

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Additional Estimates Spill-over hearing March 2017**  
**Communications Portfolio**  
**Department of Communications and the Arts**

**Question No: 313**

**Program 1.1**

**Hansard Ref: Written 31/03/2017**

**Topic: Number of missed National Broadband Network (NBN) install appointments**

**Senator Urquhart, Anne asked:**

1. Does the Australian Government have access to statistics on the number of missed NBN install and technician appointments? If yes, please provide the figures for 2016.
2. Does the government have statistics on the number of failed NBN installations? If yes, please provide the figures for 2016.

**Answer:**

- 1 & 2. Questions concerning nbn's detailed operational metrics are best directed to nbn.