

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Stakeholder Engagement

Question reference number: HS 140

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

Please provide details of initiatives arising from the bi-annual meetings with the Welfare Rights Network in the last two years.

Answer:

The biannual meetings between the Department of Human Services and the National Welfare Rights Network (NWRN) are designed to offer NWRN a regular opportunity to meet with relevant areas of the Department and provide feedback on service delivery matters. As such, the meetings are focused on sharing information rather than the development of initiatives. For example, at the June 2015 meeting, the Department provided a briefing on the Welfare Payment Infrastructure Transformation programme and invited the NWRN to contribute to the development of the programme.