

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates Hearings May 2014
Communications Portfolio
Australia Post

Question No: 181

Program No: Australia Post

Hansard Ref: Page 97 (28/5/2014)

Topic: LPO Parcel Payment

Senator Xenophon asked:

Senator XENOPHON: Do LPOs get paid more for a StarTrack parcel than an Australia Post parcel?

Mr Fahour: I would love to take that on notice, but I can just give you the bigger picture. Today there is no such thing as a StarTrack parcel and an Australia Post parcel because we have integrated the businesses, and increasingly what is a StarTrack parcel and what is—

Senator XENOPHON: So there is no difference in remuneration between the two if it is an Australia Post parcel or a StarTrack parcel?

Mr Fahour: My answer stays—which is that, historically, as a joint venture company, it was different. Now it is an integrated company, the internal machinations make it virtually impossible. But as I mentioned earlier, I am happy to take that on notice and give you the exact numbers.

Senator XENOPHON: Even if it just shows whether it is differential or not. I will not take it any further than that, if you can take it on notice.

Mr Fahour: I really appreciate that.

Answer:

The payment licensees currently receive for the handling of StarTrack parcels is \$0.99 upon the completion of an awaiting collection event and a further \$0.99 for the completion of the delivery/return event. For Australia Post street addressed carded parcels licensees receive a total of \$0.60 per article.

Historically, a higher fee was payable to licensees for StarTrack parcels under a joint venture company comparative to the payment for Australia Post parcels. This was due to the additional work effort required by the licensee to process the parcel. This included the requirement for an individual charge to be raised for each article handled.