

Senate Community Affairs Legislation Committee

**SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015
ANSWER TO QUESTION ON NOTICE**

Department of Human Services

Topic: Customer Services

Question reference number: HS 152

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

Can customers opt for face to face service instead of being supported to use online and mobile services?

Answer:

Yes.