

Additional Estimates 2016–17

Communications and the Arts Portfolio – Tuesday, 28 February 2017 & Friday, 24 March 2017

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------------|--------------------------------|--|---|
| 1. | 1.1 | Dastyari | Remuneration Tribunal - Letter | <p>Senator DASTYARI: I know you have issued media releases relating to this. In those—I cannot recall, and it is not in my documents—did you release the letter?</p> <p>Senator Fifield: The letter to the Remuneration Tribunal?</p> <p>Senator DASTYARI: Yes.</p> <p>Senator Fifield: I do not believe we did; I think we issued a statement indicating the action that we took.</p> <p>Senator DASTYARI: Is there any reason you cannot release it?</p> <p>Senator Fifield: I do not think there would be, but we will take that on notice and endeavour to do that quickly.</p> | Page 4 |
| 2. | 1.1 | Kakoschke-Moore | Removal of arts courses | <p>Senator KAKOSCHKE-MOORE: My questions are on an entirely different subject. They follow on from some changes made by the government to vocational education and training last year, in particular the removal of some—not all, but some—courses in the arts, in particular the performing arts. Was there any formal consultation between the education department and the arts department in the development of the bill that went through last year?</p> <p>Dr Smith: I believe there was. Our arts colleagues are not here for this session this morning, but we can certainly take that on notice. I know we were talking with the department at that time.</p> <p>Senator KAKOSCHKE-MOORE: I would appreciate it if you could provide some comments in relation to the nature of the consultation and the type of feedback the department provided.</p> <p>Dr Smith: Certainly.</p> <p>Senator KAKOSCHKE-MOORE: How does the department characterise its role in the intersection between the arts and our education sector in Australia.</p> <p>Mr Eccles: I can talk about that only at a very general level. Arts is listed for, I think, 4:30 today, so the real experts on that are not here. Given I have only been in my role for about eight weeks, I can only discuss the issue at a very high level. We are acutely aware of the importance of working with the education department in relation to the role of the arts, creativity and innovation throughout the education system. We do support and work closely with a number of educational institutes that are focused on arts and creativity. For</p> | Page 8 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------|------------------------------------|--|---|
| | | | | <p>example, we have a very strong relationship with the film and television school. But I can get a little bit more detail on notice if that suits the senator.</p> <p>Senator KAKOSCHKE-MOORE: That would be great. Thank you. Just following on from that, has the department undertaken any research to determine whether any skills gaps will emerge in our arts sector, particularly following on from the changes that were made to vocational education and training?</p> <p>Mr Eccles: I am not aware of any research, but I will take that on notice.</p> <p>Senator KAKOSCHKE-MOORE: If no research has been conducted I would also like to know whether the department plans to conduct that research.</p> <p>Mr Eccles: Understood.</p> | |
| 3. | 1.1 | Di Natale | Prime Minister knowledge of salary | <p>Senator DI NATALE: Can you also take on notice what the Prime Minister knew about his salary when he was communications minister?</p> <p>Senator Fifield: I am happy to take questions on notice from colleagues, but—sorry, someone has helpfully just looked at the dates. The PM's comments were the day after—I think—the public release of the information.</p> | Page 12 |
| 4. | 1.1 | Dastyari | Government knowledge of pay levels | <p>Senator DASTYARI: Minister, I will put this on notice and someone from your team may want to get an answer to this before Mr Fahour is here. In the Neil Mitchell interview that Mr Fahour did a few days ago, there is what I interpreted as a direct assertion that people in government knew what his pay levels were. Again, I will be asking him that. But your team is behind you and I wanted to give them an opportunity to check that, so that when we get to that point they can just check that there was not correspondence that you may not necessarily have been personally aware of. But the assertion was that the government was aware. We will confirm that when we speak to Mr Fahour a bit later.</p> <p>For clarification, is it fair to say that there are people who are able to have a particular view on a remuneration package that is perhaps viewed in the community interest as politically high, without having other motives ascribed to why they have concerns about those payments? Is that correct?</p> <p>Senator Fifield: Sure.</p> | Page 12 |
| 5. | 1.1 | Bilyk | Parameter changes | <p>Senator BILYK: Okay. You mentioned page 54 of additional estimates for parameter changes. I actually went through a whole lot of documents and I could not find anywhere what parameter changes actually mean.</p> <p>Mr Eccles: Okay. I might ask someone who is a little more financially literate, maybe from our corporate area, to explain exactly what it is. From time to time,</p> | Page 17-18 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | <p>the forward estimates are amended that take into account changing parameters to do with wage growth and a whole lot of technical Treasury matters—and I am getting in way over my head already. But the parameter changes in this instance reflect broadly across the economy the level of wage growth and interest rates. That occurs across all appropriations.</p> <p>Senator BILYK: Sure, but what I want to know is—and I am possibly at the same level of financial literacy as you; I never state that I know everything about everything—what are actual 'parameter changes'? What does it mean to these institutions? How are they determined? Are they made on the hop? Who makes the decisions about them?</p> <p>Mr Eccles: These are carefully structured and crafted decisions that come through a standard budget process. I will take on notice and we will get some information from the Treasury about how parameter changes are determined and what is in scope.</p> <p>Senator BILYK: Can you also take on notice whether there was any consultation with these agencies in regard to parameter changes and what it means for them? I know there are a lot of people with other questions. I will be coming back later on today to speak about some of these more specifically. But if you could take that on notice if there was any consultation with agencies on what it means for the agencies to implement—whatever parameter changes might be. I would like to know specifically what parameter changes mean. As I say, I did look through 200-odd pages of documents. I saw parameter changes mentioned, but I could not find out what they actually are.</p> <p>Mr Eccles: We will get that information.</p> | |
| 6. | 1.1 | Urquhart | Shareholder Ministers –Info re executive pay | <p>Senator URQUHART: Minister, you went through a number of dates earlier, but from January 2015 onwards, has the department or have the shareholder ministers ever sought information from Australia Post about executive pay? I just want to clarify that. I think you said no, but I do not want to—</p> <p>Senator Fifield: I will take that on notice.</p> <p>Senator URQUHART: What do you mean you are taking it on notice?</p> <p>Senator Fifield: There are many elements to the department, so in order to ensure we give you a comprehensive and accurate answer, I will take it on notice. I am not aware of any such request for information, but—</p> <p>Senator URQUHART: You are not aware of any, but you will get some clarification?</p> <p>Senator Fifield: Yes.</p> | Page 18 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|--|--|---|
| | | | | <p>Senator URQUHART: Will you be able to do that today?</p> <p>Senator Fifield: We will do our best.</p> <p>Senator URQUHART: I am talking about since January 2015—a couple of years ago. I would have thought that, as a shareholder minister, you would be able to remember whether or not you had sought information from Australia Post about their executive pay.</p> <p>Senator Fifield: We will take that on notice because I want to give you a comprehensive answer.</p> | |
| 7. | 1.1 | Hanson-Young | Safe harbour – Exposure draft consultation | <p>Senator HANSON-YOUNG: It has been put to me that you have consulted with some but not all, and I guess this is an opportunity for you to either refute that or accept that that is the case. Perhaps you will need to take this on notice. I understand the idea that you are in constant conversation. I guess that is different to running a specific consultation around the impact of safe harbour, particularly on artists here in Australia.</p> <p>Dr Patteson: In relation to consultation, obviously the recent Productivity Commission report into intellectual property arrangements ran a broad range of consultations. The government response to the report will be tabled in due course, but there has been a further round of specific consultation on the draft report, and safe harbour provisions are absolutely one of the recommendations within that report. So there has been specific consultation in response to that report that the government has undertaken, and at the moment it is looking at the results of those.</p> <p>Mr Eccles: And I believe the exposure draft of the legislation has been circulated widely, and people have been able to comment on that.</p> <p>Senator HANSON-YOUNG: Yes—although it was released quite late in the year, just before the Christmas holidays, was it not?</p> <p>Dr Patteson: The Productivity Commission report came out on 20 December last year; you are quite correct; it was quite close to Christmas. But the consultation period was open until St Valentine's Day—so, 14 February.</p> <p>Senator HANSON-YOUNG: What was the time frame for the release of and consultation on the draft exposure legislation?</p> <p>Mr Eccles: I would need to take that on notice.</p> <p>Senator HANSON-YOUNG: Can you take that on notice.</p> <p>Mr Eccles: I will.</p> <p>Senator HANSON-YOUNG: Can you take on notice the time frame. I would like to know when the consultations were held and who was consulted with. If</p> | Page 24 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--------------------------------|--|---|
| | | | | you could give us a list of the various bodies and organisations you consulted with, that would be appreciated—just so that we can put to bed any suggestion that some people have not had consultation, if that is your view... | |
| 8. | 1.1 | O'Neill | Spectrum review implementation | <p>Senator O'NEILL: Will there be provision for spectrum review implementation by the department and/or the ACMA in the 2017-18 budget?</p> <p>Senator Fifield: Obviously, we are not going to comment on what may or may not be in the budget.</p> <p>Senator O'NEILL: Can it be implemented without the budget application?</p> <p>Senator Fifield: We are not going to talk about what may or may not be in the budget.</p> <p>Senator O'NEILL: But it is not indicated to the sector about your commitment to doing this or not. Can it be done without a budget? Have you asked the question of if it can be done without a budget?</p> <p>Senator Fifield: We will do what is required to achieve the policy objectives.</p> <p>Senator O'NEILL: Mr Robinson?</p> <p>Mr Robinson: We and the ACMA are allocating resources to go through the consultation processes and drafting processes we are doing.</p> <p>Senator O'NEILL: What is the quantum of that request?</p> <p>Mr Robinson: I would have to take that on notice.</p> <p>Senator O'NEILL: Is there any chance you could provide that to us today? You must have done preparatory figures.</p> <p>Mr Robinson: No; I doubt that we could do it today. It is within our existing appropriations. As the minister said, we cannot comment on what may be in the upcoming budget.</p> | Page 27 |
| 9. | 1.1 | Chisholm | Communication policy road map | <p>Senator CHISHOLM: Thanks. Minister, was the speech that Dr Smith gave where she talked about the communications policy road map based off instructions that you had given the department as minister?</p> <p>Senator Fifield: The secretary of the department chooses the invitations that she accepts and the forums that she speaks in and drafts her own speeches.</p> <p>Senator CHISHOLM: But I imagine, when Dr Smith went there and spoke about a communications policy road map, that would be based on some sort of correspondence from yourself?</p> <p>Senator Fifield: Obviously Dr Smith, as secretary of the department, reflects the government policy and my thinking.</p> <p>Senator Chisholm: Was there an instruction from you to develop a communications policy road map?</p> | Page 29 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | <p>Senator Fifield: Yes.</p> <p>Senator CHISHOLM: At what time and how was that instruction given?</p> <p>Senator Fifield: It was probably not on a particular day or at a particular time. Discussions between me and the department are iterative, ongoing—daily. I am happy to take on notice, if you like, when something may have become formalised, in a sense.</p> | |
| 10. | 1.1 | Siewert | Audio Description – Free-to-air and catch-up | 1. What are the Government’s next steps regarding the implementation of audio description across free-to-air broadcast television and catch-up services? | In Writing 10/3/2017 |
| 11. | 1.1 | Brown | Copyright Amendment | <p>1. Please provide an update on the Copyright Amendment (Disability Access and Other Measures) Bill.</p> <p>(a) What is its current status?</p> <p>(b) An exposure draft of the Bill was released for public comment at the beginning of 2016, what were the outcomes of that consultation process?</p> <p>(c) When will the Bill be introduced?</p> | In Writing 10/3/2017 |
| 12. | 1.1 | Xenophon | Waste | <p>Given that government and opposition politicians have all raised concerns over time and had policies on government waste:</p> <p>1. Is there a central government authority responsible for the elimination of waste?</p> <p>2. If so</p> <p>(a) Is there a government wide definition on the meaning of ‘waste’, and if so, what is that definition?</p> <p>(b) How does this central government authority monitor and manage waste within the Department?</p> <p>(c) Is there a central government mechanism (e.g. phone number, email address, web site) for public servants or contractors to report Departmental waste?</p> <p>(d) How much Departmental waste was identified by the central government authority in FY 13/14, FY 14/15 and FY 15/16?</p> <p>3. If not:</p> <p>(a) Is there a departmental definition on the meaning of ‘waste’, and if so, what is that definition?</p> <p>(b) What are the Department’s arrangements for monitoring and managing waste?</p> | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---------------------------------|---|---|
| | | | | (c) Is there a central Departmental mechanism (e.g. phone number, email address, web site) for public servants or contractors to report Departmental waste? (d) How much waste was identified by the Department in FY 13/14, FY 14/15 and FY 15/16? 4. In either case: (a) Can Departmental officers or contractors report waste anonymously? (b) Are they afforded a protection if they do so? | |
| 13. | 1.1 | Urquhart | Round 3 Base Stations | Could you provide the Committee with a list of the <u>Round 3</u> base stations that have already been announced? | In Writing 14/3/2017 |
| 14. | 1.1 | Urquhart | MBP Grant Reporting | The Department's Grant Reporting says that a grant of \$94,800,140 was made to Telstra and a grant of \$15,199,860 to Vodafone for Round 1 – does that mean that money has been <u>paid</u> to Telstra and Vodafone? If not, please explain how the funding is paid to the mobile network providers and the milestones that are used for payments. | In Writing 14/3/2017 |
| 15. | 1.1 | Urquhart | Base Station selection process | What was the process for selecting the base stations that were funded under Round 2 and how did the points system work in conjunction with the sites selected by the telecommunications companies? | In Writing 14/3/2017 |
| 16. | 1.1 | Urquhart | Co-location of Round 2 stations | How many of the base stations from Round 2 will be co-located with NBN fixed wireless towers? | In Writing 14/3/2017 |
| 17. | 1.1 | Urquhart | Approach to Co-location | How did the Department encourage mobile network operators to enable other mobile network operators to co-locate their services from base stations funded under this program? | In Writing 14/3/2017 |
| 18. | 1.1 | Urquhart | Co-location figures | 1. How many of the 499 base stations from Round 1 will have more than one mobile network provider co-locating? 2. How many of the base stations from Round 2 will have more than one mobile network provider co-locating? 3. Of the 429 base station sites Telstra is building under round one of the Mobile Black Spot Program, how many of these will have co-location of mobile network operators and of the 70 sites that Vodafone is building under Round One, on how many of these will have a co-location of mobile network operators? Please provide details. | In Writing 14/3/2017 |
| 19. | 1.1 | Urquhart | Blackspot Audit | 1. Did the Department conduct any audit of a Funding Recipient's compliance with the certification that Round 2 base stations were not part of the mobile network operator's forward-build network expansion plans as indicated in | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|--|---|
| | | | | <p>the Round 2 Guidelines paragraph 2.3? Please provide details.</p> <p>2. How many of the Round 2 funded base stations meet the requirements of the Program Guidelines at paragraph 5.3.5: “that the base station structure is of sufficient height and robustness for accommodating and supporting additional equipment required by additional Mobile Network Operators”?</p> <p>Please provide details of any base stations that do not meet this requirement.</p> | |
| 20. | 1.1 | Urquhart | CEO Salary | <p>1. At any point during the annual report process for years 2014-15 and 2015-16 did the Department receive information, in writing or verbally, about the salary of the Australia Post CEO?</p> <p>2. Did the Department adjust any of its shareholder Governance processes for Australia Post following the Governments changes to the PGPA Act in 2015 which reduced the scope of disclosure requirements for Government GBE's?</p> <p>3. Did the Department take any advice from the Department of Finance on how to approach this?</p> <p>(a) If yes, what advice was sought?</p> <p>(b) When was it sought?</p> <p>(c) And what advice was provided?</p> <p>4. If an individual executive had received a remuneration package of \$20 million – how would this have come to the Department or Minister's attention with the Shareholder Governance arrangements that were in place?</p> | In Writing 14/3/2017 |
| 21. | 1.1 | Urquhart | Internet Outages | <p>1. Has the department/agency experienced any internet problems, such as but not limited to slow internet or internet outages?</p> <p>(a) If yes, what was the reason for this?</p> <p>(b) Did it impact the Minister's office?</p> <p>2. How many internet outages has the Department experienced since the start of 2016? Please list dates.</p> | In Writing 14/3/2017 |
| 22. | 1.1 | Urquhart | Deregulation and Regulation Reform 2016 | <p>1. What was the Communication portfolio red tape / regulation reform target for the 2016 calendar year?</p> <p>2. How many deregulatory / regulatory initiatives were implemented by the Department in 2015?</p> <p>3. What total red tape savings were achieved by the Department in 2015?</p> <p>4. How many deregulatory / regulatory initiatives were implemented by the</p> | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|--|---|
| | | | | <p>Department in 2016?</p> <p>(a) Please list each measure and the associated regulatory savings.</p> <p>5. What was the total quantum of savings achieved by the Department in 2016?</p> <p>(a) Please break down into savings, costs and the net result.</p> <p>6. What proportion of the Department's total savings/costs in 2016 came from measures which were costed but have not been implemented?</p> | |
| 23. | 1.1 | Urquhart | Deregulation and Regulation Reform – activity levels of Minister Fifield | <p>With regards to the Communications Portfolio:</p> <p>1. How many deregulation and regulatory reform Forums did the former Minister Turnbull run?</p> <p>2. How many deregulation and regulatory reform Forums did the former Parliamentary Secretary, Mr Fletcher, run?</p> <p>3. How many deregulation and regulatory reform Forums has Minister Fifield run?</p> <p>(a) Please list dates, venues and media releases where applicable.</p> | In Writing 14/3/2017 |
| 24. | 1.1 | Urquhart | Travel with Minister | <p>1. For the financial year to date, please detail all travel for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that includes airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</p> <p>2. For 2015-16, please detail all travel for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that includes airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</p> | In Writing 14/3/2017 |
| 25. | 1.1 | Urquhart | Board Appointments | <p>1. Please list all of the boards within this portfolio, including: board title, terms of appointment, tenure of appointment, days until term ends and members.</p> <p>(a) What is the gender ratio on each board and across the portfolio?</p> <p>(b) Please detail any board appointments for this financial year to date.</p> <p>(c) Please include any board appointments in this financial year where a merits based review has not been undertaken.</p> <p>(d) Please include any board appointments where the Minister or Government had not accept the initial recommendation put to them by a panel or other recommendation mechanism.</p> | In Writing 14/3/2017 |
| 26. | 1.1 | Urquhart | FOI | <p>1. How many FOI requests has the Department received for this financial year</p> | In Writing |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|------------------------|--|---|
| | | | | to date? How many requests have been denied and how many have been granted? 2. How many FOI requests did the Department receive in 2016? How many requests were denied and how many have been granted? 3. How many FOI requests did the Department receive in 2015? How many requests were denied and how many have been granted? 4. For 2016 and 2017 has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? | 14/3/2017 |
| 27. | Department | Bilyk | Ministerial Functions | In relation to any functions or official receptions hosted by Ministers or Assistant Ministers in the portfolio since 1 October 2016, can the following please be provided: (a) List of functions; (b) List of attendees including departmental officials, ministerial staff and if members of the Minister's immediate family attended – number of members (names not required); (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided. | In Writing 10/3/2017 |
| 28. | Department | Bilyk | Departmental Functions | Departmental functions In relation to expenditure on any departmental functions or official receptions etc since 1 October 2016, can the following please be provided: (a) List of functions; (b) List of attendees; (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided. | In Writing 10/3/2017 |
| 29. | Department | Bilyk | Plants and gardens | 1. What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for all departmental premises in calendar year 2016? 2. What was the total cost (GST inclusive) of external gardens and landscaping for all departmental premises in calendar year 2016? | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---------------|--|---|
| | | | | 3. What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for ministerial offices in calendar year 2016? Please provide separate figures for each Minister's office in the portfolio, covering ministerial offices both at Parliament House and elsewhere. | |
| 30. | Department | Bilyk | Subscriptions | 1. What was the total cost (GST inclusive) of subscriptions to print and online news services, newspapers, magazines, journals and periodicals etc in calendar year 2016 for the Department? Please provide a complete list of each service top which the Department subscribed. 2. What was the total cost (GST inclusive) of subscriptions to print and online news services, newspapers, magazines, journals and periodicals etc in calendar year 2016 for Ministers in the portfolio? Please provide a complete list of each service top which ministerial offices subscribed. | In Writing 10/3/2017 |
| 31. | Department | Bilyk | Gifts | 1. What was the total cost (GST inclusive) of all gifts purchased for use by departmental officials in calendar year 2016? 2. Can an itemised list of gifts and costs thereof (GST inclusive) please be provided? (a) Who was the recipient of each gift? (b) For what purpose was each gift given? 3. What was the total cost (GST inclusive) of all gifts purchased for use by Ministers in the portfolio in calendar year 2016? 4. Can an itemised list of gifts and costs thereof (GST inclusive) please be provided? (a) Which Minister gave each gift? (b) Who was the recipient of each gift? (c) For what purpose was each gift given? | In Writing 10/3/2017 |
| 32. | Department | Bilyk | Water coolers | 1. What was the total cost (GST inclusive) of providing water coolers at departmental premises in calendar year 2016? Please provide a breakdown of costs for acquiring and maintaining/resupplying water coolers. 2. What was the total cost (GST inclusive) of providing water coolers to ministerial offices in calendar year 2016? Please provide a breakdown of costs for acquiring and maintaining/resupplying water coolers. | In Writing 10/3/2017 |
| 33. | Department | Bilyk | Snacks | 1. What was the total cost (GST inclusive) of supplying fruit and other snacks at departmental premises in calendar year 2016? 2. What was the total cost (GST inclusive) of supplying fruit and other snacks to ministerial offices in calendar year 2016? Please provide a breakdown of the costs for each separate ministerial office, covering both offices at | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|----------------------|--|---|
| | | | | Parliament House and elsewhere. | |
| 34. | Department | Bilyk | Coffee machines | Can an itemised list of coffee machines at departmental premises please be provided including (a) make and model (b) purchase or lease cost (c) ongoing maintenance costs (d) ongoing cost of supplying coffee and other consumables? | In Writing 10/3/2017 |
| 35. | Department | Bilyk | Mobile devices | 1. How many mobile telephones are currently on issue to departmental to staff? (a) Can an itemised list showing make and model please be provided? 2. How many new mobile phones were purchased by the Department in calendar year 2016? 3. What was the total cost (GST inclusive) of purchasing mobile telephones for departmental staff in calendar year 2016? 4. How many mobile telephones had to be replaced due to damage in calendar year 2016? What was the cost of replacement (GST inclusive)? 5. How many mobile telephones were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)? 6. How many ipads/tablets are currently on issue to departmental staff? (a) Can an itemised list showing make and model please be provided? 7. How many new ipads/tablets were purchased by the Department in calendar year 2016? 8. What was the total cost (GST inclusive) of purchasing ipads/tablets for departmental staff in calendar year 2016? 9. How many ipads/tablets had to be replaced due to damage in calendar year 2016? What was the cost of replacement (GST inclusive)? 10. How many ipads/tablets were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)? | In Writing 10/3/2017 |
| 36. | Department | Bilyk | Stationary and paper | 1. How much did the Department spend on stationary and office supplies (excluding paper) in calendar year 2016 (GST inclusive)? 2. How much did the Department spend on paper in calendar year 2016 (GST inclusive)? (a) What brand of paper does the Department use? (b) Is this paper Australian made? If no, why doesn't the Department buy Australian made paper? | In Writing 10/3/2017 |
| 37. | Department | Bilyk | Executive office | 1. Have the furniture, fixtures or fittings of the Secretary's office, or the | In Writing |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|--|--|---|
| | | | upgrades | offices of any Deputy Secretaries, been upgraded since 1 October 2016? If so, can an itemised list of costs please be provided (GST <u>inclusive</u>)? | 10/3/2017 |
| 38. | Department | Bilyk | Facilities upgrades | 1. Have the facilities of any of the Department's premises been upgraded since 1 October 2016, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment? If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs (GST inclusive)? Can any photographs of the upgraded facilities please be provided? | In Writing 10/3/2017 |
| 39. | Department | Bilyk | Vacancies | Please provide a list of all statutory, board and legislated office vacancies and other significant appointments vacancies within the portfolio, including length of time vacant and current acting arrangements. | In Writing 10/3/2017 |
| 40. | Department | Bilyk | Media and public relations | 1. How much has the Department spent on media monitoring since 1 October 2016 (GST <u>inclusive</u>)? 2. Can a list of all Contract Notice IDs for the Austender website in relation to media monitoring contracts please be provided? 3. How many media or public relations advisers are employed in the Department? (a) At what APS level (eg EL2, APS5) is each staff member employed? (b) Can an organisational chart for the relevant area of the Department please be provided? (c) What was the total cost of employing relevant staff in calendar year 2016 (please provide a global figure)? | In Writing 10/3/2017 |
| 41. | Department | Bilyk | Advertising and information campaigns | 1. How much has the Department spent on advertising and information campaigns since 1 October 2016 (GST <u>inclusive</u>)? 2. Can a list of all Contract Notice IDs for the Austender website in relation to advertising and information campaign contracts please be provided? 3. How much did the Department spend on Facebook advertising or sponsored Facebook posts in calendar year 2016 (GST <u>inclusive</u>)? 4. How much did the Department spend on Google adwords advertising in calendar year 2016 (GST <u>inclusive</u>)? | In Writing 10/3/2017 |
| 42. | Department | Bilyk | Market research | 1. How much did the Department spend on market research in calendar year 2016 (GST <u>inclusive</u>)? 2. Can a list of all market research contracts entered into please be provided, together with the Austender Contract Notice number? (a) What was the purpose of this market research? | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|----------------|--|---|
| | | | | (b) Did it relate to an advertising or information campaign? If so, which campaign? | |
| 43. | Department | Bilyk | Legal costs | <p>1. What was the Department's total spend on external legal services (including services provided by the Australian Government Solicitor) (GST inclusive) for calendar year 2016?</p> <p>(a) Can an itemised list of costs of each legal matter (GST inclusive) please be provided?</p> <p>(b) Can a list of relevant Contract Notices published on Austender please be provided?</p> | In Writing 10/3/2017 |
| 44. | Department | Bilyk | Consultancies | <p>1. Please provide an itemised list of costs (GST inclusive) for spending in calendar year 2016 on external consultants/service providers in the following categories please be provided:</p> <p>(a) social media</p> <p>(b) photography</p> <p>(c) graphic design</p> <p>(d) web design</p> <p>(e) electronic communications</p> <p>(f) acting or public speaking training</p> <p>(g) ergonomics.</p> | In Writing 10/3/2017 |
| 45. | Department | Bilyk | Redundancies | <p>1. How many staff were made redundant in calendar year 2016?</p> <p>(a) How many were voluntary redundancies?</p> <p>(b) How many were forced redundancies?</p> <p>2. What was the total cost of all redundancies (expressed as a single global figure)?</p> <p>3. Have any staff made redundant in calendar year 2016 subsequently carried out work for the Department as a contractor? If so, please provide an itemised list of relevant contracts and related Austender Contract Notice numbers.</p> | In Writing 10/3/2017 |
| 46. | Department | Bilyk | iTunes/Android | <p>1. Does the Department have an iTunes account? If so, what was the total expenditure on iTunes in calendar year 2016 (GST inclusive)?</p> <p>(a) What applications/subscriptions/services purchased through iTunes in calendar year 2016?</p> <p>2. Does the Department have an Android account? If so, what was the total expenditure on Android in calendar year 2016 (GST inclusive)?</p> <p>(a) What applications/subscriptions/services purchased through Android in calendar year 2016?</p> | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|---|---|---|
| | | | | <p>3. Do any ministerial offices in the portfolio have an iTunes account? If so, what was the total expenditure on iTunes in calendar year 2016 (GST inclusive)? Please provide separate figures for each Minister. (a) What applications/subscriptions/services purchased through iTunes in calendar year 2016?</p> <p>4. Do any ministerial offices have an Android account? If so, what was the total expenditure on Android in calendar year 2016 (GST inclusive)? Please provide separate figures for each Minister. (a) What applications/subscriptions/services purchased through Android in calendar year 2016?</p> | |
| 47. | Department | Bilyk | Websites | <p>1. What were the top 20 most utilised (by data sent and received) unique domain names accessed by departmental staff in calendar year 2016?</p> <p>2. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by departmental staff in calendar year 2016?</p> | In Writing 10/3/2017 |
| 48. | Department | Bilyk | Flights | What was the Department's total expenditure on flights for departmental staff in calendar year 2016 (GST inclusive)? | In Writing 10/3/2017 |
| 49. | Department | Bilyk | Ground transport | <p>What was the Department's total expenditure on the following categories of ground transport in calendar year 2016 (GST inclusive):</p> <p>(a) Taxi hire (b) Limousine hire (c) Private hire car (d) Ridesharing services.</p> | In Writing 10/3/2017 |
| 50. | 2.1 | Hanson-Young | Australia Council budget cut implications | <p>1. Australia's peak arts body, the Australia Council, was blindsided when the Federal Government ripped \$104 million from its budget in 2015. How many small to medium arts organisations that were previously funded by the Australia Council have closed since the Federal Government reduced their funding?</p> <p>2. How many artists and/or arts students have been negatively affected?</p> <p>3. How many jobs have been lost as a result?</p> <p>4. What money been returned to the Australia Council funding envelope, following the cuts in 2015?</p> <p>5. Will the rest of the money that was cut be returned?</p> | In Writing 9/3/2017 |
| 51. | 2.1 | Hanson-Young | NPEA vs Catalyst | <p>1. What are the main differences between George Brandis' National Program for Excellence in the Arts (NPEA) and the current Minister's 'Catalyst' program?</p> <p>2. Are they funded to an equal amount? If they are funded to a different</p> | In Writing 9/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------------|---------------------------------|--|---|
| | | | | amount, what has happened to the missing money? | |
| 52. | 2.1 | Hanson-Young | NAVA | <ol style="list-style-type: none"> 1. The National Association for the Visual Arts (NAVA) has released a report today called '<i>The economics of Australia's small-to-medium visual arts sector</i>'. <i>This report highlights how there was a 55% decline in federal funding for the arts between 2008 and 2013</i> in per capita terms, adjusting for inflation. <i>Does that reflect your understanding of the current funding situation?</i> 2. NAVA's figures show that per capita arts funding from the Federal Government has declined significantly over the five-year period, from \$20.20 per Australian per year in 2008 to \$9.06 in 2013, adjusting for inflation. How are Australian arts organisations expected to survive in these conditions? 3. What do you see as the impact of that level of funding decline on the small to medium visual arts sector? 4. The NAVA report recognised that the increased financial pressure on the small to medium visual arts sector has resulted in a declining number of full time arts professionals and the casualisation of the sector's workforce. Do you agree that there is a trend towards casualisation in Australia's art sector? 5. Do you agree that that trend is a direct result of Federal funding cuts? | In Writing 9/3/2017 |
| 53. | 2.1 | Kakoschke-Moore | VET approved course list | <ol style="list-style-type: none"> 1. What involvement did the Department have in compiling the list of approved courses? 2. Was the Department asked to contribute? 3. What opportunities did the Department of Arts have to assist with the development of the VET approved course list? 4. What does the Department see as its role in the intersection between education and arts? 5. Is there regular communication between the departments on this issue? | In Writing 9/3/2017 |
| 54. | SBS | Dastyari | SBS access to Security Agencies | <p>Senator DASTYARI: We do not even have it; you have not introduced it again. Minister, I want to draw your attention to a matter regarding SBS that we discussed at the Senate estimates about two years ago, I believe. This was prior to your time as minister. I believe the minister at the table may have been Senator Fierrevanti-Wells, but I could be wrong about that. It was regarding SBS being given access to or having a better partnership with the security agencies in terms of how it does the deradicalisation work. Minister, I was wondering if you were aware of any of these kinds of conversations. I</p> | Page 34 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------|---|---|---|
| | | | | <p>understand the security agencies do an amazing job. It just struck me as a little bit odd when you have a public broadcaster which has the ability to target certain communities very effectively and has the resources to be able to target these groups effectively kind of being in a silo of government away from the security agencies. I do not think there is ill intent; I think it just how government sometimes works. I was wondering if you can take that on notice and provide a few words on it.</p> <p>Senator Fifield: I will take it on notice. I will see if Mr Ebeid wants to add something or if he wants to take it on notice too.</p> | |
