to what some have suggested from time to time.</p> <p><b>Senator McKENZIE:</b> Yes, I appreciate how management works. The consultation process that the organisation then conducted with staff following—</p> <p><b>Mr Scott:</b> Then I believe there was a consultation process as is required under our industrial agreement. I do not quite have the timetable for that.</p> <p><b>Senator McKENZIE:</b> You do not have the timetable. Did you visit stations out in the regions?</p> <p><b>Mr Scott:</b> Fiona Reynolds, I think, has visited—</p> <p><b>Senator McKENZIE:</b> No, as part of the formal consultation process.</p> <p><b>Mr Scott:</b> I will have to check her timetable, but I can take that on notice.</p>	
160	ABC	McKenzie, Bridget	Chiefs of Staff presenting – Regional stations	<p><b>Senator McKENZIE:</b> Thank you. In terms of the impact of the programming changes, the Local Life now from 10 till 11, is it not a reality, given the limitations of time—co-producing the brekky program, getting ready for Local Life—that the Local Life program will be presented by the chiefs of staff, in most cases, particularly stations which have less staff?</p> <p><b>Mr Scott:</b> There will be some chiefs of staff who present that. But the focus—</p> <p><b>Senator McKENZIE:</b> How many? In how many of our regional stations do you envisage that occurring?</p> <p><b>Mr Scott:</b> I will get that detail for you. But I can tell you that the focus is where the audience is greater, and the audience is greater at breakfast. That is why we have extended breakfast for an hour and that is why there are some stations, including some in Victoria—in Horsham and Mildura—where the breakfast programs will be longer. There will be more local broadcasting—</p> <p><b>Senator McKENZIE:</b> No, no—I am fully briefed—</p>	Page 20 30/11/2015
161	ABC	Ludlam, Scott	Open sourced software providers	<p><b>Senator LUDLAM:</b> And if they go out of business, you are bugged?</p> <p><b>Mr Pendleton:</b> We have a contract in place in relation to access to the software. If the company went belly up, then we have contractual remedies in terms of access to the application into the future.</p> <p><b>Senator LUDLAM:</b> Yes, but they are going to stop patching it and developing it is my point, whereas an open source platform is less likely to go extinct underneath you—</p>	Page 22 30/11/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>if you choose a good one. I am just wondering how you weigh up—this is something that any company or anybody with a big content farm is going to need to make these decisions about. Did you at any time give any serious consideration to using an open source platform?</p> <p><b>Mr Pendleton:</b> I do not think—I would have to check, but I am not sure that we actually looked at open sourced software providers.</p>	
162	ABC	Ludlam, Scott	Digital Service Standard	<p><b>Senator LUDLAM:</b> Sorry, I was not necessarily seeking to link the two; this is certainly broader than a choice of CMS—I jumped sideways a little bit. But coming directly to that question, what has the ABC done, if anything, to look at that digital service standard?</p> <p><b>Mr Pendleton:</b> I would have to take that on notice.</p> <p><b>Senator LUDLAM:</b> Could you?</p> <p><b>Mr Pendleton:</b> Yes.</p> <p><b>Senator LUDLAM:</b> I would be surprised to hear that—I do not want to put words in your mouth, but you are making it sound like it is not particularly relevant, and yet your core business is increasingly—</p> <p><b>Mr Pendleton:</b> Let me take it on notice.</p> <p><b>Senator LUDLAM:</b> Yes. There are 14 individual criteria that government agencies will be expected to—</p> <p><b>CHAIR:</b> And you have 10 minutes, Senator Ludlam.</p> <p><b>Senator LUDLAM:</b> I recognise your independence, your charter, a whole pile of other stuff that means a minister cannot wave a finger and force you to do stuff, but most of the criteria actually look pretty sensible, and so I am wondering—</p> <p>Mr Pendleton: In which case we would certainly look at utilising any of that stuff.</p> <p><b>Senator LUDLAM:</b> Okay. Without going to too much trouble, I would really appreciate some understanding of how you have addressed the criteria that are set out. I will leave it there.</p>	Page 23 30/11/2015
163	ABC	McKenzie, Bridget	Career Paths for Regional staff	<p><b>Senator McKENZIE:</b> Are they career paths that can keep them in the regions if that is what choose to do?</p> <p><b>Mr Scott:</b> Absolutely. I went to the 70th anniversary of ABC Rural and it struck me that there were two different kinds of staff members there. There were those like Zoe, who had passed through and gone on to have a stellar career with the ABC</p>	Page 24 30/11/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>internationally. But there were a numbers of others who had very happily served 20, 25, 30 or 40 years with the ABC in the regions. You absolutely can still have a promising career in the ABC in the regions.</p> <p><b>Senator McKENZIE:</b> And career progression?</p> <p><b>Mr Scott:</b> Yes, you can. One of things that we have done—</p>	
164	ABC	McKenzie, Bridget	<b>Proportion of the ABC budget spent on the provision of local radio to regional Australia</b>	<p><b>Senator McKENZIE:</b> Thank you, Mr Scott. I would love to get more detail on notice. On notice also, what proportion of the ABC budget is spent on the provision of local radio to regional Australia? What is the potential impact on emergency broadcasting in the event of bushfires, floods et cetera of the loss of local knowledge and local staff and the changed times to broadcasting?</p>	24 30/11/2015
165	ABC	Reynolds, Linda	<b>Australian Indian Ocean Territories exclusion from weather maps</b>	Why are the Australian Indian Ocean Territories excluded from the ABC's weather map service?	Written 4/12/2015
166	ABC	Reynolds, Linda	<b>Presenting balanced perspectives</b>	What quantitative measures does the ABC compile in order to ensure it presents balanced perspectives in all of its programming across all platforms, and to ensure subjectivity and political bias are not conflated with editorial standards?	Written 4/12/2015
167	ABC	McKenzie, Bridget	<b>Programming changes – consultation</b>	<ol style="list-style-type: none"> <li>1. Can the Corporation explain what consultation took place with regional staff throughout the process including how many visits management made to regional stations and how it consulted with staff?</li> <li>2. We have been advised that Fiona Reynolds sent an email stating there would not be a one-size-fits-all approach to programming under the changes, with each station to be assessed individually, yet the changes announced by the ABC apply to everyone. Can you confirm and explain this?</li> <li>3. We have been informed that staff requested more resources to gather stories in response to being asked by management what they needed – what was the response to this request? Can you explain what additional resources, if any, were allocated to</li> </ol>	Written 4/12/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				regional stations after this request?	
168	ABC	McKenzie, Bridget	Programming changes – impact	<ol style="list-style-type: none"> <li>1. Can you confirm whether the changes now require two producers for the breakfast program, and whether either of those producers must also be the presenter of the new `Local Life` program at 10-11am? During this time of co-producing the breakfast program, how does the `Local Life` presenter find time to prepare for their program and to then present and produce alone?</li> <li>2. What is the role of the new COS positions? Can you confirm whether they are now responsible for rural and news staff as well, who previously worked under the news and rural departments?</li> <li>3. Can you confirm that the COSs lose their Accrued Days Off (ADO) under the changes as well? Does it include all staff? What about overtime pay – does management encourage staff to apply for overtime pay?</li> <li>4. Is the breakfast producer required to start work at 6:30am? And the COS at 7am? <ol style="list-style-type: none"> <li>a. If yes: How is it fair and practical to expect the breakfast presenter to in effect prepare a four hour program largely solo, given the breakfast producer starts five minutes before they go to air?</li> </ol> </li> <li>5. In regards to the regional newsrooms, will all news journalists, under the changes and cutbacks to news bulletins, keep their jobs, and the jobs maintained and refilled if any move on?</li> <li>6. Given there'll only be news headlines after the 7:30am news bulletin, what happens when there's breaking news or a significant story breaks during the day and there are no local bulletins to air them?</li> <li>7. For those stations with minimal staff, explain how and where the extra local content will come from for the new four hour breakfast program?</li> <li>8. How do the listeners benefit from the aforementioned changes?</li> <li>9. Have staff have been directed to produce more content for ABC24, online and metro stations like 774? If so, is this ratings driven? Can you explain how regional staff are expected to do this given the limited time and resources they have to do so,</li> </ol>	Written 4/12/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>under the changes?</p> <p>10. Is it true that the breakfast program was extended based on ratings feedback? What were the ratings for the current mornings show? Can management guarantee that the new `Local Life` program airing at 10-11am will not be axed given the lower ratings and not result in job losses?</p> <p>11. Can management guarantee it won't axe COS positions given that it has precedence by dumping the previous Regional Content Manager roles?</p> <p>12. What proportion of the ABC Budget is spent on the provision of Local Radio in Regional Australia?</p> <p>13. With the creation of two separate news divisions, what prospects do regional staff have to transfer internally to capital city news divisions? Or are they unable to transfer internally?</p>	
169	ABC	McKenzie, Bridget	<b>Programming changes – treatment of staff</b>	<p>1. Why did management decide to move the COS positions to present the `Local Life` program rather than keep their role as breakfast presenter?</p> <p>2. What about the new breakfast presenters – will they be paid penalty rates or not?</p> <p>3. Were all of the Regional Program Managers who were reappointed in the new COS role employed on their same salary band (minus penalty rates)? Were any appointed at a lower salary band?</p> <p>4. How many have opted to not to reapply or accept the COS offer and what were the reasons?</p> <p>5. How many of the new breakfast presenters are on the same salary band as the chief of staffs? In turn, will the changes in presenters result in budget savings? Yes or no? If yes, were these programming changes driven to some extent or mostly by the need for budget savings?</p> <p>6. Why were Regional Program Managers, many who've been in the job for some time, required to reapply for their jobs rebadged as Chief of Staff? Do you acknowledge their frustration when no issues about their performance and ability</p>	<b>Written 4/12/2015</b>

