

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Budget Estimates Spill-over June 2017**  
**Communications Portfolio**  
**Department of Communications and the Arts**

**Question No: 285**

**Program 1.1**

**Hansard Ref: Page 9-10, 15/06/2017**

**Topic: Non-Monitored Alarms project**

**Senator O'Neill, Deborah asked:**

**Senator O'NEILL:** But for non-monitored?

**Mr Robison:** For non-monitored there is no Australian standard. That is the challenge of looking at options, but the minister has asked us to, so we are working with NBN Co on options to help the people who rely on those devices.

**Senator O'NEILL:** For roughly how long have you been working on this project with NBN Co?

**Mr Robison:** I would have to check the exact date.

**Answer:**

The Department has been monitoring the transition of medical alarms to the National Broadband Network on an ongoing basis as part of broader migration processes.

Late last year the Minister asked the Department to provide advice on considerations and options including support measures for users of non-monitored medical alarm and auto-dial devices. The Department provided preliminary advice to the Minister on these matters in late December 2016. In consultation with nbn, the Department has been providing further advice on an ongoing basis, in response to additional requests from the Minister since that time.