



15 June 2015

Ms Christine McDonald
Secretary, Standing Committee on
Environment and Communications
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Parliament House
CANBERRA ACT 2600

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Dear Ms McDonald

I make reference to the Senate Environment and Communications Legislation Committee Estimates on 27 May 2015, and in particular to the proof copy of the Hansard for this Estimates.

On review of the Hansard, we have identified the following statements made by an Australia Post representative that requires clarification:

- Hansard Reference: Page 97

Mr Fahour: I would agree that it is a big problem for us. Customers that we go and talk to, like governments, tell us how many and which post offices they want. They actually specify, and what might seem to some people like ad hoc, is actually not. We come up and we say that we can do that. That is how we started with passports. They said we could do 50 post offices, and then we became 3,000; and

Mr Fahour: We have 3,000 post offices doing passports. That is probably the one that is the most extensive. You need certain requirements. We thank the many ministers for foreign affairs and their departments who, over the last 30 years, have given us this contract year after year. I just want to put on the record how grateful we are.

Correction Required: The amount of post offices who provide passport services is approximately 1,700.

Regards

Erin Kelly