

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015-16 Supplementary Estimates Hearings**

**Question No: SQ15-000924**

**Outcome Number: 5.1 Disability Mental Health and Carers Programme**

**Topic: National Carer Gateway**

**Hansard page: Written**

**Senator Claire Moore** asked:

1. In Questions on Notice given from the last Estimates Hearing SQ15-000441 as well as SQ15-000444 - the answers referred to 'analysis of current information and support services for carers' and 'commissioned research' on 'what carers want'
  - a. Has the analysis been completed?
  - b. Is this being relayed to the advisory group?
  - c. Is there anything in the research that reveals, that is important to carers, that would mean the National Gateway won't be able to delivered?

**Answer:**

- a. Yes. The Current State Analysis was completed in August 2015. The consumer research was completed in August 2015.
- b. The consumer research and the Current State Analysis Report have been provided to the Carer Gateway Advisory Group.
- c. No. The consumer research indicated very strong support for a central service that provides access to relevant information, support and services, specific to carers.