

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Security guards at Centrelink offices

Question reference number: HS 214

Senator: Siewert

Type of question: Written

Date set by the committee for the return of answer: 23 December 2015

Number of pages: 4

Question:

For the period 2014-15:

- a) Provide a list of locations where security guards are deployed at Centrelink offices?
- b) Provide a breakdown of the cost of providing security guards at each location, and nationally?

Answer:

The following table details the locations and associated costs where Human Services deploys security guards to support staff providing Centrelink services in a face-to-face environment.

State	Service Centre	Cost
ACT	Belconnen	69,782.22
	Braddon	82,724.39
	Tuggeranong	5,934.50
NSW	Albury	68,370.37
	Auburn	86,086.30
	Bankstown	144,012.79
	Baulkham Hills	66,175.47
	Bega	58,765.41
	Blacktown	137,010.32
	Bondi Junction	76,946.38
	Bowral	484.91
	Brunswick Heads	311.87
	Burwood	65,187.91
	Byron Bay	1,430.91
	Cabramatta	80,716.64
	Campbelltown	83,137.13
	Campsie	87,150.20
	Caringbah	57,992.46
	Casino	5,980.55
	Charlestown	61,540.00
	Chatswood	60,853.41
	Coffs Harbour	60,640.15
	Corrimal	60,293.66
	Dapto	76,286.75
	Darlinghurst	72,137.25
	Dubbo	64,382.58
	Ettalong	623.73
	Fairfield	147,531.98
	Goulburn	293.52
	Grafton	58,186.10

State	Service Centre	Cost
	Griffith	623.73
	Hawkesbury	77,712.40
	Hornsby	63,328.25
	Hurstville	85,678.15
	Ingleburn	84,772.32
	Katoomba	1,476.77
	Kurri Kurri	400.00
	Lake Haven	69,900.28
	Leichhardt	61,215.92
	Lismore	61,475.37
	Liverpool	156,757.75
	Maroubra	89,661.48
	Marrickville	66,369.07
	Martin Place	41,392.76
	Mayfield	79,130.27
	Merrylands	142,107.86
	Moree	1,614.36
	Mount Druitt	145,501.61
	Murwillumbah	8,468.22
	Nambucca Heads	38,329.89
	Newcastle	81,078.21
	Northern Beaches	84,933.21
	Nowra	83,760.04
	Parramatta	185,637.61
	Penrith	146,414.51
	Queanbeyan	66,553.67
	Raymond Terrace	50,422.25
	Redfern	155,795.26
	Rockdale	79,088.66
	Ryde	66,984.24

State	Service Centre	Cost
	Shellharbour	75,281.57
	Singleton	11,975.70
	St Marys	146,583.31
	Sutherland	51,100.10
	Tamworth	66,000.52
	Taree	60,569.09
	The Entrance	400.00
	Toronto	59,485.09
	Tweed Heads	60,320.28
	Wagga Wagga	74,879.44
	Wallsend	52,267.80
	Warrawong	4,252.45
	Wollongong	60,826.73
	Woy Woy	623.73
	Young	400.00
NT	Alice Springs	172,549.68
	Casuarina	91,062.78
	Darwin	88,956.26
	Katherine	60,934.39
	Palmerston	121,441.50
QLD	Townsville	69,026.12
	Ayr	173.04
	Beaudesert	64,882.20
	Beenleigh	75,763.17
	Biggera Waters	58,547.54
	Bowen	6,930.10
	Brisbane	59,415.90
	Browns Plains	74,856.26
	Bundaberg	57,647.64
	Caboolture	65,400.17

State	Service Centre	Cost
	Cairns	62,270.09
	Caloundra	56,311.95
	Capalaba	70,794.77
	Chermside	58,588.76
	Cleveland	57,206.32
	Deception Bay	62,437.36
	Fortitude Valley	87,289.65
	Goodna	78,843.85
	Goondiwindi	14,990.82
	Gympie	57,510.07
	Hervey Bay	54,371.17
	Inala	80,495.90
	Ingham	2,163.02
	Innisfail	2,098.12
	Ipswich	95,664.36
	Kawana Waters	56,003.82
	Kingaroy	57,067.99
	Mackay	67,360.75
	Margate	58,189.00
	Maroochydore	116,320.18
	Maryborough	56,212.18
	Mitchelton	67,170.08
	Mount Isa	60,087.61
	Nambour	54,370.17
	Nerang	57,815.12
	Noosa	55,850.15
	Nundah	77,266.24
	Palm Beach	65,950.56
	Rockhampton	63,164.76
	Roma	5,715.26

State	Service Centre	Cost
	South Brisbane	90,198.26
	Southport	91,226.47
	Stones Corner	84,229.53
	Strathpine	55,373.61
	Toowong	55,023.47
	Toowoomba	65,322.18
	Whitsundays	9,296.35
	Woodridge	80,136.85
	Wynnum	57,098.32
SA	Elizabeth	163,603.29
	Enfield	66,136.43
	Gawler	72,387.64
	Glenelg	66,303.69
	Kilkenny	81,481.94
	Marion	65,302.57
	Modbury	40,332.07
	Noarlunga	79,326.50
	Norwood	82,894.28
	Port Adelaide	82,170.81
	Port Augusta	56,947.44
	Salisbury	78,844.93
	Torrens ville	58,164.41
	Whyalla	56,850.84
TAS	Bridgewater	39,477.21
	Burnie	44,279.14
	Devonport	51,728.95
	Glenorchy	73,152.03
	Hobart	18,789.91
	Launceston	56,456.88
	Rosny Park	43,942.18

State	Service Centre	Cost
VIC	Airport West	955.53
	Belgrave	608.94
	Bendigo	59,869.41
	Boronia	64,845.07
	Box Hill	58,013.34
	Broadmeadows	80,614.66
	Camberwell	57,646.20
	Cheltenham	74,427.50
	Corio	81,209.79
	Cranbourne	58,324.80
	Dandenong	95,716.24
	Darebin	59,413.66
	Epping	59,708.10
	Footscray	85,710.15
	Fountain Gate	63,213.90
	Frankston	166,959.85
	Geelong	60,641.88
	Hastings	788.04
	Heidelberg	57,959.40
	Lilydale	58,891.00
	Melton	1,126.02
	Mildura	30,450.00
	Moreland	79,409.91
	Mornington	2,047.72
	Morwell	76,368.48
	Newmarket	81,959.94
	Newport	65,652.72
	Oakleigh	949.23
	Pakenham	57,707.10
	Ringwood	57,914.16

State	Service Centre	Cost
	Rosebud	52,325.08
	Sale	2,428.94
	Shepparton	57,376.50
	South Melbourne	73,516.04
	Springvale	67,186.85
	Sunbury	58,733.70
	Sunshine	76,254.10
	Wangaratta	2,368.31
	Werribee	82,224.96
	Windsor	76,001.62
	Yarra	80,177.43
WA	Albany	13,782.42
	Armadale	91,274.13
	Bunbury	3,438.50
	Busselton	22,194.52
	Cannington	67,529.69
	Fremantle	63,734.56
	Geraldton	17,530.76
	Gosnells	71,423.62
	Kalgoorlie	85,812.48
	Mandurah	60,064.59
	Midland	67,769.03
	Mirrabooka	67,309.08
	Morley	84,102.16
	Northam	4,485.98
	Rockingham	60,044.94
	South Hedland	3,712.80
	Spearwood	822.20
	Success	4,999.77
	Victoria Park	78,914.62

State	Service Centre	Cost
	Total	12,832,806.91