

**Senate Standing Committee on Environment and Communications**

**Answers to Senate Estimates Questions on Notice**

**Additional Estimates Hearings February 2015**

**Communications Portfolio**

**NBN Co Limited**

**Question No: 60**

**Program No. NBN Co**

**Hansard Ref: Written**

**Topic: Rollout/General**

**Senator Urquhart asked:**

For premises within the Fibre to the Node (FTTN) or Fibre to the Basement (FTTB) footprint, do customers who currently only have a Public Switched Telephone Network (PSTN) service but not an Internet service have to migrate to the National Broadband Network (NBN) before the end of the 18 month disconnection period?

- a) If yes, how does NBN Co envisage Retail Service Providers (RSPs) connect their phone-only customers through the NBN?
- b) If no, what does NBN Co expect will be the impact on revenues within the FTTN or FTTB footprint since phone-only residents will not be customers of NBN Co?

**Answer:**

Yes, PSTN only customers in the FTTN and FTTB footprints will be required to migrate to the NBN by the end of the 18 month migration period. The process works similar to the existing FTTP-based process, and future Hybrid-Fibre Coaxial (HFC) based process, where the NBN wholesale product features a number of options for RSPs to develop their PSTN-equivalent offering. For example, the standard NBN wholesale product comes with an allocation of 'Traffic Class 1' for each service. This traffic class enables RSPs to offer a high quality Voice Over Internet Protocol (VOIP) services to end-users.