

## **Senate Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Telephony wait times

**Question reference number:** HS 154

**Senator:** Cameron

**Type of question:** Written

**Date set by the committee for the return of answer:** 11 December 2015

**Number of pages:** 1

**Question:**

Has the Department considered any initiatives other than the increased use of electronic and online services to improve call wait times for Centrelink customers?

**Answer:**

See response to HS 40, part (c).