

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates May 2017
Communications Portfolio
Australia Post

Question No: 78

Australia Post

Hansard Ref: Written, 02/06/2017

Topic: Street Post Boxes

Senator Griff, Stirling asked:

1. Over the forward years, how much will Australia Post save by changing the clearance times for street post boxes in regional areas from 6pm to 1pm?
 - (a) How will this affect delivery times for regional and rural areas?
 - (b) Is this measure also being applied to metropolitan street boxes? If not, why not?

Answer:

1. Australia Post does not expect a material cost saving to be realised as result of these changes. The initiative will help ensure that postal delivery officer roles remain sustainable, and will provide more flexibility in Australia Post's collection network, so Australia Post can provide customers with additional pick-up and delivery services.
 - (a) Delivery times for regional and rural areas will not be affected as a result of this change. Australia Post will continue to deliver mail in accordance with its Regular and Priority delivery timetables and in line with prescribed performance standards.
 - (b) Australia Post is currently focussed on finalising the change to clearance times in regional and rural areas. Once this is complete, Australia Post will consider whether making this change in metropolitan areas will benefit customers and Australia Post business.