

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates Hearings May 2015
Communications Portfolio
nbn

Question No: 136

Program No. nbn

Hansard Ref: Written, 3/6/2015

Topic: Employee engagement survey

Senator Urquhart, Anne asked:

Has NBN Co conducted an employee engagement survey since FY2014?

- a. If not, why not?
- b. If so, please indicate the “measure of engagement behaviours at NBN Co” metric result from this survey.
- c. Please provide any communications provided to staff on the results of the survey and actions proposed to be taken by NBN Co management as a result.

Answer:

Yes, **nbn** conducted an employee engagement survey in 2015. The survey period ran from 25 May to 3 June 2015.

- a. Not applicable.
- b. **nbn** has received the headline data and we have just commenced sharing this with our employees. The engagement result is 51 per cent which represents a 7 per cent increase from the 2014 survey. To put this result into perspective, only 30 per cent of companies that take the survey achieve increases of more than five per cent, so our relative improvement is exceptional.
- c. Announcement of the result was made on 7 July by the CEO. Communications are currently being prepared to share more information with our employees. This will be followed by planning and documenting the proposed actions to be taken by **nbn** management.