

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015-16 Supplementary Estimates Hearings**

**Outcome Number: Cross Outcome - Across Programmes      Question No: SQ15-000989**

**Topic: Gap Analysis**

**Hansard page: 20-21**

**Senator Moore, Claire** asked:

Is the gap analysis a document that we could request?

**Answer:**

No. The Department provided advice to the Minister in a series of briefings. The process of identifying service gaps included data analysis, environmental scanning, mapping of existing service coverage areas, examination of the policy objectives of activities, and local knowledge from the Department of Social Services' state and territory offices. In addition, the views of stakeholders, including community organisations, peak body organisations, Senators and Members of Parliament were also sought.