

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015-16 Supplementary Estimates Hearings**

**Outcome Number: 2.1 Families and Communities**

**Question No: SQ15-000875**

**Topic: Humanitarian Settlement Services**

**Hansard page: 64**

**Senator Helen Polley** asked:

When was the (Ernst & Young) report finalised? It would be helpful if you could give us that date.

**Answer:**

Ernst & Young's evaluation of the Humanitarian Settlement Services (HSS) and Complex Case Support (CCS) programmes was finalised on 2 June 2015. The Report was published on 13 November 2015 and can be found at <https://www.dss.gov.au/settlement-and-multicultural-affairs/publications/evaluation-of-humanitarian-settlement-services-and-complex-case-support-programmes>