

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Estimates Hearings November 2014**  
**Communications Portfolio**  
**Australia Post**

**Question No: 319**

**Program No: Australia Post**

**Hansard Ref: In Writing**

**Topic: Procedure Manuals (Departmental)**

**Senator Ludwig asked:**

1. Does the department have a procedure manual for communication between the department and the minister? If yes, please provide a copy and:
2. When was the manual last updated?
3. Who is responsible for updating the manual?
4. Has the minister's office had any input into the content of the manual? If so, please detail.
5. Who is the manual distributed to?
6. Is anyone responsible for clearing communications before they are sent to the minister or the minister's office?

**Answer:**

- 1-5. Australia Post does not have a procedure manual for communication with Shareholder Ministers.
6. Where relevant, the Chairman of Australia Post clears formal communications before being sent to Shareholder Ministers.