

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Staffing - Ongoing Staff

Question reference number: HS 124

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

- a) Has an analysis been undertaken as to the level of ongoing staff required to ensure quality service to customers?
- b) If not, why not?

Answer:

- a) The Department regularly analyses staffing numbers and the requisite skills mix necessary to deliver services in order to meet its KPI requirements within the allocated budget.
- b) Not applicable.