| 55. | SBS | Dastyari | SBS and Security Agencies – De-radicalisation | <p>Senator DASTYARI: Again, without divulging information that would be inappropriate for you to divulge, is there an existing relationship between SBS and the security agencies or the agencies focusing more on the area of de-radicalisation? Is there a formal dialogue? Is there a formal relationship that already exists, or is that an area that needs to be developed?</p> <p>Mr Ebeid: The latter. I think we do not have the sorts of relationships that you are talking about. I think we would welcome the opportunity. We have not developed them at the moment, but it is an opportunity for us.</p> <p>Senator DASTYARI: Minister, are you able to take on notice—</p> <p>CHAIR: Sorry, Senator Dastyari, your time has finished.</p> <p>Senator DASTYARI: Just one on notice?</p> <p>CHAIR: Very, very quickly.</p> <p>Senator DASTYARI: Minister, are you able to take on notice, perhaps, facilitating those meetings between SBS and the security agencies, and let us know at the next estimates how it has gone?</p> <p>Senator Fifield: Sure.</p> | Page 34-35 |
| 56. | SBS | Di Natale | New Programming Investment | <p>Senator DI NATALE: savings. In terms of staff numbers, what does that translate to—a reduction in staff?</p> <p>Mr Ebeid: We did not have any actual redundancy programs as some of the other agencies did. We did it mostly in terms of supplier agreements, renegotiations of contracts. I will have to come back to you. I know there were some parts of the business that did have some headcount reductions, but it was minimal. But I will get the exact number for you.</p> <p>Senator DI NATALE: All right. You can take that on notice. Just in terms of the programming, you said you were planning on a range of investing into new programming, and you cannot do that now because of the \$28 million.</p> | Page 35 |
| 57. | SBS | McCarthy | NITV | Senator McCARTHY: You spoke about the 75 per cent to 80 per cent of | Page 37 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|------------|--|--|---|
| | | | Departments Breakdown | <p>staff—could you just explain to the committee how it is broken down in terms of the departments within NITV, for example, with news, current affairs and documentaries? Would you be able to explain that.</p> <p>Mr Ebeid: Again, maybe I will take that one on notice. I can get the exact breakdown of the groups, but it there is a what we call INACA, an Indigenous news and current affairs team—a production team for all of its productions, whether it be sports productions, documentaries, children's content, et cetera. You then have an online team, a small group in management, some marketing—I think there is one head in marketing—one head for government relations, et cetera, which is increasingly important—</p> <p>Senator McCARTHY: Would you like to take that question on notice?</p> <p>CHAIR: I thought that was a good one to take on notice.</p> <p>Mr Ebeid: Yes—happy to.</p> | |
| 58. | SBS | Leyonhjelm | Trump coverage | <p>Senator LEYONHJELM: Yes, I like it. But there is an aspect about it that I want to draw to your attention and you might want to comment on it or ignore me. In the period between the US election and the inauguration of President Trump and since then—let me make it plain that I would not have voted for Mr Trump had I had the choice—I do not think I have seen a news session at 6.30 pm where there has not been an item on Mr Trump which is either overtly negative, critical, or by implication critical. I do not think I can remember ever having seen a segment that has had anything positive to say about him. Now he is not my favourite politician by a long way but I just wonder if he is as bad as the news would suggest. I am just wondering whether you have any thoughts on that.</p> <p>Mr Ebeid: I will take your comment as a comment. I am happy to have a look at it. I dare say that many senators in the United States would be saying the same about the media at the moment and looking for something positive to report on. I would have to go back and look at our coverage to see what sorts of stories there are. I have not notice that myself, but I am happy to have a look at it.</p> <p>Senator LEYONHJELM: Thank you.</p> | Page 38 |
| 59. | SBS | Abetz | Director of News and Current Affairs position | <ol style="list-style-type: none"> 1. When was the position of Director of News and Current Affairs filled? 2. Was the position advertised? If so, when and how? If not, please explain why not and the selection process in determining the appointment. | In Writing 3/3/2017 |
| 60. | SBS | Abetz | Bullying with SBS | <ol style="list-style-type: none"> 1. Have there been any complaints about bullying within the SBS in the past two years? If so, please advise how many and their categorisation, together | In Writing 3/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | with the outcome of each such a complaint? | |
| 61. | SBS | Urquhart | Budget cuts | <ol style="list-style-type: none"> 1. Please describe the impact of recent budget cuts on the provision of services and programs at the SBS. 2. Are any SBS programs or services at risk of being cut unless the SBS budget is increased? 3. Are there plans to cut any specialist language programs on SBS radio? 4. Is the SBS subject to the requirements of the <i>Public Governance Performance and Accountability Act 2013</i>? 5. Does the SBS think that it should give transparency to the public as to its sources of revenue, and a detailed breakdown of such revenue? 6. In the recent past, the SBS used to provide transparency in its Annual Report and at Senate Estimates around its revenue from sponsorship and advertising by disclosing detailed breakdowns of revenue. When and why did the SBS stop providing this level of transparency? | In Writing 14/3/2017 |
| 62. | SBS | Urquhart | Advertising | <ol style="list-style-type: none"> 1. According to page 60 of the most recent SBS Annual Report, advertising revenue at the SBS has increased. What is the reason for this increase? 2. Over the last three years, to what extent has the increase in advertising revenue at the SBS made up the shortfall for funding cuts inflicted on the SBS? 3. As a proportion or percentage, how much SBS TV advertising revenue was generated in prime time in the 2016 calendar year? 4. What oversight does the SBS Board have with respect to the broadcast of wagering and/or gambling advertising on SBS platforms, and what processes are in place to ensure adherence to section 45 of the <i>Special Broadcasting Service Act 1991</i>? | In Writing 14/3/2017 |
| 63. | Australia Post | Dastyari | Remuneration information – 2015 and 2016 | <p>Senator DASTYARI: If I currently go onto your website—from what you have said about last night, and again, I have not been on since last night so I was not aware of this—is all the remuneration information up to and including 2015 and 2016 available?</p> <p>Mr Stanhope: No, it is the 2015-16 information.</p> <p>Senator DASTYARI: The 2015-16 year is available. That was the only year that was not available, is that correct?</p> <p>Mr Stanhope: We did not disclose in 2014-15. In hindsight, it would have been a good thing to disclose because the CEO's salary was quite low because he did not take his bonus.</p> <p>Senator DASTYARI: Will you now disclose 2014-15?</p> | Page 42 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | <p>Mr Stanhope: Yes, we can do.</p> <p>Senator DASTYARI: Do you have that information available?</p> <p>Mr Stanhope: Not here, but I have no problem with disclosing 2014-15 as well.</p> <p>Senator DASTYARI: So you will take it on notice that you will?</p> <p>Mr Stanhope: Yes.</p> | |
| 64. | Australia Post | Dastyari | Amount of meetings – Chairman and Minister | <p>Senator DASTYARI: Without having to pin the exact number, are we talking half a dozen times or are we talking a dozen times in the last year?</p> <p>Mr Stanhope: I probably met with the minister about three times over the last 12 months.</p> <p>Senator DASTYARI: Is that roughly your recollection, Minister?</p> <p>Senator Fifield: That is probably about right, but there are the phone conversations as well.</p> <p>Senator DASTYARI: Are you able to take on notice how many meetings there has been with the minister since the minister became the minister for this portfolio? So since, what is it, December 2015.</p> <p>Senator Fifield: It was September 2015.</p> <p>Senator DASTYARI: Is that something, Minister, you are able to provide us? We cannot get your diary, so I was wondering if you could—</p> <p>Senator Fifield: Sure. We can collectively take that on notice.</p> | Page 43 |
| 65. | Australia Post | Xenophon | LPO's – Passport photos and cameras | <p>Senator XENOPHON: I just want to race you through a few things. I still get occasional complaints from people. That is what you would expect in a large organisation. The most recent one was relating to someone to do with passport photos and cameras. The fees that Australia Post wanted to charge were much higher than they could, to get a camera that was up to standard for those passport photos. Without going into that particular issue, what robust mechanism is there to deal with those disputes so that, if people have a grievance, it can be dealt with quickly and fairly?</p> <p>Mr Fahour: Senator Xenophon, the second most informed person about this after you is Ms Christine Corbett. She is more than happy to answer the question about the processes that we put in place at the LPOs.</p> <p>Senator XENOPHON: You might want to take it on notice. I do not want to have to contact Ms Corbett every time there is a specific complaint. The fewer the complaints that I get and other members of parliament get, the better.</p> <p>Mr Fahour: Would you like us on notice to give you the detailed process of how we handle it?</p> | Page 54 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|---|--|---|
| | | | | <p>Senator XENOPHON: I think that might be more appropriate. I just want to say that there is an issue there.</p> <p>Mr Fahour, out of left field, I just met with some residents of Kimba, in South Australia on the Eyre Peninsula. I told them that I was late for the meeting because I had to ask you questions, and they said: 'Please ask Australia Post why we have lost our regional postbox,' which basically means that, if someone in Kimba wants to send a letter to somebody else in Kimba, instead of it being delivered 10 metres away to the next postbox, they have to pay a \$1.50 premium for that to happen; otherwise, it now goes to Adelaide and then back to Kimba.</p> <p>Mr Fahour: Firstly, if it is 10 metres away, I think they can save themselves a lot of time and money by just walking over and giving it to the person.</p> <p>Senator XENOPHON: No, this has to be a formal letter in the post office.</p> <p>Mr Fahour: Sure, but—we will take that on notice.</p> | |
| 66. | Australia Post | Hanson-Young | Sendle legal challenge | <p>Senator HANSON-YOUNG: I want to move on from the issue of salary and ask about the legal challenge that Australia Post is involved in with Sendle over the use of trade marks. I want to know how much money that is currently costing Australia Post to challenge them over the use of 'Post without the Office'.</p> <p>Mr Fahour: I can give the exact numbers, as you wish. I could take those questions on notice. I do not have that here with me.</p> <p>Senator HANSON-YOUNG: That would be helpful.</p> | Page 60 |
| 67. | Australia Post | Hanson-Young | Cost of lost cases to taxpayers | <p>Senator HANSON-YOUNG: I know you have had a long day and I really wanted to get to what it is that Australia Post does, and the money that is being spent on cases like this. Can you tell me how much it cost the taxpayer last time you lost one of these cases in the Federal Court?</p> <p>Mr Fahour: I am happy to take that on notice.</p> <p>Senator HANSON-YOUNG: Are there any other IP cases or cases that Australia Post has been engaged in in regard to opposing trademarks in the last five years? Could we have a list of those?</p> <p>Mr Fahour: I will take that on notice.</p> | Page 62 |
| 68. | Australia Post | Hanson-Young | Post office boxes – revenue for Aust Post | <p>Senator HANSON-YOUNG: Okay. How much money does Australia Post receive from consumers for the rental of the post office boxes?</p> <p>Mr Fahour: As I am sure you are aware, 80 per cent of the Australia Post network is actually operated by the small business owners—post office operators—</p> | Page 62 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|---|--|---|
| | | | | <p>Senator HANSON-YOUNG: And they do a good job.</p> <p>Mr Fahour: And they do a terrific job, and most of the revenue goes to all of them. Therefore Australia Post, especially those private boxes, is one of the sources of really important revenue and income to those independent small-business owners. I do not have all of the information of what each one of them make in their private business. What I can get for you which has been part of the Senate estimates committee review that we have done over the last few years is the payment stream that we are paying for these private boxes and the return on those. But the vast majority of that income goes into their pockets directly to support their small business. That is why we work really hard to protect this business because, in effect, if this is taken away from these licensed post offices owners or opened up and they cannot get remunerated the way they are being remunerated, you are going to put into jeopardy the viability of hundreds of post offices around this country, particularly in regional—</p> <p>Senator HANSON-YOUNG: I am not suggesting that. No-one is suggesting that.</p> <p>Mr Fahour: But that is what our competitors want to do.</p> <p>Senator HANSON-YOUNG: What I am asking is: how much does the consumer rental of these boxes raise for Australia Post?</p> <p>Mr Fahour: I am happy to take that on notice.</p> | |
| 69. | Australia Post | Hanson-Young | Post office box rental terms and conditions | <p>Senator HANSON-YOUNG: In your post office box terms and conditions schedule, schedule 14, which I have pulled up from the Australia Post website, it does not say anywhere that if, as a consumer, I pay Australia Post to rent a post office box, I cannot get anyone else deliver parcels to that box; does it? It does not say that you can only receive packages as delivered by Australia Post?</p> <p>Ms Corbett: I do not have the terms and conditions in front of me, but I am happy to take that on notice.</p> <p>Senator HANSON-YOUNG: Can you take that on notice. I have read through schedule 14 and I cannot see anywhere where it says that those conditions are put on it; that, as a consumer having paid to rent that box, I can only use delivery services as listed by Australia Post.</p> <p>Ms Corbett: I am happy to go through the terms and conditions and take that on notice for you.</p> <p>Senator HANSON-YOUNG: Thank you.</p> | Page 63 |
| 70. | Australia Post | Urquhart | EIS transactions – use of own | <p>Senator URQUHART: Are there instances where licensees are forced to not use the perfectly good camera of their own for EIS transactions?</p> | Page 67 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|---|---|
| | | | cameras | <p>Ms Corbett: I am not aware, but I am happy to take that on notice.</p> <p>Senator URQUHART: That would be good. If it is the case, the question is, why? How does Australia Post set the quota for EIS passport photos?</p> <p>Ms Corbett: Again, I am happy to take that detail on notice.</p> | |
| 71. | Australia Post | Urquhart | Rental fees for EIS technology | <p>Senator URQUHART: If an LPO is in an area that does not have that high volume is it then disadvantaged in terms of the cost? My understanding is that if it does not meet the imposed quota then there is an increase in the rent for the EIS technology. In one instance I have heard of it was from \$10 per month to \$109 per month in rental fees, because it did not meet the imposed quota. Why is that the case?</p> <p>Ms Corbett: I am happy to take that on notice. I am not aware of the figures you are quoting.</p> <p>Senator URQUHART: But is there an imposed quota fine?</p> <p>Ms Corbett: I am happy to take that on notice. I am not aware of that.</p> <p>Senator URQUHART: You are not aware that there is a fine if they do not meet the quota?</p> <p>Ms Corbett: Happy to take that on notice. We did have a number of years ago, you might recall, prior to the Senate inquiry such a thing as an EPOS shortfall fee—</p> | Page 67 |
| 72. | Australia Post | Abetz | Closure of franchise post office – Vale shopping centre | <p>Senator ABETZ: Good. Thank you. I was reminded that the 150th anniversary was commemorated with a stamp when they were only 4c, but that is another issue!</p> <p>I go to Western Australia and the Vale Shopping Centre in Canning Vale. Does anybody have an understanding of the closure of the franchise post office there and its move to Harris Vale?</p> <p>Mr Fahour: That is one I must admit we would probably have to take on notice.</p> <p>Senator ABETZ: In that case, I will put some questions on notice about it. There have been exceptionally strong and very forceful representations made by an excellent local member for Southern River, who has been seeking—</p> | Page 70 |
| 73. | Australia Post | Abetz | Business mail centre – every capital city | <p>Senator ABETZ: Moving from Western Australia—and I will leave those questions on notice—can I move to South Australia and ask about the business mail centre in Adelaide. First of all, do we have a business mail centre in every capital city in Australia?</p> <p>Mr Fahour: From memory I think we do, but I am happy to confirm that.</p> | Page 70 |
| 74. | Australia Post | Abetz | Employees | Senator ABETZ: Have there been any reimbursements to Australia Post by | Page 72 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|--|--|---|
| | | | working while on workers compensation | <p>employees caught engaged in other commercial activities whilst allegedly off on workers compensation?</p> <p>Mr Fahour: If people are not working at Australia Post, and it is due to the fact that they are not able to work, and they are doing things that are inconsistent with the rules of the scheme, then appropriate action will be taken.</p> <p>Senator ABETZ: Right. And have there been real-life examples of that occurring within Australia Post where you have sought compensation or repayment?</p> <p>Mr Fahour: I am not aware, personally, of individual cases because—</p> <p>Senator ABETZ: All right, is anybody else aware of individual cases?</p> <p>Mr Fahour: If you would like us to follow up to see if there are cases—</p> <p>Senator ABETZ: Yes, if you can take that on notice.</p> <p>Mr Fahour: We will take that on notice.</p> <p>Senator ABETZ: For example, one person running an internet-based company; another allegedly as a national sales and marketing manager. Did Australia Post receive repayments? And were those people were pursued for fraud and, if they were not pursued for fraud, was there any particular union pressure placed on Australia Post not to pursue those—</p> <p>Mr Fahour: Sure. We will definitely follow those up. But could I just make a statement, Senator, about that particular point, which is very important—</p> <p>Senator ABETZ: Could I stop you? I doubt it! Go for it.</p> <p>Mr Fahour: Just a quick one. We will take that on notice. But I just want to say this: it is people's right—while they are not working in their duties—at home to be able to pursue business opportunities, to be internet entrepreneurs, to have a life outside of work. Because we do not own them; we give them employment.</p> <p>Senator ABETZ: Of course. Understood.</p> | |
| 75. | Australia Post | Abetz | Work expenses reimbursements | <p>Senator ABETZ: It has been suggested to me that there have been reimbursements without proper receipts in Australia Post—that people are reimbursed for so-called work expenses without proper receipts, and that they were not followed up because of union interference.</p> <p>Mr Fahour: I am not aware of that at all.</p> <p>Senator ABETZ: Can you take that on notice and verify one way or the other?</p> <p>Mr Fahour: Of course.</p> <p>Senator ABETZ: I want to stress that these are simply allegations or assertions made, and I do not say that they are correct or incorrect, because I do</p> | Page 73 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---------------------------------|---|---|
| | | | | <p>not know. That is why I am asking the questions. Have any Australia Post payments been made to union officials and their family members—unrelated, of course, to any employment duties or obligations with Australia Post? Could you take that on notice please?</p> <p>Mr Fahour: We will definitely follow up on that, and I would be pretty disappointed if the answer was yes under any circumstances, outside of their employment related to Australia Post.</p> | |
| 76. | Australia Post | Abetz | Project Dove - Leaked documents | <p>Senator ABETZ: Right, that has not happened. Thank you. Do you know its current whereabouts, or do Australia Post officials know of the current whereabouts of that analysis?</p> <p>Mr Fahour: There are clearly—as reported in the newspaper; that is the best I know—slides that were produced inside Australia Post by some people down in the bowels of the organisation that have appeared in the newspaper. So somebody has taken the document—</p> <p>Senator ABETZ: Does Australia Post still have those documents?</p> <p>Mr Fahour: We would have the electronic copies, I assume—</p> <p>Senator ABETZ: Can you find out, please—</p> <p>CHAIR: Mr Fahour, if you do not know the answer, I think it would be easier if you could just say that—</p> <p>Mr Fahour: I do not know the answer. I tried to say that.</p> <p>CHAIR: and take it on notice so that you provide a detailed answer to Senator Abetz, because I am also not clear on your responses. As I understand it, the document was leaked. Is the question now, Senator Abetz, about the whereabouts of these documents?</p> <p>Senator ABETZ: Yes. Does Australia Post still have the information or analysis known as Project Dove?</p> <p>Mr Fahour: I will take that on notice.</p> <p>Senator ABETZ: Take that on notice. If not, do you know its current whereabouts? And were there ever discussions between a union, yourself or anybody else within Australia Post about this information?</p> <p>Mr Fahour: I am happy to take that on notice.</p> <p>Senator ABETZ: And why was Project Dove never followed through on or delivered?</p> <p>CHAIR: I think it would possibly be helpful for Australia Post if you could also put those questions on notice, Senator Abetz, just to make it very clear about what questions you are asking in relation to Project Dove.</p> | Page 73-74 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|--------------------------|---|---|
| 77. | Australia Post | Moore | SDGs process involvement | <p>Senator MOORE: Are you aware that at the government level the Department of the Prime Minister and Cabinet is working with a large group of departments, co-chaired with the Department of Foreign Affairs and Trade, looking at the impact of the SDGs and how we work towards the 2020-30 agenda? Is Australia Post part of that process?</p> <p>Mr Fahour: I have to be honest: I am not aware of that—but I will make myself aware of it and will follow up on that.</p> <p>Senator MOORE: Minister, are you aware whether your department is taking a role in the SDG process?</p> <p>Senator Fifield: Sorry, Senator, I was focused on something else.</p> <p>Senator MOORE: It is around the sustainable development goals. What is happening at the government level is that the Department of the Prime Minister and Cabinet and the Department of Foreign Affairs and Trade are jointly chairing a cross-departmental committee with a whole bunch of departments—I am still trying to find out who they are—looking at our response, which has to be a public response. Are you aware of whether your department is part of that?</p> <p>Senator Fifield: I will have to check that.</p> <p>Senator MOORE: Please take it on notice. Thank you, Chair.</p> | Page 74-75 |
| 78. | Australia Post | Whish-Wilson | Postcode data | <ol style="list-style-type: none"> 1. What is the rationale for charging for access to postcode files? 2. Is there any sensitive data contained in postcodes files? 3. Did Australia Post assess charging for access to postcode files with the Australian Government Public Data Policy Statement, specifically that Australian Government entities will “make non-sensitive data open by default to contribute to greater innovation and productivity improvements across all sectors of the Australian economy”? 4. How much revenue does Australia Post raise from charging for access to postcode files? 5. Has Australia Post evaluated the potential benefit, including innovation and productivity improvements, to the entire economy of making access to postcode files free? 6. Are third parties restricted from providing free access to postcode files? 7. What is the copyright status of postcode files? 8. Who owns the intellectual property of postcode files? | In Writing 10/3/2017 |
| 79. | Australia Post | Urquhart | EBA | <ol style="list-style-type: none"> 1. Please confirm whether Australia Post have been informed that the EBA currently under negotiation between senior management and employee representatives is subject to the Federal Governments low wage rise policy | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|------------------------------|--|---|
| | | | | <p>that caps wage claims at 2% per annum?</p> <p>2. Was this direction issued in writing? If yes, by whom? On what date? Can a copy of the letter be tabled.</p> <p>3. Is it Australia Post's understanding that this requirement is legally binding or rather an expectation of Government?</p> <p>4. Does the Australia Post board consider management has the discretion to vary outside of these parameters in its negotiations?</p> | |
| 80. | Australia Post | Urquhart | Project - Pricing Statements | <p>1. Is Australia Post aware of any employees, engaged to work on a project called 'Pricing Statements' that are being paid \$160 per day including superannuation?</p> <p>If yes:</p> <p>(a) Did this wage comply with the minimum wage and the Superannuation Guarantee Act.</p> <p>(b) Does this comply with the staffing arrangements outlined in the Australia Post Enterprise Agreement 2013?</p> <p>(c) Is it true that this amount was well below the minimum wage.</p> <p>(d) What action was taken in relation to this manager who made this arrangement?</p> <p>(e) Is this the first time such a practice has been followed in Credit Management?</p> | In Writing 14/3/2017 |
| 81. | Australia Post | Urquhart | Employment | <p>1. How many people work for Australia Post at,</p> <p>(a) 180 Lonsdale Street,</p> <p>(b) 111 Bourke Street,</p> <p>(c) 80 Collins Street,</p> <p>(d) 136 Exhibition Street, Melbourne.</p> <p>Please break down for each location.</p> <p>2. How many of these people are directly employed by Australia Post?</p> <p>(a) Please also break down for each location</p> <p>3. How many of these people are individually contracted to Australia Post?</p> <p>(a) Please also break down for each location</p> <p>4. How many of these people are paid by other entities?</p> <p>5. How many people in each of these categories are paid at Australia Post Enterprise Agreement 2013 rates of pay? How many people in each of these categories are paid more than Australia Post Enterprise Agreement 2013 rates of pay? How many people in each of these categories are paid less than Australia Post Enterprise Agreement 2013 rates of pay?</p> | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | |
|---------------|-----------------------------|----------|----------------------------------|---|---|------|-------|----------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|-------------------------|
| 82. | Australia Post | Urquhart | Digital Mailbox | 1. What is the status of the digital mailbox? 2. What changes to the digital mailbox are proposed? 3. How many staff or contractors are currently working on this project? 4. What support has Australia Post received from the Government and Government agencies with respect to this project? 5. How many Government agencies are using the digital mailbox? Please list them. 6. What are the costs of the project to date? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |
| 83. | Australia Post | Urquhart | Redeployment | In public statements Australia Post have stated that 10,000 workers within Australia Post have been retrained and redeployed across the business. Please provide a breakdown of this figure by: (a) Movement numbers between locations within the same state (b) Movement numbers between interstate locations (c) Numbers transferring between business units and between which business units (please provide breakdown). (d) Costings of any relocation allowances paid required by any industrial agreements. | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |
| 84. | Australia Post | Urquhart | Leave | Do any Australia Post executives have more than 4 weeks annual leave in their contract? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |
| 85. | Australia Post | Urquhart | Wages | How many internal or external investigations relating to underpayment of wages have there been in Australia post since 1 July 2015? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |
| 86. | Australia Post | Urquhart | Consultancies | <div>Please list all consultancy and advisory services procured in 2015-16 with a value over \$200,000 in the table format below:</div> <table><tr><th>Date procured</th><th>Firm</th><th>Value</th><th>Purpose of consultancy/adv isory</th></tr><tr><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td></tr></table> | Date procured | Firm | Value | Purpose of consultancy/adv isory | | | | | | | | | | | | | In Writing 14/3/2017 |
| Date procured | Firm | Value | Purpose of consultancy/adv isory | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | |
| 87. | Australia Post | Urquhart | StarTrack | 1. Is StarTrack required to prepare and lodge audited accounts with ASIC? 2. Are StarTrack accounts subject to an annual audit? If yes, please name auditors for each year since purchase in 2011. 3. Please outline earnings and cash flows generated by StarTrack over each financial year since its purchase in 2011. 4. Has any valuation of StarTrack recently been undertaken? 5. How many staff are employed in the Australian arm of StarTrack? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | | | | | | | | | | |
|------------------|-----------------------------|----------------------|--------------------------------|---|---|----------------------|----------------------|------------|------------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|-------------------------|
| | | | | 6. Are any bonuses linked to the performance of StarTrack? 7. Are any interests held by any Australia Post personnel in StarTrack? | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 88. | Australia Post | Urquhart | Internal Audit | <div>Please list all internal audits commenced in 2015-16 FY in table format below:</div> <table><tr><th>Purpose of audit</th><th>Date audit commenced</th><th>Date audit completed</th><th>Audit firm</th><th>Costs paid for audit services (\$)</th></tr><tr><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td></tr></table> | Purpose of audit | Date audit commenced | Date audit completed | Audit firm | Costs paid for audit services (\$) | | | | | | | | | | | | | | | | | | | | | In Writing 14/3/2017 |
| Purpose of audit | Date audit commenced | Date audit completed | Audit firm | Costs paid for audit services (\$) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 89. | ABC | McCarthy | Evidence to board | <p>Senator McCARTHY: You mentioned in your response that you had evidence presented to the board that led them to make the decision, so I am asking for the evidence that was provided to the board. Could this committee please receive those documents?</p> <p>Ms Guthrie: I will have to take that on notice.</p> <p>...</p> <p>Senator McCARTHY: Just to clarify: with the request for the evidence from the board, on notice, could that also include your correspondence with Broadcast Australia and any decisions around Broadcast Australia with the ABC for the committee?</p> | Page 81, 102 | | | | | | | | | | | | | | | | | | | | | | | | | |
| 90. | ABC | McCarthy | Evidence of consultation in NT | <p>Senator McCARTHY: It is a guess. The reason I ask is that the 22,000 households could be just in Darwin. The concern that has been raised with you directly, and through others, is on behalf of the regions of the Northern Territory, particularly the remote regions of the Northern Territory. It is absolutely critical that the ABC, the national broadcaster, does its homework on every level with every decision. As you well know, there are concerns in the regions. Can you table the evidence of the consultation that you say your local staff have made across the Northern Territory?</p> <p>Ms Guthrie: I can take that on notice. But I will highlight that if you look at other services provided in the Northern Territory, they very much have networks that are similar to the ABC's. Services such as the Central Australian Aboriginal Media Association have a vast range of FM transmitters across the</p> | Page 82 | | | | | | | | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | Northern Territory and also broadcast over VAST, have a radio app and livestream from their website. They do not operate short-wave services. | |
| 91. | ABC | McCarthy | Shortwave – Broadcast Australia job cuts | <p>Senator McCARTHY: Ms Guthrie, how many jobs have been lost as a result of the cuts to the shortwave service?</p> <p>Ms Guthrie: I will have to take that on notice. But this was a service provision from a third party, so no jobs were affected—</p> <p>Senator McCARTHY: In the ABC.</p> <p>Ms Guthrie: Not in the—</p> <p>Mr Pendleton: Not in the ABC.</p> <p>Senator McCARTHY: What about in Broadcast Australia?</p> <p>Mr Pendleton: I am not aware.</p> | Page 83 |
| 92. | ABC | McCarthy | Shortwave transmitters | <p>Senator McCARTHY: What is the status of the transmitters used to transmit shortwave?</p> <p>Mr Pendleton: I would have to check with Broadcast Australia what their intentions are for those transmitters.</p> <p>Senator McCARTHY: How many transmitters are we talking about?</p> <p>Mr Pendleton: There are three sites. I am not sure. I think they are single-transmitter sites, but again I am not 100 per cent sure.</p> <p>Senator McCARTHY: So you have made a decision to remove a service without knowing where those transmitters are?</p> <p>Mr Pendleton: I know where the transmitters are, but I am not sure how many transmitters sit at each site.</p> | Page 83 |
| 93. | ABC | McCarthy | NT Shortwave – Stakeholders consulted | <p>Senator McCARTHY: When did the consultation that you say took place commence? If that decision was made in the first week of December, when did the ABC consult, as it says it did, in the Northern Territory?</p> <p>Ms Guthrie: Following the decision, we very much reached out to our listeners and they were provided with notice of the change.</p> <p>Senator McCARTHY: So you consulted after you made the decision.</p> <p>Ms Guthrie: In addition, we did consult with particular stakeholders before the decision was made, as part of—</p> <p>Senator McCARTHY: Who were they?</p> <p>Ms Guthrie: I will have to take that on notice.</p> <p>Senator McCARTHY: When did that take place?</p> <p>Ms Guthrie: Again, I did not have these specific decisions. I will have to take that on notice.</p> | Page 83 |
| 94. | ABC | Moore | Shortwave | Senator MOORE: I have a couple of questions about the impact on the | Page 84 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------------------------------|---|---|
| | | | consultation - Pacific | <p>Pacific, which has not been picked up to now. I do not know, Managing Director, how many people did write to you about the Pacific, but I did, on 12 December, as soon as it happened, and I have not had a response yet. I am waiting for that response. I have a copy of my letter.</p> <p>Ms Guthrie: I have not seen that letter—</p> <p>Senator MOORE: I know that there have been meetings arranged to do briefings around the issues in the Northern Territory, but I have not heard much really about the issues in the Pacific. A number of concerns have been raised with me and also, I believe, with DFAT, about the consultation process and what happened there. Regarding the decision in the Pacific, what was the consultation process about the impact of the decision for that area?</p> <p>Ms Guthrie: We definitely consulted with the Department of Foreign Affairs and Trade and with—</p> <p>Senator MOORE: When did you do that?</p> <p>Ms Guthrie: I will have to take that on notice. We also consulted with the various partners throughout the Pacific. Again I can take on notice the matter of the specific consultations in advance of that.</p> | |
| 95. | ABC | Moore | New towers timeframe | <p>Senator MOORE: I am certainly no technical expert in this space, and I am not arguing that it is the best service. What I am saying is that people have said to me that the alternative services are not fully in place yet.</p> <p>Ms Guthrie: As Mr Millett highlighted, we are making investments in FM transmitters.</p> <p>Senator MOORE: So the short wave process across the Pacific has been cut off—</p> <p>Ms Guthrie: Yes.</p> <p>Senator MOORE: and you are putting out the contracts for the new towers now. What would be the turnaround time for those new towers to be operational?</p> <p>Mr Pendleton: We will have to take that on notice, but it will not be too long. They will be with existing providers up there.</p> <p>Senator MOORE: My understanding is that one of the things that was talked about, at least in the region and at least with me, was a service working in tandem until there was absolute certainty of alternative services for the kinds of things that short wave can do in the region, particularly during natural disasters. This was raised with me a number of times, particularly in New Guinea and Fiji, and I am interested to see whether it was raised with you: that during</p> | Page 85-86 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|----------------------------------|--|---|
