

**Senate Standing Committee on Environment and Communications**

**Answers to Senate Estimates Questions on Notice**

**Budget Estimates Hearings May 2015**

**Communications Portfolio**

**nbn**

**Question No: 126**

**Program No. nbn**

**Hansard Ref: Written, 3/6/2015**

**Topic: Integrated Product Roadmap dated April 2015**

**Senator Urquhart, Anne asked:**

According to NBN Co's Integrated Product Roadmap dated April 2015, NBN Co states that they will be migrating customers from temporary Points of Interconnect (POI) to the permanent POI in 2016. How will NBN Co handle the transition of POIs where Access Seekers do not have infrastructure at the permanent POI?

**Answer:**

**nbn** is obligated to provide sufficient notification to Access Seekers to ensure infrastructure is built at the Permanent POI or migrate to a Wholesale Aggregator to service their end users. A high level summary of the communications and process is as below. A construct paper is expected to be delivered to Access Seekers in July 2015.

- A minimum 12 months notification of the commencement of the POI Migration will be provided to Access Seekers.
- A detailed migration plan is provided with a minimum six months notification for the migration of each Customer Serving Area (CSA) to the Permanent POI.
- Support will be provided for Access Seekers who do not propose to connect to the Permanent POI to migrate their services to a Wholesale Aggregator.
- At the end of the migration period for each CSA, the CSA will be decommissioned from the Temporary POI and all financial rebates will be discontinued. Disconnection of End Users will occur with the decommissioning of the CSA.