

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Welfare Payments Infrastructure Transformation Programme

Question reference number: HS 148

Senator: Cameron

Type of question: Written

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Question:

- a) Has the Department made any estimates of the implications on DHS employment of the full implementation of WPIT?
- b) If yes please provide details.

Answer:

The WPIT Programme is a business transformation programme which will enable those customers who are able to self-manage to do so through naturally connected, tailored service offers.

During Tranche One, the Department will commence a programme of work to design and identify how the target business model will impact on staff. As work on the WPIT Programme design is concluded towards the end of 2016, the Department will have a clearer indication of the impacts on staff skills and roles. Staff and Union consultation regarding this design has already commenced.