| | | | | <p>periods such as floods, cyclones or tsunamis the short wave service was the only way that people could get communication effectively in remote areas. If I can get information on that I would be very grateful, because in my letter I asked for some information about what alternative services were available. Is there confidence that, with the short wave services cut off, there are appropriate communication methodologies in those regions now?</p> <p>Mr Millett: I do know—and Mr Pendleton can probably assist here—that we are exploring the possibility of whether or not you can fly in portable transmitters, which is what we did in the bushfire regions of Victoria when there was a bushfire a few years ago and that knocked out the transmitter systems. Are you aware of anything more in regard to that?</p> <p>Mr Pendleton: No. We would have to take that on notice. I think in terms of our remit for being an emergency broadcaster internationally, I am not necessarily sure that Radio Australia provides that sort of service. I would point out that there was a technology end date in relation to the international short-wave services. Those transmitters are all at end-of-life and our contract could not necessarily be extended for any long period of time. Those transmitters need to be rebuilt, and that was looking for longer than a five-year commitment from our service provider. So it was a decision point anyway that we had to make in relation to the technology.</p> <p>Senator MOORE: That would have been no surprise though, would it Mr Pendleton? You have been looking at this for a long time.</p> <p>Mr Pendleton: We have been looking at it for a long time.</p> <p>Senator MOORE: I do not think it snuck up.</p> <p>Mr Pendleton: No, it did not. We have been extending the services with the old transmitters.</p> <p>Senator MOORE: I am interested in getting some more information from you, certainly on notice, as to if you are convinced that for all the services that were available for short wave in the Pacific—and I am sure this is the same question for the other parts of Australia as well—that at this point of turn-off comparable, if not better services, are available while we are waiting for other changes?</p> <p>Mr Pendleton: I will take that on notice.</p> | |
| 96. | ABC | Griff | Short-wave Technology - Research | <p>Senator GRIFF: So much has changed in the last few years. If you look at your departing international chief, Lynley Marshall, who reported just three years ago that older short-wave technology was still relevant in the Pacific in</p> | Page 87 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|------------------------------------|--|---|
| | | | | <p>particular, saying: You'd have to see a significant take-up in other devices to warrant moving away from shortwave. So you are saying it has dramatically changed in these countries? Ms Guthrie: Yes, it has. Senator GRIFF: Based on? Ms Guthrie: Based on the work we have been doing in those countries. It is very clear to us that for us to sign a potential 10-year short-wave contract for the Pacific made no economic sense for us on the basis of at least \$2.8 million a year for the next 10 years. So we absolutely made a decision based on— Senator GRIFF: But there is the work you have done, the research that you have undertaken yourself, and you have had companies undertake this research. Who has undertaken this research? Ms Guthrie: We have an international development team who are very connected with the circumstances in each of the countries in which we operate. Senator GRIFF: Will you be able to table that research? Ms Guthrie: I will have to take that on notice.</p> | |
| 97. | ABC | McKenzie | ABC shortwave – BoM weather events | <p>Senator McKENZIE: That it will not impact— Ms Guthrie: As I highlighted to Senator McCarthy, the Northern Territory government's website in fact recommends that residents check the Bureau of Meteorology's communications for information about weather events, not to check the ABC short-wave service. Senator McKENZIE: When was that put up? Ms Guthrie: My understanding is that it is on the Northern Territory government's website. Senator McKENZIE: I am sure it is, but when was it put up? Was it put up post your decision on short-wave radio? Ms Guthrie: I have no idea. Senator McKENZIE: Can you take that on notice, please, to find that out? Ms Guthrie: Sure.</p> | Page 88 |
| 98. | ABC | McKenzie | NT audience accessing shortwave | <p>Senator McKENZIE: So you are assuming that the entire coverage of the short-wave radio was 14? Ms Guthrie: In terms of the people who have contacted us to say that they had relied on short wave and they were looking for alternative services. We are assisting them in that transition. My understanding is that it is 14 or 15 people. Senator McKENZIE: I understand 14 people have called you. Michael</p> | Page 88-89 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------|--|---|
| | | | | <p>Mason, the director of radio, made some comments on Northern Territory radio and said that there is only a limited audience in the Northern Territory accessing the shortwave radio service.</p> <p>Ms Guthrie: That is correct.</p> <p>Senator McKENZIE: 'How many?' is my question.</p> <p>Ms Guthrie: We will have to take that on notice.</p> <p>Senator McKENZIE: You will have to take that on notice? I am pretty disappointed, given the extensive research you have done internally into this and presented to the board, that you would not know that this would be an incredibly topical point of conversation today and that you would not know what the limited audience would be. Can you please table the internal research that you presented to the board, which you have stated on evidence?</p> <p>Ms Guthrie: We will take that on notice.</p> <p>Senator McKENZIE: And the consultation?</p> <p>CHAIR: Senator McKenzie, can I just clarify that? Are you taking the question on notice or are you undertaking to table it on notice?</p> <p>Ms Guthrie: We will take on notice whether we are able, in fact, to table that.</p> <p>CHAIR: Is that a public interest immunity claim you will take back to the minister?</p> <p>Senator DASTYARI: They have not claimed immunity yet.</p> <p>CHAIR: No, so I just want to clarify it. Is the intention to take the question on notice to provide the documents with any other information, or are you going back to consider whether you will or will not table it? They are two different things, so I just want to clarify it.</p> <p>Senator McKENZIE: That is right.</p> <p>Ms Guthrie: We will provide the information.</p> <p>CHAIR: Sorry to be difficult, but it is subject to different interpretations.</p> <p>Senator McKENZIE: It can get quite technical and you were claiming some confidential matters with Senator McCarthy.</p> <p>Ms Guthrie: In relation to board papers, yes.</p> <p>Senator McKENZIE: Board papers? So my question is: are you claiming that they are confidential and therefore the Senate committee does not have an option to access those?</p> <p>Ms Guthrie: We will provide you the information that you need in terms of the research we did to support the decision around shortwave.</p> <p>...</p> | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | <p>CHAIR: Just so that I am clear as Chair, are you going to take the question on notice to consider your position and then come back and advise whether you are claiming public interest immunity on some or all of it, or not?</p> <p>Ms Guthrie: Chair, to clarify, we will provide you with the information that has been provided to the board in relation to the decision, and we will confirm the decision that has been made by the board. We may or may not be able to do that by way of actual board papers, but the substance, I think, of what Senator McKenzie is after will be provided.</p> | |
| 99. | ABC | Williams | Staff based in City vs Regional | <p>Senator WILLIAMS: Okay. Let's just move to a couple of other things. Your organisation has well over 4,000 employees in capital cities and around 500 outside the capital cities. Do you think that is an imbalance? Do you think that is fair when it comes to spreading your resources across Australia?</p> <p>Ms Guthrie: I do not think that those numbers are entirely correct.</p> <p>Senator WILLIAMS: You might perhaps correct them for me, then.</p> <p>Ms Guthrie: I can provide you with the information that we have provided on notice previously. Perhaps I can give you the specifics on notice, but we do not have 4,500 staff; we have fewer than that. But roughly 10 to 15 per cent of our staff are based in regional areas.</p> | Page 93 |
| 100. | ABC | Abetz | Media Watch reporting of comments by Keysar Trad | <p>Senator ABETZ: Are you able to explain why the horrid comments of Keysar Trad flew under the radar of the ABC without any mention on the bulletin, 7.30, Lateline, The World Today, Radio National—you name it? Why were his horrid comments in relation to domestic violence being okay as a matter of last resort not deemed worthy by any of your outlets?</p> <p>Ms Guthrie: I am glad that you clearly watched <i>Media Watch</i> last night. I must admit I watched with interest and I was glad that <i>Media Watch</i> had raised it. My colleague Mr Sunderland has more details, because we have done some work in identifying stories—the coverage that actually did occur. Mr Sutherland has those details.</p> <p>Senator ABETZ: Time is very limited. If you could provide an answer to that on notice, but my concern is that, whilst I assume, Ms Guthrie, you do not micromanage each section of the ABC, what it highlights yet again is what I have referred to many times as the groupthink. The fact that all of the areas deemed it not worthy is indicative of a groupthink and a cultural set to ensure that these things are not covered. I will just make this comment before moving on to another lot of questions—</p> | Pages 95–96 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | <p>Ms Guthrie: Senator Abetz—</p> <p>Senator ABETZ: If it were Cardinal Pell that said that, it would have led every single ABC news bulletin for 72 hours straight. There would have been a discussion on 7.30, <i>The World Today</i> et cetera.</p> <p>CHAIR: Senator Abetz, it is your five minutes to use, but if you have a question there, that would be helpful.</p> <p>Mr Sunderland: Senator, it is really important just to state briefly—we will provide a detailed response to you—it was not ignored by the whole ABC; it was covered. It was covered on some of our outlets. Fundamentally, we are in agreement: we did not do a good enough job on it. We did not cover it as accurately and as comprehensively as we should have, and I agree with you.</p> | |
| 101. | ABC | Reynolds | Balance and weight across Outlets - Lessons learnt | <p>Senator HUME: Thank you very much.</p> <p>CHAIR: Could you just take on notice with that, again, what editorial policies allowed that to occur in terms of the lack of weight across your programs and what lessons you have learnt. You have acknowledged that it was not right, so could you take on notice what lessons you have learnt to try to make sure that you do get more balance and weight across your various outlets.</p> <p>Mr Sunderland: I will happily do that.</p> | Page 97 |
| 102. | ABC | Siewert | Second Report on Broadcasting - Cost | <p>Senator SIEWERT: Do I take from that answer that the report has an indication of the cost of providing that service?</p> <p>Mr Millett: It goes to the cost and the other details, such as technical issues and challenges that arise from undertaking the trial.</p> <p>Senator SIEWERT: I was specifically asking about cost. Does that mean that you cannot release the information, or that you are not prepared to release the information, until the government releases that report?</p> <p>Mr Millett: I will take that question on notice. I will have to go back and check.</p> | Page 97 |
| 103. | ABC | Siewert | Second Report on Broadcasting | <p>Senator SIEWERT: When were you given it?</p> <p>Senator Fifield: It will not be far off.</p> <p>Senator SIEWERT: Mr Millett will know.</p> <p>Ms Guthrie: It was late last year.</p> <p>Senator Fifield: Oh, sorry, when I was given it. It was late last year.</p> <p>Senator SIEWERT: When was late last year? December, November?</p> <p>Mr Millett: I would have to check the precise details, but I think it was</p> | Page 98 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|------------------------------------|---|---|
| | | | | roughly around October or November last year. | |
| 104. | ABC | Siewert | Audio description service on iView | <p>Senator SIEWERT: How much would across the ABC implement a permanent audio description service on its catch-up platform, iview?</p> <p>Mr Millett: I would have to take that on notice. I do not have the information.</p> <p>Senator SIEWERT: Is that part of the report? I am serious. I am not trying to be stupid or silly here.</p> <p>Mr Millett: The report went to a specific trial, over a specific period involving a specific number of hours.</p> <p>Mr Pendleton: At a fixed cost.</p> <p>Mr Millett: Your question is a more general one, isn't it?</p> <p>Senator SIEWERT: Yes. You will take it on notice?</p> <p>Mr Millett: Yes.</p> <p>Ms Guthrie: I am not try to be unhelpful, but the number of programs that are on iview over time changes substantially. We could provide essentially some sense of cost per hour, but not based on the number of hours that might be available on iview.</p> <p>Senator SIEWERT: Cost per hour would be helpful.</p> | Page 99 |
| 105. | ABC | McKenzie | Staffing - Rockhampton | <p>Senator McKENZIE: No, I want to ask why you had to shift somebody from Rockhampton to the Sunshine Coast rather than somebody from Sydney to the Sunshine Coast. Was that ever considered?</p> <p>Ms Guthrie: The staffing for our Maroochydore and Rockhampton offices is the responsibility of the regional division, and they have made the assessment based on their expertise in the area. But, as I said to Senator Williams, I do acknowledge that we need to invest further in our regional bureaus, and that is a key priority of the organisation.</p> <p>Senator McKENZIE: Perhaps you could take on notice consideration by the regional division not on approaching the other regional staff to transfer to the Sunshine Coast but actually getting to Sydney to go to the Sunshine Coast, or Brisbane to go to the Sunshine Coast, rather than taking it out of Rockhampton.</p> | Page 100-101 |
| 106. | ABC | Ludlam | Scientific Expertise | <p>Senator LUDLAM: What is the net loss or gain of scientific expertise within the ABC as a result of these decisions?</p> <p>Ms Guthrie: Eight ongoing positions were made redundant, and seven temporary positions were also affected. But it is very important to us to make sure that we work with the scientific community to deliver those 17 hours of programming.</p> <p>Senator LUDLAM: I was not talking about hours; I was talking about</p> | Page 101 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | <p>expertise. So, between full-time and part-time, it sounds like 15, as a net loss.</p> <p>Ms Guthrie: There were eight ongoing positions made redundant, yes.</p> <p>Mr Millett: But it was the digital capabilities hired as a result of that—</p> <p>Senator LUDLAM: Yes, I am trying to get a—</p> <p>Mr Millett: We can probably take on notice to come back with a more concise—</p> <p>Senator LUDLAM: And an estimated staff time—when people can expect to actually see staff—would be helpful too, if you could take that on notice.</p> <p>Ms Guthrie: Definitely this year.</p> <p>Senator LUDLAM: Yes, I figured that. If you could give us at least within the nearest month, that would be handy...</p> | |
| 107. | ABC | Ludlam | Radio National – Motion of no-confidence | <p>Senator LUDLAM: ...Finally, regarding Radio National, your own staff passed a motion of no confidence in November as a result of the extraordinary cuts that are taking place inside RN. Can you tell us—on notice, if you like—how frequently that happens, whether that is a common event or whether that is very rare, and whether you have spoken to the staff of RN and what the outcome was.</p> <p>Ms Guthrie: I would not characterise taking three music programs away from RN as being an extraordinary decision.</p> <p>Senator LUDLAM: Well, do you consider passing a motion of no confidence extraordinary? Or is that a day-to-day affair?</p> <p>Ms Guthrie: That is obviously not something we desire, but I also highlight that it does not represent the views of all Radio National staff, either.</p> <p>Senator LUDLAM: It says: This meeting of Radio National Staff in ABC Ultimo wish to express our lack of confidence in the senior management of ABC Radio in regards to the continuing erosion of specialist programming in music, features and religion. Did you at least meet them halfway? What decision was—</p> <p>Ms Guthrie: We are working with the RN staff as we plan our schedules for the year ahead.</p> <p>Senator LUDLAM: We are out of time, so I will just ask you to take on notice whether or not you met with staff, or those who passed this motion, and what outcomes, if any, resulted from that meeting.</p> <p>Ms Guthrie: I will take that on notice.</p> | Page 101 |
| 108. | ABC | McCarthy | Indigenous broadcasters | <p>...</p> <p>And secondly, a question on notice: in terms of sports broadcasters across the</p> | Page 102 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|--|--|---|
| | | | | ABC, how many are Indigenous? And have any lost their jobs? Ms Guthrie: We will take that on notice. | |
| 109. | ABC | Hanson-Young | Australian drama programs | <ol style="list-style-type: none"> 1. What has been the expenditure on first-run Australian drama programs for each of the past three years? Please provide financial and calendar years 2. What has been the expenditure on first-run Australian children's programming for each of the past three years? Please provide financial and calendar years 3. What has been the expenditure on first-run Australian live-action children's programming for each of the past three years? Please provide financial and calendar years 4. What has been the expenditure on first-run Australian animated children's programming for each of the past three years? Please provide financial and calendar years 5. What has been the expenditure on first-run Australian drama programs for each of the past three years? Please provide financial and calendar years | In Writing 9/3/2017 |
| 110. | ABC | Abetz | Complete Programs | <ol style="list-style-type: none"> 1. Is it correct that the offer of complete programs completely funded, researched, gathered and edited without input from the ABC – attracts significant senior editorial and managerial attention within the ABC before transmitting or broadcasting them? 2. If an offer of a complete series of programs, as described in 1. above, was made by an acknowledged advocate for a particular view in respect of a "contentious" issue, would the senior editorial and managerial oversight before transmission be even greater? | In Writing 3/3/2017 |
| 111. | ABC | Abetz | Euthanasia - Contentious | Does the subject of euthanasia meet the definition of "contentious" in the context of the ABC's Editorial Guidelines? | In Writing 3/3/2017 |
| 112. | ABC | Abetz | ABC Radio National Program – Andrew Denton | <ol style="list-style-type: none"> 1. Please outline in detail the contractual and decision making process that took place prior to the ABC Radio National Program "Earshot" transmitting 5 of Andrew Denton's 17 "Better Off Dead" ½ hour podcasts for the Wheeler Centre? 2. Did those responsible for the decision to broadcast those 5 x ½ hour programs determine: <ol style="list-style-type: none"> (a) What the costs were, including those incurred and met by Andrew Denton, of researching, gathering material for and editing the complete 17 part series; (b) Whether services, goods or facilities were provided to Andrew Denton | In Writing 3/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------|--|---|
| | | | | <p>(or the entity used for the serie's production) free of charge or at discounted rates, and whether there was any association of the provider of any such free or discounted services, goods or facilities with the issues being traversed in the series; and</p> <p>(c) Exactly what arrangements there were, if any, for Andrew Denton (or the entity used for the series production) to record and account for sources of financial or other assistance in the researching, gathering material for and editing the complete 17 part series?</p> <p>3. What contractual arrangements existed between the ABC and any other party concerning the selection, broadcasting and editing of the 5 specific ½ hour episodes of the series broadcast by "Earshot" in late 2015?</p> <p>4. Please advise the extent of Andrew Denton's appearances on ABC in connection with assisted dying issues, the "Better Off Dead" podcast series, or the associated "The Damage Done" book, on national, state and regional ABC TV and Radio broadcast programs from the time he launched the "Better Off Dead" series in October 2015 to the present?</p> <p>5. Leaving aside current active political party leaders and spokespersons, please advise any other single advocate for one side of an acknowledged contentious social issue who may have appeared as often, and received as much free editorial time for their advocacy on the ABC – as Andrew Denton has received on the ABC over the last 16 months?</p> <p>6. Would the ABC offer an advocate of a different perspective on assisted dying and who offered the ABC completed programs such as Mr Denton's, but outlining the benefits of staying with Australia's current 'assisted dying' framework, the same offer of guaranteed and free editorial airtime?</p> <p>7. When did discussions with Andrew Denton (or his associates or related production entity) commence concerning the broadcasting of 5 episodes of his "Better Off Dead" podcast series?</p> <p>8. What contractual arrangements were entered into concerning the eventual decision to broadcast 5 of these episodes? What issues did that contract cover? Please provide this document/s?</p> <p>9. What knowledge does the ABC have of the total cost of making the 17 episodes "Better Off Dead" podcast series and who contributed to meeting those costs, whether through the provision of funds, free or discounted goods, services and facilities or forms of sponsorship? Please list the total cost, the various contributors and the 'value' of those contributions?</p> | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-----------------|---|---|
| | | | | <p>10. If the above material cannot be produced (10 -12) please explain just how the ABC can demonstrate adherence to its Editorial Standards 13.1; 13.1c; 13.1h; 13.2; 13.2; 13.5a,b,c,d; and 13.7 in connection with the 5 x ½ hour ‘Earshot “Better Off Dead” programs?</p> <p>11. Please list all appearances of Andrew Denton on ABC Radio and TV broadcast programs since the October 2015 launch of the “Better Off Dead” podcast series including the approximate duration of each appearance (i.e. the length of the segment in which he was appearing not the actual minutes and seconds where only he was talking). For avoidance of doubt all national, state and regional live hosted radio programs (eg ‘mornings with’; ‘afternoons with’; ‘drive’ and ‘evenings with’) – all pre-recorded magazine or specialist interest radio programs (eg Religion and Ethics Report an Life Matters) – and all live or pre-recorded TV programs (eg Lateline, Q&A, 7.30 Report and The Drum) should be included.</p> <p>12. If the above material (14.) cannot be produced, please explain how the ABC can then demonstrate adherence to its Editorial Standard 4.2 in connection with the assisted dying issue and Andrew Denton’s ubiquitous advocacy for his perspective in respect of it on ABC programs over the last 16 months?</p> | |
| 113. | ABC | Griff | Shortwave radio | <p>1. Can you please provide coverage maps for the replacement service to shortwave radio – delivered on AM/FM, VAST (Viewer Access Satellite TV) and online.</p> <p>2. How was information regarding the “audience impact” of abolishing shortwave radio in the NT and Pacific Islands gathered and assessed?</p> <p>3. Which stakeholders were consulted ahead of the decision? Did the ABC engage with residents of remote Aboriginal communities across the Northern Territory, the top of Western Australia and Queensland? If so, how was this done?</p> <p>4. The ABC states the following on its website: “Due to the nature of the technology and the remote locations of shortwave users, it is very difficult to ascertain with any precision the number of listeners who use the service”. In a media statement, Strategic Communications Manager of ABC Radio Louise Alley said the audience estimate is “in the hundreds rather than thousands of people”.</p> <p>(a) Did the ABC attempt to accurately ascertain affected audience numbers before taking the decision to axe the service? If not, why not?</p> | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------|---|---|
| | | | | <p>(b) Given the ABC has been unable to accurately quantify affected numbers, how has the organisation determined that shortwave serves a “very limited audience” (as stated in the announcement of December 6)?</p> <p>(c) Is the assertion that affected listeners number in the “hundreds rather than thousands” inclusive of listeners in the Asia Pacific, and of “nomadic” listeners such as truck drivers?</p> <p>(d) How was this “hundreds” number determined? Gut feel?</p> <p>5. What are the total numbers of complaints received by the ABC, to date, relating to the decision to cease the shortwave service.</p> <p>6. Has the ABC consulted with DFAT before and/or following the decision to cease the shortwave service, particularly given residents of PNG, Solomons, Fiji and Vanuatu may now rely on English language broadcasts from China? If so, what was the outcome of these discussions?</p> <p>7. What evidence does the ABC have that ABC international audiences enjoy sufficient access to FM and affordable online services to negate the need for the shortwave service? Please provide the evidence the ABC has relied on to come to this conclusion.</p> <p>8. In a Sydney Morning Herald article published in May 2013 ‘ABC may pull plug on China broadcast’ departing ABC international chief Lynley Marshall reportedly said “you’d have to see a significant take-up in other devices to warrant moving away from shortwave”. During Estimates, ABC Managing Director Michelle Guthrie indicated an international development team was “very connected with the circumstances in each of the countries in which we operate”.</p> <p>(a) Is the ABC – through its international development team or otherwise - aware of whether there has been a significant take-up in internet-enabled devices through the Pacific?</p> <p>(b) What evidence does the ABC have of this? Please provide this.</p> <p>(c) The article claimed a megabyte of data in Fiji cost about \$3 and an hour of audio streaming used about 30 megabytes. Is the ABC aware of whether data costs have significantly decreased for internet access in these regions?</p> <p>(d) How will the ABC ensure it maintains its coverage in the region, given replacement services rely on affordable internet access?</p> | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|--|--|---|
| | | | | <p>9. The same SMH article referred to a confidential ABC research conducted in 2010 in rural PNG which found:</p> <ul style="list-style-type: none"> ▪ 1 in 3 radio listeners tuned in to Radio Australia. ▪ 8 in 10 Radio Australia listeners use short-wave. ▪ 80 per cent of people had a mobile phone, but only 10 per cent of them could connect to the web. <p>(a) Has the ABC conducted more recent research in this area since 2010?</p> <p>(b) If so, what were the results?</p> <p>(c) If not, why not – particularly ahead of the decision to axe the service?</p> | |
| 114. | ABC | Brown | Transcription Service | <p>1. The ABC has made a decision to cease transcribing some of its news and current affairs programs. A cut that will save the ABC just \$210,000. The ABC has indicated it is developing a “broader access strategy” and that in the interim changes to the ABC news transcription arrangements will be wound back as far as practicable while the strategy is being drafted.</p> <p>(a) Has the ABC completed this strategy? If not when will it be completed?</p> <p>(b) When will the transcription services be reinstated in full?</p> | In Writing 10/3/2017 |
| 115. | ABC | Brown | Audio Description | <p>1. The ABC’s iView Audio Description trial ended in June last year – has the ABC provided a report to the Minister as it said it would do in its interim report in November 2015?</p> <p>2. What did that report recommend?</p> <p>3. Why is it taking so long to get Audio Description when it is widely available in other parts of the world?</p> <p>4. In the UK, all broadcasters have been working towards 10% of audio described programming since 2003, with many channels doing more than this. In the US, legislation passed in 2010 will see the major networks and cable stations broadcast 7 hours of audio described programs per week by 2012. So why does Australia not yet have Audio Description services for blind and vision impaired Australians?</p> <p>5. How long will it be before we have Audio Description in Australia?</p> | In Writing 10/3/2017 |
| 116. | ABC | Whish-Wilson | Symphony Orchestra recordings and broadcasts | <p>1. What changes will the ABC make to the amount, diversity or quality of recordings of symphony orchestras?</p> <p>2. Will the ABC be reducing the amount of symphony orchestra recordings that it makes?</p> <p>3. Will the ABC be reducing the number of different symphony orchestras that it records?</p> | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|----------------|--|---|
| | | | | 4. Will the ABC be reducing the quality of symphony orchestra recordings? 5. What changes will the ABC make to the broadcast of Australian symphony orchestra recordings? 6. Will the ABC be reducing the amount of all Australian symphony orchestra radio broadcasts on Classic FM? 7. Will the ABC be reducing the amount of new Australian symphony orchestra radio broadcasts on Classic FM? 8. Will the ABC be increasing the digital broadcast of all Australian symphony orchestra recordings? 9. Will the ABC be increasing the digital broadcast of new Australian symphony orchestra recordings? | |
| 117. | ABC | Bilyk | Functions | In relation to expenditure on any functions or official receptions etc hosted Michelle Guthrie since she took office as Managing Director of the ABC, can the following please be provided: (a) List of functions (b) List of attendees (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided. | In Writing 10/3/2017 |
| 118. | ABC | Bilyk | Indoor plants | What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for Ms Guthrie's office since she became Managing Director of the ABC? | In Writing 10/3/2017 |
| 119. | ABC | Bilyk | Water cooler | What was the total cost (GST inclusive) of providing any water cooler for use in Ms Guthrie's office since she became Managing Director? Please provide a breakdown of costs for acquiring and maintaining/resupplying any water cooler. | In Writing 10/3/2017 |
| 120. | ABC | Bilyk | Snacks | What was the total cost (GST inclusive) of supplying fruit and other snacks for Ms Guthrie since she became Managing Director? | In Writing 10/3/2017 |
| 121. | ABC | Bilyk | Coffee machine | Is there a coffee machine in Ms Guthrie's office? If so, please advise (a) make and model (b) purchase or lease cost (c) ongoing maintenance costs (d) ongoing cost of supplying coffee and other consumables | In Writing 10/3/2017 |
| 122. | ABC | Bilyk | Mobile devices | 1. Does Ms Guthrie have an ABC issued mobile telephone? | In Writing |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|------------------|--|---|
| | | | | (a) What is the make and model? (b) What was the total cost (GST inclusive) of purchasing that mobile telephone? 2. Does Ms Guthrie have an ABC issued ipad or tablet computer? (a) What is the make and model? (b) What was the total cost (GST inclusive) of purchasing that ipad/tablet computer? | 10/3/2017 |
| 123. | ABC | Bilyk | Office upgrades | Have the furniture, fixtures or fittings of Ms Guthrie's office been upgraded since she became Managing Director? If so, can an itemised list of costs please be provided (GST inclusive)? | In Writing 10/3/2017 |
| 124. | ABC | Bilyk | Websites | 1. What are the top 20 most utilised (by data sent and received) unique domain names accessed by Ms Guthrie since she took office as Managing Director? 2. What are the top 20 most accessed (by number of times accessed) unique domain names accessed by Ms Guthrie since she took office as Managing Director? | In Writing 10/3/2017 |
| 125. | ABC | Bilyk | Flights | 1. Can an itemised list of the cost of flights for Ms Guthrie since she took office as Managing Director please be provided (GST inclusive)? 2. When travelling domestically does she travel in business class? 3. What class of travel does Ms Guthrie travel in when flying internationally? | In Writing 10/3/2017 |
| 126. | ABC | Bilyk | Ground transport | Can an itemised list of the cost of ground transport for Ms Guthrie since she took office as Managing Director please be provided (GST inclusive)? | In Writing 10/3/2017 |
| 127. | ABC | Urquhart | Radio National | 1. Does the ABC accept that the Save RN Music campaign response to the axing of a number of music programs on Radio National last year demonstrates that these music programs had value and impact in the Australian music context? 2. Does the recent axing of a number of music programs from Radio National represent a net reduction in the broadcasting of any music genres over the ABC's broadcast platforms? If so, what genres? 3. How does the ABC expect audiences in regional, rural and remote areas to access specialised Australian music content on the ABC if they can't access digital radio, or if their internet service is unreliable? 4. Does the ABC believe that listeners in rural, regional and remote areas should be able to access ABC music programming when they are mobile – out and about? If so, how? | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------|--|---|
| | | | | <p>5. Does the ABC agree that listeners in regional and remote areas are impacted disproportionately by the decision to remove most music programming from Radio National, given the digital divide (inadequate service availability in those areas)?</p> <p>6. What consultation did the ABC carry out with the Radio National audience prior to the decision to axe the majority of its music programming from Radio National?</p> <p>7. What consultation did the ABC carry out with music and arts organisations prior to the decision to axe the majority of its music programming from Radio National?</p> <p>8. To what extent was the ABC's decision to axe music programs from Radio National based on listenership statistics?</p> <p>9. To what extent was the ABC's decision to axe music programs based on budgetary measures?</p> <p>10. Why is music content considered by RN 'The Ideas Network', to be mutually exclusive from the concept of 'big thinking' and 'big ideas'?</p> <p>11. Does the ABC consider specialised music content to be part of the concept of 'ideas'? If not, why not?</p> <p>12. Are podcast royalties and streaming royalties a hurdle for the ABC continuing to broadcast music on Radio National? If so, what is the ABC doing to address these issues?</p> <p>13. How will regional and rural audiences be able to access ABC music content (independent, world folk, faith, jazz and alternative Australian music) outside Local ABC and FM radio?</p> <p>14. What percentage of Australian music formerly presented on Radio National is now represented on other linear and DAB+ ABC music formats?</p> <p>15. What percentage of faith music formerly presented on Radio National is not represented on other linear and DAB+ ABC music formats?</p> <p>16. What percentage of music from Australia's non-English speaking, immigrant and indigenous communities formerly presented on Radio National is not represented on other linear and DAB+ ABC music formats?</p> <p>17. Government reports have shown that the infrastructure necessary to make digital broadcast platforms accessible to most Australians is about 10 years away. How does the ABC plan to provide rural and regional listeners (who cannot access reliable internet or digital radio) with the same access to</p> | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-----------------|---|---|
| | | | | <p>diverse content while this transition occurs?</p> <p>18. Does the ABC think that it is adequate for regional, rural and remote listeners to listen to radio programming via their television?</p> <p>19. Does the ABC have evidence that indicates where and when most people listen to Radio National? If so, what does that evidence show?</p> <p>20. What evidence does ABC Radio have that indicates where and when regional, rural and remote people listen to internet streaming of ABC radio stations like double J, Triple J, RN, Jazz etc.?</p> <p>21. Based on all 2016 surveys for all Radio National stations, what was the share, cumulative, average audiences and the average time spent listening for each of the decommissioned and removed Radio National (RN) programs: 'The Inside Sleeve', 'The Daily Planet', 'The Rhythm Divine', 'The Live Set', 'Jazztrack' and "Soundproof", in the capital cities, regional and country markets? Please include corresponding simulcast DAB+ stations in the capital city markets if available.</p> <p>22. Based on all 2016 surveys for all Radio National stations, what was the share, cumulative, average audiences and the average time spent listening for each of each of the following standard sessions: Breakfast (5:30am-9am), Morning (9am-12noon), Afternoon (12noon to 4pm), Drive (4pm-7pm) and Evening (7pm-12mn) in the capital cities, regional and country markets? Please include corresponding simulcast DAB+ stations in the capital city markets if available.</p> | |
| 128. | ABC | Urquhart | Performing arts | <p>1. Over the last three years, has there been a net reduction in the number of ABC recordings of performances by Australian performing arts organisations?</p> <p>(a) If so, why?</p> <p>(b) Are there plans to reduce the number of these recordings in future?</p> <p>2. Over the last three years, has there been a net reduction in the number of direct broadcasts on Classic FM (that is, performances broadcast on Classic FM in real time) of music performed by Australian performing arts organisations?</p> <p>(a) If so, why?</p> <p>(b) Are there plans to reduce the number of these direct broadcasts in future?</p> <p>3. What impact does a reduction in the quantity of broadcasts have on the performing arts ecosystem in Australia?</p> | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------------------|------------------------|---|---|
| | | | | <ol style="list-style-type: none"> What impact does a reduction in the amount of curated, specialist music programming have on the quality of music programming in Australia? How can the ABC be said to be fulfilling its Charter if it reduces the number of recordings and direct broadcasts of performing arts organisations? What are the key elements of the Service Level Agreements between the ABC and Australia's six state symphony orchestras? What is the ABC doing to realise the value of these Service Level Agreements? | |
