

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Additional Estimates Spill-over hearing March 2017**  
**Communications Portfolio**  
**Australia Post**

**Question No: 375**

**Australia Post**

**Hansard Ref: Written, 31/03/2017**

**Topic: Payment of Bills at Australia Post**

**Senator Urquhart, Anne asked:**

Can Australia Post please confirm whether they charge for consumers to pay Bills in cash at Post offices, or whether those charges are levied by businesses which Australia Post collects on their behalf?

**Answer:**

Australia Post does not charge consumers to pay bills in cash at post offices. Any such charges are levied by businesses that Australia Post collects on behalf of.