

# CASHLESS DEBIT CARD AND INCOME MANAGEMENT SUMMARY – OCTOBER 2016 ESTIMATES

---

## List of tables

- 1.1 Total number of people triggered onto the Cashless Debit Card as at 31 August 2016.
- 1.2 Total number of Indue cards (original and replacements) sent to Cashless Debit Card customers as at 31 August 2016.
- 2.1 Total number of people triggered onto Income Management as at 31 August 2016.
- 2.2 Granted Exemptions from Income Management as at 31 August 2016.
- 2.3 BasicsCards Issued as at 31 August 2016.

## Notes

- 1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the Income Management program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
- 2. To prevent customers from being identified, numbers below 5, or percentages that would identify groups of less than 5, are not provided.
- 3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of Income Management.

## Acronyms

CP	Child Protection Measure of Income Management
Dis. Youth	Disengaged Youth Measure of Income Management
Ind. Status	Indigenous Status
Long – Term	Long Term Welfare Payment Recipient Measure of Income Management
SPAR	Supporting People at Risk Measure of Income Management
VIM	Voluntary Income Management
VUL (Youth)	Vulnerable Welfare Payment Recipient Measure (Youth Triggers)
VUL (SWA)	Vulnerable Welfare Payment Recipient Measure (Social Worker Assessed)

**Table 1.1: Total number of people triggered onto the Cashless Debit Card as at 31 August 2016**

	Ceduna*	East Kimberley**
Total participants switched on	752	1,184

**Table 1.2 Total number of Indue cards sent to Cashless Debit Card customers as at 31 August 2016**

	Ceduna*	East Kimberley**
Total Indue cards*** sent to Cashless Debit Card participants	1,199	2,033

**\*Ceduna refers to Ceduna and the surrounding region** as defined in the *Social Security (Administration) (Specified Trial Area — Ceduna and Surrounding Region) Determination 2015*. **Ceduna** is defined as the area of the District Council of Ceduna defined in accordance with the *Local Government Area Act 1999* (SA). This area is commonly referred to as the Ceduna Local Government Area. **Surrounding Region** is defined as the area composed of and limited to the Australian Bureau of Statistics' 2011 Australian Statistical Geography Standard (ASGS) Statistical Area Level 1s (SA1) of 40601113409, 40601113410, 40601113501 and 40601113502.

**\*\*East Kimberley refers to East Kimberley and various Included Communities** as defined in the *Social Security (Administration) (Trial Area — East Kimberley) Determination 2016*. **East Kimberley** is the area composed of and limited to the Australian Bureau of Statistics' 2011 Australian Statistical Geography Standard (ASGS) Statistical Area Level 1s (SA1) of 5120808, 5120810, 5120802, 5120805, 5120801, 5120807, 5120815, 5120812, 5120814, 5120816, 5120818, 5120811 and 5120817. **Included Communities** are the communities listed in Schedule 1 of the determination; these are: Alligator Hole, Bell Springs, Cockatoo Springs, Dingo Springs, Four Mile, Geboowama, Gulberang, Hollow Springs, Ngulwirriwirri, Red Creek, Dillon Springs, Wuggabun, Woolah, Glen Hill, Munthanmar, Mud Springs and Miniata.

**\*\*\*The total amount of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the Cashless Debit Card Trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

