

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2016-17 Supplementary Estimates Hearings

Outcome Number: 3.1 Disability, Mental Health and Carers Question No: SQ16-000357

Topic: Carer Support Services

Hansard page: Written

Senator Carol Brown asked:

1. Can you provide an update on the development of the Integrated Plan for Carer Support Services, has the advisory group delivered their final Service Concept and proposed service delivery model to Government?
 - a) If so, when was this provided to the Government?
 - b) If not, when is it expected to be delivered?
2. When did work on the development of the Integrated Plan for Carer Support Services commence?
3. What was the timeframe for the development of the Plan?
4. Please provide a detailed summary of consultations undertaken to date to inform the development of the Plan including dates, locations, parties involved and a breakdown the costs incurred by the Department?
5. What will be the process to take this work forward?
 - a) What is the expected implementation timeframe?
 - b) Is there any budgetary allocation for the implementation of the Plan?
6. In the interim what is the current status of funding for all the Carer Support Programmes funded by the Department of Social Services? Do any of these programmes have funding agreements that are due to finish this calendar year? Or this financial year? If so for each programme please provide:
 - a) the name of each funded service provider
 - b) the length of the current funding agreements
 - c) the funding amount for each service
 - d) the funding location for each service
 - e) the total quantum of funding for each programme
7. In relation to the Carer Support Programmes funded by the Department of Social Services which are listed in the Annex of the draft Service Concept, could you provide a table outlining the funding allocation over each of the out years and confirm how long agreements are in place for each of the programmes?

Answer:

1. The draft Service Concept for the design of a new integrated carer support service system underwent public consultation from 2 May to 16 June 2016. A summary report on the Public Consultation was provided to Government in August 2016 and is available at www.dss.gov.au/disability-and-carers/programmes-services/for-carers/integrated-plan-for-carer-support-services
- a) The draft Service Delivery Model was provided to Government in October 2016. It was publically released on 6 November 2016 and is currently undergoing public consultation until 16 December 2016.
- b) Following feedback from the public consultation, the draft Service Delivery Model will be revised and form the basis of a proposal to be provided to Government.

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2. Development of the Plan commenced in May 2015.
3. The timeframe for completion of Stage One of the Plan, Carer Gateway, was December 2015, which was achieved. The next phase of the Plan co-design of a future integrated carer support service system is on track to be provided to Government by early 2017.
4. A detailed summary of consultation to date is provided at **Attachment A**.
Consultation expenses:
 - 2015-16 - \$116,500.
 - 2016-17 - \$24,000 (as at 31 October 2016).
5. The draft Service Delivery Model is currently undergoing a public consultation process. The outcomes of the public consultation process will help inform a proposal for Government consideration.
 - a) The commencement of any future carer support service is subject to a future decision of Government.
 - b) No.
6. A number DSS carer support programs were previously due to cease on 30 June 2017. These include: Commonwealth Respite and Carelink Centres, National Carer Counselling Program, Carer Information and Support Service, Consumer Directed Respite Care, Counselling, Support, Information and Advocacy: Carer Support and Dementia Education and Training for Carers. The Government recently decided to extend these programs for a further 12 months to 30 June 2018.

The Young Carer Bursary Program is funded to 31 December 2017.

Mental Health Respite: Carer Support, Respite Support, Respite Support for Carers of Young People with a Severe or Profound Disability, and the Young Carers Program are currently funded until 30 June 2019. MyTime is funded until 30 June 2020.

Carers and Work and Dementia and Aged Care Service Grants (former Aged Care Service Improvement and Healthy Ageing Grants) are due to cease by 30 June 2017. Dementia and Aged Care Service Grants are time-limited project grants due to finish this financial year. Details on sub questions 6(a)-(e) for these two programs are provided at **Attachment B**.