| 129. | ABC | Urquhart | Transcription services | <ol style="list-style-type: none"> What activities has the ABC undertaken to update its access strategy for captioning, audio description and transcription of ABC services? When will the ABC's access strategy be completed? Will the ABC maintain its level of transcription services? The ABC's iView Audio Description trial ended in June last year. What does the ABC's report to the Minister recommend? Why is it taking so long to get Audio Description when it is widely available in other parts of the world? | In Writing 14/3/2017 |
| 130. | ABC | Roberts/ Burstons | Editorial policies | <p>From the editorial policies of the ABC, I quote: "The ABC has a statutory duty to ensure that the gathering and presentation of news and information is impartial according to the recognised standards of objective journalism."</p> <p>Now I understand that these standards are not always going to be adhered to. Everyone makes mistakes. But I've noticed an odd pattern to the mistakes, and I wonder if you could help me understand it.</p> <ol style="list-style-type: none"> February 2017, a complaint was upheld that a story on death of Fidel Castro was essentially a hagiography, describing him as a "romantic revolutionary". Have any complaints ever been upheld that the ABC has been excessively critical of communist dictators? December 2016, a complaint was upheld that Immigration Minister Peter Dutton was inaccurately described as making inflammatory statements about Lebanese Muslims that he did not in fact make. Have any complaints that the ABC has made similar false claims about the statements of a Labor Minister ever been upheld? November 2016, a complaint was upheld that the ABC repeatedly aired the views of a pro- euthanasia advocate without an opposing view also | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---------------------------|--|---|
| | | | | <p>being put. Has there ever been a complaint upheld that an anti-euthanasia advocate was given an unopposed platform on the ABC?</p> <p>4. October 2016, a complaint was upheld that a report on the Safe Schools program was not impartial and did not give airtime to controversies surrounding the program. Has there ever been a complaint upheld that the ABC failed to outline controversies surrounding programs in support of traditional social values?</p> <p>5. August 2016, a complaint was upheld that a story was unduly favourable to Greens Senator Sarah Hanson-Young. Has a complaint ever been upheld that an ABC story was unduly favourable to One Nation Senator Pauline Hanson?</p> <p>6. The list goes on and on. I am confused. Why is it that whenever the ABC fails to be impartial, it is always partial to the "left" or control side of the debate? What possible explanation could there be for this pattern of behaviour?</p> | |
| 131. | NBN Co | Urquhart | Access Network | <p>Senator URQUHART: Can you explain for each access network how much the design phase actually costs and whether it contributes to the CPP.</p> <p>Mr Morrow: Stephen, can you help with that?</p> <p>Mr Rue: The design phase will be broadly similar. If you give me a few minutes I can see if I can find the differences. They all feed into the cost per premises, yes.</p> <p>Senator URQUHART: Can you give me a bit more detail about how much the design phase costs for each access—</p> <p>Mr Rue: If you want to move on, I will come back to you.</p> <p>Senator URQUHART: I can move on.</p> | Page 104 |
| 132. | NBN Co | Chisholm | HFC premises | <p>Senator CHISHOLM: Is it conceivable that not all of 2.8 million HFC premises are in the design phase?</p> <p>Mr Morrow: It is conceivable, yes</p> <p>Senator CHISHOLM: Would you be able to take on notice to provide a bit more detail?</p> <p>Mr Morrow: About how many are not yet in the design?</p> <p>Senator CHISHOLM: Yes.</p> <p>Mr Morrow: Yes, happy to.</p> | Page 106-107 |
| 133. | NBN Co | Griff | Communications and Public | <p>Senator GRIFF: Mr Morrow, I think you are doing a fantastic job of managing to get 70,000 through on the frequency you are now. It is quite an</p> | Page 107 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|--------------------------------|--|---|
| | | | Information costs | <p>incredible undertaking, and I appreciate that it is not easy on many fronts, dealing with so many contractors and others associated with it. I will no doubt have a couple of things to say about that in the coming minutes. In your 2015-16 annual report, communication and public information costs increased by 82 per cent, from \$23 million to \$51 million. Can you break that down to what was spent on brand advertising, activation, communication and public education? Are you able to break it down to that detail?</p> <p>Mr Rue: I have the numbers with for the half year for 2017. I do not have last year's numbers. Can I give you the half-year breakdown?</p> <p>Senator GRIFF: On notice is fine.</p> <p>Mr Rue: I will take it on notice.</p> | |
| 134. | NBN Co | Griff | Gen nbn | <p>Senator GRIFF: Going back to 'gen nbn', there is no mention whatsoever in your TV ad about you being a wholesaler; it is all aspirational and 'what you can do'.</p> <p>Mr Simon: It is all part of an integrated campaign. We do not just advertise on TV; TV is supported by online, by DM and by our website. We also then work closely with our RSPs, who then support marketing into programs on the back of that. It is a totally integrated program.</p> <p>Mr Morrow: I would add that is quite common for wholesale-type companies. Intel does a number of advertisements; it actually stimulates the market for consumers to actually say, 'I'd like to have Intel processors within my computers or devices.' It is not uncommon. There are lots of different examples of wholesalers being able to do this to stimulate the market. We actually can see that there is a return on this. The brand image, the attractiveness and of course the desire to take up the services sooner make the amount of spend—and it is less than \$10 million. We will take it on notice, with the actual amount, but is less than \$10 million and it is well worth the investment.</p> | Page 108 |
| 135. | NBN Co | Griff | Incorrect installations | <p>Senator GRIFF: But in those instances nobody could snip a Telstra cable, for instance, because they are fully closed in conduit all the way up the wall with the box high up. But NBN is about the height off the ground I am indicating to you, with as much of the cable as I am indicating coming out of the conduit, with no other conduit around it. Are you saying that that is an acceptable installation?</p> <p>Mr Morrow: It sounds like it. I would not know what the details are specifically. But, again, there is cable running all over. Everybody has seen the way the telecom network has been constructed in the past. It was never meant</p> | Page 111 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---------------------------|--|---|
| | | | | <p>to protect somebody from doing criminal damage of going up and vandalising a home. That was not the intent. It is always there to protect from a safety point of view, but from a vandalism point of view, that is not within the remit.</p> <p>Senator GRIFF: I would suggest that something that is the height I am indicating off the ground, outside of a bank, fully exposed, is not a good practice.</p> <p>Mr Morrow: We would be happy to take a look at it so that we know we are talking about the same thing.</p> <p>Mr Simon: I think there is a difference between whether a standard has been followed and the quality of that build and the location. If the bank will run its own security controls for a branch, they will do that as part of the network determination, whether that is essential service, critical service or whether it needs high security. So I am not clear, when you talk about the conduit—if there is no conduit there or if there is naked cable, then I agree that would not be according to the standard, but the discussion is on the position of that PCD. There are many different types of PCDs that can be located and are accessible to the community. It is impossible to make them secure. That has to be specifically done at the request of the end user.</p> <p>Senator GRIFF: How many incorrect installations have you had to repair or correct in 2015-16?</p> <p>Mr Simon: We would have to take that on notice.</p> | |
| 136. | NBN Co | Ludlam | New HFC – Telstra network | <p>Senator LUDLAM: One last question on HFC before I move on: how much new HFC are you going to have to infill into the Telstra network?</p> <p>Mr Morrow: Very little.</p> <p>Senator LUDLAM: Not zero, but not much? Go ahead, Mr Rue.</p> <p>Mr Rue: It is still being determined, but it is not a big per cent.</p> <p>Senator LUDLAM: Is it single figures, double figures? You still will be laying new HFC to fill in some gaps or degraded parts of the network.</p> <p>Mr Morrow: Yes, but that is small.</p> <p>Senator LUDLAM: Is it less than 10 per cent?</p> <p>Mr Morrow: Can I give you a little bit of an idea to kind of explain it, because we do not know the percentage. We will take it on notice, if you would like.</p> | Page 119 |
| 137. | NBN Co | Ludlam | Greenfield fibre | <p>Senator LUDLAM: How much greenfield fibre to the node are you putting into the ground?</p> <p>Mr Simon: I cannot tell you the exact amount. Our policy on greenfield for broadacre is still for FTTP, but without a doubt—</p> | Page 122 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|----------------------|--|---|
| | | | | <p>Senator LUDLAM: Sorry?</p> <p>Mr Simon: Fibre to the premises.</p> <p>Senator LUDLAM: That is what I thought.</p> <p>Mr Simon: However, when we are in an FTTN area, if there is, say, a classic small house redevelopment that turns into a duplex or four apartments, if the node is there we would be connecting to the fibre.</p> <p>Senator LUDLAM: Could you throw some metrics to us? I think I asked you this last year at some point. Could you put some numbers to that on notice?</p> <p>Mr Morrow: Can I just be sure that I understand the question, Senator. If there are couple of new homes that are being built in an existing FTTN neighbourhood, copper will be run to those because it does not make economic sense to put fibre in for just a couple of homes on a block of land that has been remodelled. If it is in a bigger development, that is typically going to be served by fibre going up to those areas.</p> <p>Mr Simon: Correct—broadacre.</p> | |
| 138. | NBN Co | Ludlam | Satellites - Latency | <p>Senator LUDLAM: I have two questions. If they are complex please take them on notice, because we are out of time. Have you had any complaints from users of those satellites around the latency involved that makes it almost unusable for voice communications because it is bouncing a long way out and a long way back? Secondly, how many people did you leave behind in the rollover from the interim service?</p> <p>Mr Morrow: The network was never designed for voice. It can do it but it is a second-rate service, if you will.</p> <p>Senator LUDLAM: Because of the latency?</p> <p>Mr Morrow: Because of the latency, predominantly.</p> <p>Mr Simon: It is not a voice satellite; it is a broadband satellite.</p> <p>Mr Morrow: I would remind the senator, too, that we do not disconnect the copper. Telstra does not disconnect the copper going to these homes. After 18 months the fixed line network has to disconnect. For the fixed wireless and the satellite, Telstra continues to maintain the copper and provide those services.</p> <p>Senator LUDLAM: So what do the folks in the Sky Muster footprint without copper do for voice from now on?</p> <p>Mr Morrow: No. Again, you can do a variation of it, but it is like an early Skype call, if you remember that quality.</p> <p>Senator LUDLAM: I do. Right. What are those people meant to do for voice communications?</p> | Page 123 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--------------------------|--|---|
| | | | | <p>Mr Morrow: It is not a requirement of NBN.</p> <p>Senator LUDLAM: I am happy for you to take it on notice if you have got anything you can add.</p> <p>Mr Morrow: We are happy to. If that does not answer your question, we will.</p> <p>Senator LUDLAM: Thank you.</p> | |
| 139. | NBN Co | Chisholm | Fibre distribution point | <p>Senator CHISHOLM: [inaudible] of the fibre to the distribution point, and I can get a sense of Mr Morrow's excitement. I have a couple more to finish off on that. In terms of what they are using for the fibre distribution point, is it VDSL2?</p> <p>Mr Morrow: It is—today. The initial application will be.</p> <p>Senator CHISHOLM: Is that using a 17a or a 30a profile?</p> <p>Mr Morrow: We will have to take that on notice. I will ask the team whether they know. We will see if the team knows.</p> | Page 123 |
| 140. | NBN Co | O'Neill | Reapportioning Money | <p>Senator O'NEILL: So there is some wriggle room and some rubbery money there that allows you to do this, is that right?</p> <p>Mr Morrow: It is reapportioning money—it is not rubbery or wriggle room.</p> <p>Mr Rue: In the event that the trials were not successful and we were not able to use it, we would have had to have a solution for those long lines that Mr Morrow talked about. So the money would have been spent anyway, just in a different way.</p> <p>Senator O'NEILL: To be clear, what was factored in and how much was factored in?</p> <p>Mr Morrow: Unfortunately we always talk in averages and that can get us in trouble. Fibre-to-the-node has an average of \$2,300 of capital spend to build that network out. But we know that if you get beyond a kilometre it will not work. So you cannot use fibre to the node from beyond a kilometre. But we did not know whether it was going to be fixed wireless or some other technology or if we would have to put fibre to the premises in, so we allocated money for those homes.</p> <p>Senator O'NEILL: How much was that? That is the question.</p> <p>Mr Morrow: Far more than \$2,300. I do not recall.</p> <p>Mr Rue: I don't recall.</p> <p>Mr Morrow: We can take it on notice. It is no secret. We allocated a certain amount of money for those homes that we knew would be far greater than \$2,300. So now what we are doing is saying that we will take that money, because we now have a solution with fibre to the curb that fits within that. So</p> | Page 125-126 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|--------------------|---|---|
| | | | | <p>that is fantastic. We will use that. That solves the 25 meg problem. It puts more FTTC and we will get more experience. We are trying to get this to where that is a preferred technology. We are excited about that. On the HFC for Optus, we know what the cost per premises is now that we have all of that new data. We know what the information is on FTTC cost per premises. So let's go ahead and switch that, because we think that we can learn more. Even if it does cost slightly more we can learn more from doing more fibre to the curb in a bigger area. If we nail that and get that right then that clearly is going to be one of the solutions when we come back to needing to offer more speed on that proper network, especially at the long loop lengths.</p> <p>Senator O'NEILL: From a parochial point of view, do you have any fibre to the node rolled out that goes beyond a kilometre?</p> <p>Mr Morrow: Yes, there is some that starts out initially that way.</p> <p>Senator O'NEILL: Where is that?</p> <p>Mr Morrow: We would have to take that on notice.</p> <p>Mr Simon: It is not in a particular area. It just happens that there might be a couple of premises that sit in an area. We obviously then remediate them to deliver them back to a distance that can meet the 25 minimum and 50 minimum speeds.</p> | |
| 141. | NBN Co | Duniam | Sky Muster service | <p>Senator DUNIAM: With respect to the failure that occurred towards the end of the last calendar year, how many users were on the Sky Muster service at that point in time?</p> <p>Mr Morrow: At the time I think we were roughly about 30,000 in December—is that right?</p> <p>Mr Simon: Yes, somewhere around that number. When we launched the service we did not see any issues and it was working quite okay up until about 15,000 to 16,000 end-users. Once we started seeing some load, under load we started seeing some of these network incidents occur, and that basically occurred in September and October. By December we had about 30,000.</p> <p>Mr Morrow: Actually, we were doing about 1,000 to 2,000 a week, so it was maybe even a little more than that. Call it close to 40,000, roughly. We can go back and check if you like.</p> <p>Senator DUNIAM: Sure, that would be great if you could do that on notice. And currently we have?</p> <p>Mr Morrow: 65,000.</p> | Page 130 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|---|---|
| | | | | | |
| 142. | NBN Co | Bilyk | Failure to answer questions | In relation to NBN Co's previous failure to properly answer Questions on Notice about its expenditure of taxpayer funds (Questions on Notice numbers 130 and 132 asked in the 2016 Supplementary Budget Estimates refer), please advise why NBN Co is above the rules, and why NBN Co and its senior employees including Ziggy Switkowski are too busy to answer questions which are regularly answered at the very highest levels of Government including by the Prime Minister and His Excellency the Governor-General. | In Writing 10/3/2017 |
| 143. | NBN Co | Bilyk | Correspondence about previous questions | Please provide copies of all internal correspondence within NBN Co about questions asked of NBN Co by Senator Bilyk at the 2016 Supplementary Budget Estimates and all related correspondence between NBN Co and the Department of Communications and the Arts or the Minister for Communications and the Arts. | In Writing 10/3/2017 |
| 144. | NBN Co | Bilyk | Functions | In relation to expenditure on any functions or official receptions etc since 1 October 2016, can the following please be provided: (a) List of functions; (b) List of attendees; (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided. | In Writing 10/3/2017 |
| 145. | NBN Co | Bilyk | Plants and gardens | 1. What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for all NBN Co premises in calendar year 2016? 2. What was the total cost (GST inclusive) of external gardens and landscaping for all NBN Co premises in calendar year 2016? | In Writing 10/3/2017 |
| 146. | NBN Co | Bilyk | Subscriptions | What was the total cost (GST inclusive) of subscriptions to print and online news services, newspapers, magazines, journals and periodicals etc in calendar year 2016 for NBN Co? Please provide a complete list of each service to which NBN Co subscribed. | In Writing 10/3/2017 |
| 147. | NBN Co | Bilyk | Gifts | What was the total cost (GST inclusive) of all gifts purchased for use by NBN Co employees in calendar year 2016? (a) Can an itemised list of gifts and costs thereof (GST inclusive) please be provided? (b) Who was the recipient of each gift? | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-----------------|--|---|
| | | | | (c) For what purpose was each gift given? | |
| 148. | NBN Co | Bilyk | Water coolers | What was the total cost (GST inclusive) of providing water coolers at NBN Co premises in calendar year 2016? (a) Please provide a breakdown of costs for acquiring and maintaining/resupplying water coolers. | In Writing 10/3/2017 |
| 149. | NBN Co | Bilyk | Snacks | What was the total cost (GST inclusive) of supplying fruit and other snacks at NBN Co premises in calendar year 2016? | In Writing 10/3/2017 |
| 150. | NBN Co | Bilyk | Coffee machines | Can an itemised list of coffee machines at NBN Co premises please be provided including (a) make and model (b) purchase or lease cost (c) ongoing maintenance costs (d) ongoing cost of supplying coffee and other consumables? | In Writing 10/3/2017 |
| 151. | NBN Co | Bilyk | Mobile devices | <ol style="list-style-type: none"> How many mobile telephones are currently on issue to NBN Co staff? (a) Can an itemised list showing make and model please be provided? How many new mobile phones were purchased by NBN Co in calendar year 2016? (a) What was the total cost (GST inclusive) of purchasing mobile telephones for NBN Co staff in calendar year 2016? How many mobile telephones had to be replaced due to damage in calendar year 2016? (a) What was the cost of replacement (GST inclusive)? How many mobile telephones were reported lost or stolen in calendar year 2016? (a) What was the cost of replacement (GST inclusive)? How many ipads/tablets are currently on issue to NBN Co staff? (a) Can an itemised list showing make and model please be provided? How many new ipads/tablets were purchased by NBN Co in calendar year 2016? What was the total cost (GST inclusive) of purchasing ipads/tablets for NBN Co staff in calendar year 2016? How many ipads/tablets had to be replaced due to damage in calendar year 2016? (a) What was the cost of replacement (GST inclusive)? How many ipads/tablets were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)? | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---------------------------------------|--|---|
| | | | | 10. What was the total cost of bills for mobile telephones and other mobile devices (GST inclusive) for calendar year 2016 for each the following staff (a) Ziggy Switkowski (b) Bill Morrow (c) Karina Keisler. Please provide a separate figure for each of the above NBN Co staff. | |
| 152. | NBN Co | Bilyk | Stationary and paper | 1. How much did NBN Co spend on stationary and office supplies (excluding paper) in calendar year 2016 (GST <u>inclusive</u>)? 2. How much did NBN Co spend on paper in calendar year 2016 (GST <u>inclusive</u>)? 3. What brand of paper does NBN Co use? (a) Is this paper Australian made? If no, why doesn't NBN Co buy Australian made paper? | In Writing 10/3/2017 |
| 153. | NBN Co | Bilyk | Executive office upgrades | Have the furniture, fixtures or fittings of Mr Switkowski been upgraded since 1 October 2016? If so, can an itemised list of costs please be provided (GST <u>inclusive</u>)? | In Writing 10/3/2017 |
| 154. | NBN Co | Bilyk | Facilities upgrades | Have the facilities of any of NBN Co's premises been upgraded since 1 October 2016, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment? If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs (GST <u>inclusive</u>)? Can any photographs of the upgraded facilities please be provided? | In Writing 10/3/2017 |
| 155. | NBN Co | Bilyk | Media and public relations | 1. How much has NBN Co spent on media monitoring since 1 October 2016 (GST inclusive)? 2. How many media or public relations advisers are employed by NBN Co? (a) Can an organisational chart for the relevant area of NBN Co please be provided? (b) What was the total cost of employing relevant staff in calendar year 2016 (please provide a global figure)? | In Writing 10/3/2017 |
| 156. | NBN Co | Bilyk | Advertising and information campaigns | 1. How much has NBN Co spent on advertising and information campaigns since 1 October 2016 (GST <u>inclusive</u>)? 2. How much did NBN Co spend on Facebook advertising or sponsored Facebook posts in calendar year 2016 (GST inclusive)? 3. How much did NBN Co spend on Google adwords advertising in calendar year 2016 (GST inclusive)? | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|---|---|
| 157. | NBN Co | Bilyk | Market research | 1. How much did the NBN Co spend on market research in calendar year 2016 (GST inclusive)? (a) What was the purpose of this market research? (b) Did it relate to an advertising or information campaign? If so, which campaign? | In Writing 10/3/2017 |
| 158. | NBN Co | Bilyk | Legal costs | 1. What was NBN Co's total spend on external legal services (including services provided by the Australian Government Solicitor) (GST inclusive) for calendar year 2016? 2. Can an itemised list of costs of each legal matter (GST inclusive) please be provided? | In Writing 10/3/2017 |
| 159. | NBN Co | Bilyk | NBN Co send Police to raid Malcolm Turnbull's political opponents | 1. Please provide a fully itemised list of costs (GST inclusive) for external legal services procured by NBN Co in relation to the investigation of alleged leaks by NBN Co staff to the Opposition and the subsequent AFP raids. 2. Provide the same information in relation to the costs of internal and external security and investigation staff. | In Writing 10/3/2017 |
| 160. | NBN Co | Bilyk | Consultancies | 1. Please provide an itemised list of costs (GST inclusive) for spending in calendar year 2016 on external consultants/service providers in the following categories please be provided: (a) social media (b) photography (c) graphic design (d) web design (e) electronic communications (f) acting or public speaking training (g) ergonomics. | In Writing 10/3/2017 |
| 161. | NBN Co | Bilyk | Redundancies | 1. How many staff were made redundant in calendar year 2016? (a) How many were voluntary redundancies? (b) How many were forced redundancies? 2. What was the total cost of all redundancies (expressed as a single global figure)? 3. Have any staff made redundant in calendar year 2016 subsequently carried out work for NBN Co as a contractor? | In Writing 10/3/2017 |
| 162. | NBN Co | Bilyk | iTunes/Android | 1. Does NBN Co have an iTunes account? If so, what was the total expenditure on iTunes in calendar year 2016 (GST inclusive)? (a) What applications/subscriptions/services purchased through iTunes in | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---------------------------------------|---|---|
| | | | | <p>calendar year 2016?</p> <p>2. Does NBN Co have an Android account? If so, what was the total expenditure on Android in calendar year 2016 (GST inclusive)?</p> <p>(a) What applications/subscriptions/services purchased through Android in calendar year 2016?</p> | |
| 163. | NBN Co | Bilyk | Websites | <p>1. What were the top 20 most utilised (by data sent and received) unique domain names accessed by NBN Co staff in calendar year 2016?</p> <p>2. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by NBN Co staff in calendar year 2016?</p> | In Writing 10/3/2017 |
| 164. | NBN Co | Bilyk | Flights | <p>1. What was NBN Co's total expenditure on flights for staff in calendar year 2016 (GST inclusive)?</p> | In Writing 10/3/2017 |
| 165. | NBN Co | Bilyk | Ground transport | <p>1. What was NBN Co's total expenditure on the following categories of ground transport in calendar year 2016 (GST inclusive):</p> <p>(a) Taxi hire</p> <p>(b) Limousine hire</p> <p>(c) Private hire car; and</p> <p>(d) Ridesharing services.</p> | In Writing 10/3/2017 |
| 166. | NBN Co | Griff | Marketing and communications/ Gen NBN | <p>1. In your annual report communication and public information costs increased by 82% in 2015-16, from \$23m to \$51m. Please provide a breakdown of how this was spent.</p> <p>(a) What proportion of this expenditure was on the Gen NBN campaign?</p> <p>2. During Estimates, CFO Stephen Rue indicated communications costs would rise to between \$70m and \$80m in 2016-17. Is there an updated figure? Please provide a breakdown of anticipated spend across all communications, marketing and PR activities.</p> <p>3. What is the projected cost of the Gen NBN campaign for 2016-17 (and forward years if relevant)?</p> <p>(a) Have you allocated extra money for this campaign? If not, where has this extra money been drawn from and what activities were cut or reduced to pay for this campaign?</p> <p>(b) How will success/outcomes of the campaign be measured?</p> <p>(c) Does NBN or its sub-contractors have any monitoring in place to assess the reach and effectiveness of the GenNBN campaign across its various platforms? Please detail what is in place.</p> <p>4. How long is Gen NBN intended to run across the various platforms (TV, outdoor, social media, print)?</p> | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|--------------|---|---|
| | | | | <p>5. In this zdnet story http://www.zdnet.com/article/nbn-launches-gen-nbn-marketing-campaign/ NBN executive general manager for Brand and Marketing Kent Heffernan said the aim is for “the creative to speak to NBN as a visionary brand”. Why is this deemed necessary given eventual migration to the NBN is not a choice?</p> <p>6. Mr Heffernan was also quoted as saying: “National roll-out messaging and metro-focused marketing strategies will help ensure everyone understands not only why to switch over to the NBN network, but when, how, and the benefits it can bring”. Please outline what aspects of the campaign explain when and how to switch over (for instance, this isn’t apparent in the television ad)?</p> <p>7. Have there been concerns raised internally or externally – including from RSPs – that the GenNBN campaign is creating some confusion in the market as to the NBN’s role and perpetuating an impression NBN is a retailer, rather than wholesaler?</p> <p>8. During Estimates, Chief Customer Officer John Simon indicated households receive “at least five pieces of communication” about switching to the NBN. Given the persistent confusion among elderly customers and those who do not have home internet (as demonstrated by my constituents) about what the NBN means for them and their landlines in particular, has there been any consideration or planning for a broader public education advertising campaign with a television and/or outdoor component?</p> <p>9. Does NBN Co collect statistics on the nature of the inquiries to your call centre?</p> <p>(a) If so, please provide the number of calls that have been referred to RSPs – that is, relating to connection and other retail-specific issues.</p> | |
| 167. | NBN Co | Griff | Installation | <p>1. How many incorrect installations did NBN Co repair or correct in 2015-16?</p> <p>(a) How much did this cost?</p> <p>2. How many repairs to damaged boxes and cables did NBN conduct in 2015-16 (ie whether because of accidental damage or deliberate damage/tampering/vandalism)?</p> <p>(a) How much did this cost?</p> <p>3. In instances where conduit cables are cut or severely damaged, how long does the average repair take?</p> <p>4. What has NBN Co allocated – or projected will be the cost - for incorrect</p> | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---------------------|---|---|
| | | | | <p>installations in the forward years (to 2020)?</p> <p>(a) What is that figure for repairs?</p> <p>5. Where repairs are required, who pays for them – NBN or the contractor, and in what circumstances?</p> <p>(a) Are there circumstances in which the retailer or customer would pay for repairs? What are they?</p> <p>6. In a situation where a business or residential customer has a prolonged outage due to repairs, in what circumstances would compensation be paid?</p> <p>(a) How would this compensation be calculated?</p> <p>(b) If none would be paid: Why not – given a prolonged outage may have a sizeable and concrete impact on a business?</p> | |
| 168. | NBN Co | Griff | Customer experience | <p>1. In response to previous questions from me, NBN Co has advised consumers can find the call centre phone number on the Medical Alarm page. In fact, the number provided there is different from the general number provided in other communications. It is 1800 227 300 where the general number provided on collaterals is 1800 687 626. What is this number for?</p> <p>(a) In light of this, where on the website – in a prominent position, rather than at the bottom of a web form or similar – can your call centre number be found?</p> <p>2. Will the NBN Co put its phone number in a prominent and easy-to-see position on its home page?</p> <p>(a) If not, why not?</p> <p>3. The Australian Communications and Media Authority report “Migrating to the NBN: The experience of Australian Consumers”, shows about 40% of residents and businesses have some understanding of how to connect to the NBN, but more than a quarter of residents and one in five businesses do not.</p> <p>(a) Does NBN Co consider this a high degree of ignorance?</p> <p>(b) Is NBN planning to address this this?</p> <p>i. If so, how? If not, why not?</p> <p>4. The ACMA report also said there was confusion as to who will be providing different aspects of the installation service. Many participants did not know who to call if there was an issue.</p> <p>(a) Has NBN taken these findings on board, and does it plan to take any new/additional steps to address this confusion and improve consumer</p> | In Writing 10/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------|-----------------------------|----------|----------------------------------|--|---|--|--|--|----------------|--|------------------|--|--|------------------|--|--|------|--|--|------|--|--|-----|--|--|----------------|--|--|-----------|--|--|-------------------|--|--|-------------------------|
| | | | | awareness? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 169. | NBN Co | Urquhart | Copper – metres purchased by NBN | 1. How many metres of copper has NBN Co purchased for the NBN rollout to date? 2. Who supplies NBN Co with copper for the NBN rollout? 3. From what countries has the copper been purchased from? 4. How many metres of copper does NBN expect it will have purchased by the end of the rollout? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 170. | NBN Co | Urquhart | Signal tests | 1. When NBN Co performs an on-site signal test to determine whether a premises can receive an adequate fixed-wireless service, and determines the premises cannot receive an adequate, and must therefore use satellite, does NBN Co then go back to update its coverage maps and internal systems to reflect the surrounding properties are unable to receive fixed-wireless? 2. What are the risks pertaining to duplication or work and unnecessary delays? 3. What is the cost of getting a technician out to perform a fixed-wireless signal test? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 171. | NBN Co | Urquhart | CAPEX | <div>With reference to Capital expenditure in FY 2017 please complete table below:</div> <table><tr><th colspan="3">Capital expenditure</th></tr><tr><td></td><th>FY17 (to date)</th><td></td></tr><tr><td>FTTP brownfields</td><td></td><td></td></tr><tr><td>FTTN greenfields</td><td></td><td></td></tr><tr><td>FTTN</td><td></td><td></td></tr><tr><td>FTTC</td><td></td><td></td></tr><tr><td>HFC</td><td></td><td></td></tr><tr><td>Fixed Wireless</td><td></td><td></td></tr><tr><td>Satellite</td><td></td><td></td></tr><tr><td>Common (if known)</td><td></td><td></td></tr></table> | Capital expenditure | | | | FY17 (to date) | | FTTP brownfields | | | FTTN greenfields | | | FTTN | | | FTTC | | | HFC | | | Fixed Wireless | | | Satellite | | | Common (if known) | | | In Writing 14/3/2017 |
| Capital expenditure | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | FY17 (to date) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTP brownfields | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTN greenfields | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HFC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fixed Wireless | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Satellite | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Common (if known) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 172. | NBN Co | Urquhart | APRU in 2016 Corporate Plan | 1. What was the assumption for APRU for FY19 in the 2016 Corporate Plan? 2. What was the assumption for APRU for FY20 in the 2016 Corporate Plan? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 173. | NBN Co | Urquhart | Operating cost | What long-term assumptions have been used for operating cost growth in the | In Writing | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | | | | | | |
|-------------------|-----------------------------|----------|--|--|---|--|------|-------------------|--|--|-------------------|--|--|--------|--|--|-----|--|--|----------------|--|--|-----------|--|--|----------------------|
| | | | growth | 2017 Corporate Plan for the years beyond 2020? | 14/3/2017 | | | | | | | | | | | | | | | | | | | | | |
| 174. | NBN Co | Urquhart | Revenue from new development charges | How much revenue has NBN earned to date from new development charges outlined in the telecommunications infrastructure in new developments policy? Please provide total and then break down by <ul style="list-style-type: none">o End-user chargeso Deployment contribution by developerso Backhaul charges to developers | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | |
| 175. | NBN Co | Urquhart | Relative cost of FTTN/B | Please confirm whether FTTB is cheaper to deploy than FTTN. | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | |
| 176. | NBN Co | Urquhart | RFS cumulative figures underpinning 2016 Corporate Plan | <div>Please confirm the underlying cumulative RFS assumptions for FY19 and FY20 underpinning financial forecasts in the 2016 Corporate Plan.</div> <table><tr><th colspan="2">FY19</th><th>FY20</th></tr><tr><td>FTTH (brownfield)</td><td></td><td></td></tr><tr><td>FTTH (greenfield)</td><td></td><td></td></tr><tr><td>FTTN/B</td><td></td><td></td></tr><tr><td>HFC</td><td></td><td></td></tr><tr><td>Fixed wireless</td><td></td><td></td></tr><tr><td>Satellite</td><td></td><td></td></tr></table> | FY19 | | FY20 | FTTH (brownfield) | | | FTTH (greenfield) | | | FTTN/B | | | HFC | | | Fixed wireless | | | Satellite | | | In Writing 14/3/2017 |
| FY19 | | FY20 | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTH (brownfield) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTH (greenfield) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTN/B | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HFC | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fixed wireless | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Satellite | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 177. | NBN Co | Urquhart | Activation cumulative figures underpinning 2016 Corporate Plan | <div>Please confirm the underlying cumulative activation assumptions for FY19 and FY20 underpinning financial forecasts in the 2016 Corporate Plan.</div> <table><tr><th colspan="2">FY19</th><th>FY20</th></tr><tr><td>FTTH (brownfield)</td><td></td><td></td></tr><tr><td>FTTH (greenfield)</td><td></td><td></td></tr><tr><td>FTTN/B</td><td></td><td></td></tr><tr><td>HFC</td><td></td><td></td></tr><tr><td>Fixed wireless</td><td></td><td></td></tr><tr><td>Satellite</td><td></td><td></td></tr></table> | FY19 | | FY20 | FTTH (brownfield) | | | FTTH (greenfield) | | | FTTN/B | | | HFC | | | Fixed wireless | | | Satellite | | | In Writing 14/3/2017 |
| FY19 | | FY20 | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTH (brownfield) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTH (greenfield) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTN/B | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HFC | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Fixed wireless | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Satellite | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 178. | NBN Co | Urquhart | Distribution of HFC premises in the 2016 | The 2016 Corporate Plan has a base case 4.0 million HFC premises. Please break down the distribution of these 4.0 million premises in the following tables: | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------------------------|--|--|---|--|---|--|--|-----|-----------------|---|---------------|---|-------------------------------------|-----|-------------|-------------|----|--|--|----------------------|--|--|-----|--|--|----|--|--|-------|-------------|-------------|----------------------|
