

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Fraud

Question reference number: HS 81

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

Has the Department made any changes to its Fraud Control Framework arising from alleged identity thefts?

Answer:

The Department of Human Services has in place controls to safeguard customer identity and to identify potential identity theft. These controls are reviewed regularly as part of the Department's fraud control management, and amended as required.