

## **Senate Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Drought Coordinators

**Question reference number:** HS 101

**Senator:** Cameron

**Type of question:** Written

**Date set by the committee for the return of answer:** 11 December 2015

**Number of pages:** 1

#### **Question:**

Please provide details of the work undertaken, and outcomes achieved by Drought Coordinators in 2014-15.

#### **Answer:**

Work undertaken by Drought Coordinators during 2014-15 included:

- face to face customer contact;
- phone contact with customers;
- presentation of information at seminars;
- provision of information to people at community events; and
- participation in media interviews.

Drought Coordinators have played a key role in developing networks and forming links between and across government and non-government services. They have assisted in ensuring that farm families and their communities have more access to coordinated social support services where needed.

These outcomes were achieved through attendance at seminars and community events as well as participation in media interviews.

In 2014-15 Drought Coordinators travelled over 200,000 kilometres and participated in:

- 74 seminars where Drought Coordinators made presentations;
- 206 community events where they provided information to the people attending the event; and
- 860 meetings attended with external agencies, for example, local health council, service providers and local shires.

During 2014-15 Drought Coordinators undertook 703 face to face contacts and 447 telephone contacts with customers. Drought Coordinators also raised the profile of drought support services with 21 media contacts.

A total of 4,692 people who attended seminars and community events received information from Drought Coordinators.