Question No: 333

Program No: Australia Post

Hansard Ref: In Writing

Topic: Computers

Senator Ludwig asked:

1. List the current inventory of computers owned, leased, stored, or able to be accessed by the Ministers office as provided by the department, listing the equipment cost and location and employment classification of the staff member that is allocated the equipment, or if the equipment is currently not being used
2. List the current inventory of computers owned, leased, stored, or able to be accessed by the department, listing the equipment cost and location
3. Please detail the operating systems used by the departments computers, the contractual arrangements for operating software and the on-going costs

Answer:

1.   Australia Post does not have any computers that are owned, leased, stored, or able to be accessed by the Ministers office.

2.   Australia Post currently has 21,300 desktop and/or laptop devices that are used in the corporation. Approximate inventory is as follows:
     a. 8,200 computers within the Post Office Network (~3,400 locations, cost $1,200 per device, excluding peripherals)
     b. 13,100 computers within the Corporate Network (~500 locations, at an average of $1,000 per device)

3.   The operating systems are provided by Microsoft as part of an Enterprise Software License. Ongoing support for this environment is provided by an internal workforce of Australia Post employees and specialist contractors. Australia Post is currently upgrading the operating systems in use as follows:
     a. 8,200 computers in the Post Office Network from Windows XP to Windows 7.
     b. 13,100 computers in the Corporate Network from Windows XP / Windows 7 to Windows 8.1.