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>have previously been raised?</p> <p>7. How many RPMs were not reappointed as COSs? What salary band were they on?</p> <p>8. I've been informed that annual \$10,000 bonuses were paid to regional management each time budget savings were achieved. Can you confirm this?</p> <p>9. Is it true that some did not get the COS job for the reason that they did not have the "skill set" despite running the station for many years and there being no previous issue with their performance, skills or experience?</p> <p>10. Has management considered the potential impact on Emergency Broadcasting in the event of bushfires or floods, through the loss of experienced staff who have extensive local knowledge that's essential for this vital service and which your listeners rely on? Or the risk of having only a skeleton roster of staff during long-running emergencies?</p> <p>11. I want to share with you just a few of the comments I've received from concerned ABC staff:</p> <ul style="list-style-type: none"> <li>a. "The simple truth is they've alienated and hurt the people who work hardest and in some cases the longest for them...in my case 20+ years. This review has caused widespread unhappiness and is seen by most everyone as something worse than we already do and not something that will increase benefit to the audience."</li> <li>b. "We are feeling terribly grieved and betrayed and I'm not understating it. The way we have been treated has been demeaning and low and it never needed to happen. This has all been handled so dreadfully from the beginning."</li> <li>c. "In all my time here, I have never seen morale so low, the staff feel so down and so duped. It's like they're declaring war on the regions and we don't know why."</li> </ul> <p>What is the ABC's response to each of the above testimonies?</p>	
170	ABC	Xenophon, Nick	Restoration Australia	<p>1. I note that ABC is currently repeating the UK series Restoration Home (Series 2 Episode 7 due to be aired on Dec 5). Given that program is also about restoring old homes, does the ABC intend commissioning a second season of Restoration</p>	Written 4/12/2015

Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				<p>Australia, given the apparent demand for such programs on the ABC and its ratings success in season 1?</p> <p>2. What program was the last ABC factual/documentary series to rate as well or better than Restoration Australia?</p> <p>3. Restoration Australia is wholly owned by the ABC and as such it is now for sale as a DVD in ABC Shops for \$20 (see attached) and the ABC can show the program again as repeats whenever it sees fit and sell it into overseas markets. Has the ABC estimated the total additional revenue it will earn from Restoration Australia from both DVD sales and overseas distribution deals?</p> <p>4. What markets has Restoration Australia currently sold it into and for what price?</p>	
171	ABC	Urquhart, Anne	Consultancies	<p>1. How much money was spent on consultants in the last financial year?</p> <p>2. How many consultants were engaged?</p> <p>3. What services were provided and how much was spent on each type of service?</p> <p>4. Could you provide more detailed information on the ten most expensive consultancy projects including the service provided, the value and outcomes of the consultancy?</p> <p>5. How much was spent on consultancies directed towards the strategy and implementation of funding cuts?</p> <p>6. Does the ABC have any internal policies to guide the use of consultants?</p> <p>7. Are there any requirements to consider whether work could be completed by existing staff before hiring external consultants?</p> <p>8. What post-consultancy analysis is undertaken on the value for money achieved from consultancies?</p>	Written 7/12/2015
172	ABC	Urquhart, Anne	Staffing Numbers	<p>1. Could you provide a breakdown of staffing numbers across the ABC, broken down into bands, as at July 2013, 2014 and 2015?</p> <p>2. Could you provide a breakdown of staffing numbers across the ABC, broken down</p>	Written 7/12/2015



