

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Welfare Payments Infrastructure Transformation Programme

Question reference number: HS 155

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

Please provide details of the implications for other government agencies as a result of the progressive implementation of WPIT.

Answer:

The WPIT Programme is being co-designed with policy agencies to ensure we make the welfare payment system easier to access for customers and staff who are delivering on government outcomes.

The Department is currently working with these agencies, including the Department of Social Services and the Australian Taxation Office, on a range of opportunities such as improved customer experience, better data to support decision making, and more agile and effective implementation of policy.