

## **Senate Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Family Violence

**Question reference number:** HS 99

**Senator:** Cameron

**Type of question:** Written

**Date set by the committee for the return of answer:** 11 December 2015

**Number of pages:** 1

#### **Question:**

Please provide details of increased resources allocated to deal with the increased referrals of people experiencing domestic and family violence?

#### **Answer:**

The Department of Human Services proactively identifies customers who may be impacted by family and domestic violence using a risk identification and referral model. Depending on the customer's circumstances, they may be referred to an external specialist service such as 1800RESPECT or Mensline, or to a social worker to assess their situation and determine eligibility for departmental payments or exemptions. This work is part of business-as-usual operations.