7. Indicative funding details are provided at **Attachment C**.

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Attachment A

<u>Stakeholder/Activity</u>	<u>Date</u>	<u>Location</u>
Carer Gateway Advisory Group	6 July 2015 24 August 2015 14 September 2015 8 October 2015 2 November 2015 7 December 2015 25 February 2016 4 April 2016 9 May 2016 20 June 2016 25 July 2016 29 August 2016 10 October 2016	Canberra Canberra Canberra Canberra Canberra Canberra Canberra Canberra Canberra Canberra Canberra Canberra Videoconference
Carer Gateway Project Board	21 May 2016 22 June 2015 17 July 2015 19 August 2015 16 September 2015 26 October 2015 30 November 2015 11 December 2015	Canberra Canberra Canberra Canberra Canberra Canberra Canberra Canberra
Subject Matter Expert Working Group	13 August 2015 8 March 2016 19 April 2016 17 May 2016 17 June 2016 31 August 2016	Canberra Canberra Canberra Videoconference Videoconference Canberra
Current State Analysis - site visits to 22 carer support organisations	June - July 2015	Across all states and territories.
Carer Service Development Research - 1,300 carers, stakeholders and consumers	June - August 2015	Focus groups, phone interviews, in-home interviews and an on-line survey.
Brand development - 1,598 consumers and stakeholders	August-September 2015	On-line survey.
Carer Workshop – 20 carers	13 August 2015	Canberra
Carer Discussions - 17 carers	June 2016	Canberra, Melbourne, Brisbane and Sydney.

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<u>Stakeholder/Activity</u>	<u>Date</u>	<u>Location</u>
Site Visits: Alzheimer's Australia Victoria Networking Health Victoria SANE Australia beyondblue Baptist Care (Sydney) LGBTI Health Alliance Sutherland Shire ARAFMI NSW Black Dog Institute Diverse Voices (QLIFE) YourTown (Kids Helpline, Parent line) Lifeline	June 2016	Melbourne Melbourne Melbourne Melbourne Sydney Sydney Sydney Sydney Sydney Sydney Brisbane Brisbane Canberra
Public Consultation – Draft Service Concept – 128 submissions received	2 May-16 June 2016	www.engage.dss.gov.au
Interdepartmental Carers Working Group	19 January 2016 29 March 2016 31 May 2016 26 July 2016 29 September 2016	Canberra
Public Consultation – Draft Service Delivery Model	6 November-16 December 2016	www.engage.dss.gov.au

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Carer Gateway Advisory Group – Membership

Member	Representing
Co-Chair James Christian PSM - Group Manager DSS	Departmental Representative
Ara Cresswell (Co-Chair) – CEO Carers Australia	Carers/Consumers
Frank Quinlan CEO Mental Health Australia	Provider – Mental Health
Peter Sparrow South Australian Carer Support Network	Provider – Commonwealth Respite and Carelink Centre
John Rasa Independent Member	Primary Health Network
Damian Griffis CEO First Peoples Disability Network	Consumer – Aboriginal and Torres Strait Islander and Disability
Lorenzo Fazzini Co.As.It - foreign cultures	Consumer/provider - Multicultural
Rebecca Reynolds National LGBTI Health Alliance	Consumer - LGBTI
Dr Ron Sinclair Consumer Advocate	Consumer - Dementia
David Bowen CEO National Disability Insurance Agency	Disability
Jauhari Wright Consumer Advocate	Consumer – Young Carer
Corey Irlam CoTA Australia	Consumer/Provider
Ex-Officio Member Karen Pickering – Department of Health	Aged Care
Ex-Officio Member Anthony Honeyman - Partner APIS Group	Technical Specialist

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Subject Matter Expert Working Group - Membership

Organisation	Representative
Carers ACT - ACT Commonwealth Respite and Carelink Centre	Dee McGrath
ACT Aged Care Assessment Team (ACAT)	Athalene Rosborough
Carers NSW	Elena Katrakis
United Protestant Association Of NSW Limited- Mid North Coast Commonwealth Carelink and Respite Centre	Alison Lavery
Northside Community Forum Incorporated - Northern Sydney Commonwealth Respite and Carelink Centre	Danielle Ballantine
Bendigo Health - Loddon Mallee Commonwealth Respite and Carelink Centre	Rose Miles
Carers Victoria - West Metro Commonwealth Respite and Carelink Centre	Kate Johnson
Barwon Health - Barwon South West Commonwealth Respite and Carelink Centre	Jennifer Polley
Carers Queensland	Debra Cottrell
FSG Australia - South Brisbane Commonwealth Respite and Carelink Centre	Sue Lea
The Uniting Church In Australia Property Trust (QLD) - Northern Commonwealth Respite and Carelink Centre	Jane Matsen
Carers Tasmania	Janine Arnold
Family Based Care Association North West Inc - North Western Commonwealth Respite and Carelink Centre	Meagan Barker
Silverchain - South West Metropolitan Commonwealth Respite and Carelink Centre	Pegah Kooshesh
WA Health - Pilbara Commonwealth Respite and Carelink Centre	Suzanne Millar
Carers NT Incorporated - Northern Region Commonwealth Respite and Carelink Centre	Sharon Tentye
Carers SA - South East Country Commonwealth Respite and Carelink Centre	David Militz
Carerslink	Vicki Williamson
Carer Support and Respite Centre Incorporated - South East Metro Commonwealth Respite and Carelink Centre	Peter Sparrow
Federation of Ethnic Communities' Councils of Australia	Dini Liyanarachchi
Consumer Advocate	Glenn Rees
Multicultural Aged Care South Australia	Rosa Colanero
Young Carer	Jauhari Wright
Carer representative	Helen Johnson
Lesbian Gay Bisexual Transgender and Intersex Health Alliance	Samantha Edmonds
Carers Australia	Sue Elderton
Consumer Advocate	Joan Jackman
National Disability Insurance Agency	Jennifer Kirkaldy
Private Mental Health Consumer Carer Network	Patrick Hardwick

