

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings November 2014**  
**Communications Portfolio**  
**Department of Communications**

**Question No: 63**

**Program 1.1**

**Hansard Ref: In Writing**

**Topic: Cloud Services and Storage**

**Senator Ludwig, Joe asked:**

1. Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:
2. What date did/will cloud services be deployed in the department?
3. Please provide a list of all cloud services in use or being considered for use.
4. How much do these services cost? Please break down by service.
5. How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
6. How much does this cloud storage cost per month?
7. What security arrangements are in place to protect cloud based services and storage?
8. Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?
9. What has been the cost of security for the cloud? Please provide a breakdown.

**Answer:**

1. Yes.
2. See table below.
3. See table below.
4. See table below.
5. Software services do not provide storage, it is based on users or requests. See table for other storage amounts.
6. These costs are included as part of the cloud services agreement and are not a separate paid item.
7. See table below.
8. Yes.
9. These costs are included as part of the cloud services agreement and are not separable.

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<b>Service Type</b>	<b>Name</b>	<b>Deployment Date</b>	<b>Cost</b>	<b>Security</b>	<b>Storage</b>
Infrastructure	Development and test servers. This includes SAP Development.	Start 2014	Managed Services expenditure reported from the Department's financial management systems includes expenditure on a large number of items. To provide disaggregated data would involve an unreasonable diversion of Departmental resources.	Complies with Australian Signals Directorate requirements	No set size, changes on need. For creating test and Development server only
Platform	Squiz Matrix (department and ministers websites)	July 2014	Managed Services expenditure reported from the Department's financial management systems includes expenditure on a large number of items. To provide disaggregated data would involve an unreasonable diversion of Departmental resources.	ISO 27001 Certification	560 GB. Website content only
Platform	Squiz Matrix (new Intranet)	Q2 2015	To be finalised	ISO 27001 Certification	To be finalised
Platform	GovCMS (new Department website)	Q2 2015	To be finalised	Waiting for documentation from Department of Finance	To be finalised
Platform	VioStream	Mid 2014	\$ 95,900 pa	Fully documented set of	250 GB. Video storage

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<b>Service Type</b>	<b>Name</b>	<b>Deployment Date</b>	<b>Cost</b>	<b>Security</b>	<b>Storage</b>
				information security policies and operating procedures	only.
Software	Parliamentary Document Management system (PDMS)	Q1 2015	To be finalised	Only accessible on the inter-department network	Not applicable
Software	Aurion - Employee self service	Q1 2010	Managed Services expenditure reported from the Department's financial management systems includes expenditure on a number of items. To provide disaggregated data would involve an unreasonable diversion of Departmental resources.	Secure Sockets Layer (SSL) for general user and Citrix for administrator users. Fully documented set of information security policies and operating procedures.	Not applicable
Software	Google Maps API	2010	\$ 183,000 pa	This is a service and no data is stored.	Not applicable