| | | | Corporate Plan | <table><tr><th>Footprint</th><th>Number of premises (million)</th></tr><tr><td>Telstra Footprint</td><td>?</td></tr><tr><td>Optus Footprint</td><td>?</td></tr><tr><td>'HFC in-fill'</td><td>?</td></tr><tr><td>Other relevant category (if needed)</td><td>?</td></tr><tr><td>Total (sum)</td><td>4.0 million</td></tr></table> | Footprint | Number of premises (million) | Telstra Footprint | ? | Optus Footprint | ? | 'HFC in-fill' | ? | Other relevant category (if needed) | ? | Total (sum) | 4.0 million | | | | | | | | | | | | | | | | |
| Footprint | Number of premises (million) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Telstra Footprint | ? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Optus Footprint | ? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 'HFC in-fill' | ? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Other relevant category (if needed) | ? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total (sum) | 4.0 million | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 179. | NBN Co | Urquhart | Distribution of HFC premises across states | <div>Please complete the following table</div> <table><tr><th>Footprint</th><th>HFC premises in 2016 Corporate Plan</th><th>HFC premises in 2017 Corporate Plan</th></tr><tr><td>NSW</td><td></td><td></td></tr><tr><td>QLD</td><td></td><td></td></tr><tr><td>VIC</td><td></td><td></td></tr><tr><td>WA</td><td></td><td></td></tr><tr><td>SA</td><td></td><td></td></tr><tr><td>ACT</td><td></td><td></td></tr><tr><td>NT</td><td></td><td></td></tr><tr><td>Total</td><td>4.0 million</td><td>2.8 million</td></tr></table> | Footprint | HFC premises in 2016 Corporate Plan | HFC premises in 2017 Corporate Plan | NSW | | | QLD | | | VIC | | | WA | | | SA | | | ACT | | | NT | | | Total | 4.0 million | 2.8 million | In Writing 14/3/2017 |
| Footprint | HFC premises in 2016 Corporate Plan | HFC premises in 2017 Corporate Plan | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NSW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| QLD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ACT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 4.0 million | 2.8 million | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 180. | NBN Co | Urquhart | Distribution of FTTN/B premises across states | <div>Please complete the following table</div> <table><tr><th>Footprint</th><th>FTTN/B premises in 2016 Corporate Plan</th><th>FTTN/B premises in 2017 Corporate Plan</th></tr><tr><td>NSW</td><td></td><td></td></tr><tr><td>QLD</td><td></td><td></td></tr><tr><td>VIC</td><td></td><td></td></tr><tr><td>WA</td><td></td><td></td></tr><tr><td>SA</td><td></td><td></td></tr><tr><td>ACT</td><td></td><td></td></tr><tr><td>NT</td><td></td><td></td></tr><tr><td>Total</td><td>4.5 million</td><td>6.1 million</td></tr></table> | Footprint | FTTN/B premises in 2016 Corporate Plan | FTTN/B premises in 2017 Corporate Plan | NSW | | | QLD | | | VIC | | | WA | | | SA | | | ACT | | | NT | | | Total | 4.5 million | 6.1 million | In Writing 14/3/2017 |
| Footprint | FTTN/B premises in 2016 Corporate Plan | FTTN/B premises in 2017 Corporate Plan | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NSW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| QLD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ACT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 4.5 million | 6.1 million | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 181. | NBN Co | Urquhart | Distribution of FTTC premises across states | <div>Please complete the following table</div> <table><tr><th>Footprint</th><th>FTTC premises in 2016 Corporate Plan</th><th>FTTC premises as of 1 March 2017</th></tr><tr><td>NSW</td><td></td><td></td></tr><tr><td>QLD</td><td></td><td></td></tr><tr><td>VIC</td><td></td><td></td></tr><tr><td>WA</td><td></td><td></td></tr></table> | Footprint | FTTC premises in 2016 Corporate Plan | FTTC premises as of 1 March 2017 | NSW | | | QLD | | | VIC | | | WA | | | In Writing 14/3/2017 | | | | | | | | | | | | |
| Footprint | FTTC premises in 2016 Corporate Plan | FTTC premises as of 1 March 2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NSW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| QLD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | | | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|--|---|---|---|
| | | | | SA | | | |
| | | | | ACT | | | |
| | | | | NT | | | |
| | | | | Total | | | |
| 182. | NBN Co | Urquhart | Distribution of FTTH rollout premises across states | Please complete the following table | | | In Writing 14/3/2017 |
| | | | | Footprint | FTTH premises in 2016 Corporate Plan | FTTH premises as of 1 March 2017 | |
| | | | | NSW | | | |
| | | | | QLD | | | |
| | | | | VIC | | | |
| | | | | WA | | | |
| | | | | SA | | | |
| | | | | ACT | | | |
| | | | | NT | | | |
| | | | | Total | | | |
| 183. | NBN Co | Urquhart | Distribution of FTTH premises across states | Please complete the following table | | | In Writing 14/3/2017 |
| | | | | Footprint | FTTH premises in 2016 Corporate Plan | FTTH premises as of 1 March 2017 | |
| | | | | NSW | | | |
| | | | | QLD | | | |
| | | | | VIC | | | |
| | | | | WA | | | |
| | | | | SA | | | |
| | | | | ACT | | | |
| | | | | NT | | | |
| | | | | Total | | | |
| 184. | NBN Co | Urquhart | NBN Chairman – Travel | <ol style="list-style-type: none"> What is the total cost of flights for the Ziggy Switkowski's domestic travel since he took office as Chairman of NBN Co Ltd? What is the total cost of flights for Mr Switkowski's international travel since he took office? How many international flights has Mr Switkowski taken since he took office? To what countries? Please provide dates. What is the total cost of hotel accommodation in relation to Mr Switkowski's international travel since he took office as Chairman of NBN Co Ltd? | | | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | 5. What hotels has he stayed at when travelling overseas? 6. What is the total cost of ground transport in relation to Mr Switkowski's travel since he took office? | |
| 185. | NBN Co | Urquhart | Chairman — Office Chair | What type of office chair does Mr Switkowski use in his office? Please provide make, model and details of materials | In Writing 14/3/2017 |
| 186. | NBN Co | Urquhart | Advertising and information campaigns | 1. How much has NBN Co spent on advertising and information campaigns since 1 January 2016? Please break down by: <ul style="list-style-type: none"> ○ paid media advertising and production ○ direct and electronic mail awareness and education, and ○ face to face demonstration, education and information activities 2. How much has NBN Co spent on advertising and information campaigns since 1 July 2016? Please break down by: <ul style="list-style-type: none"> ○ paid media advertising and production ○ direct and electronic mail awareness and education, and ○ face to face demonstration, education and information activities | In Writing 14/3/2017 |
| 187. | NBN Co | Urquhart | FTTN – Base Case | Please confirm how many non-FTTB FTTN premises are in the base case of the 2017 Corporate Plan | In Writing 14/3/2017 |
| 188. | NBN Co | Urquhart | Reporting arrangements – Corporate Affairs | Please confirm who the executive general manager of Corporate Affairs reports to. | In Writing 14/3/2017 |
| 189. | NBN Co | Urquhart | Greenfield premises | Does NBN rely on ABS data to estimate the growth rate for new premises in the fixed, wireless and satellite footprints? Or does NBN Co make use of a private provider? Please provide details of private provider if so. | In Writing 14/3/2017 |
| 190. | NBN Co | Urquhart | Authoring of materials | 1. Has NBN Co (or any contractor to NBN Co) authored or materially contributed to articles which appeared in non-NBN Co publications during the past 12 months without explicit acknowledgment of their source, or under the names of outside parties? If so, please provide a list of the articles and when and where they appeared. 2. Has NBN Co (or any contractor to NBN Co) contributed research to articles which appeared in non-NBN Co publications? If so, please provide a list of the articles and when and where they appeared. | In Writing 14/3/2017 |
| 191. | NBN Co | Urquhart | Fake social media accounts | 1. How many fake social media accounts do internal NBN Co staff operate on behalf of the Corporate Affairs division? (a) How many of these fake accounts were created in the current | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | |
|--|-----------------------------|----------|----------------------|--|---|--|---------|--|---|---|--|---|---|-------------------------|
| | | | | financial year? (b) How many of these fake accounts were created in the 2015-16 financial year? | | | | | | | | | | |
| 192. | NBN Co | Urquhart | Wikipedia | How many Wikipedia pages have NBN Co edited since January 2016? (a) What pages were edited? (b) By whom? (c) When? (d) For what purpose? This should include pages edited by senior NBN Co executives in their private time. | In Writing 14/3/2017 | | | | | | | | | |
| 193. | NBN Co | Urquhart | Free Cash Flow | How much free cash flow will NBN be generating in 2020? | In Writing 14/3/2017 | | | | | | | | | |
| 194. | NBN Co | Urquhart | FTTH contracts | 1. As of 1 August 2015 did NBN Co still have any existing contractual commitments – which were entered to prior to the election of the Coalition Government in September 2012 - to deploy FTTH as part of the NBN rollout in calendar years 2016 and 2017? (a) If yes: <ul style="list-style-type: none">o For how many premises?o Break down by state.o Were these commitments honoured? | In Writing 14/3/2017 | | | | | | | | | |
| 195. | NBN Co | Urquhart | HFC cost per premise | <div>In response to QON 144 of Supplementary Budget Estimates October 2016 NBN Co were asked to confirm the estimated CPP for HFC deployment in the Telstra footprint. NBN Co responded with what appears to be the CPP figure for the general HFC footprint. For the sake of clarity please disaggregate CPP in accordance with the following table:</div> <table><tr><th colspan="2">2016 CP</th><th>2017 CP</th></tr><tr><td>CPP for deployment of HFC in Telstra footprint</td><td>?</td><td>?</td></tr><tr><td>CPP for deployment of HFC in Optus footprint</td><td>?</td><td>?</td></tr></table> | 2016 CP | | 2017 CP | CPP for deployment of HFC in Telstra footprint | ? | ? | CPP for deployment of HFC in Optus footprint | ? | ? | In Writing 14/3/2017 |
| 2016 CP | | 2017 CP | | | | | | | | | | | | |
| CPP for deployment of HFC in Telstra footprint | ? | ? | | | | | | | | | | | | |
| CPP for deployment of HFC in Optus footprint | ? | ? | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | | | | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|------------------------------------|--|---------|---------|--|---|
| | | | | Overall CPP for HFC footprint | \$1,800 | \$2,300 | | |
| 196. | NBN Co | Urquhart | Expected range of HFC premises | What is the expected range, as of 1 March 2017, of total HFC premises for rollout completion? | | | | In Writing 14/3/2017 |
| 197. | NBN Co | Urquhart | CPI | What long-term assumptions have been used regarding CPI in the 2017 Corporate Plan in the years beyond 2020? | | | | In Writing 14/3/2017 |
| 198. | NBN Co | Urquhart | ICT CAPEX | <ol style="list-style-type: none"> Please provide an estimate of the amount of ICT/OSS/BSS/Software CAPEX that currently shared across the fixed line and fixed wireless technology footprint? Please provide the amount of CAPEX NBN has invested to date in ICT/OSS/BSS/Software for each of the following network specific footprints: <ol style="list-style-type: none"> HFC FTTN/b/dp FTTH fixed wireless Aggregate footprints where appropriate. Please note which footprints have been aggregated. <ol style="list-style-type: none"> What is the estimated OPEX for the HFC ICT systems per annum? Would ICT CAPEX spend have been the same on HFC regardless of whether HFC was rolled out in the Optus and in-fill footprints? | | | | In Writing 14/3/2017 |
| 199. | NBN Co | Urquhart | Media training this financial year | <ol style="list-style-type: none"> In relation to media training services purchased by each NBN Co, please provide the following information for this financial year to date: <ol style="list-style-type: none"> Total spending on these services The number of employees offered these services and their employment classification The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) The names of all service providers engaged For each service purchased from a provider listed under (1d), please provide: <ol style="list-style-type: none"> The name and nature of the service purchased Whether the service is one-on-one or group based | | | | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | (c) The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) (d) The total number of hours involved for all employees (please provide a breakdown for each employment classification) (e) The total amount spent on the service (f) A description of the fees charged (i.e. per hour, complete package) 3. Where a service was provided at any location other than the department or agency's own premises, please provide: (a) The location used (b) The number of employees who took part on each occasion (c) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) (d) Any costs the department or agency's incurred to use the location | |
| 200. | NBN Co | Urquhart | Flights paid for journalists by NBN Co | Has NBN Co sponsored journalists to attend and cover events and announcements by paying for their airfares and/or accommodation? (a) If so, how many journalists (b) Which news outlet did they work for? And what was the total cost? Please break down for the following periods. ○ FY 2013-14 ○ FY 2014-15 ○ FY 2015-16 ○ FY 2016-17 to date | In Writing 14/3/2017 |
| 201. | NBN Co | Urquhart | Australian Tennis Open advertisement | How many minutes of airtime did NBN Co, or advertising agencies acting on its behalf, purchase for the Australia Open? (a) How much did the ad space cost? (b) How much did the advertisement cost to produce? | In Writing 14/3/2017 |
| 202. | NBN Co | Urquhart | Shredders | Did NBN Co purchase any shredders in FY 2015-16? If yes, how many and what was the cost of each shredder. (a) Has NBN Co purchased any shredders in the current financial year? If yes, how many and what was the cost of each shredder. | In Writing 14/3/2017 |
| 203. | NBN Co | Urquhart | Office Locations | Please provide a list of all NBN Co office locations by: (a) Location; (b) Leased or Owned; (c) Size; (d) Number of Staff at each location and classification; | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | |
|---------------|-------------------------------------|----------|---|---|---|-------------------------------------|--|--|--|--|--|--|-------------------------|
| | | | | (e) If rented, the amount and breakdown of rent per square metre; (f) If owned, the value of the building; (g) Depreciation of buildings that are owned; (h) Type of functions and work undertaken. | | | | | | | | | |
| 204. | NBN Co | Urquhart | FTTN switch off | Have any areas served with FTTN had the existing network switched off? If yes, where? Please list each area, and when the 18 month migration window ended. <table><tr><th>FTTN Area RFS</th><th>Switchoff date for existing network</th></tr><tr><td></td><td></td></tr><tr><td></td><td></td></tr><tr><td></td><td></td></tr></table> (a) If not covered by the above, please list the first 20 sites, ordered by date, where NBN is RFS and the existing network has either switched off or is due to switch off in the future. | FTTN Area RFS | Switchoff date for existing network | | | | | | | In Writing 14/3/2017 |
| FTTN Area RFS | Switchoff date for existing network | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| 205. | NBN Co | Urquhart | FTTdp distribution | Please list every electorate where FTTdp will be rolled out | In Writing 14/3/2017 | | | | | | | | |
| 206. | NBN Co | Urquhart | FTTN CPP | Please confirm whether the FTTN CPP figures in the 2016HY results are a blended average of FTTN and FTTB | In Writing 14/3/2017 | | | | | | | | |
| 207. | NBN Co | Urquhart | Individual Premises Switch - Technology Choice – Applications | With reference to NBN Co’s <u>Individual Premises Switch</u> Technology Choice Program: (a) How many Individual Premises Switch applications has NBN Co received to date? | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|--------------------|------------------------------------|-----------------|---|---|--|
| | | | | (b) HFC to FTTH? | |
| 209. | NBN Co | Urquhart | Technology Choice – Quotes | Of the Individual Premises Switch quotes NBN have provided to applicants under Technology Choice Program to date how many were for: (a) FTTN to FTTH? (b) HFC to FTTH? | In Writing 14/3/2017 |
| 210. | NBN Co | Urquhart | Technology Choice – average quoted cost | Of the Individual Premises Switch quotes NBN Co have provided to applicants under Technology Choice Program (including instances where applicants have not proceeded to construction) what is the average quoted cost (including application, design and quote fees, and quoted build payments). (a) FTTN to FTTH quotes to date? (b) HFC to FTTH quotes to date? | In Writing 14/3/2017 |
| 211. | NBN Co | Urquhart | Technology Choice – Individual premises Switch | Of the Individual Premises Switch quotes NBN have provided to applicants under Technology Choice Program what was the highest quote (including quotes/applicants which did not proceed to construction) for: (a) FTTN to FTTH quotes to date? (b) HFC to FTTH quotes to date? | In Writing 14/3/2017 |
| 212. | NBN Co | Urquhart | Technology Choice – QON 140 | 1. With reference to the response to Question on Notice No 140 from Supplementary Senate Estimates 2016, you gave the Committee the number of premises in each state that had taken up the Technology Choice option – a total of 15. Please provide the Committee with the list of suburbs or towns in which these 15 Technology Choice customers are located? 2. With reference to the response to Question on Notice No 140 from Supplementary Senate Estimates, you gave the Committee the average revenue per premise for Technology Choice. What is the highest revenue to NBN from a single premises under this program? | In Writing 14/3/2017 |
| 213. | NBN Co | Urquhart | Terminal value | 1. What terminal value was used as part of the IRR calculations in the 2017 Corporate Plan? 2. What terminal value was used as part of the IRR calculations in the 2016 Corporate Plan? | In Writing 14/3/2017 |
| 214. | NBN Co | Urquhart | Activation rates | Does NBN Co have different activation rate assumptions for different States and Territories within the same technology footprints? | In Writing 14/3/2017 |
| 215. | NBN Co | Urquhart | Internal audit | Please list and describe each internal audit project undertaken within NBN Co for the period 1 July 2015 to present, and the costs associated with each audit. | In Writing 14/3/2017 |
| 216. | NBN Co | Urquhart | International | Please set out costs incurred by the NBN Co CEO, for the period 1 July 2015 to | In Writing |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------------|--|--|---|
| | | | Travel – CEO | present, for international travel. Please include: (a) The country destination of each trip (b) The reason for the trip (c) All flight and accommodation costs incurred by the CEO (d) Number of NBN Co staff travelling with the CEO. | 14/3/2017 |
| 217. | NBN Co | Urquhart | International Travel – Executive Manager of Corporate Affairs | Please set out costs incurred by the NBN Executive General Manager of Corporate Affairs, for the period 1 July 2015 to present, for international travel. Please include: (a) The country destination of each trip (b) Stopovers and leg's on the trip (c) The reason for the trip (d) All flight and accommodation costs incurred by the Executive General Manager of Corporate Affairs | In Writing 14/3/2017 |
| 218. | NBN Co | Urquhart | Consultants | 1. How many consultancies have been undertaken this financial year to date? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (i.e. open tender, direct source, etc). Please also include total value for all consultancies. 2. How many consultancies were undertaken in 2015-16? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (i.e. open tender, direct source, etc). Please also include total value for all consultancies. | In Writing 14/3/2017 |
| 219. | NBN Co | Urquhart | Stationary costs | 1. What are NBN Co's stationery costs for the financial year to date? 2. What were NBN Co's stationery costs for 2015-16? | In Writing 14/3/2017 |
| 220. | NBN Co | Urquhart | Education Expenses | 1. For 2015-16, please detail all education expenses (i.e. in-house courses and tertiary studies) 2. Please include what type of course, the total cost, cost per participant, the employment classification of each participant, how many | In Writing 14/3/2017 |
| 221. | NBN Co | Urquhart | Coffee Machines | 1. How many Coffee Machines exist across all of NBN Co offices? 2. Has NBN Co purchased coffee machines for staff usage since 1 July 2014? If yes, please provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased. 3. Why were coffee machines purchased? 4. Where did the funding for the coffee machines come from? | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-------------------------|--|---|
| | | | | 5. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in 2015-16 and how much this financial year to date? Please include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? | |
| 222. | NBN Co | Urquhart | Costs of Corporate Plan | <ol style="list-style-type: none"> 1. What consultants and advisors were engaged to assist with the preparation of the 2017 Corporate Plan? 2. Please indicate the total cost of preparing the Corporate Plan 2016, including all payments consultants and advisors. | In Writing 14/3/2017 |
| 223. | NBN Co | Urquhart | Accounting separation | <ol style="list-style-type: none"> 1. Please confirm whether NBN undertakes accounting separation for each of its access networks? 2. How is CAPEX captured under this arrangement? 3. How is OPEX captured under this arrangement? 4. How are AVC and CVC revenues captured under these arrangements? 5. Is there any accounting separation between FTTH, FTTN, FTTB and FTTP? | In Writing 14/3/2017 |
| 224. | NBN Co | Urquhart | Staff salaries | <p>With reference to salary packages of employees on the NBN Co payroll please provide the following information:</p> <ol style="list-style-type: none"> (a) Number of employees with salary between \$100,000 and \$200,000. (b) Number of employees with salary between \$200,000 and \$300,000? (c) Number of employees with salary between \$300,000 and \$400,000? (d) Number of employees with salary between \$400,000 and \$500,000? (e) Number of employees earning above \$500,000. | In Writing 14/3/2017 |
| 225. | NBN Co | Urquhart | Redundancies | <p>How many NBN staff have been made redundant since October 2013? This could include, but is not limited to, forced and voluntary redundancies, where payments have been made.</p> <ol style="list-style-type: none"> (a) Please break down by <ul style="list-style-type: none"> o 2013-14 FY o 2014-15 FY o 2015-16 FY o 2016-17 FY | In Writing 14/3/2017 |
| 226. | NBN Co | Urquhart | Kitchen appliances | <p>Since 1 January 2016 has NBN Co purchased, leased or rented any kitchen appliances over the value of \$1000?</p> <ol style="list-style-type: none"> (a) If yes, provide a list that includes the type of appliance, the cost, the amount, and any ongoing costs such as purchase of consumables and when the appliance was purchased? (b) Why were the appliances purchased? | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | |
|--------------------------------------|-----------------------------|-----------|--|--|---|------------|-----------|------------------|-------------------|----|----|---------|--------------------------------------|--|--|---------|-------------------------|--|--|--|-------------------------|
| | | | | (c) Has there been a noticeable difference in staff productivity since the appliances were purchased? Are staff leaving the office premises less during business hours as a result? (d) Where did the funding for the appliances come from? (e) Who has access? (f) Who is responsible for the maintenance of the appliances? How much was spent on maintenance, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from? (g) What are the other ongoing costs of the appliances? | | | | | | | | | | | | | | | | | |
| 227. | NBN Co | Urquhart | Board Meetings - dates | Please provide the dates of NBN Co board meetings between: (a) 1 January 2015 and 1 April 2015; and (b) 1 August 2015 and 1 October 2016 | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |
| 228. | NBN Co | Urquhart | Cumulative RFS 2020 by State and Territory | <div>Please provide the cumulative RFS numbers for each State and Territory at the end of the projected rollout in 2020.</div> <table><tr><td></td><td>ACT</td><td>VIC</td><td>NSW</td><td>QLD</td><td>NT</td><td>WA</td><td>SA</td></tr><tr><td>Total premises RFS by end of rollout</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> | | ACT | VIC | NSW | QLD | NT | WA | SA | Total premises RFS by end of rollout | | | | | | | | In Writing 14/3/2017 |
| | ACT | VIC | NSW | QLD | NT | WA | SA | | | | | | | | | | | | | | |
| Total premises RFS by end of rollout | | | | | | | | | | | | | | | | | | | | | |
| 229. | NBN Co | Urquhart | Cost per Premises | <div>Please confirm internal CPP figures as of 1 March 2017</div> <div>(a) FTTH (brownfield) (b) FTTH (greenfield) (c) HFC (d) FTTN/B (e) FTTN/B/dp (f) FTTdp</div> | In Writing 14/3/2017 | | | | | | | | | | | | | | | | |
| 230. | NBN Co | Urquhart | Cost per Premises – disaggregation of design and build | <div>In response to QoN 142 of Supplementary Budget Estimates 2016-17 NBN Co reported the following design and build figures as elements of CPP in the 2017 Corporate Plan. Please disaggregate design and build costs for each of the technology footprints.</div> <div>A + B = Design and Build cost</div> <table><tr><th>Technology Footprint</th><th>Design (A)</th><th>Build (B)</th><th>Design and Build</th></tr><tr><td>FTTH (brownfield)</td><td></td><td></td><td>\$2,130</td></tr><tr><td>FTTH (greenfield)</td><td></td><td></td><td>\$1,710</td></tr></table> | Technology Footprint | Design (A) | Build (B) | Design and Build | FTTH (brownfield) | | | \$2,130 | FTTH (greenfield) | | | \$1,710 | In Writing 14/3/2017 | | | | |
| Technology Footprint | Design (A) | Build (B) | Design and Build | | | | | | | | | | | | | | | | | | |
| FTTH (brownfield) | | | \$2,130 | | | | | | | | | | | | | | | | | | |
| FTTH (greenfield) | | | \$1,710 | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | | | | | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | |
|-------------|-----------------------------|-----------|--|---|--|--|---------|--|---|--|-----------|----------------|-----|-------|---|---|-------|---|----------------------|
| | | | | HFC | | | \$1,600 | | | | | | | | | | | | |
| | | | | FTTN | | | \$1,600 | | | | | | | | | | | | |
| 231. | NBN Co | Urquhart | Cost per Premises – FTTdp | What are NBN Co’s current assumptions about the disaggregated design and build costs for FTTDp? Please complete table below. A + B + C = CPP for FTTdp <table><tr><th colspan="2">Design (A)</th><th>Build (B)</th><th>Duct Lease (C)</th><th>CPP</th></tr><tr><td>FTTDp</td><td>?</td><td>?</td><td>\$700</td><td>?</td></tr></table> | | | | | Design (A) | | Build (B) | Duct Lease (C) | CPP | FTTDp | ? | ? | \$700 | ? | In Writing 14/3/2017 |
| Design (A) | | Build (B) | Duct Lease (C) | CPP | | | | | | | | | | | | | | | |
| FTTDp | ? | ? | \$700 | ? | | | | | | | | | | | | | | | |
| 232. | NBN Co | Urquhart | Capital intensity assumptions | Please confirm the capital to revenue ratio used in the out year assumptions underpinning the IRR in the 2017 Corporate Plan. | | | | | In Writing 14/3/2017 | | | | | | | | | | |
| 233. | NBN Co | Urquhart | Greenfield CPP | Please confirm why there appears to be different CPP figures for FTTH (greenfield) in different documents. Some suggest a CPP of \$2,100 and some suggest \$2,798. What is the reason for the difference between the two? (For example, see page 68 and 67 of the 2016 Corporate Plan). | | | | | In Writing 14/3/2017 | | | | | | | | | | |
| 234. | NBN Co | Urquhart | Executive Coaching and Leadership training | Since the change of Prime Minister on 14 September, 2015: Please provide the following information in relation to executive coaching and/or other leadership training services purchased: (a) Total spending on these services (b) The number of employees offered these services and their employment classification (c) The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) (d) The names of all service providers engaged For each service purchased form a provider listed under (4), please provide: i. The name and nature of the service purchased ii. Whether the service is one-on-one or group based iii. The number of employees who received the service and their employment classification iv. The total number of hours involved for all employees (provide a breakdown for each employment classification) v. The total amount spent on the service vi. A description of the fees charged (i.e. per hour, complete package) | | | | | In Writing 14/3/2017 | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-------------|-----------------------------|----------|--|---|---|--------------|----------|----------|----------|----------|-----|--|--|--|--|--|----|--|--|--|--|--|-----|--|--|--|--|--|-----|--|--|--|--|--|-----|--|--|--|--|--|----|--|--|--|--|--|----|--|--|--|--|--|-----|--|--|--|--|--|-------------------------|
| | | | | <p>(e) Where a service was provided at any location other than the agency's own premises, please provide:</p> <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion (provide a breakdown for each employment classification) iii. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) iv. Any costs the department or agency's incurred to use the location <p>(f) In relation to education/executive coaching and/or other leadership training services paid for by the department what agreements are made with employees in regards to continuing employment after training has been completed?</p> <p>(g) For graduate or post graduate study, please breakdown each approved study leave by staffing allocation and degree or program title.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 235. | NBN Co | Urquhart | State based rollouts – 2017 Corporate Plan | <p>QON 145 (4) of Supplementary Budget Estimates October 2016 requested NBN provide the numerical data underpinning Exhibit 8 of the 2017 Corporate Plan. NBN responded by saying the percentages shown in the table were approximates but did not supply the numerical data. The 'approximate' nature of the percentages is noted for the record. Nonetheless, the Senate has requested the numerical figures underlying Exhibit 8 in the 2017 Corporate Plan and expects that they will be supplied.</p> <p>Please supply by completing the following table:</p> <table border="1"> <thead> <tr> <th>State</th><th>Pre FY17 (%)</th><th>FY17 (%)</th><th>FY18 (%)</th><th>FY19 (%)</th><th>FY20 (%)</th></tr> </thead> <tbody> <tr><td>ACT</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>WA</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>QLD</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>VIC</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>NSW</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>SA</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>NT</td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>TAS</td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table> | State | Pre FY17 (%) | FY17 (%) | FY18 (%) | FY19 (%) | FY20 (%) | ACT | | | | | | WA | | | | | | QLD | | | | | | VIC | | | | | | NSW | | | | | | SA | | | | | | NT | | | | | | TAS | | | | | | In Writing 14/3/2017 |
| State | Pre FY17 (%) | FY17 (%) | FY18 (%) | FY19 (%) | FY20 (%) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ACT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| WA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| QLD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VIC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NSW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TAS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|---|---|
| 236. | NBN Co | Urquhart | Wholesale speed tier mix – 2016 Corporate Plan | Please provide the relevant numerical data in table format, for each FY, underlying the following graphs in the 2016 Corporate Plan: (a) Exhibit 13: Wholesale speed tier mix | In Writing 14/3/2017 |
| 237. | NBN Co | Urquhart | State based rollouts – 2016 Corporate Plan | Please provide the relevant numerical data in table format, for each FY, underlying the following graphs in the 2016 Corporate Plan: (a) Exhibit 10: Progression of fixed line rollout by state Please supply regardless of whether percentages are 'approximates'. | In Writing 14/3/2017 |
| 238. | NBN Co | Urquhart | Business revenue | Once in steady state operations, what proportion of overall revenue is expected to come from businesses? | In Writing 14/3/2017 |
| 239. | NBN Co | Urquhart | 2016 Corporate Plan – sensitivity analysis HFC | Exhibit 14 of the 2016 Corporate Plan states, in regards to the HFC rollout, that every 7 month delay has a \$1 billion impact on funding. Please outline all the assumptions underpinning this statement – this should include pre and post delay RFS profile, APRU assumptions, residential take-up rate and any other factors. The mathematics of how this figure was determined should be spelled out and explained clearly. | In Writing 14/3/2017 |
| 240. | NBN Co | Urquhart | 2016 Corporate Plan – sensitivity analysis FTTN | Exhibit 14 of the 2016 Corporate Plan states, in regards to the FTTN rollout, that every 7 month delay has a \$1 billion impact on funding. Please outline all the assumptions underpinning this statement – this should include pre and post delay RFS profile, APRU assumptions, residential take-up rate and any other factors. The mathematics of how this figure was determined should be spelled out and explained clearly. | In Writing 14/3/2017 |
| 241. | NBN Co | Urquhart | FTTN - Cost | 1. Please confirm the average cost of an FTTN node 2. Please confirm the average cost of connecting power to an FTTN node 3. Please confirm the number of nodes NBN Co expects to deploy based on FTTN figures in the 2017 Corporate Plan. 4. Please confirm the average number of households expects to be passed by each node. 5. Please confirm the average number of active services projected for an FTTN node once rollout and switchover periods are complete. | In Writing 14/3/2017 |
| 242. | NBN Co | Urquhart | Staff | Please provide the following information on NBN's headcount and budget as of 1 March 2017: (a) How many staff does NBN currently employ? (b) Does this include contractors? If no, please provide a separate figure for contractors. i. Separate into contractors who are boots on the ground and not boots on the ground. | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------------------|-----------------------------|----------|--|--|---|-----|------|-----|-------|----|-----|----|-------------|--|----------|--|-----------|--|-------------------------|--|-----------|--|--|--|--|--|--|--|-----------------|--|--|--|--|--|--|--|-----------------------------|--|--|--|--|--|--|--|-------------------------|
| | | | | (c) What is the current head count for NBN’s corporate affairs and public relations functions? i. Please break down by employment band. (d) How many staff work in the companies IT departments? (e) What budget has been allocated for NBN’s corporate affairs for the 2016-17 financial year? | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 243. | NBN Co | Urquhart | FOI Requests | 1. How many FOI requests did the department/agency receive in 2015-16? 2. 4. How many requests were denied and how many were granted in 2015-16? 3. In 2015-16 did the department/agency fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding? 4. How many FOI requests has the department/agency received for this financial year to date? 5. How many requests have been denied and how many have been granted? 6. Has the department/agency failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why? | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 244. | NBN Co | Urquhart | APRU | Please confirm current, or forecasted, <u>residential APRU</u> for each of the access technologies below forecast for FY2020. <table><tr><th colspan="2">Access Network</th></tr><tr><td>FTTP</td><td></td></tr><tr><td>FTTdp</td><td></td></tr><tr><td>HFC</td><td></td></tr><tr><td>FTTN</td><td></td></tr><tr><td>Wireless</td><td></td></tr><tr><td>Satellite</td><td></td></tr></table> | Access Network | | FTTP | | FTTdp | | HFC | | FTTN | | Wireless | | Satellite | | In Writing 14/3/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Access Network | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTdp | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HFC | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FTTN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wireless | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Satellite | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 245. | NBN Co | Urquhart | Design, construction and RFS table - aggregate | Please complete the following table for data as of 1 March 2017. <table><tr><th></th><th>ACT</th><th>VIC</th><th>NSW</th><th>QLD</th><th>NT</th><th>WA</th><th>SA</th></tr><tr><td>Already RFS</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>In design</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>In construction</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>Total (RFS/Design/Construct</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> | | ACT | VIC | NSW | QLD | NT | WA | SA | Already RFS | | | | | | | | In design | | | | | | | | In construction | | | | | | | | Total (RFS/Design/Construct | | | | | | | | In Writing 14/3/2017 |
| | ACT | VIC | NSW | QLD | NT | WA | SA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Already RFS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| In design | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| In construction | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total (RFS/Design/Construct | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | | | | | | | | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|--------------|--|--|---------|------|-----|-------|----|-----------|--|---|
| | | | | ion) | | | | | | | | |
| | | | | Total premises RFS by end of rollout | | | | | | | | |
| 246. | NBN Co | Urquhart | Design, construction and RFS table – by technology | Please complete the following table for data as of 1 March 2017. | | | | | | | | In Writing 14/3/2017 |