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Attachment B

Dementia and Aged Care Services Grants				
Provider	Start Date	End Date	Total Funding Amount (GST exclusive)	Location
Carers Association of SA Inc	1/07/2013	30/09/2016	\$348,825.00	66 Greenhill Road WAYVILLE SA 5034
Guide Dogs for the Blind Association of Queensland	1/03/2015	30/06/2017	\$375,745.00	1978 Gympie Road BALD HILLS QLD 4036
Great Lakes Council	1/03/2015	30/06/2017	\$125,000.00	Breese Parade FORSTER NSW 2428
Latrobe Community Health Service	1/03/2015	30/06/2017	\$264,659.00	81 - 87 Buckley Street, MORWELL VIC 3840
Carer Support and Respite Centre	1/03/2015	30/06/2017	\$415,188.00	290 Glen Osmond Rd, FULLARTON SA 5063
Living Care Home Care Services Maitland	1/03/2015	30/06/2017	\$11,600.00	7 Martin Close, EAST MAITLAND NSW 2323
Churches of Christ Property Trust	1/03/2015	30/06/2017	\$43,101.00	Level 1, 3 Ryder Boulevard, RHODES NSW 2138
Suncare Community Services Ltd	1/03/2015	30/06/2017	\$165,000.00	Level 2 Kawana House 1 Innovation Parkway BIRTINYA QLD 4575
Total \$ 1,749,118.00				
Carers and Work Grants				
The Disability Trust	1/07/2016	30/06/2017	\$373,407.81	100 Jardine St, FAIRY MEADOW NSW 2519
Third Sector Australia Limited (On Track Community Programs)	1/07/2015	30/06/2017	\$373,407.81	Suite 101 Showcase, 72-80 Marine Pde, COOLANGATTA QLD 4225
ERMHA Inc	1/07/2016	30/06/2017	\$373,407.81	1st Floor Building G, 45 Assembly Drive, DANDENONG SOUTH VIC 3175
JobCo Employment Services Inc	1/07/2016	30/06/2017	\$373,407.81	95-97 Albert Street, BRUNSWICK VIC 3056
Total \$ 1,493,631.24				

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Attachment C

Program	2016-17 \$m	FE1 2017-18 \$m	FE2 2018-19 \$m	FE3 2019-20 \$m	Finish date
National Respite for Carers Program	72.915	74.154	75.415	75.415	30/06/2017*
Counselling, Support, Information and Advocacy: Carer Support	10.323	10.498	10.676	10.676	30/06/2017*
Dementia Education and Training for Carers	1.070	1.070	1.070	1.070	30/06/2017*
Young Carer Bursary Program	1.322	0.544	-	-	31/10/2018
Dementia and Aged Care Service Grants	0.561	-	-	-	2016-17
My Time	3.728	3.918	3.969	4.025	30/06/2020
Mental Health Respite: Carer Support**	60	54.4	46.5	22.7	30/06/2019
Respite Support for Carers of Young People with Severe or Profound Disability**	7.566	5.772	2.813	0.909	30/06/2019
Young Carers Respite and Information Services***	8.163	7.946	7.536	7.269	30/06/2019

(Figures are indicative)

* Funding agreements will be extended until 30/06/2018

** Funding is transitioning to the National Disability Insurance Scheme (NDIS) by 30 June 2019.

*** Funding for direct respite services is transitioning to the NDIS by 30 June 2019.