

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates Spill-over Hearing June 2017
Communications Portfolio
NBN Co Limited

Question No: 364

NBN Co Limited

Hansard Ref: Written, 19 July 2017

Topic: Additional Nodes/Micro-nodes

Senator Urquhart, Anne asked:

1. How many additional nodes or micro-nodes have been deployed after an area has been declared ready for service?

Please respond using the below table:

State	Nodes	Micro-nodes	Total Deployed
ACT			
NSW			
NT			
QLD			
SA			
TAS			
VIC			
WA			
Total			

2. How has NBNCo found out that a new node or micro-node is necessary after an area has been declared ready for service?

Please respond using the below table:

State	Because of Complaints to RSPs	Because of Complaints direct to NBN	Because of Complaints via the Media	Through other means	Total Deployed
ACT					
NSW					
NT					
QLD					
SA					
TAS					
VIC					
WA					
Total					

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3. What is the status of each node or micro-node deployed after an area has been declared ready for service?

Please respond using the below table:

State	In Service	Not Currently Providing a Service	Total Deployed
ACT			
NSW			
NT			
QLD			
SA			
TAS			
VIC			
WA			
Total			

4. Where new nodes and micro-nodes have been installed after an area has been declared ready for service, what is the longest distance from a new node to a premise and what is the average distance from a node to a premise?

Please respond using the below table:

State	Longest Distance from a new node	Average Distance from a node	Total Deployed
ACT			
NSW			
NT			
QLD			
SA			
TAS			
VIC			
WA			
Total			

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5. How many individual premises on the Fibre to the Node NBN network have required line remediation and what is the average time from when the matter was lodged with NBNCo to when the premises is receiving a connection satisfactory to their needs?

Please respond using the below table:

State	Premises Needed Line Remediation	Average Time Taken by NBNCo to Remedy Issue
ACT		
NSW		
NT		
QLD		
SA		
TAS		
VIC		
WA		
Total		

Answer:

1. It is rare to deploy a node or a micro-node into an area that is already RFS. The case of the Charles health clinic is the only time nbn has deployed a full node into an already RFS area. In the case of micro-nodes, nbn attempts as much as possible to deploy these at the time that the deployment of other nodes is occurring. This makes sense from a workforce and resources perspective.
2. As per the answer above, nbn can determine this at the planning and design phase.
3. Please see above.
4. Please see above.
5. For the 12-week period between 4 May 2017 and 20 July 2017, lines were remediated on 0.04% of active FTTN services. The average time to resolve FTTN/B incidents was approximately 7 business days. This timeframe is driven by remediation activities which may need civil works, traffic management, council permits and heritage overlays.