| | | | | | FTT N/B | FTTC | HFC | FTT H | FW | Satellite | | |
| | | | | Already RFS | | | | | | | | |
| | | | | In design | | | | | | | | |
| | | | | In construction | | | | | | | | |
| | | | | Total (RFS/Design/Constructi on) | | | | | | | | |
| | | | | Total premises RFS by end of rollout | | | | | | | | |
| 247. | NBN Co | Urquhart | Advertorial Content | 1. What media corporations has NBN Co entered into advertising or other agreements with that include promoted or ‘advertorial’ content being published in regional and local newspapers? 2. How much of NBN Co’s marketing or PR budget is dedicated to promoted or ‘advertorial’ content in regional and local newspapers? | | | | | | | | In Writing 14/3/2017 |
| 248. | NBN Co | Urquhart | Fixed Wireless Towers | 1. How many Fixed Wireless towers is NBN building in total? Please provide a state by state breakdown. | | | | | | | | In Writing 14/3/2017 |
| 249. | NBN Co | Urquhart | FTTC - locations | 1. Please provide a list of locations that are planned to receive FTTC. 2. Please provide a list of locations that are planned to receive FTTC. 3. Of these towns in regional Australia receiving FTTC, please provide the number of premises in these towns receiving FTTC. | | | | | | | | In Writing 14/3/2017 |
| 250. | NBN Co | Urquhart | FTTC/FTTN breakdown in towns | For the following locations, how many premises are planned to receive Fibre to the Node and how many to receive Fibre to the Curb? Moruya 2537, Tuross Head 2537, Lennox Head 2478, Ballina 2478, Lismore 2480, Grafton 2460, Bairnsdale 3875, Geelong 3214, 3215, 3219, 3220. | | | | | | | | In Writing 14/3/2017 |
| 251. | ACMA | Hanson-Young | BFR – program expenditure | 1. With regard to the Broadcasting Financial Results (BFR 2014-15) for the past three financial years, please provide program expenditure figures based on: (a) Each commercial television broadcast licence holder’s expenditure on each of the categories of program expenditure on page 62 of | | | | | | | | In Writing 9/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------------|---|--|---|
| | | | | <i>BFR 2014-15</i> | |
| 252. | ACMA | Hanson-Young | Programming expenditure - Broadcasters | <ol style="list-style-type: none"> For the past three financial years, please show what percentage of programming expenditure for each broadcaster was on New Zealand content: <ol style="list-style-type: none"> Australian adult drama Australian children's drama Australian children's other Australian documentaries Australian light entertainment- Variety Australian light entertainment – other For the past three financial years, please show what percentage of total hours for each broadcaster was made up of New Zealand content for: <ol style="list-style-type: none"> Australian adult drama Australian children's drama Australian children's other Australian documentaries Australian light entertainment- Variety Australian light entertainment – other | In Writing 9/3/2017 |
| 253. | ACMA | Kakoschke-Moore | Payday Lenders | <ol style="list-style-type: none"> How many complaints has ACMA received about payday lenders? Have any of these complaints been investigated? Have any findings been made? Has there been a recent increase in complaints made about payday lenders? | In Writing 9/3/2017 |
| 254. | ACMA | Griff | Maintaining telephone communications during prolonged blackouts | <ol style="list-style-type: none"> Is it possible for the Telecommunications (Consumer Protection and Service Standards) Act 1999 to be amended to safeguard access to landlines for emergency calls, or ensure more than 24 hours of battery storage for mobile base stations in high bushfire risk communities? Has ACMA raised the problem of lack of phone access during prolonged blackouts (for mobiles, and most landlines under the NBN) with the Critical Infrastructure Advisory Council? <ol style="list-style-type: none"> If so, what was discussed? Have there been any outcomes? If not, what is ACMA doing to address the problems of prolonged power outages cutting off modern communication methods? | In Writing 10/3/2017 |
| 255. | OCeSC | Kakoschke-Moore | Changes to OCeSC | <ol style="list-style-type: none"> In February of this year the Office announced that they would be changing the name of the Office of the Children's eSafety Commissioner, to the Office of the eSafety Commissioner. When will the name change take effect? | In Writing 9/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|--|----------|---|---|---|
| | | | | 3. When is the website going to be updated to reflect the name change? 4. What is the communications strategy for this change? 5. What other changes will be made? | |
| 256. | a) Department b) ABC c) SBS d) ACMA e) OCeSC f) NBN Co g) Australia Post h) AC i) AFTRS j) Bundanon Trust k) CPA l) National Collecting Institutions m) Screen Australia | Urquhart | Social Media policy – Internal/External | Social Media policy - internal 1. Have there been any changes since May 2016 Budget Estimates to department/agency/GBE social media or protocols about staff access and usage of YouTube, online social media such as Facebook, MySpace and Twitter and access to online discussion forums and blogs? If yes, please explain and provide copies of any advice that has been issued. 2. Does the department/agency/GBE monitor usage of social media? 3. If yes, provide details of the usage (for example, details could include average hours per employee, hours when usage peaks) 4. If no, will the department/agency monitor usage in the future? 5. Does social media impact on employee productivity? Please provide details (details could include increased internet usage in general or increased internet usage in standard business hours) Social Media policy – external 6. Have there been any changes since May 2016 Budget Estimates to department/agency/GBE social media policies and procedures about what is considered acceptable behaviour by social media users posting on the Department/agency social media pages? If yes, please provide dates, explain the changes and provide copies of any advice that has been issued. | In Writing 14/3/2017 |
| 257. | a) Department b) ABC c) SBS d) ACMA e) OCeSC f) NBN Co g) Australia Post h) AC i) AFTRS j) Bundanon Trust k) CPA l) National | Urquhart | Reports Commissioned | How many reports were commissioned by the Government in the department/agency in 2015-16 and the current financial year? Please provide details of each report including date commissioned, date report handed to Government, date of public release, terms of reference and committee members. (a) How much did each report cost/or is estimated to cost? How many departmental/agency staff were involved in each report? (b) What is the current status of each report? Did the Government report within the required timeframe? If not, when is the Government intending to respond to these reports? (c) How many reports have been commissioned by the Government in the department/agency this financial year to date? Please provide details of each report | In Writing 14/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|--|--|----------|--|--|---|
| | Collecting Institutions m) Screen Australia | | | | |
| 258. | a) Department b) ABC c) SBS d) ACMA e) OCeSC f) NBN Co g) Australia Post h) AC i) AFTRS j) Bundanon Trust k) CPA l) National Collecting Institutions m) Screen Australia | Urquhart | Reviews Commissioned | <p>How many reviews were commissioned by the Government in the department/agency in 2015-16 and the current financial year? Please provide details of each review including date commissioned, date report handed to Government, date of public release, terms of reference and committee members.</p> <p>(a) How much did each review cost/or is estimated to cost? How many departmental/agency staff were involved in each report?</p> <p>(b) What is the current status of each review? Did the Government report within the required timeframe? If not, when is the Government intending to respond to these reports?</p> <p>(c) How many review have been commissioned by the Government in the department/agency this financial year to date? Please provide details of each report</p> | In Writing 14/3/2017 |
| Questions on Notice from 24 March 2017 | | | | | |
| 259. | Australia Council | Bilyk | Spending on Grants programs – Actual and Projected | <p>Senator BILYK: Sorry, Mr Grybowski, 2016-17 was what—51?</p> <p>Mr Grybowski: Yes, \$51.5 million. Subject to budget approval, \$54.5 million in 2017-18. There were, however, some discontinued programs—Upstart, Artists in Residence, Creative Community Partnerships—of just of \$11 million, which concluded in the 2015-16 year. In addition to that, the council applied \$5 million per year from its reserves in the 2016-17 year and 2017-18 year. So you must understand that there are a number of budget lines, and it is important to understand each of those lines to see the whole of the impact.</p> <p>Senator BILYK: I absolutely agree. That is why I am trying to get some clarity around them.</p> <p>Mr Grybowski: If you did not hear those figures, I am happy to confirm those figures in writing.</p> | Page 6 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-----------------|--|---|
| | | | | Senator BILYK: That would be good. I did get them, but that would be good anyway for me for future references. Are you able to tell me what funding will be badged as Australia Council funding but be projects or programs that were approved by an entity other than the Australia Council under Catalyst or any other programs? | |
| 260. | Australia Council | Bilyk | Return of Funds | <p>Senator Fifield: I am assuming that the answer that you have there was a statement at the time as to whether the government had made a decision to return further funds, which—</p> <p>Senator BILYK: It was about whether you were planning to return funds.</p> <p>Senator Fifield: That is right. Governments have either made decisions or they have not made decisions and, before they have made decisions, you cannot say that the government is planning to do something, because it is not the case until a decision has actually been made. So that was a statement just reflecting the policy at the time. I am sure—</p> <p>Senator BILYK: So when was the decision made?</p> <p>Senator Fifield: I will have to check on the precise date that the decision was taken. Officers at the table may be able to assist, but they are internal decision-making processes of government and there certainly would have been a date. We can take that on notice, if officers at the table cannot. So we are happy to do that.</p> <p>CHAIR: Just further on that, Minister, can you let us know, with these changes, what consultation occurred prior to the decision being made?</p> <p>Senator Fifield: Happy to, and this might also partly go to what is behind Senator Bilyk's question. When I became the minister, the government had already announced in the budget in 2015 that there would be created a new program called the National Program for Excellence in the Arts. That had not yet been established when I came into the portfolio. I said to the sector that I would have a look at that situation. As a result, I renamed the program Catalyst, refocused it and also returned \$32 million over the forward estimates to the Australia Council.</p> <p>At that time, I also said that I would continue to review the program. I am not someone who feels proprietorial about what ifs and, if something can be done better, I am very much open to that. I said that I would continue to examine the program. I did that. I spoke to many different parts of the sector, both formally and informally, and I reached the conclusion after the operation of Catalyst that</p> | Page 6-7 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-------------------------------------|---|---|
| | | | | <p>it was appropriate to defer the rebalance and return the additional funds to the Australia Council.</p> <p>CHAIR: Mr Grybowski, do you have any additional information for the committee on consultation?</p> <p>Mr Grybowski: As the Australian government's funding and advisory body, we are in very regular communication and contact with the minister, the minister's office and his department. So throughout that period there were numerous conversations, obviously about funding and investment in the arts but more broadly about issues that we are observing across the sector.</p> <p>Senator Fifield: Again, it is fair to say this is a sector that is very willing to give its views and that does not need encouragement to give its views. That is something that I have found very helpful as the minister.</p> <p>CHAIR: So this was not a surprise to anybody.</p> <p>Senator BILYK: I think it was a surprise to Senator Brandis, but I accept that it was not to Senator Fifield.</p> <p>Senator Fifield: I should have mentioned that obviously I consulted very closely with the Australia Council and also with my department.</p> <p>Senator BILYK: Thanks, Minister. Getting back to the issue about when the decision was made to restore the funding, you will take that on notice?</p> <p>Senator Fifield: Certainly.</p> | |
| 261. | Australia Council | Bilyk | Consultations with Industry | <p>Senator BILYK: Minister, you talked about the consultations you have done with the industry, Aus Co and all that. You might need to take this on notice—I am happy for that. Was the return of the funding discussed with the Aus Co prior to the announcement? If so, can you tell me when it was discussed, with whom, and what advice was provided to you on the return of those funds?</p> <p>Senator Fifield: Certainly, I am happy to take that on notice.</p> | Page 7-8 |
| 262. | Australia Council | Bilyk | Catalyst – Percentage of recipients | <p>Senator BILYK: Are you able to tell me what percentage of recipients from Catalyst also received funding in prior years from Aus Co? I have heard that there has been duplication. People have said to me it is up to 90 per cent of Aus Co grants, so I was just wondering about that.</p> <p>Senator Fifield: We can take that on notice. Your question probably has two parts—those who receive Catalyst funds who might be in receipt in other ways of Australia Council funding, and those who receive Catalyst funds who might have previously received Australia Council funding.</p> <p>Senator BILYK: Thank you.</p> | Page 9-10 |
| 263. | Australia | Reynolds | AC funding – | CHAIR: My last question I will ask you to take on notice, and I would ask you | Page 10 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------------|---------------------------------|--|---|
| | Council | (Chair) | state-by-state breakdown | <p>to provide these updates regularly through the estimates process. Could you provide state-by-state breakdowns of Australia Council funding and what it translates into per capita?</p> <p>I do understand it is not always just about per capita; it is about the quality, depth and richness of organisations in the state. As we move forward, what are the trends in terms of expenditure and per capita expenditure? If you could take that on notice, I would be very grateful.</p> <p>Mr Grybowski: I am very happy to take that on notice. Now that we have run five rounds of what we are calling our new grants program, we have processed and have the analysis on over 6,500 applications. That data will provide a body of knowledge about the trends. I am happy to provide that detail. Thank you.</p> <p>CHAIR: Thank you very much, Mr Grybowski and Mr Blackwell, for appearing here today. Good luck with your board meetings today.</p> | |
| 264. | Australia Council | Bilyk | Cash Reserves | <p>1. On 9 February 2017 the 2016-17 Portfolio Additional Estimates Statements revealed a depletion of the Australia Council cash reserves of \$5 million in 2016-17 and another \$5 million in 2017-18 to be used for increased support for small-to-medium art sectors.</p> <p>Did the Australia Council request the drawdown of its cash reserves rather than a replacement of much needed additional funds and, if so, in what amounts? Who made the requests, what form did the requests take and what advice was provided to the Minister on these requests? Why have the cash reserves been depleted instead of a replacement of the funding that has been cut by the Government from the Australia Council affecting its capacity to support the arts in Australia?</p> <p>2. What is the balance of the Australia Council cash reserves after this drawdown of \$10 million? What proportion does this represent of annual average appropriations to the organisation? How does this compare to the cash reserves of other organisations in the arts portfolio? Is that a sufficiently prudent level of reserves for the organisation to maintain?</p> <p>3. What effect will the significant depletion of important cash reserves have on the future financial stability of the Australia Council?</p> <p>4. How confident are the management and Board of the Australia Council that the utilisation of cash reserves will not adversely affect the financial</p> | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------|---|--|---|
| | | | | <p>security and operations of the organisation?</p> <p>5. How will the Australia Council spend the cash reserves of \$10 million over 2016-17 and 2017-18 on the small-to-medium arts sector? Will the Australia Council hold additional funding rounds for the small-to-medium arts sectors? If so, when will those funding rounds be held?</p> | |
| 265. | NLA | Gallagher | Trove – Contributor Funded Content | <p>Senator GALLAGHER: In terms of Trove, I think back in October estimates we were advised that in 2016-17 the Library anticipates adding 1.5 million pages of contributor funded content to the Trove service. How is that going? How many pages have been added for the year to date?</p> <p>Dr Ayers: That is tracking very well for this financial year. We have a range of contributors who fund content, primarily the State Library of New South Wales. By the end of this financial year, the number will be considerably higher, partly because contributors are funding more digitisation this financial year.</p> <p>Senator GALLAGHER: Can you step us through that? What is the detail there?</p> <p>Dr Ayers: We have partners who fund digitisation of material for delivery through Trove—state libraries and some smaller organisations. At the beginning of each year, we make an estimate of what we think those organisations will want to do during the course of the year, and that varies depending on their priorities. The figure that we provided was the information we had at the time about what other institutions had told us they wished to do. I now anticipate that it will be higher, but between now and the end of the financial year there will still to be quite a lot of variation.</p> <p>Senator GALLAGHER: Higher than that 1.5 million?</p> <p>Dr Ayers: Yes, it will be higher.</p> <p>Senator GALLAGHER: Perhaps if you could take it on notice and provide a bit more detail about what the arrangements are from contributors and if you are able to go back a few years to 2013 perhaps—whatever you could provide there would be useful.</p> <p>Dr Ayers: Certainly.</p> | Page 12 |
| 266. | NLA | Duniam | Trove – Number of Institutions contributing | <p>Senator DUNIAM: I just wondered—we have talked about the funding—how many institutions are contributing to Trove?</p> <p>Dr Ayers: Trove is a large and unwieldy beast, so I am going to give several answers here.</p> <p>Senator DUNIAM: That is fine.</p> | Page 12 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|--|--|---|
| | | | | <p>Dr Ayers: Institutions contribute metadata to scribing their collections so that they can be discovered via Trove. The number varies, but it is between 14 0and 1500 institutions, of which 1200 would be libraries around Australia. So that is one stream where metadata flows in so that the collections can be discovered. The other stream is the digitisation stream: newspapers, journals. Again, it would vary from year to year. We have got a core set of funders—as I said, the state and territory libraries, so eight or nine—and then each year there might be a small number of organisations who contribute on a one-off basis. So the total number of funders of digitised content over the last 10 years or so would be between 30 and 40, and I am happy to take that question on notice.</p> <p>Senator DUNIAM: That would be great, thanks very much. Just in terms of the users who are accessing the site, do you keep track of where they are accessing it from across the country?</p> | |
| 267. | NLA | Bilyk | National Library | <ol style="list-style-type: none"> 1. What library collection material will be digitised and what critical infrastructure will be upgraded as a result of the allocation of \$16.4 million over four years (commencing 2016-17) from the Public Service Modernisation Fund to be used for digitisation of library collection material and the upgrade of critical infrastructure as included in the Portfolio Additional Estimates Statements published on 9 February 2017? 2. Did the Library request this additional funding and, if so, what funds were requested and for what purpose? 3. Why was the additional allocation made to the Library when no additional allocation was made to other national collecting institutions in the Arts portfolio for digitisation of their important national collections? 4. Will other allocations be made from the Public Service Modernisation Fund for digitisation of the collections of other national collecting institutions in the Arts portfolio? 5. What representations have been received for additional funding for digitisation at other collecting organisations in the Arts portfolio? 6. What representations have been received for relief from efficiency dividends at collecting institutions in the Arts portfolio? | In Writing 3/4/2017 |
| 268. | Screen Australia | Bilyk | Screen Producers Australia – Date of meeting | <p>Senator BILYK: Has anyone in the department met with Screen Producers Australia since those comments were made?</p> <p>Dr Arnott: Yes, the department meets regularly with members from Screen Producers Australia.</p> <p>Senator BILYK: When did you meet with them after those comments were</p> | Page 17-18 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|--|---|
| | | | | made and reported on 28 February? Can you give me the dates that somebody met with them? Dr Arnott: I would have to take the precise dates on notice. | |
| 269. | Screen Australia | Bilyk | Developing the Developers – Women v Men attending session | Senator BILYK: That is free? Ms Cameron: Yes, it is. We did a call-out for 15. Once again, over 90 people applied and then we assessed based on what they are doing, where they sit and how they position themselves, and then we will be taking them through. Senator BILYK: How many women to men are attending that session? Ms Cameron: That is a very good question. I am fairly sure it is fairly equal, but I do not know the exact numbers. I will take that on notice. | Page 20 |
| 270. | 2.1 | Bilyk | AC cash reserves – Comparison to other organisations | Senator BILYK: What is the balance of the Australia Council cash reserves after the drawdown of the \$10 million? What proportion does this represent of annual average appropriations to the organisation? How does this compare to the cash reserves of other organisations in the arts portfolio? Dr Arnott: You would need to ask the Australia Council directly about its balance of reserves and so on. In terms of how that compares to other agencies in the portfolio, we would need to take on notice to do that analysis. | Page 23 |
| 271. | 2.1 | Bilyk | Programs using Arts funds | Senator BILYK: Am I able to get a year-by-year breakdown of funding to the Catalyst projects and other projects using arts funding from July 2015 to June 2021? Dr Arnott: Let me just check my material and I will see what I can tell you. I can certainly tell you that over the course of the program since it commenced in November 2015 \$35 million over four years has been allocated to 189 projects. Regarding the amounts for 2015-16 and 2016-17, the full allocation of approximately \$12 million per annum has been committed, and over the forward estimates a further \$11.8 million has been committed. Senator BILYK: That is all the Catalyst stuff we are talking about. Dr Arnott: That is all Catalyst. Senator BILYK: What about other projects using arts funding? Are you able to tell me about those? Dr Arnott: We obviously have a number of other programs, including the Indigenous programs, Festivals Australia, Visions of Australia and so on. I do not have all of that information with me, but certainly— Senator BILYK: You will take that on notice? Dr Arnott: Certainly we would spend the full appropriation for each of those programs each financial year. | Page 23 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|---|---|
| | | | | <p>Senator BILYK: Can you take on notice to provide the year-by-year breakdown of those other programs for me as well?</p> <p>Dr Arnott: Yes.</p> | |
| 272. | 2.1 | Bilyk | Arts Program Rounds – Concerns from Arts sector | <p>Senator BILYK: Are you able to point me to any deliberative progress that has been made other than general meetings? Has this been discussed at meetings? Do you know if this has been discussed? What has the outcome of those discussions been? I am asking about the progress that has been made.</p> <p>Dr Arnott: I do not have any specific things that I can identify at the moment. Certainly the Australia Council would be able to comment more extensively about how its programs align with state and territory governments. You could ask the Australia Council to provide some further information on that.</p> <p>Senator BILYK: But does the ministry also work with state and territory governments? I thought you said you did.</p> <p>Dr Arnott: Yes.</p> <p>Senator BILYK: What about the arts sector? Have there been meetings with them about trying to sort this out?</p> <p>Dr Arnott: I am not aware that there are any specific concerns from the arts sector about the timing of the Department of Communications and the Arts arts program rounds. I think they are welcomed by the sector, and the timing is well-known and is included in the various program guidelines. I am not aware that there is anything that needs to be addressed in that particular area.</p> <p>Senator BILYK: Have you asked them?</p> <p>Mr Eccles: We talk very regularly about a whole range of things, and there is always an opportunity for them to air any concerns. As the minister said, we are lucky that in this sector they are not backward in coming forward in letting us know what their views are.</p> <p>Senator BILYK: I am just trying to get a handle on the actual progress that has been made around that recommendation.</p> <p>Mr Eccles: I think the key thing is that where the rubber hits the road is really the interface between the Australia Council grants programs and the state and territory grants programs. If the senator wishes, we can have a chat with the Australia Council and provide you with a more full response.</p> | Page 24 |
| 273. | 2.1 | Bilyk | Opera area - Meetings | <p>Senator BILYK: Besides the four mentioned, who else in the opera area have you met with?</p> <p>Senator Fifield: I will take that on notice.</p> <p>Senator BILYK: I do not actually want access to your diary, but if you could</p> | Page 25 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|---|---|
| | | | | <p>give me the dates as well while you are looking into it.</p> <p>Senator Fifield: Where that is possible. Not all discussions that I have are diarised or minuted. There are phone calls and you see people at events. We will provide what we can.</p> <p>Senator BILYK: Thank you.</p> | |
| 274. | 2.1 | Bilyk | Productivity Commission report – Release of Submissions | <p>Senator BILYK: I do understand that. I might talk directly to the ACCC and try and get some feedback there. The last part of my questions today refer to the final report of the Productivity Commission. You released the final report of the Productivity Commission into Australia's intellectual property arrangements on 20 December 2016 and you announced a consultation period for submissions on that final report, which was due to close on 14 February 2017. Can you tell me when you might release the submissions received on the final report, and when will the government provide its response to the final report?</p> <p>Senator Fifield: The government response to the Productivity Commission report is being led by the Industry portfolio—let me refer to it as the intellectual property report. There is an important component of the recommendations that falls within our portfolio. The government is preparing its response to that review. I cannot give you a date yet as to when the government response will be released. I will ask officers if there is anything they wish to add.</p> <p>Mr Eccles: There is really nothing to add. As you would expect, we are working very closely with the department of industry, which has the portfolio lead on the Productivity Commission report. As the minister said, the work is ongoing.</p> <p>Senator BILYK: Will the submissions be released?</p> <p>Mr Eccles: I would need to check with the department of industry. I will take that on notice.</p> | Page 26-27 |
| 275. | 2.1 | Bilyk | Catalyst | <ol style="list-style-type: none"> 1. Provide an update of the number of applications for Catalyst has been received in each year of the program to date and how many applications and how much funding has been approved in each year of the program, breaking that down year by year for multi-year funding? 2. What percentage of recipients from this fund has also received funding in the past from the Australia Council? 3. How many assessors have been used from the people listed as assessors on the independent register? 4. Have any assessors been added or deleted from the register since October 2016? If so, why? | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|--|---|
| | | | | 5. How much money has been expended and committed in assessor fees since the inception of the program? | |
| 276. | 2.1 | Bilyk | International Productions | 1. What is the total amount paid since 2013 to attract international productions to locate in Australia in addition to the current amount of the Location Offset of 16.5% of eligible expenditure and the Post, Digital and Visual Effects Offset of 30% of eligible expenditure? 2. What is the total amount committed since 2013 to attract international productions to locate in Australia in addition to the current amount of the Location Offset of 16.5% of eligible expenditure and the Post, Digital and Visual Effects Offset of 30% of eligible expenditure, including @\$22.14 million for Aquaman in 2018-19? | In Writing 3/4/2017 |
| 277. | 2.1 | Bilyk | Parameter changes and outside consultants | 1. On 28 February 2017 in response to a question from Senator Bilyk about funding cuts due to parameter changes affecting a range of agencies – Australia Council, National Film and Sound Archive, National Gallery of Australia, National Library of Australia, National Museum of Australia, National Portrait Gallery of Australia, Old Parliament House – the Department took the question on notice and undertook to get some information from the Treasury about how these parameter changes are determined and what is in scope. Is that information available? 2. On 28 February 2017 in response to a question from Senator Bilyk, the Department also took on notice whether there was any consultation with those affected agencies (Australia Council, National Film and Sound Archive, National Gallery of Australia, National Library of Australia, National Museum of Australia, National Portrait Gallery of Australia, Old Parliament House) on what it means for them to implement the cuts resulting from these parameter changes and the job losses across the agencies from that implementation? Is that information available? 3. How many consultants were engaged across the agencies in the arts area of the portfolio over the year ended 30 June 2016 and for the period from 1 July 2017 to date? What is the total cost to each organisation of those consultants? 4. Which agencies in the arts area of the portfolio have or are planning to retain outside consultants to assist them in managing the funding cuts resulting from the announced parameter changes and increased efficiency | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | dividends? (a) What is the total cost to each organisation of those consultants? (b) How many of these consultants are ex-staff members of Government or the relevant institutions with expertise in matters affecting the relevant institutions? | |
| 278. | 2.1 | Bilyk | Arts Boards | 1. Provide a list of all statutory, board and legislated office vacancies and other significant appointments vacancies within the arts area of the portfolio, including length of time vacant and current acting arrangements as at 24 March 2017? 2. What steps are being taken to bring boards and other bodies to full strength and to fill vacancies? | In Writing 3/4/2017 |
| 279. | ACMA | Urquhart | Spectrum Review – Commissioned research/modelling | Senator URQUHART: Do you have plans to commission research or modelling to inform spectrum review implementation? Mr Bean: I am not sure if we have finalised plans for specific research on specific aspects of it. Certainly, we are consulting widely and we expect to participate in the consultations, which will follow the release of the exposure draft. Senator URQUHART: So you are not sure if you have plans or do you have plans but you just have not started yet? Mr Bean: I can take on notice whether we have commissioned specific research in relation to this project. I can certainly assure you that we are gathering information and we will be doing so through the consultation processes, which are ongoing. Senator URQUHART: If there are plans to commission research or modelling, could you give me the nature of what the research and modelling is and what the value of the contract would be? Mr Bean: Certainly. | Page 29 |
| 280. | ACMA | Urquhart | Delegated functions to outsourced providers – management process | Senator URQUHART: In terms of managing them, what oversight do you have? Do you manage them entirely on a regular, day-to-day basis? How do you do that? Mr Bean: We have staff who are responsible for the numbering functions of the Do Not Call Register and the functioning of the Do Not Call Register and so on and for the services that are provided in the maritime context. Needless to say, it is part of their job to ensure that the services that are being provided to industry by those providers are provided in an appropriate way, and they receive information about that. If issues arise, they raise them with the providers and so | Page 30-31 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | <p>on in the normal course.</p> <p>Senator URQUHART: Is that done in a regular reporting process? What is that process exactly? Can you just spell it out a little for me.</p> <p>Mr Bean: I could ask one of my colleagues to come and do that for you, or we can provide you a more detailed answer on notice.</p> <p>Senator URQUHART: Maybe just give me a brief update now and, if you are able to provide some more detail on notice, that would be great.</p> <p>Ms McNeill: I can speak to both the contract with Salmat for the provision of Do Not Call Register services and the contract with ZOAK, which is for the provision of numbering administration services that they provide. Both those contracts have written into them particular performance standards and performance indicators that the providers are required to meet. There are reports on those on a regular basis, against which checks are made before payments are made under the contracts. I do not have the particular performance indicators to hand, but—</p> <p>Senator URQUHART: I am happy to receive that on notice.</p> <p>Ms McNeill: if you have a particular interest, I am happy to provide those on notice. Separately, if there are particular what I will call indicators of concern, we have the ability to conduct, and have from time to time conducted, what I will call spot checks of particular features of the services that are provided.</p> <p>Senator URQUHART: That is great, but if you could give me a little more detail on notice around those indicators—</p> <p>Ms McNeill: Certainly.</p> | |
| 281. | ACMA | Urquhart | WIA deed of arrangement – Reporting requirements | <p>Senator URQUHART: Thank you. Can you also tell me about the deed of arrangement that you have with the Wireless Institute of Australia for amateur radio accreditation. When was it commenced and for what purposes?</p> <p>Mr Bean: Once again, I do not have all of the details of that with me. I can provide these details on notice or I can ask Mr Tanner to give a short summary.</p> <p>Senator URQUHART: If there is someone here, that would be great.</p> <p>Mr Tanner: There are certain types of radio communications licence that come with training requirements. You mentioned the Australian Maritime College. That is a training provider that addresses the qualifications required by certain types of licence user—for example, in the maritime sector. The same is the case in the amateur licensing sphere. There are certain requirements or qualifications that users of amateur licences need to hold. The ACMA has a delegation to the Wireless Institute of Australia in connection with the</p> | Page 31 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|---|---|
| | | | | <p>examination and accreditation of amateur users.</p> <p>Senator URQUHART: Does the deed of arrangement set out governance and reporting standards or requirements for the WIA to meet?</p> <p>Mr Tanner: Yes, it does.</p> <p>Senator URQUHART: What are they required to report to the ACMA under that deed?</p> <p>Mr Tanner: There are a number of requirements, but I am afraid I would have to provide them on notice. I do not have a brief handy on that.</p> <p>Senator URQUHART: Do you have any idea?</p> <p>Mr Tanner: I would have to take it on notice.</p> | |
| 282. | ACMA | Urquhart | Illegal mobile-numbering porting - Processes | <p>Senator URQUHART: Thanks for that. I want to go to some questions around illegal mobile-number porting. I want to ask you if you can explain how porting processes currently work, including the role of industry and the ACMA.</p> <p>Ms McNeill: The mobile-number porting issue that you flag—the process simply is: a customer requests a new service with a new provider. That provider is obliged to follow certain processes, engaging with the losing provider, and the number can be ported across to the new provider. I do not have the details of the processes to hand, but it does involve some careful checking.</p> <p>Senator URQUHART: Are you able to provide those processes?</p> <p>Ms McNeill: Sure.</p> | Page 33 |