**Table 2.1: Total number of people on Income Management as at 31 August 2016**

<b>Total Number of People on Income Management</b>	<b>Total</b>	<b>Per Cent Indigenous</b>	<b>Voluntary Income Management</b>	<b>Child Protection Measure</b>	<b>Vulnerable (Social Worker Assessed)</b>	<b>Vulnerable (Youth Triggers)</b>	<b>Disengaged Youth Measure</b>	<b>Long Term Welfare Recipient Measure</b>	<b>Supporting People at Risk Measure</b>	<b>Cape York Measure</b>
<b>Northern Territory</b>	<b>21,002</b>	<b>87%</b>	<b>3,067</b>	<b>67</b>	<b>150</b>	<b>317</b>	<b>4,030</b>	<b>13,165</b>	<b>206</b>	<b>0</b>
<input type="checkbox"/> Alice Springs	5,288	93%	948	34	18	105	960	3,154	69	0
<input type="checkbox"/> Barkly	1,423	96%	238	18	n/p	17	297	842	<5	0
<input type="checkbox"/> Katherine	3,407	94%	558	<5	29	40	655	2,102	21	0
<input type="checkbox"/> Daly-Tiwi-West Arnhem	4,131	95%	660	n/p	37	n/p	854	2,528	18	0
<input type="checkbox"/> East Arnhem	2,856	97%	441	10	30	14	512	1,834	15	0
<input type="checkbox"/> Rest of Northern Territory	3,897	53%	222	<5	n/p	107	752	2,705	80	0
<b>Western Australia</b>	<b>1,502</b>	<b>65%</b>	<b>1,145</b>	<b>206</b>	<b>13</b>	<b>27</b>	<b>27</b>	<b>78</b>	<b>6</b>	<b>0</b>
<input type="checkbox"/> Kimberley*	629	96%	524	53	0	<5	n/p	35	0	0
<input type="checkbox"/> Goldfields ( <i>Ng Lands, Laverton and Kiwirrkurra</i> )	178	97%	136	5	12	9	<5	10	n/p	0
<input type="checkbox"/> Greater Perth	627	24%	451	144	0	10	7	15	0	0
<input type="checkbox"/> Rest of Western Australia	68	76%	34	<5	<5	5	5	18	<5	0
<b>South Australia</b>	<b>664</b>	<b>45%</b>	<b>304</b>	<b>25</b>	<b>n/p</b>	<b>230</b>	<b>19</b>	<b>71</b>	<b>&lt;5</b>	<b>0</b>
<input type="checkbox"/> Greater Adelaide ( <i>Playford</i> )	395	23%	115	21	5	205	11	38	0	0
<input type="checkbox"/> Western & West Coast ( <i>Ceduna Region*</i> )	<5	n/p	0	0	0	0	0	<5	0	0
<input type="checkbox"/> APY Lands	217	96%	177	<5	6	7	<5	21	<5	0
<input type="checkbox"/> Rest of South Australia	51	53%	12	<5	<5	18	6	11	<5	0
<b>Victoria</b>	<b>272</b>	<b>21%</b>	<b>143</b>	<b>0</b>	<b>7</b>	<b>84</b>	<b>11</b>	<b>27</b>	<b>0</b>	<b>0</b>
<input type="checkbox"/> Shepparton	198	17%	134	0	5	59	0	0	0	0
<input type="checkbox"/> Rest of Victoria	74	31%	9	0	<5	25	11	27	0	0
<b>New South Wales</b>	<b>163</b>	<b>24%</b>	<b>22</b>	<b>&lt;5</b>	<b>24</b>	<b>88</b>	<b>&lt;5</b>	<b>24</b>	<b>0</b>	<b>0</b>
<input type="checkbox"/> Greater Sydney ( <i>Bankstown</i> )	110	14%	20	0	20	60	0	10	0	0
<input type="checkbox"/> Rest of NSW	53	40%	<5	<5	<5	28	<5	14	0	0
<b>Queensland</b>	<b>1,239</b>	<b>38%</b>	<b>201</b>	<b>&lt;5</b>	<b>24</b>	<b>707</b>	<b>43</b>	<b>100</b>	<b>&lt;5</b>	<b>159</b>
<input type="checkbox"/> Greater Brisbane ( <i>Logan</i> )	609	18%	124	<5	10	446	8	19	0	0
<input type="checkbox"/> Rockhampton	245	29%	57	0	11	173	<5	<5	0	0

<b>Total Number of People on Income Management</b>	Total	Per Cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
<input type="checkbox"/> Far North ( <i>Cape York</i> )	<b>94</b>	<b>97%</b>	<b>&lt;5</b>	0	0	<b>&lt;5</b>	<b>&lt;5</b>	<b>&lt;5</b>	0	89
<input type="checkbox"/> Rest of Queensland	<b>291</b>	<b>67%</b>	19	<b>&lt;5</b>	<b>&lt;5</b>	87	32	77	<b>&lt;5</b>	70
<b>ACT</b>	<b>n/p</b>	<b>n/p</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>
<b>Tasmania</b>	<b>13</b>	<b>n/p</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>n/p</b>	<b>0</b>	<b>0</b>
<b>Unknown**</b>	<b>22</b>	<b>n/p</b>	<b>&lt;5</b>	<b>0</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>13</b>	<b>0</b>	<b>0</b>
<b>Total***</b>	<b>24,882</b>	<b>72%</b>	<b>4,885</b>	<b>303</b>	<b>231</b>	<b>1,465</b>	<b>4,137</b>	<b>13,486</b>	<b>216</b>	<b>159</b>

\*There are a small number of people who are captured as Income Management participants in Cashless Debit Card locations. This is because some individuals are in the process of being transitioned from Income Management to the Cashless Debit Card at the point of data extraction.

\*\*Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

\*\*\***Numbers <5 have been withheld for privacy reasons.** Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

**Table 2.2: Granted Exemptions from Income Management as at 31 August 2016**

Exemption Type	Indigenous Indicator		
	Indigenous	Non-Indigenous	Total
Full Time Apprentices	<5	10	n/p
Full Time Students	34	482	516
Parenting Requirements	677	960	1,637
Special Benefit	0	<5	<5
Regular Paid Employment	10	n/p	35
< 25% of Max Payment	<5	14	18
<b>Total</b>	<b>727</b>	<b>1,492</b>	<b>2,219</b>

**Table 2.3: BasicsCards issued as at 29 July 2016**

BasicsCards issued	
Total customers issued a BasicsCard	58,681
Customers issued a BasicsCard - NTER*	1,293
Customers issued a BasicsCard - Cape York*	721
Customers issued a BasicsCard - Child Protection*	1,643
Customers issued a BasicsCard - Voluntary Income Management*	11,664
Customers issued a BasicsCard - Compulsory Income Management*	35,472
Customers issued a BasicsCard - Vulnerable*	7,514
Customers issued a BasicsCard - Supporting People at Risk*	373
<b>Total BasicsCards issued</b>	<b>585,195</b>

\*\*\*The total amount of BasicsCards is defined as both initial and replacement cards. A card is provided to participants upon commencement of the income management if required. Replacement cards are provided if a card is lost by a participant.