Question No	Program: Division or Agency	Senator	Title	Question	Hansard Page & Hearing Date or In Writing
				into bands as they stand currently?	
173	ABC	Urquhart, Anne	Regional Division	<ol style="list-style-type: none"> <li>1. I understand the Regional Division would result a greater share of resources for Regional ABC with more staff and more local content. Can you provide an update on regional staffing levels and the amount of local content aired since the creation of the Regional Division?</li> <li>2. In October, changes were outlined to the news bulletin programming. Will these changes have any impact on staffing numbers? Could you provide data on how the changes have impacted on the number of regional news bulletins since the creation of the regional division?</li> <li>3. I'd like to look at the merging of the breakfast and morning programs. Can you tell me the number of FTEs working on these programs before the merger? What will be the combined number of FTEs after the merger?</li> <li>4. In the hearing, you said that the Regional Division's relative share of resources has increased since the cuts have occurred. Could you provide the data that supports this in terms of staffing and overall budget?</li> </ol>	Written 7/12/2015

**Attachment A**

The following table lists NBN Co's targets in the 2014-17 Corporate Plan. Please provide actuals against all these targets.

<b>Metric</b>	<b>Target</b>	<b>Actual</b>
<b>Premises Activated</b>	<b>481,000</b>	
Fixed line Brownfields	310,000	
Fixed line Greenfields	75,000	
Fixed Wireless	50,000	
Interim Satellite	46,000	
<b>Premises or Lots Serviceable</b>	<b>1,033,000</b>	
Fixed line Brownfields	590,000	
Fixed line Greenfields	165,000	
Fixed Wireless	230,000	
Interim Satellite	<b>48,000</b>	
<b>Premises or Lots Ready for Service (RFS)</b>	<b>1,093,000</b>	
Fixed line Brownfields	650,000	
Fixed line Greenfields	165,000	
Fixed Wireless	230,000	
Interim Satellite	48,000	
<b>Premises or Lots Passed/Covered*</b>	<b>1,168,000</b>	
Fixed line Brownfields	725,000	
Fixed line Greenfields	165,000	
Fixed Wireless	230,000	
Interim Satellite	48,000	

# Deployment

## Strategic Review vs Corporate Plan 2016

Access Technology	Strategic Review (December 2016)	Corporate Plan (June 2016)	Corporate Plan (December 2016)
FTTP (BF + GF)	1,330,000	1,340,000	?
FTTN/B	550,000	500,000	?
HFC	2,610,000	10,000	?
Fixed Wireless	450,000	370,000	?
Satellite	340,000	412,000	?
TOTAL	<u>5,280,000</u>	<u>2,632,000</u>	?

Attachment C

FSAMs:

#	FSAM Identifier				
		37	2KIA-02	74	8DRW-02
1	2ARM-01	38	2PTH-01	75	8DRW-04
2	2ARM-02	39	2PTH-02	76	9CRC-04
3	2ARM-03	40	3SMR-01	77	2LID-01
4	2ARM-04	41	3SMR-04	78	2PTH-04
5	2KIA-01	42	4APL-03	79	2RCH-02
6	3BRU-01	43	4APL-04	80	2RCH-03
7	3SMR-03	44	4TNS-03	81	2RCH-04
8	4GUL-01	45	4TOB-04	82	2SAW-02
9	5ALD-01	46	7HOB-02	83	3BRU-02
10	7DEL-01	47	7HOB-04	84	3BRU-05
11	7GEW-01	48	7LAU-01	85	3CTN-04
12	7KIN-01	49	7LAU-04	86	4TNS-01
13	7SOR-01	50	7STH-02	87	4TOB-05
14	7STH-01	51	8DRW-01	88	5ONK-01
15	7TRA-01	52	9CRC-02	89	6SPT-02
16	2ARM-05	53	2BLK-03	90	2LIT-01
17	2CFS-01	54	2HOM-01	91	4TNS-04
18	9CRC-03	55	2HOM-02	92	6MDR-01
19	9CRC-06	56	2KIA-03	93	6MSP-03
20	4TOB-01	57	2RIV-01	94	2BLK-01
21	2CFS-02	58	2SAW-01	95	2BLK-02
22	4APL-01	59	2SAW-03	96	2BLK-04
23	9CRC-05	60	3BAC-01	97	2CFS-06
24	7HOB-01	61	3BAC-03	98	2SAW-04
25	2GOS-02	62	3BRU-03	99	3BRA-02
26	3BAC-02	63	4APL-02	100	3BRU-04
27	3SMR-02	64	4CAI-01	101	3CTN-07
28	7SCL-01	65	4GDN-04	102	4GUL-05
29	7SMO-01	66	4MKY-01	103	4MKY-02
30	7SOR-02	67	4TNS-05	104	4NDG-03
31	9CRC-01	68	4TOB-02	105	2RCH-01
32	2CFS-03	69	4TOB-03	106	4GUL-04
33	2CFS-04	70	6VIC-02	107	6GLT-01
34	2CFS-05	71	7HOB-05	108	6MSP-01
35	2GOS-01	72	7KIN-03	109	8CSU-02
36	2GOS-03	73	7LAU-03	110	2CFS-07

111	2DAP-02
112	2LID-03
113	3BRA-01
114	3BRU-06
115	3TMN-02
116	4CAI-03
117	5SFD-04
118	6APP-02
119	6GLT-02
120	6MDR-02
121	6MDR-03
122	6MSP-02
123	7BEV-01
124	2LJT-03
125	3BRA-03
126	5ALD-03
127	6GLT-03
128	6VIC-03
129	2HOM-03
130	2LID-02
131	4CAI-02
132	4MKY-03
133	4NDG-01
134	5ALD-02
135	5SFD-01
136	6VIC-01
137	7LAU-02
138	8CSU-03

**Attachment D**

The Department indicated also that state and territory briefs and a national brief had been prepared. For the following electorates:

Adelaide	Aston	Ballarat
Banks	Barker	Barton
Bass	Batman	Bendigo
Bennelong	Berowra	Blair
Blaxland	Bonner	Boothby
Bowman	Braddon	Bradfield
Brand	Brisbane	Bruce
Calare	Calwell	Canberra
Canning	Capricornia	Casey
Charlton	Chifley	Chisholm
Cook	Corangamite	Corio
Cowan	Cowper	Cunningham
Curtin	Dawson	Deakin
Denison	Dickson	Dobell
Dunkley	Durack	Eden-Monaro
Fadden	Fairfax	Farrer
Fisher	Flinders	Flynn
Forde	Forrest	Fowler
Franklin	Fraser	Fremantle
Gellibrand	Gilmore	Gippsland
Goldstein	Gorton	Grayndler
Greenway	Grey	Griffith
Groom	Hasluck	Herbert
Higgins	Hindmarsh	Hinkler
Holt	Hotham	Hughes
Hume	Hunter	Indi
Isaacs	Jagajaga	Kennedy
Kingsford Smith	Kingston	Kooyong
La Trobe	Lalor	Leichhardt
Lilley	Lindsay	Lingiari
Longman	Lyne	Lyons
Macarthur	Mackellar	Macquarie
Makin	Mallee	Maranoa
Maribyrnong	Mayo	McEwen
McMahon	McMillan	McPherson
Melbourne	Melbourne Ports	Menzies
Mitchell	Moncrieff	Moore
Moreton	Murray	New England
Newcastle	North Sydney	O'Connor
Oxley	Page	Parkes
Parramatta	Paterson	Pearce
Perth	Petrie	Port Adelaide
Rankin	Reid	Richmond
Riverina	Robertson	Ryan

Scullin	Shortland	Solomon
Stirling	Sturt	Swan
Sydney	Tangney	Throsby
Wakefield	Wannon	Warringah
Watson	Wentworth	Werriwa
Wide Bay	Wills	Wright