| 283. | ACMA | Urquhart | Content Conversation Conference - Information | <p>Senator URQUHART: But will you be supplying any discussion papers?</p> <p>Mr Bean: We will be providing information that we have, yes, to inform the conversation.</p> <p>Senator URQUHART: What sort of information?</p> <p>Mr Bean: I do not have with me the details of what research we may have available specifically at that time. I can provide that to you on notice, if you wish.</p> <p>Senator URQUHART: That would be great. What resources are being used to prepare for and host the content conversation? That would include things like the number of staff working, including research staff; services being procured, if any; the value of contacts for procurement of services.</p> <p>Mr Bean: We have a small team of people working, part time mostly, on organising the conference. We have a small budget associated with the staging of the conference, and we are engaging some external parties to assist us with audiovisual content and all of the sorts of things you would expect that you would need to arrange a conference of this kind. I can provide details of those</p> | Page 36 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | to you on notice, if you wish. Senator URQUHART: That would be great. I understand tickets to the event cost \$850, I think it is. | |
| 284. | ACMA | Urquhart | AM radio licences to FM – Remote WA | Senator URQUHART: Mr Tanner, you talked about remote and regional WA, and you mentioned Karratha. I think you said there were four small regional and remote areas. What are those areas? Mr Tanner: If you give me a second, I will just manage any risk of making a mistake by reading them out for you. Port Hedland, Karratha and remote Western Australia. Senator URQUHART: What does that mean? Mr Tanner: Paraburdoo, Tom Price—sorry, it is a bit confusing because so-called remote Western Australia is a very large area, which has a single licence with a number of licence areas. I am having difficulty telling which are towns in that big licence area and which are the actual licence areas. CHAIR: Is this one for notice, perhaps? Mr Tanner: Yes. We will take it on notice. Senator URQUHART: Take it on notice, but basically I have got the drift—Port Hedland, Karratha, Paraburdoo and Tom Price. | Page 37 |
| 285. | ACMA | Urquhart | Radio Coverage | 1. Please advise how many people/homes are unable to receive terrestrial radio coverage in Western Australia? 2. Please advise how many people/homes are unable to receive terrestrial radio coverage in Queensland? 3. Please advise how many people/homes are unable to receive terrestrial radio coverage in the Northern ? | In Writing 31/03/2017 |
| 286. | ACMA | Urquhart | Digital TV reception in Berrigan Shire | 1. Please describe the ACMA's understanding of the digital television reception problem being experienced in Berrigan Shire, and surrounds, as communicated to the ACMA by Susie Escott, Administration Officer, Berrigan Shire Council? 2. Please advise how many complaints the ACMA has received about television reception issues from residents of the townships of Berrigan, Finley, Tocumwal and Barooga: (a) in the 2016-17 reporting year to date? (b) in the 2015-16 reporting year? (c) in the 2014-15 reporting year? 3. Please provide an estimate of how many people/homes are currently experiencing difficulties with digital television reception in Berrigan Shire | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | and neighbouring towns? 4. Please advise what steps the ACMA has taken and plans to undertake to investigate and resolve digital television reception problems being experienced in Berrigan Shire and surrounds, with an indication of timeframe. | |
| 287. | ACMA | Urquhart | Service provision by the WIA | 1. Please advise what services the Wireless Institute of Australia (WIA) is required to provide to the ACMA under deed of arrangement? 2. Please advise what obligations and performance standards, or the like, the WIA is required to meet under the deed of arrangement between the ACMA and the WIA? 3. Please advise what processes or procedures the ACMA undertakes to check whether the WIA is meeting obligations and performance standards under the deed of arrangement between the ACMA and the WIA? | In Writing 3/4/2017 |
| 288. | ACMA | Urquhart | AM-FM Conversion | 1. Previously the ACMA has only considered AM-FM conversion of commercial radio broadcasting services in very exceptional circumstances. What reason/s has the Minister provided to the ACMA for directing the ACMA to change its approach to AM-FM conversions? 2. Please provide an update on the planned conversion of AM radio licences to FM in regional areas? What is involved in the planning and licensing work that the ACMA does and what are the areas where this is going to take place? 3. What is the consultation process for AM-FM conversion with the affected local communities? How will you consult with them and how much notice of the conversion will there be? 4. Please detail what cost/s there is to the Commonwealth in relation to AM-FM conversion? 5. Please describe whether, how and when licence fees for the AM-licence holder may change once they convert to being an FM licence holder? | In Writing 3/4/2017 |
| 289. | OCeSC | Urquhart | Cyber-bullying complaints – Tier 1 & 2 resolutions | Senator URQUHART: Great. Your annual report of 2015-16 says that the office received 186 complaints about serious cyberbullying between 1 July 2015 and 30 June 2016. Can you tell me what proportion of those were resolved under tier 1 of the scheme and what proportion were resolved under tier 2 of the scheme? Ms Inman-Grant: I may pass this over to Maria Vassiliadis for her input. Ms Vassiliadis: We do not have the statistics to differentiate between the tier 1 and tier 2 resolutions. | Page 39 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|----------------------------------|--|---|
| | | | | <p>Senator URQUHART: So you do not keep them?</p> <p>Ms Vassiliadis: We certainly have them in the office. We can take that on notice.</p> <p>Senator URQUHART: Yes. You just have not got them with you today. If you could get back to us, that would be great. Also in the 2016-17 reporting year to date—and you talked about the 334; is that what that figure is?</p> <p>Ms Inman-Grant: That is the figure to date in the 20 months that the cyberbullying scheme has been in operation.</p> <p>Senator URQUHART: Can you tell me how many of those were resolved under tier 1 and tier 2 and how many have been resolved?</p> <p>Ms Inman-Grant: Yes, we will take that on notice. I would say that to date we have largely actually exclusively used our informal powers. We have 11 social media partners that we are working with and most recently we brought on airG and Snap. All of these have been resolved informally so we have not had to issue an end-user notice or use our formal powers in any way.</p> | |
| 290. | OCeSC | Urquhart | Rebranding exercise cost | <p>Senator URQUHART: Okay. If the bill is passed, how much will the rebranding exercise cost? Obviously, you will have to remove the word 'children' or have a new name or whatever—for example, things like office signage, stationery, business cards and the website.</p> <p>Ms Inman-Grant: I will take that on notice. I do not think we have actually undertaken an exercise to cost out the branding and marketing of that. But with the name change, even with the expanded remit, we are not aware that there is any additional funding that will come with that, so we will work with the funding that we currently have to do the best job that we can to rebuild the brand, along with the website and marketing materials.</p> <p>Senator URQUHART: So you will take that on notice and provide the details of that?</p> <p>Ms Inman-Grant: We will.</p> | Page 41 |
| 291. | OCeSC | Urquhart | e-Safety resources outreach cost | <p>Senator URQUHART: I will just put the volunteer and NGO community to one side. In terms of that outreach to inform people about the availability of the resources, do you have a costing for that? And exactly how will you do that?</p> <p>Ms Inman-Grant: I can take that on notice in terms of the costing. I am currently working within the budget constraints and the staff constraints that we have right now. I am in the process of restructuring the office. I am going to include a more robust communications and marketing function so that we can look at those questions around getting the word out more effectively. That is</p> | Page 42 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | one of my plans. | |
| 292. | OCeSC | Urquhart | Programmatic advertising – Issue awareness | <p>Senator URQUHART: Are you aware of recent reports that some of the world's biggest brands, through the use of so-called programmatic advertising, are unwittingly funding Islamic extremists, among other hate sites and pornographic sites, by advertising on their websites and YouTube videos and delivering funds based on the number of views?</p> <p>Ms Inman-Grant: I am not aware of that issue.</p> <p>Senator URQUHART: What, if anything—</p> <p>CHAIR: I have heard about that as well. Commissioner, would you mind taking that on notice and perhaps coming back to us if you can find any information about that.</p> <p>Ms Inman-Grant: I am happy to take that on notice, but I would like to ask some clarifying questions to make sure that we come back with the right information.</p> <p>Senator URQUHART: Why don't I put a question on notice that outlines that, and that will give you the basis for that.</p> <p>Ms Inman-Grant: That is fantastic because, obviously, that is a concern to us. To give you an example of what has happened on my watch, an individual took and posted a video of the more grotesque aspects of the Bourke Street massacre. When we were made aware of it, we called YouTube and we were able to effect a take-down. Obviously, when we see anything that incites violence, terrorism and should not be seen by the broader public, we work with our colleagues at the Attorney-General's Office or the law enforcement community. It is our job to do that, but that is something that we would keep a watch on and act on as appropriate.</p> <p>Senator URQUHART: We will put that on notice so you have the details. Minister, are you aware of that?</p> <p>Senator Fifield: I heard a media report—I think it might have been yesterday—on that, but I think the commissioner rightly points to the fact that some of those things would be appropriate for law enforcement and security agencies to deal with. I know that the commissioner's office does work closely with those agencies.</p> <p>Senator URQUHART: Commissioner, you have some staff here in the room; I am not sure how many. Are any of them available to answer that in terms of their awareness of it?</p> <p>Ms Inman-Grant: Maria or Stuart—do you have any knowledge of that from</p> | Page 42-43 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--------------|--|---|
| | | | | <p>your end?</p> <p>Ms Vassiliadis: My only awareness is the fact that it has been in the media.</p> <p>Senator URQUHART: So that is the only understanding you have of it. What, if anything, is the office doing to prevent the Australian advertising and marketing industry from inadvertently funding terrorism through the use of so-called programmatic advertising, which delivers advertisements to online content and earns money for content owners based on the number of views of the advertisements?</p> <p>CHAIR: I would ask the commissioner's or the minister's advice but, on that whole topic, given the commissioner's relative newness, would you prefer to take questions on that whole issue on notice?</p> <p>Senator URQUHART: I am happy to put it on notice to get something further, but I would like a brief response.</p> <p>Senator Fifield: I think there are two things here. One is social media organisations' obligations and just being good corporate citizens to make sure that there are not any inadvertent outworkings of their platforms that could be taken advantage of by those who are seeking to undertake illegal activities. That is the first point.</p> <p>The second point is in terms of what action may be taken, and how it might be taken, in relation to those things. They are not necessarily things that would be helpful to canvass publicly. It may, to some extent, be appropriate to do so, but I think it is an area where advice would need to be taken from relevant security and intelligence agencies. I would make those two observations.</p> <p>Senator URQUHART: I guess the reason is that it is a significant issue that has attracted attention around the world—Google, AdMedia et cetera. It is serious, and I would expect that the eSafety Commissioner would be aware of it. Following on from that, Commissioner, would you or the minister confirm that none of the agencies listed in your pack have been in touch to advise you about that?</p> <p>Ms Inman-Grant: About this particular issue in the media yesterday?</p> <p>Senator URQUHART: Yes.</p> <p>Ms Inman-Grant: That is correct. When we take that question on notice, it will be a great opportunity for us to look at jurisdictional questions and working across government to ensure that we are all operating within our own patch and cooperatively.</p> | |
| 293. | OCeSC | Urquhart | Programmatic | Senator URQUHART: This is a question for both the minister and the | Page 43-44 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | advertising – Extent of problem in Australia | <p>commissioner. Who of the following have you been in contact with to help understand and investigate the extent of this problem in Australia: government ministers' departments, agencies, international bodies, platform operators including Google, and advertising and marketing industries? Can you outline who of those you have been in contact with in relation to that?</p> <p>Senator Fifield: In relation to what?</p> <p>Senator URQUHART: The extent of the problem that we have been talking about in Australia.</p> <p>Senator Fifield: Of the issue of links with online platforms and advertisers?</p> <p>Senator URQUHART: Yes.</p> <p>Senator Fifield: I think we have gone as far with that in this forum as we can at this point.</p> <p>Senator URQUHART: I will put that on notice, because I would like some more information around that.</p> | |
| 294. | OCeSC | Reynolds | Access to Pornography online – Impact on children | <p>CHAIR: That would be very interesting for all of the committee. I have just got a couple of quick questions. What we will do is go through to quarter to one and reduce lunch slightly so we can keep on time. Commissioner, my question relates to an inquiry that this committee's references committee did, and finished recently, into harm being done to Australian children through access to pornography on the internet. The committee's report stated that it found insufficient evidence of causality between access to online pornography and harm to children and young people, or not enough to warrant any immediate response. The Association of Heads of Independent Schools of Australia has written to the committee, to you and also to the minister. They quite clearly challenge that assertion and say that there are a lot of studies now that indicate that online pornography is a significant risk to children's online engagement. In fact, studies demonstrate that Australian children are most worried about that and also about cyberbullying. I am happy for you to take this on notice—I do not want to spring this one on you—and come back, because the committee would be interested to know whether there is any additional evidence and what your assessment is of the research on the impact of online pornography on children.</p> <p>Ms Inman-Grant: I would love to provide you with additional information on notice. We will defer the policy questions to the department, as there is an interagency paper that is being table. We do have materials on our website, specifically on our iParent portal, for parents who want to protect their children</p> | Page 44 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | from seeing inappropriate content unwittingly and to help them develop resilience. We try to provide very balanced guidance in terms of technology playing a role, but not an entire role, in addressing this issue. Early and constant engagement with children in their digital lives is very important in any aspect in terms of keeping them safe online. | |
| 295. | OCeSC | Urquhart | Adult access to the eSafety Commission | The Second Reading speech to the Enhancing Online Safety for Children Amendment Bill 2017 (9 February 2017) states that ‘The bill amendments address feedback received by the government that adult members of the public are not aware that they can go to the Children’s eSafety Commissioner for assistance with concerns around illegal or offensive online content, the sharing of intimate images without consent...or for general advice about how to manage technology risks and online safety. Please advise in detail what feedback or evidence the Commissioner has to indicate that adult members of the public are not aware as described in the second reading speech. | In Writing 3/4/2017 |
| 296. | OCeSC | Urquhart | Revenge Porn - Complaints | <ol style="list-style-type: none"> How many complaints has the Commissioner received that involve sharing intimate images without consent – so called ‘revenge porn’? <ol style="list-style-type: none"> In the 2015-16 reporting year? In the 2016-17 reporting year to date? What options for resolving ‘revenge porn’ complaints are available to the Commissioner? Does the Commissioner have sufficient powers to respond to ‘revenge porn’ complaints? How many intimate images that have been shared without consent have been taken down as a result of the Commissioner’s involvement? Based on your understanding of the Enhancing Online Safety for Children Amendment Bill 2017 – if passed, would it enable the Commissioner to hold men accountable for their behaviour online when it is harmful to women? | In Writing 3/4/2017 |
| 297. | OCeSC | Urquhart | Preventing the financing of terrorism | <ol style="list-style-type: none"> What is the Commissioner’s understanding of recent reports that some of the world’s biggest brands are, through the use of so-called programmatic advertising, unwittingly funding extremists, among other hate sites and pornographic sites, by advertising on their websites and YouTube videos and delivering funds based on the number of views? What, if anything, has the Commissioner done to prevent Australian brands and/or the Australian advertising and marketing industry from inadvertently funding terrorism through the use of so-called ‘programmatic advertising’ | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | <p>which delivers advertisements to online content and earns money for content owners based on the number of views of the advertisements?’</p> <p>3. Who of the following has the Commissioner been in contact with to help understand and investigate the extent of the problem of programmatic advertising funding of terrorist content via YouTube in Australia?:</p> <ul style="list-style-type: none"> • Government Ministers, Departments and Agencies – Who and when? • International bodies – Who and when? • Platform operators, including Google – Who and when? • Advertising and marketing industry – Who and when? | |
| 298. | 1.1 | Urquhart | Electorate Briefs – Provided to MP’s | <p>Senator URQUHART: Minister, can you tell me who they are provided to when they get to your office?</p> <p>Senator Fifield: It would be to the relevant advisers in my office.</p> <p>Senator URQUHART: Just to the advisers?</p> <p>Senator Fifield: That would be the people in the office.</p> <p>Senator URQUHART: So the people in your office, your advisers?</p> <p>Senator Fifield: The relevant advisers in my office.</p> <p>Senator URQUHART: So not to MPs?</p> <p>Senator Fifield: I would have to check.</p> <p>Senator URQUHART: You must know whether those briefs—</p> <p>Senator Fifield: I would have to check. There are many contacts to my office from colleagues, and I am not necessarily aware of each and every bit of information that is conveyed to them or necessarily the format, so that is something I will check.</p> <p>Senator URQUHART: Are you in a position to do that now this afternoon? I am sure you have got some staff that are listening in.</p> <p>Senator Fifield: I am sure I have staff listening in so we will see what we can do.</p> | Page 45-46 |
| 299. | 1.1 | Urquhart | Requested Electorate briefs March-July | <p>Senator Urquhart: What were the exact dates that the minister requested electorate and state and territory briefs between 1 March 2016 and 2 July 2016?</p> <p>Mr Robinson: We will have to take that on notice as well. It may not have been specific dates that electorate briefing was requested. It may have been just material provided as normal course of business.</p> <p>Senator URQUHART: So you may not necessarily have received a request for it; you may have just issued it. Is that what I am understanding you are saying?</p> <p>Mr Robinson: That may be the case, yes.</p> | Page 46-48 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------|---|---|
| | | | | <p>Senator URQUHART: I am interested in what were the exact dates that the minister requested electorate and state and territory briefs between 1 March 12016 and 2 July? But if you could also provide me with the dates that you provided that to the minister's office as well as a general course of what you would normally do.</p> <p>Mr Robinson: Okay.</p> <p>Senator URQUHART: Are you able to get back to me this afternoon with that information?</p> <p>Mr Robinson: I think that request will probably take us longer. We will have to check the record, which is now about a year ago or a bit less than a year ago, so that will probably take longer.</p> <p>Senator URQUHART: How many electorate briefs would you have provided in a 12-month period?</p> <p>Mr Robinson: I do not know.</p> <p>Senator URQUHART: Is it reasonably regular? How often do you actually provide them as a matter of course to the minister without the minister's office actually asking for them?</p> <p>Mr Robinson: We will take this but my recollection is we previously told the committee that we do actually have these available. They are updated periodically and they are just available for use.</p> <p>Senator URQUHART: Sorry—I am not following you. My question was: how often do you provide them to the minister's office as just a regular update? Is there a frequency of that? Is it spasmodic? What is the process?</p> <p>Mr Robinson: I will take it on notice.</p> <p>...</p> <p>Senator URQUHART: I understand that, but I am asking you: how many times, as a matter of course, does the department provide the electorate briefs to the minister's office without the minister's office requesting them?</p> <p>Mr Robinson: And I would like to take it on notice.</p> <p>Senator URQUHART: So you do not know that?</p> <p>CHAIR: Senator Urquhart, I think this is becoming somewhat repetitious because you have asked the same question several times—</p> <p>Senator URQUHART: Yes, I know, because I find it—</p> <p>CHAIR: I understand the editorial component—</p> <p>Senator URQUHART: I am only talking about the state and territory briefs.</p> <p>CHAIR: I think it is very clear to all of us what you are seeking. You have</p> | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | | <p>now sought that three or four times, and Mr Robinson has undertaken to take it on notice to provide a correct answer.</p> <p>Senator URQUHART: I just find it very frustrating and concerning that we are here with the department, talking about NBN, and Mr Robinson is not able to provide me with the electorate brief update, nor do they have officials in the room that can provide that information.</p> <p>CHAIR: But the way you have just characterised your question then is not what I interpreted your question to be on the last three times you asked that question. You have just called it an electorate brief, whereas you actually want to know how often things have gone to the minister's office—</p> <p>Senator URQUHART: No, I am talking about electorate briefs. That is what my whole questioning is around at this stage. How many times has the department sent electorate briefs to the minister's office as a general update? How many times has the minister's office specifically requested updates? They were the two basic questions. Mr Robinson has actually indicated that there are other times when information is sent, or whatever, and he will provide further detail on that. I am putting forward my frustration on the fact that this is NBN. The department are here. I would have thought there would have been officials from NBN here to actually answer the questions.</p> <p>CHAIR: NBN is coming up shortly, so as Mr Robinson—</p> <p>Senator URQUHART: Yes, but they do not deal with the electorate briefs.</p> <p>CHAIR: We can keep repeating the same thing over and over, which I do not think is a very good use of our time, but Mr Robinson has, I think, quite clearly and very appropriately, taken the question on notice. If he can provide it today, he will. If not, it will be done in the normal course of events. Is that correct, Mr Robinson?</p> <p>Mr Robinson: Yes.</p> | |
| 300. | 1.1 | Urquhart | Requested Electorate briefs updates - Minister | <p>Senator URQUHART: I have a number of other questions that I am going to ask, because I want that information as well. What were the exact dates that the minister requested electorate and state and territory briefs between 2 July 2016 and the last briefs on the 25th or the 30th—because I am not sure what that date was—2016?</p> <p>Mr Robinson: I will have to take that on notice.</p> <p>Senator URQUHART: Has the minister requested further electorate and state and territory brief updates since 25 or 30 November 2016?</p> <p>Mr Robinson: I will take it on notice.</p> | Page 48-49 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|-------|---|---|
| | | | | <p>Senator URQUHART: That is not 12 months ago.</p> <p>Mr Robinson: I can only say that requests come in different forms in to different people, and I would just need to check the record and we would need to check with a number of staff and the whole lot. I will just have to do that.</p> <p>Senator URQUHART: Is there a reason, Minister, that you requested briefs in late November, given that we requested the last published briefs in estimates in October, but you requested further briefs to be created on the same day as the estimates spillover? I think it was 18 October, from memory. Is there something that you do not want us to see in the pre-election briefs? It is less than a month apart, really.</p> <p>Senator Fifield: I will take that on notice, because my office, on my behalf, puts hundreds of information requests to the department over any given period of months. I would have to take that on notice.</p> <p>Senator URQUHART: So you do not know—</p> <p>Senator Fifield: I do not just—</p> <p>Senator URQUHART: You do not know why you requested briefs last November, when there were some provided in October?</p> <p>Senator Fifield: It is not the case that I just do one thing a day, such as, 'Today, I am going to ask the department for a brief on X.' That is not the way it works.</p> <p>Senator URQUHART: I am just trying to understand why—</p> <p>Senator Fifield: I am not being difficult; it is just that I do not think you have an appreciation of the paper flows, the requests, the volume and how they are transmitted. I do not have a complete knowledge in my head of every one of the hundreds of requests across my portfolio agencies that are made on a particular day or month.</p> <p>Senator URQUHART: I understand yours—I do not understand the department's position of not bringing something here—</p> <p>CHAIR: They just need the recipients of them—</p> <p>Senator Fifield: Whatever request we might make is received by the department.</p> <p>Senator URQUHART: No, I am sorry; I am saying that I can understand your position in not knowing the hundreds of briefs, but I am disappointed and I think I have made that point twice—I am not going to go over it again—but I am just interested in—</p> <p>Senator Fifield: Okay, but if you are asking about particular briefs on</p> | |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | particular dates, I can understand why the department would need to check their records on those things. It would not matter if it was this subject, or if it was the number of briefs that the department has provided me on fibre-to-the-node rollout. The department would not be able to tell you, off the top of their heads, how often that happened or the dates that it occurred. You can pick almost any area and, when you are getting to that level of granularity, the department would need to check its records. | |
| 301. | 1.1 | Urquhart | MBSP – Round 3 base stations list | <p>Senator URQUHART: I will move on to the Mobile Black Spot Program. Can you provide me with a list of the round 3 base stations that have already been announced?</p> <p>Mr Patterson: On the list of round 3 base stations—as you would be aware, it was an election commitment—locations were announced last year. I do not have a list with me, but I can take that on notice. I am happy to get it to you.</p> <p>Senator URQUHART: Are you able to do that today?</p> <p>Mr Patterson: I will check.</p> | Page 49 |
| 302. | 1.1 | Urquhart | MBSP – Round 3 base stations – Labor electorates | <p>Senator URQUHART: The Mobile Black Spot Program was a 2013 federal election commitment, wasn't it, Minister? Is that correct?</p> <p>Mr Patterson: Round 1 was.</p> <p>Senator Fifield: Round 3.</p> <p>Senator URQUHART: Yes, round 3. How many of the 499 base stations awarded funding from round 1 of the Mobile Black Spot Program have been switched on, as of today?</p> <p>Senator Fifield: It is 100-plus.</p> <p>Mr Patterson: As of a week ago, it was 124. We are rolling out between two and five per week. To get a number for today, I would have to take that on notice, but we would be getting close to 130 today, I would expect.</p> <p>Senator URQUHART: Given that a number of them were electorate commitments, does that mean that Labor electorates will not get any in round 3?</p> <p>Mr Patterson: My understanding is there were election commitments that do relate to Labor electorates, but I do not have that information with me.</p> <p>Senator URQUHART: Do you know which ones?</p> <p>Mr Patterson: It will be clear from the list, but I do not have that information in front of me.</p> <p>Senator URQUHART: You can provide that?</p> <p>Mr Patterson: Yes. You will get the list by location, but I think we could run</p> | Page 49 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | it by electorate as well. That should be possible. There is the crossbench as well. Mr Robinson just reminded me that it is not just Labor and coalition; there is also the crossbench. | |
| 303. | 1.1 | Urquhart | MBSP round 1 – monies paid to mobile carriers 2016-2017 FY | <p>Senator URQUHART: In your answer to question on notice No. 11 from last Senate estimates on 18 November regarding the retention of taxpayers' money in the Mobile Black Spot Program, your response was that the Commonwealth retains the funds for the program and makes part payments to the carriers upon completion of each base station. How much of the \$100 million of Commonwealth money from round 1 has actually been paid to each of the mobile carriers so far for the base stations that have been built this financial year?</p> <p>Mr Patterson: I have 2015-16 information. I will have to take on notice the 2016-17 information. It might just help if I very quickly go through the way the funding profile works. The carriers are given a mobilisation payment on signing of the contracts. This is so they can go off and acquire the land and so forth. That is usually around 10 per cent of the total payment. They are then given between 70 and 80 per cent on asset completion. I will talk about that a little bit more. That is when the base station is actually operational. We retain funding, either 10 or 20 per cent, at the end of the program, which they get when rollout is completed. For each individual base station, the process that is followed is that they will give us the invoice, if you like. If it is on target, they will get the money for that asset completion, which will be that 70 or 80 per cent number that I talked about; if it is below, the funding is put aside and we work out whether we are going to use it to spend on those base stations that are over or whether it gets returned to the Commonwealth. Then, for the base stations that are actually over budget, they need to inform us and seek permission before they proceed to build. But the process is to make sure that the money that we keep to the end of the program is kept there, so that we retain more money than they have, if you like.</p> <p>With regard to 2015-16, I can read the numbers out if you like. There was a mobilisation payment to Telstra of \$9,480,000—that is GST inclusive. There was a mobilisation payment to Vodafone of \$3,039,000. There is a little bit of rounding here, but only by a thousand or so. So that is a total of about \$12,519,000 in mobilisation payments. That is that upfront payment. Asset completion payments for Telstra were \$819,486. There were no asset completion payments for Vodafone. They have completed 15 base stations, but</p> | Page 50 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | they have not invoiced us yet. There are a lot of base stations that have been completed that we are not invoiced for, but I am not uncomfortable with the Commonwealth retaining that funding for a little bit longer. | |
| 304. | 1.1 | Urquhart | MBSP – underspends percentage in fund | <p>Senator URQUHART: Mr Patterson, in response to a question at last estimates you told us that any underspends from the program go into a fund.</p> <p>Mr Patterson: That is correct.</p> <p>Senator URQUHART: What fund is that, and what percentage of the grant is currently in that fund?</p> <p>Mr Patterson: Unfortunately, the percentage of the funding in that fund I will have to take on notice. The way the fund operates, though, as I touched upon a moment ago, is that when there is an underpayment from a base station coming in below the funding, that money is put in that fund. We have not taken any money out of that fund yet for base stations that are over cost. I might just explain that one of the strong rationales for establishing that fund is that a lot of these base stations have quite substantial state contributions. Rather than lose those state co-contributions, we have set up a mechanism where we can leverage that state money to maybe build additional base stations.</p> | Page 50-51 |
| 305. | 1.1 | Urquhart | NBN fixed wireless towers – Telstra co-location | <p>Senator URQUHART: Can you tell me on how many of the 46 NBN fixed wireless towers Telstra is co-locating?</p> <p>Mr Patterson: I will have to take that on notice. I might be able to find out today, if my people are listening.</p> <p>Senator URQUHART: And how many for Optus and Vodafone as well.</p> <p>Mr Patterson: Yes. Okay. I do not know if we have that information. If we have, we will give it to you today. If not, we will find out for you.</p> | Page 52 |
| 306. | 1.1 | Urquhart | MBSP round 2 – Franklin and Bass Electorates eligibility | <p>Senator URQUHART: The principles of equal distribution set out in paragraph 9.5.4—and I am sure you know what these say—of the guidelines for round 2, state:</p> <p>The department will ensure subject to receipt of a valid application for a proposed base station in the electorate that funding is recommended for at least one proposed base station in each eligible federal electorate.</p> <p>Were the electorates of Franklin and Bass in Tasmania eligible, and how many mobile base stations were recommended for Franklin and Bass in round 2?</p> <p>Mr Patterson: Unfortunately, I do not have this by electorate; I only have it by location. That means I would have to extract that data to tell you how many are within particular electorates. In answer to the first part of the question: if it is an electorate that comprises areas that are not a major urban centre of more than</p> | Page 54 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|---------|---|--|---|
| | | | | <p>100,000 they are definitely eligible. In regard to how many base stations are in round 2 by electorate, unfortunately, I only have it by location. I would have to go through and check it against—</p> <p>Senator URQUHART: Can you provide that to us?</p> <p>Mr Patterson: We can definitely provide it. Hopefully, my guys will work on it now. I cannot make any guarantees because we have taken a few on notice already, but we will see what we can do.</p> | |
| 307. | 1.1 | O'Neill | Revenge Porn – Consultation with women's sector | <p>Senator O'NEILL: That is probably the answer to my next question, but did you consult with the women's sector before that announcement?</p> <p>Senator Fifield: I will take on notice exactly what consultation occurred. As you would appreciate, it is an area in a sense that Minister Cash and I share together. Our intention is for there to be good consultation that will occur after we release a discussion paper in the near future.</p> <p>Senator O'NEILL: Could you identify any stakeholders who have expressed support for a civil penalties regime?</p> <p>Senator Fifield: I will take that on notice. I just do not have that file with me here at the moment.</p> <p>Senator O'NEILL: This question is for the department—</p> <p>Senator Fifield: Sorry, did you ask specifically in relation to women's groups or stakeholders more generally?</p> <p>Senator O'NEILL: Any stakeholders with regard to the civil penalties regime.</p> <p>Senator Fifield: The Law Council is one that immediately comes to mind.</p> <p>Senator O'NEILL: Will you provide others on notice?</p> <p>Senator Fifield: Yes.</p> <p>Senator O'NEILL: Can you name any women's groups?</p> <p>Senator Fifield: I will get that information for you.</p> | Page 55-56 |
| 308. | 1.1 | O'Neill | Spectrum - Single Licence system | <p>Senator O'NEILL: Is that the policy problem that you are trying to solve here with the single licence system, or is there more to it than that?</p> <p>Senator Fifield: I will ask Mr Robinson to add.</p> <p>Mr Robinson: Senator, I think—</p> <p>Senator O'NEILL: I am interested in the minister's rationale for this.</p> <p>Senator Fifield: I have asked Mr Robinson to add.</p> <p>Mr Robinson: The department did the review, and the review document was made public, but I think that the history is important. Basically, my understanding is that, back in about the 1980s—</p> <p>Senator O'NEILL: Can I just stop you there, Mr Robinson. Clearly this is</p> | Page 57 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|--|---|
| | | | | going to be a long explanation, and I am very short on time. I would be happy to receive information from you on notice. Thank you very much. Mr Robinson: Okay. | |
