

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Additional Estimates February 2017
Communications Portfolio
Australia Post

Question No: 71

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Topic: Rental fees for EIS technology

Senator Urquhart, Anne asked:

Senator URQUHART: If an LPO is in an area that does not have that high volume is it then disadvantaged in terms of the cost? My understanding is that if it does not meet the imposed quota then there is an increase in the rent for the EIS technology. In one instance I have heard of it was from \$10 per month to \$109 per month in rental fees, because it did not meet the imposed quota. Why is that the case?

Ms Corbett: I am happy to take that on notice. I am not aware of the figures you are quoting.

Senator URQUHART: But is there an imposed quota fine?

Ms Corbett: I am happy to take that on notice. I am not aware of that.

Senator URQUHART: You are not aware that there is a fine if they do not meet the quota?

Ms Corbett: Happy to take that on notice. We did have a number of years ago, you might recall, prior to the Senate inquiry such a thing as an EPOS shortfall fee—

Answer:

An annual shortfall fee of \$1,200 may apply if ID photo volumes are below 109 transactions per year.

The annual shortfall fee only applies to those Licensees with Extended Identity Services (EIS) or passport photo equipment. Licensees who are in remote areas or who perform a low volume of ID transactions, where the EIS or passport photo equipment is required for community reach, are exempt from any annual shortfall fee.