| 309. | 1.1 | O'Neill | Spectrum Bands - Free | Senator O'NEILL: What spectrum bands are free at the moment? Mr Robinson: I would have to take that on notice. There are wide bands that are actually free and the reason for that is that their practical use is currently quite limited. Senator O'NEILL: I might have to put a few more questions on notice with regard to that. | Page 58 |
| 310. | 1.1 | Urquhart | Organisational Chart | Please provide an updated organisational chart down from SES1 upwards | In Writing 31/3/2017 |
| 311. | 1.1 | Urquhart | Statutory Infrastructure Provider Regime | <ol style="list-style-type: none"> 1. Please confirm under the proposed SIP regime what minimum download speed a fixed-line carriage service must support in the fixed line footprint? 2. Please confirm under the proposed SIP regime what minimum upload speed a fixed-line carriage service must support in the fixed line footprint? 3. Must this minimum speed requirement be satisfied for an area to be adequately served? 4. If an NBN connection fails to be capable of offering a raw bitstream of that speed what recourse will be available to a consumer? What is the Government's policy on this? 5. Will this minimum speed requirement apply to NBN households in the existing RFS footprint? | In Writing 31/3/2017 |
| 312. | 1.1 | Urquhart | SIP – Choice of Technology | <ol style="list-style-type: none"> 1. The draft Bill provides the SIP with flexibility in the technology it uses to connect premises. Does this mean it is possible some new premises in the fixed line footprint would be connected with FTTN and be considered adequately served? | In Writing 31/3/2017 |
| 313. | 1.1 | Urquhart | Number of missed NBN install appointments | <ol style="list-style-type: none"> 1. Does the Government have access to statistics on the number of missed NBN install and technician appointments? If yes, please provide the figures for 2016. 2. Does the Government have statistics on the number of failed NBN installations? If yes, please provide the figures for 2016. | In Writing 31/3/2017 |
| 314. | 1.1 | Urquhart | NBN electorate briefs – FOI CIC | <ol style="list-style-type: none"> 1. In correspondence dated 21 December 2016 to Senator Urquhart's FOI request the Department indicated the electorate briefs contain 'confidential or commercially sensitive information' – is that correct? Why is that information sensitive or commercial? To whom is it confidential? To whom is the information commercially sensitive? | In Writing 31/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|---|---|
| | | | | 2. Which part of the electorate briefs disclosed under A106-2017 on 28 March 2017 — which contains no redactions — is considered confidential or commercial in confidence? | |
| 315. | 1.1 | Urquhart | NBN electorate briefs – QON CIC | 1. In response to a question from Senator O’Neill at the October 2016 Estimates, the Department stated on notice that “Parts of the electorate briefs are commercial-in-confidence and redacting those sections in 150 reports would involve an unreasonable diversion of departmental resources.” The electorate briefs generated on 25 November 2016 and released under an FOI request on 28 March 2017 do not appear to have any information redacted. What commercial-in-confidence information is the Department referring to in its response to the question from Senator O’Neill? | In Writing 31/3/2017 |
| 316. | 1.1 | Urquhart | NBN electorate briefs – General | 1. For what purpose are NBN electorate briefs created? 2. Who have the electorate briefs been provided to? Please list the key recipients since 1 March 2016. Individual names are not required – just categories of stakeholders or recipients. 3. On what dates did the Minister or his office request electorate and state/territory briefs between March 1 2016 and July 2 2016? (a) For which electorates and states/territories? (b) Do these briefs contain commercial in confidence information? 4. Are the electorate briefs that were generated on 25 November 2016 in the same format as other electorate briefs prepared between March 1 2016 and 24 November 2016? If not, what is different? | In Writing 31/3/2017 |
| 317. | 1.1 | Urquhart | NBN electorate briefs – Mysterious sequencing | 1. It is noted that the spill over Senate Estimates hearing was scheduled for 25 November 2016. Is it a coincidence the electorate briefs also happened to be updated on this date? 2. It is noted that QON responses from October 2016 Estimates were due on 30 November 2016. Is it a coincidence the updated electorate briefs also happened to be dated 30 November 2016? 3. What was the purpose of the request for the electorate and state/territory briefs that were updated on 25 November 2016? 4. Please outline why the response to Question on Notice 3 in Supplementary Budget Estimates Hearings October 2016 from Senator O’Neill was delayed until after the due date of 30 November 2016? | In Writing 31/3/2017 |
| 318. | 1.1 | Urquhart | NBN electorate briefs – batch | 1. Documents supplied by the Department in response to FOI 12-1617 indicates all 150 NBN electorates briefs were updated on 25 November | In Writing 31/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing | | | | | | | | | | |
|-------------|-----------------------------|----------|---|---|---|------|------|------|------|------------|--|--|--|--|-------------------------|
| | | | updates | 2016. (a) On how many occasions were batch updates to NBN electorate briefs undertaken from 1 January 2016 to present? (b) Please provide the dates for each batch update. | | | | | | | | | | | |
| 319. | 1.1 | Urquhart | NBN electorate briefs – February to June 2016 | February 1. How many NBN electorate briefs were created or updated in February 2016? 2. How many State and Territory Briefs were updated in February 2016? March 1. How many NBN electorate briefs were created or updated in March 2016? 2. How many State and Territory Briefs were updated in March 2016? April 1. How many NBN electorate briefs were created or updated in April 2016? 2. How many State and Territory Briefs were created or updated in April 2016? May 1. How many NBN electorate briefs were created or updated in May 2016? 2. How many State and Territory Briefs were created or updated in May 2016? June 1. How many NBN electorate briefs were created or updated in June 2016? 2. How many State and Territory Briefs were created or updated in June 2016? | In Writing 31/3/2017 | | | | | | | | | | |
| 320. | 1.1 | Urquhart | NBN electorate briefs – 2017 | 1. How many NBN electorate briefs were created or updated in 2017? 2. How many State and Territory Briefs were created or updated in 2017? | In Writing 31/3/2017 | | | | | | | | | | |
| 321. | 1.1 | Urquhart | NBN electorate briefs – intervals of updates | 1. Are NBN electorate briefs created or updated only at the request of the Minister and his office? (a) If no, in what circumstances are they created or updated? 2. Do periodic batch updates occur at intervals? If yes, what is the interval? | In Writing 31/3/2017 | | | | | | | | | | |
| 322. | 1.1 | Urquhart | NBN legislation | 1. Does current legislation applying to NBN Co prevent the company from being a wholesale operator of a mobile network? | In Writing 31/3/2017 | | | | | | | | | | |
| 323. | 1.1 | Urquhart | Spectrum Review - resources | <div>Please outline how many staff have been working on the Spectrum Review since 2014</div> <table><tr><td></td><td>2014</td><td>2015</td><td>2016</td><td>2017</td></tr><tr><td>Staff SES1</td><td></td><td></td><td></td><td></td></tr></table> | | 2014 | 2015 | 2016 | 2017 | Staff SES1 | | | | | In Writing 31/3/2017 |
| | 2014 | 2015 | 2016 | 2017 | | | | | | | | | | | |
| Staff SES1 | | | | | | | | | | | | | | | |

| Question No | Program: Division or Agency | Senator | Title | Question | | | | | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|------------------------------------|--|--|--|--|--|---|
| | | | | Staff EL2 | | | | | |
| | | | | Staff EL1 | | | | | |
| | | | | Staff APS1-6 | | | | | |
| 324. | 1.1 | Urquhart | Spectrum Review – consultancy | Please outline how much has been spent on consultants, reports and contractors on the spectrum review from 2014 to present. | | | | | In Writing 31/3/2017 |
| 325. | 1.1 | Urquhart | Spectrum Review – unutilised bands | 1. What bands of moderate to high value spectrum are currently unallocated or unused? 2. For how long have they been unallocated? 3. When does the Government expect they will be allocated? 4. What is the most recent historical valuation of these bands in \$/MHz/Pop? | | | | | In Writing 31/3/2017 |
| 326. | 1.1 | Urquhart | Research | 1. Please outline the Bureau of Communications and the Arts current research focus areas 2. The BCR 'consumption and the use services' snapshot suggests Household Expenditure on Communications is falling. This was based on data from the Hilda survey. Has the BCR undertaken any further modelling to forecast whether this trend will continue in light of expected real APRU trends on the NBN? If yes, what were the findings of that research? | | | | | In Writing 3/4/2017 |
| 327. | 1.1 | Urquhart | Internet Governance | 1. For the year of 2016 please advise what ICCAN meetings/processes the Australian Government took part in, including dates and details of the involvement. 2. For the year of 2016 please advise what Auda meetings/processes the Australian Government took part in, including dates and details of the involvement. | | | | | In Writing 3/4/2017 |
| 328. | 1.1 | Urquhart | Greenfield exemptions | 1. How many exemption applications has the Secretary of the Department received to date in relation to the requirement to install fibre-ready pit and pipe under Part 20A of the Telecommunications Act? 2. Which Greenfield operators have provided input to the telecommunications in new developments map? | | | | | In Writing 3/4/2017 |
| 329. | 1.1 | Urquhart | Staffing | Please outline how many staff members are currently employed under each branch in the Department. | | | | | In Writing 3/4/2017 |
| 330. | 1.1 | Urquhart | NBN Ministerials | NBN Ministerials - 2016 1. How many NBN related pieces of Ministerial correspondence did the Department process in 2016? 2. Please break down by month. NBN Ministerials - 2015 | | | | | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-----------------------------|--|---|
| | | | | 1. How many NBN related pieces of Ministerial correspondence did the Department process in 2015? NBN Ministerials - 2014 1. How many NBN related pieces of Ministerial correspondence did the Department process in 2014? | |
| 331. | 1.1 | Urquhart | Ministerial Submissions | How many briefs were submitted to the Minister for decision in 2016? Please break down by month. | In Writing 3/4/2017 |
| 332. | 1.1 | Urquhart | Letters | On how many occasions did the former Minister for Communications write to the Prime Minister about the cost of the National Broadband Network in the period 1 February 2015 to 15 September 2015? Please break down by month. | In Writing 3/4/2017 |
| 333. | 1.1 | Urquhart | Sub-Contractors - 457 Visas | Has the Government issued any guidance to NBN Co since 2015 on the use of 457 visas by NBN sub-contractors? | In Writing 3/4/2017 |
| 334. | 1.1 | Bilyk | ABC RN | 1. What assurances can the Minister give to musicians, technicians and orchestras that there will be no further cuts to music programs on ABC radio services, especially RN and Classic FM? 2. What steps is the Minister taking to ensure that the ABC adheres to its Service Level Agreements with the major symphony orchestras to provide an agreed number of recorded and broadcast performances in each year? 3. What reductions have there been since 2014 in the number of music programs on ABC radio and the number of broadcast performances on Classic FM? 4. What reductions have there been since 2014 in the number of recordings made and released by Classic FM | In Writing 3/4/2017 |
| 335. | 1.1 | Bilyk | Australia's video games | 1. The Senate Environment and Communications References Committee provided its "Game On: more than playing around. The future of Australia's video game development industry" report to Government on 29 April 2016 and we were advised on 1 November 2016 that a whole-of-Government response is being developed by the Department in consultation with relevant portfolios including Department of Industry, Innovation and Science, Austrade and Treasury for consideration by Government in due course. 2. When can we expect the Government response to the report to avoid Australia's games sector falling further behind through lack of Government action? 3. What consultation has taken place with relevant portfolios and what consultation is planned with relevant portfolios? | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|---|---|
| 336. | 1.1 | Bilyk | Inquiry | <p>Report of the House of Representatives Standing Committee on Communications and the Arts, Inquiry into Broadcasting, Online Content and Live Production to Rural and Regional Australia, tabled 5 May 2016.</p> <ol style="list-style-type: none"> 1. The House of Representatives Standing Committee on Communications and the Arts, provided its report on its Inquiry into Broadcasting, Online Content and Live Production to Rural and Regional Australia to Government on 5 May 2016 and we were advised on 28 October 2016 that the Government will provide a response to the report in due course. When can we expect the Government response to the report? 2. We were advised on 28 October 2016 that the Department is yet to provide advice to the Minister. Has advice, preliminary or otherwise, been provided by the Department to the Minister on the report since 28 October 2016? | In Writing 3/4/2017 |
| 337. | 1.1 | Urquhart | Mobile Blackspots Programme | <ol style="list-style-type: none"> 1. Of the 429 base station sites Telstra is building under round one of the Mobile Black Spot Program, how many of these is Vodafone co-locating on? 2. Of the 70 sites that Vodafone is building under Round One, on how many of these are either Telstra or Optus co-locating on? 3. Can the Department outline the process and consultation it undertook before agreeing and settling the co-location clauses set out in funding agreements for grant recipients? 4. How has the Department made it easier for mobile network operators to co-locate under this program, as stated by Mr Patterson in the hearing on 24 March 2017? Please provide details. 5. In response to Question on Notice Answer No 36, in response to Sub-Question 8, Committee was informed that under Round 1, applicants were required to provide details about the type of backhaul and the structure and antenna height. Did the Department ensure that base stations were built with the capacity for more than one Mobile Network Provider? If not, why not? 6. What consultation with industry did the Department undertake before drafting the guidelines for the mobile black spots program? Please provide a list of the stakeholders consulted. | In Writing 31/03/2017 |
| 338. | NBN Co | Urquhart | 3.2 Million fibre-to-the-node - breakdown | <p>Senator URQUHART: So it is all fibre to the node—3.2 million fibre to the node?</p> <p>Mr Morrow: I would want to double-check that, but I believe that sounds</p> | Page 60-61 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-------------------------------------|--|---|
| | | | | <p>right, because when you look at our—</p> <p>Senator URQUHART: I did not think you gave us their breakdown. That is why I was asking it again. I was not clear that we actually got that.</p> <p>Mr Morrow: Remember, on aggregate, for the entire nation we have 4.4 million homes—that is 40 per cent of the nation that is now complete and ready for NBN service to be sold through the RSPs. We have completed 9½ million designs to be able to move towards the full 11.3 million to 11.4 million homes within the nation and we have completed six million of those nine million in terms of the designs, leaving the 3.4 million designs left to go.</p> <p>Senator O'NEILL: Those technologies—the 3.2, I think it is, you just said 3.4—</p> <p>Mr Morrow: We have initiated 9.5 million designs that we have already started. We have completed six million of those, so 3½ million continue to be in the design portion of the pipe. I am excluding the 400,000 that are in the satellite LTSS.</p> <p>Senator O'NEILL: So there is no design underway for anything other than FTTN?</p> <p>Mr Morrow: No, that is incorrect. We have designs underway for HFC—</p> <p>Senator O'NEILL: But that was the question—</p> <p>Mr Morrow: We have designs underway for fibre to the premises, where it is a new development—that is still exists. There are some stragglers still on that classic FTTP brownfield that are still being worked through.</p> <p>Senator O'NEILL: That is the question.</p> <p>Senator URQUHART: Can you give us a breakdown of what that is?</p> <p>Mr Morrow: I will take it on notice.</p> | |
| 339. | NBN Co | Urquhart | Upgrade to Optus HFC network - Cost | <p>Senator URQUHART: But if you had decided to go forward to upgrade the Optus HFC network, what would that have cost?</p> <p>Mr Morrow: I do not recall the specifics on it, but again it would have been within the envelope that we had been talking about before.</p> <p>Senator URQUHART: But it would have been higher than the 2,300, would it have not?</p> <p>Mr Morrow: The 2,300 is an average across all of the various HFC premises that we would be working on. I will have to take that on notice.</p> | Page 61 |
| 340. | NBN Co | Urquhart | Fixed-wireless towers | <p>Senator URQUHART: How many fixed-wireless towers is NBN building? You look shocked.</p> <p>Senator Fifield: A lot!</p> | Page 66 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---|--|---|
| | | | | <p>Mr Morrow: It is in the hundreds—2,300 in total.</p> <p>Senator URQUHART: Can you give me a state-by-state breakdown?</p> <p>Mr Morrow: We can take that on notice, yes.</p> | |
| 341. | NBN Co | Urquhart | Regional Australia – Percentage connected | <p>Senator URQUHART: In terms of regional Australia, what is the percentage—I have heard that about 75 per cent of regional Australia is now connected to the NBN.</p> <p>Mr Morrow: Have access to NBN. So they can order the service, but that does not necessarily mean that they have gone through their retailer to connect to the service.</p> <p>Senator URQUHART: What is the percentage that is connected? About 75 per cent have access.</p> <p>Mr Morrow: I think 70 per cent was the number we have been given. We would have to take on notice the question about the number of end users that are in this remote area.</p> | Page 67 |
| 342. | NBN Co | O'Neill | Letter to RSP's | <p>Senator O'NEILL: So there is nobody overseeing that process? There is no entity of government that is overseeing the communication lines between the RSPs and the NBN, which is causing all of these multiple problems for the community?</p> <p>Senator Fifield: The NBN has staff who talk to the RSPs every day. Account managers are liaising with the RSPs every day. So it would not be correct to characterise the NBN as not talking to RSPs. That is just not correct.</p> <p>Mr Morrow: And, Senator, as we have talked about many times, I think this is really important for the industry to step up to. There is no one single company that can solve the problems that you are bringing up here in the committee. We, NBN, have just recently sent a letter out to all of the CEOs of the retailers, asking them to engage in a collaborative approach with NBN to address this issue, and I can tell you I have been overwhelmed with the positive response coming back from each of these retailers' chief executives: 'I will put the resources on this; let's fix this together to make sure that it is better.' We are happy to share that letter that we sent with you, if so requested. But the good news here—</p> | Page 67 |
| 343. | NBN Co | O'Neill | TIO – Minister's last meeting | <p>Senator O'NEILL: When did you last meet with the TIO?</p> <p>Senator Fifield: I last saw the ombudsman in an informal setting a couple of</p> | Page 70 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | weeks ago. I think it was at the start of this year or the end of last year that I sat down with the ombudsman. I will take that on notice to let you know exactly when. My department liaise regularly with the TIO as well. | |
| 344. | NBN Co | Urquhart | Long copper loops program – Regional Australia | <p>Senator URQUHART: This is my final question. How many homes and businesses in regional Australia have come under the long copper loops program? How many in total are there so far? And I would like you to take on notice where they are.</p> <p>Mr Morrow: Sure, I will take that on notice. The number moves around, as you would imagine, because it depends on node placements and a lot of other factors, but we will take that on notice to be able to address that.</p> | Page 72 |
| 345. | NBN Co | Urquhart | NBN 25megs | <p>Senator URQUHART: There are lots of people on the NBN that cannot get 25 megs now. Will they all get fibre to the kerb? Is that how the process will go?</p> <p>Mr Morrow: It may or may not be. I think what is safe to say is that they will all get 25 megabits per second. How we do that is going to be based on economics and time frame to be able to deliver—</p> <p>Senator URQUHART: But you can guarantee that they will all get that?</p> <p>Mr Morrow: Not guarantee it, but again that is our preferred solution that we are looking at. Again, we are talking in the area of 100,000-ish homes here, just to keep it in perspective. But let me take the opportunity to take it on notice and get you the actual numbers.</p> <p>Senator URQUHART: Okay. Thank you.</p> | Page 72 |
| 346. | NBN Co | Urquhart | Fibre-to-the-curb – Regional Australia towns | <p>Senator URQUHART: Which towns in regional Australia are getting fibre to the curb?</p> <p>Mr Morrow: Again, a little bit fluid on where it is. We mentioned before that it was up to 700,000. I expect that number to be higher as we wrap up this year's corporate plan and get the approval—</p> <p>Senator URQUHART: Which towns, though? Do you have that?</p> <p>Mr Morrow: We have some that we are targeting. We will take that on notice and get you that data.</p> <p>Senator URQUHART: Can you also provide a list of the towns and the number of premises in nonurban Australia that are getting fibre to the curb?</p> <p>Mr Morrow: Yes. Within a margin of change that will exist.</p> <p>Senator URQUHART: I am sure you will write that as your disclosure.</p> <p>Mr Morrow: Yes, we will caveat that.</p> | Page 72-73 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-------------------------------|--|---|
| 347. | NBN Co | Urquhart | Contingency allocation | <ol style="list-style-type: none"> How much contingency was set aside in the base case for the remainder of the NBN rollout in the 2014-17 Corporate Plan? How much contingency was set aside for the remainder of the NBN rollout in the 2016 Corporate Plan? What contingency was set aside for FY19 and FY20 in the 2016 Corporate Plan? How much contingency was set aside for the remainder of the NBN rollout in the 2017 Corporate Plan? <p>Contingency allocation – 2017 Corporate Plan</p> <ol style="list-style-type: none"> Table 3 in the 2017 Corporate Plan provides a contingency outlay for FY16-FY20. This column adds to a total of \$2.5 billion. On page 54 it provides “Management are forecasting a base case peak funding of \$49 billion, which includes a contingency of \$2.9 billion for unforeseen risks.” Please explain the difference between the \$2.9 billion figure and the contingency figures in Table 3. <p>Contingency allocation – increase in HFC CPP for 4 million homes</p> <ol style="list-style-type: none"> Please confirm how much of NBN Co’s contingency allocated was used up by the CPP increase from 1,800 in the 2016 Corporate Plan to 2,300 in the 2017 Corporate Plan got 4 million HFC premises? <p>Contingency Allocation – how has it been used?</p> <ol style="list-style-type: none"> Page 68 of the 2016 Corporate Plan indicates that \$4.6 billion in contingency was included as part of the base case funding figure. Please outline how much contingency remains as of 1 April 2017. What decisions have absorbed the contingency allocation since 1 July 2015? Please outline each decision/cost-increase and the amount of contingency allocation it absorbed | In Writing 31/3/2017 |
| 348. | NBN Co | Urquhart | FTTH deployment in brownfield | <ol style="list-style-type: none"> For the 2016 Corporate Plan, please provide FTTP brownfield RFS projections for FY19 and FY20. Can NBN Co please confirm there are approximately 0.4 million fewer FTTP brownfield premises proposed in the 2017 corporate plan by the end of the rollout compared to the 2016 corporate plan? If this figure is in dispute, please provide a more precise figure. Please confirm whether these premises reflected in NBN Co’s three year construction plan? If yes, how many were included? How many were not included Please advise which towns are suburbs were due to receive FTTP in the | In Writing 31/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--------------------------------------|---|---|
| | | | | 2016 Corporate Plan and 3 year construction plan, which are no longer scheduled to receive FTTP. 5. What technology are these towns and suburbs receiving instead? | |
| 349. | NBN Co | Urquhart | Fixed Wireless tower Birregurra Vic | 1. Can NBN Co confirm households within 6km of the NBN Fixed Wireless tower Birregurra Vic which have line of sight, are unable to receive a fixed wireless service? 2. What is the reason for this? Is this because NBN Co have used directional antenna that does not transmit a signal in the direction of the homes which have line of sight? 3. Is this outcome a planning error that was too costly to correct after tower construction? Or a deliberate design decision? | In Writing 31/3/2017 |
| 350. | NBN Co | Urquhart | Adequately served | 1. When was NBN Co's definition of Adequately Served last changed? 2. What were the changes? 3. What are the practical implications of this change for the rollout, consumers and the reporting of progress figures? | In Writing 31/3/2017 |
| 351. | NBN Co | Urquhart | 3 year migration window for business | 1. Please outline the reasons for extending the migration window for businesses on the NBN to three years, including the risks and challenges this decision was intended to mitigate? 2. What is the definition of a business for the purpose of this extended migration window? 3. How many businesses does NBN Co expect could potentially make use of the extended migration window? 4. What are the forecast revenue impacts of this decision? | In Writing 31/3/2017 |
| 352. | NBN Co | Urquhart | Businesses connected to the NBN | 1. How many businesses does NBN Co expect will have access to the NBN by the end of the rollout? 2. How many small businesses does NBN Co expect will have access to the NBN by the end of the rollout? | In Writing 31/3/2017 |
| 353. | NBN Co | Urquhart | Businesses – take up rates | 1. Do NBN Co's financial forecasts assume different take-up rates for SME's compared to residential customers on the same technology footprint? 2. Do NBN Co's financial forecasts assume different take-up rates for SME's on FTTH compared to FTTN? 3. Do NBN Co's financial forecasts assume different APRU for SME's on FTTH compared to FTTN? | In Writing 31/3/2017 |
| 354. | NBN Co | Urquhart | Number of missed NBN install | 1. Does NBN Co monitor track the number of missed technician appointments? If yes, please explain the business process and how the monitoring works. | In Writing 31/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|-----------------|---|---|---|
| | | | appointments | 2. How much NBN Co record these instances? Does it form part of weekly reports to management? 3. Does NBN Co know in reasonable time when a contractor has not attended an appointment? 4. How many NBN install/technician appointments were missed in 2016? 5. How many NBN appointments were rescheduled in 2016? 6. What is the average number of missed install/technician appointments per new install? | |
| 355. | NBN Co | Urquhart | VDSL2 rollout | Does NBN still plan on overbuilding the iiNet VDSL2 network in Canberra with NBN VDSL2? | In Writing 31/3/2017 |
| 356. | NBN Co | Urquhart | NBN Corporate Affairs | How many staff have left NBN Corporate Affairs since 1 July 2016? | In Writing 31/3/2017 |
| 357. | NBN Co | Urquhart | Take-up | 1. Can NBN Co confirm its financial forecasts do not assume different take-up rates for FTTP compared to FTTN? 2. Can NBN Co confirm its financial forecasts do not assume different take-up rates for FTTN compared to HFC? 3. Can NBN Co confirm its financial forecasts do not assume different take-up rates for FTTN compared to FTTdp? 4. Can NBN Co confirm whether its financial forecasts assume different take-up rates for FTTN compared to fixed wireless? If yes, what are the differences? | In Writing 31/3/2017 |
| 358. | NBN Co | Urquhart | CVC revenue | 1. What is the forecast revenue impact of the retail-based CVC discount model due to come into effect on 1 June 2017? 2. What percentage of APRU does NBN Co expect AVC will be generating by 2020? By 2030? By 2040? 3. What is the forecast compound growth rate of AVC revenue to 2040? 4. What is the forecast compound growth rate of CVC revenue to 2040? 5. What is the real growth rate of APRU to 2020? to 2030? To 2040? 6. Does NBN forecast CVC revenue generation for different technologies in the fixed line footprint? | In Writing 31/3/2017 |
| 359. | NBN Co | Urquhart | CVC – correlation between speed tier and usage | 1. Has NBN Co observed a relationship between a consumers speed-tier and the amount of data they consume? 2. What is the average amount of data downloaded per user per month for the following speed tiers on the fixed-line network <ul style="list-style-type: none"> • 100/40 mbps • 50/20 mbps | In Writing 31/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|--|---|
| | | | | <ul style="list-style-type: none"> • 25/5 mbps • 12/1 mbps 3. What is the average amount of data downloaded per user/ per month on the SkyMuster network? 4. What is the average amount of data downloaded per user/per month on the Fixed Wireless network? 5. What is the average amount of data downloaded per user per month for the following speed tiers on the fixed-wireless network <ul style="list-style-type: none"> • 50/20 mbps • 25/5 mbps • 12/1 mbps | |
| 360. | NBN Co | Urquhart | 2013 Strategic Review – ongoing lack of transparency | <p>Program 1.1 Hansard Ref: Written, 31/10/2016 Topic: NBN Strategic Review Senator Urquhart, Anne asked:</p> <p>1. Page 14 of the 2013 NBN Strategic Review contains the following segment: <i>“Construction costs for an FTTN network in Australia would be in the order of [redacted] per premises, including the proactive copper remediation of up to [redacted] percent of lines in the FTTN footprint.”</i></p> <p>Given the passage of time can the redacted segments be provided? If the Department considers it cannot, please provide reasons.</p> <p>The Government responded: <i>“No, the redacted segments cannot be provided because they are nbn’s commercial-in-confidence information”</i></p> <p>Can NBN Co advise why it considers that information to be commercial in confidence?</p> | In Writing 31/3/2017 |
| 361. | NBN Co | Urquhart | Sky Muster | 1. How many former customers of the Interim Satellite are still waiting to be connected to the Sky Muster satellite? 2. Have all ISS customers in Tasmania been switched over now? 3. In response to Question 149 at last Senate Estimates, you told the Committee that: <i>“Where fixed wireless services are planned but not yet available, end users will be able to migrate to Sky Muster in the interim, before connecting to fixed wireless when it becomes available at a later date.”</i> Who pays the cost of connecting to first Sky Muster and then Fixed Wireless in this situation? Do you have any estimate of how many | In Writing 31/3/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|---------------------------|---|---|
| | | | | <p>customers will be in this situation?</p> <p>4. How many customers have had their technology changed by NBN from Fixed Wireless to Sky Muster? Where has this happened and what is the reason?</p> <p>5. At the last Senate Estimates hearing you told us that 30 per cent of Sky Muster customers are not connected on time. Has this situation improved since then? Is it still a 30% customer service failure? [Senate Estimates Hansard, 18 October 2016, page 180]</p> <p>6. How long does it take from requesting connection to Sky Muster to getting an appointment for the connection?</p> <p>7. Has the TIO required NBN to make any payments to Retail Service Providers in regard to customer problems with Sky Muster? Please provide details of how many payments/how much?/for what reason?</p> <p>8. Is NBN aware of the TIO requiring any Retail Service Providers of Sky Muster broadband services to pay compensation to customers? Have any Retail Service Providers asked NBN for compensation? Please provide details.</p> | |
| 362. | NBN Co | Urquhart | Corporate Plan - Advocacy | On page 13 of the NBN 2017 Corporate Plan, you refer to a 75 per cent Advocacy for Fixed Wireless. What is the equivalent figure for Fibre to the Premises, Fibre to the Node, HFC and Satellite? | In Writing 31/3/2017 |
| 363. | NBN Co | Urquhart | Technology Choice | <p>1. In response to Question on Notice No 140 from Supplementary Senate Estimates in 2016, on Technology Choice the cost to the individual or business of getting fibre optic cable from the node to the premises was \$22,368 per premises. What is the highest and the lowest that Technology Choice has cost?</p> <p>2. Can you provide the Committee with the list of suburbs or towns in which these 15 Technology Choice customers are located?</p> <p>3. How many customers have opted for Technology Choice as of the current date? Where are these customers located? – Please provide postcode.</p> | In Writing 31/3/2017 |
| 364. | NBN Co | Urquhart | Median data usage | <p>1. What was the average monthly download for an NBN consumer at the end of 2015?</p> <p>2. What was the median monthly download for an NBN consumer at the end of 2015?</p> <p>3. What was the average monthly download for an NBN consumer at the end of 2014?</p> <p>4. What was the median monthly download for an NBN consumer at the end</p> | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|-----------------------------|--|---|
| | | | | of 2014? 5. What is a better indicator of APRU trajectory - movements in the median or movements in the average? 6. What is the average monthly download forecasted by NBN Co for an NBN consumer by 2020? 7. What is the median monthly download forecasted by NBN Co for an NBN consumer by 2020? | |
| 365. | NBN Co | Urquhart | CVC and usage relationship | 1. What relationship has NBN Co observed between average monthly GB consumed per user and CVC provisioned by RSPs? 2. Please provide an overview of what copper sub-loop licensing involves and how NBN Co earns revenue from it? 3. How much revenue was earned through copper-sub loop licensing over 2016? | In Writing 3/4/2017 |
| 366. | NBN Co | Urquhart | 2020 target | The NBN Co CEO has stated the company goal is to activate the 8 million service by 2020. Can you please confirm whether 'by 2020' refers to be 1 January 2020, 1 July 2020, or 31 December 2020? | In Writing 3/4/2017 |
| 367. | NBN Co | Urquhart | IRR and contingency | Is the Internal Rate of Return (IRR) in the 2016 and 2017 Corporate Plan calculated on cost outlays of base funding + contingency? Or only the base? | In Writing 3/4/2017 |
| 368. | NBN Co | Urquhart | Advertorial Content - spend | 1. How much was spent on 'advertorial' or promoted content in 2016? 2. How much was spent on 'advertorial' or promoted content in 2017? 3. How many 'advertorial' or promoted pieces of content were placed in newspapers in 2016? 4. How many 'advertorial' or promoted pieces of content were placed in newspapers in 2017? 5. Please outline the broad nature of these arrangements. | In Writing 3/4/2017 |
| 369. | NBN Co | Urquhart | Letters to Ministers | 1. Letters to Minister How many letters did NBN Co write to the Minister in 2016 and 2017? Please break down by Month. 2. Letters to Prime Minister How many letters did NBN Co write to the Prime Minister in 2016 and 2017? Please break down by Month. 3. Letters to Shareholder Ministers How many letters did NBN Co write to Shareholder Minister's in 2016 and 2017? Please break down by Month. | In Writing 3/4/2017 |
| 370. | NBN Co | Urquhart | Artificial intelligence and | In recent months NBN Co have made references to AI and AR and potential drivers of bandwidth in the future. Have NBN conducted any internal studies or | In Writing 3/4/2017 |

| Question No | Program: Division or Agency | Senator | Title | Question | Proof Hansard Page & Hearing Date or In Writing |
|-------------|-----------------------------|----------|--|---|---|
| | | | augmented reality | engaged external advisory around the bandwidth these applications might consume? | |
| 371. | NBN Co | Urquhart | Customer experience metric | Please explain the methodology behind NBN Co's customer experience metric. | In Writing 3/4/2017 |
| 372. | NBN Co | Urquhart | Operational metrics | Please outline what operational metrics NBN Co captures in relation to reported faults, failed installations and missed appointments. | In Writing 3/4/2017 |
| 373. | NBN Co | Urquhart | 457 Visas | <ol style="list-style-type: none"> 1. How many employees working for NBN Co sub-contractors are on 457 visas? 2. Does NBN Co issue any guidance to its sub-contractors on the use of 457 visas? | In Writing 3/4/2017 |
| 374. | Australia Post | Urquhart | Cost of Post office box | <ol style="list-style-type: none"> 1. What is the current cost of a PO box renewal notice in 2017? 2. What was the cost of a PO box renewal notice in 2010? 3. What was the cost of a PO box renewal notice in 2000? 4. Who sets prices for the PO boxes? 5. What underlying factors have led to price increases for this service? | In Writing 31/3/2017 |
| 375. | Australia Post | Urquhart | Payment of Bills at Australia Post | <ol style="list-style-type: none"> 1. Can Australia Post please confirm whether they charge for consumers to pay Bills in cash at Post offices, or whether those charges are levied by businesses which Australia Post collects on their behalf? | In Writing 31/3/2017 |
| 376. | 1.1 | Pratt | Public consultation on proposed civil penalties | <ol style="list-style-type: none"> 1. In November 2016, the Government announced a public consultation process on a proposed civil penalties regime targeted at both perpetrators and sites which host intimate images and videos shared without consent. <ol style="list-style-type: none"> a) Did the Government engage in any consultation with the women's sector prior to announcing this consultation? b) Who did the Government consult with prior to announcing this consultation? c) Are there any stakeholders that have expressed support to the Government for a civil penalties regime? | In Writing |